

VSee Messenger 4.15 Update - More Robust Phone Dial-outs with New PIN Pad Option

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Introducing VSee Messenger 4.15.0 with the **Dial Out PIN keypad** feature. Now you can dial out a 10-digit US phone number with an extension number or PIN requirement. This will be available on Friday, August 19th.

New Dial-out PIN Keypad

Having trouble dialing out to providers and interpreters services that require entering a phone PIN or extension number to connect? We've just updated our Phone Dial-outs feature with a new PIN Keypad option for a more robust call experience.

During an ongoing video call, Call Hosts now have the option to open a PIN Keypad so they can enter the required PIN number for connecting to a requested interpreter.

- The Dial Keypad can only be activated after a phone dial-out has been initiated
- Only the [Call Hosts](#) may initiate a phone dial-out to a participant.



Learn more about the Dial-out PIN Keypad feature [here](#).

Bug Fixes

We have also made several bug fixes in this release. The latest code improvements will give you an even better VSee Messenger experience. [Upgrade to the latest version today](#).

If you have any questions or have encountered any issues related to this release, please contact us at help@vsee.com.

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