

## VSee Messenger 4.18 - Multi-Factor Authentication and App Improvements

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Check out VSee Messenger's new Multi-Factor Authentication (MFA) feature and other app improvements on June 12.

### MFA Login for an Enhanced Security for Organizations

VSee Messenger users who belong to Organizations can now get an extra layer of security using the new Multi-Factor Authentication (MFA).

Providers or users from the Organizations who require MFA will need to pass an additional verification step to access their VSee Messenger accounts.

*Note: This feature is enabled upon request for Organizations only, please contact [Sales](#) or your Account Manager to enable this in your Organization.*

To learn more about MFA, please click [here](#).



We have made several improvements and bug fixes in this release.

### Improvements

- Return search results for recent chats, recent contacts, and recently archived chats.
- Show visual feedback when someone is responding to a chat message.
- Improved usability for iOS and Android users when selecting contacts in the Contacts tab, especially while searching for contact(s).
- Picture-in-picture feature for iOS
  - Multitasking: be able to view the remote's video and continue with the call while using another application on iOS devices.
- Native support for ARM processor architecture on Mac (Mac devices with Apple silicon processor)

- Faster processing speeds.
- Enhanced performance.
- Longer battery life.
- Rosetta is no longer needed to be installed.

#### Bug Fixes

- Fixed low-resolution issue for HD Webcam eMeet C960 (Mac).
- Fixed no recording indicator when the video is popped out (Mac).
- Fixed no recording indicator when receiving screen share (iOS/Android).
- Fixed audio output through the earpiece instead of the loudspeaker on certain devices (Android).
- Fixed audio stopped working after receiving a voice phone call (Android).
- Fixed wrong status indicator when sending files through in-call chat (Android).
- Fixed chat synchronization status if disconnected from the network briefly (Android).
- Fixed freezing video for the rear camera when switching between multiple applications (Android).
- Fixed crashes which happen sometimes when connecting to the VSee server (Android).
- Fixed slowness when receiving calls on some Android 13 devices.
- Fixed audio issue on some Bluetooth devices (Android).

Don't forget to [upgrade to the latest version](#) on the day of the release.

If you have any questions or have encountered any issues related to this release, please contact us at [help@vsee.com](mailto:help@vsee.com).

#### Tags

multi-factor authentication

vsee messenger