



VSee Clinic Web 4.2.2 - Multi Language and Chromebook Support

2020-09-02 - - VSee Clinic

We have new features available in this version which will be released this week (ETA 4th Sept 2020).

1. New! Additional Languages Available

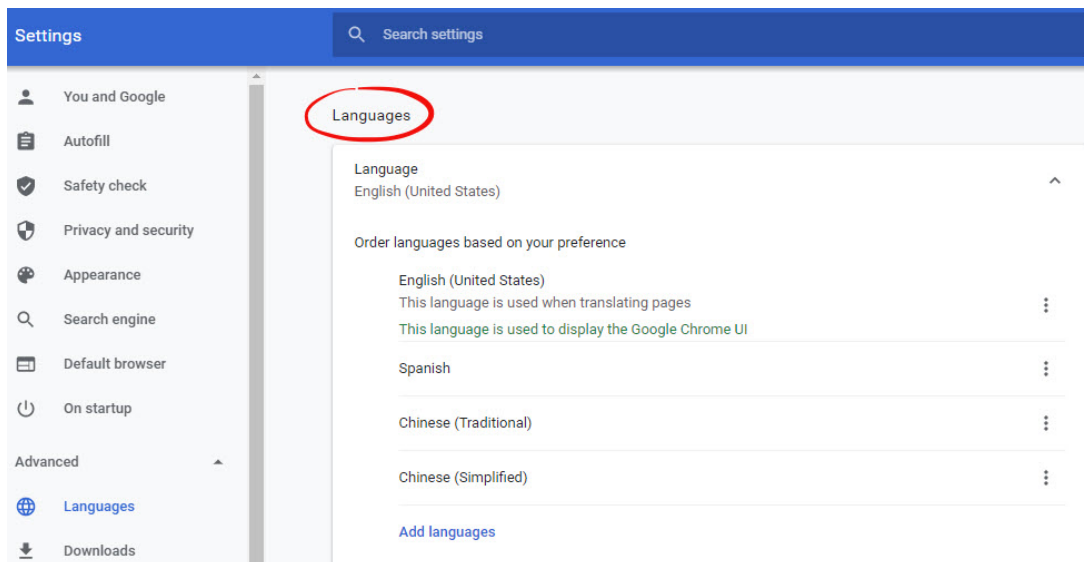
These languages will be supported in VSee Clinic (web browser only, not available on mobile browser):

- Simplified Chinese
- Traditional Chinese
- Spanish

The Chinese translations are new in this update while the Spanish translation has been supported before and is improved in this release. To try it out, change your default browser language.

The six languages below are also included but will be released as Beta version since not all texts have been accurately translated yet. We will be improving the translations in the next few releases.

- Arabic
- Filipino
- French
- Korean
- Portuguese
- Vietnamese



2. New! In-Browser Calls on Chrome OS (Beta Feature)

Good news for our Chromebook users! With this release, in-browser calls will be supported on Chromebook.

- Your Clinic must have In-browser calling feature enabled.
- Calls via the VSee app are still not supported.

Please note that this is a beta feature and will be continually improved in the next few releases.

3. New! Re-send Appointment Reminder to Patients

For confirmed appointments, VSee Clinic automatically sends these notifications to both provider and patient:

- Appointment confirmation - sent right after the appointment is confirmed.
- Appointment reminder - sent 24 hours (by default) before the actual appointment time.

These notifications are sent via email and/or SMS if the latter is enabled however patients may sometimes miss or lose them due to various reasons (email went to spam or was accidentally deleted).

In this Clinic release, we have added a functionality where providers and admins can manually re-send the appointment reminder to the same patient. To enable this feature for your clinic, please contact help@vsee.com.

The screenshot shows the VSee Patient profile for a 30-year-old female. It includes a 'Visits' tab and a list of visit records. A specific visit record for 'Sep 04 10:00 AM' is highlighted in green. A dropdown menu is open over this record, with the option 'Send appointment reminder' circled in red. Other options in the menu include 'Complete visit' and 'Cancel visit'.

The appointment reminder can be resent from the visit record.

The screenshot shows the VSee Clinic calendar interface. A 'VISIT DETAILS' modal window is open, displaying information for a video consultation on 09/04/2020 at 10:00 AM. The 'Patient Name' field is circled in red. Below the details, there is an 'Appointment Information' section with contact details and a 'Meeting PIN'. At the bottom of the modal, there are buttons for 'CLOSE', 'CANCEL VISIT', and 'EDIT'.

The appointment reminder can be resent from the calendar slot.

Various bug fixes are also included in this release. If you have any questions, please contact us at help@vsee.com