



VSee Clinic Web 4.2.2 - Multi Language and Chromebook Support

2020-09-02 - - VSee Clinic

We have new features available in this version which will be released this week (ETA 4th Sept 2020).

1. New! Additional Languages Available

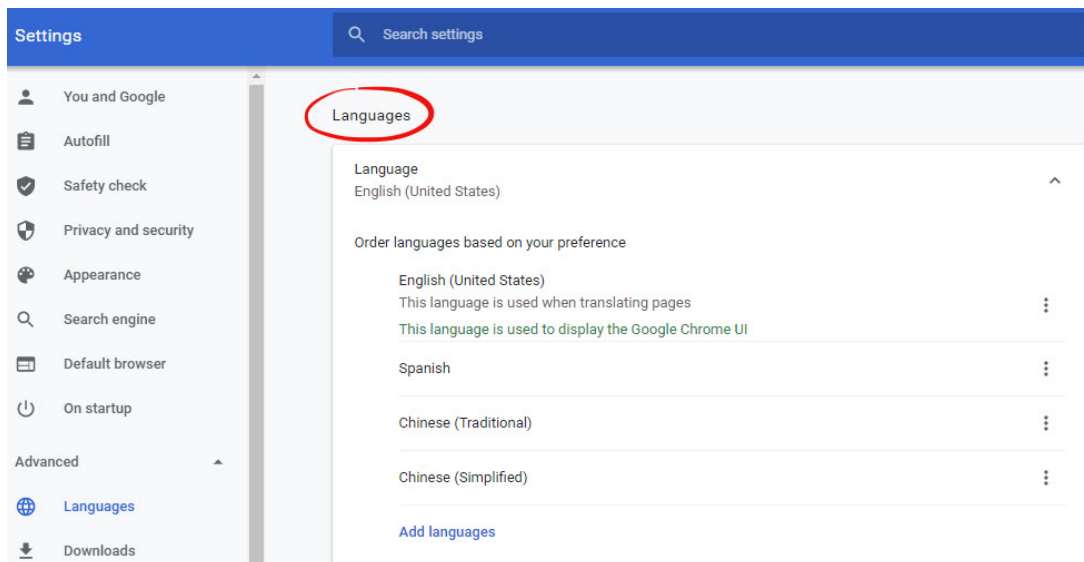
These languages will be supported in VSee Clinic (web browser only, not available on mobile browser):

- Simplified Chinese
- Traditional Chinese
- Spanish

The Chinese translations are new in this update while the Spanish translation has been supported before and is improved in this release. To try it out, change your default browser language.

The six languages below are also included but will be released as Beta version since not all texts have been accurately translated yet. We will be improving the translations in the next few releases.

- Arabic
- Filipino
- French
- Korean
- Portuguese
- Vietnamese



2. New! In-Browser Calls on Chrome OS (Beta Feature)

Good news for our Chromebook users! With this release, in-browser calls will be supported on Chromebook.

- Your Clinic must have In-browser calling feature enabled.
- Calls via the VSee app are still not supported.

Please note that this is a beta feature and will be continually improved in the next few releases.

3. New! Re-send Appointment Reminder to Patients

For confirmed appointments, VSee Clinic automatically sends these notifications to both provider and patient:

- Appointment confirmation - sent right after the appointment is confirmed.
- Appointment reminder - sent 24 hours (by default) before the actual appointment time.

These notifications are sent via email and/or SMS if the latter is enabled however patients may sometimes miss or lose them due to various reasons (email went to spam or was accidentally deleted).

In this Clinic release, we have added a functionality where providers and admins can manually re-send the appointment reminder to the same patient. To enable this feature for your clinic, please contact help@vsee.com.

The screenshot shows the VSee Patient profile for a 30-year-old female. It includes a 'Visits' tab with a dropdown menu for visit #10320213. The menu options are 'Send appointment reminder' (circled in red), 'Complete visit', and 'Cancel visit'. The visit details show an intake on 09/04/2020 at 10:00 AM.

The appointment reminder can be resent from the visit record.

The screenshot shows a calendar view with a 'VISIT DETAILS' modal open. The modal displays visit information: Visit Type (Video), Visit Option (15-min Consultation), Date & Time (09/04/2020 10:00 AM), Patient Name (VSee Patient), Provider Name (Dr. Margareth Hill), and Room Name (Clinic by VSee). A green refresh icon next to the Patient Name is circled in red. Below the details is an 'Appointment Information' section with telephone and meeting PIN details, and buttons for 'CLOSE', 'CANCEL VISIT', and 'EDIT'.

The appointment reminder can be resent from the calendar slot.

Various bug fixes are also included in this release. If you have any questions, please contact us at help@vsee.com