



VSee Clinic Web 4.0 – No More Downloads

2020-03-06 - - VSee Clinic

This is the release you have all been waiting for!!! We are super excited and proud to announce our very first release of **NO DOWNLOADS**, in-browser video calling! Learn more about how it works below. Also check out the other new features that are now available in VSee Clinic!

1. No more downloads: Stress-free in-browser calling

Ever had trouble getting a patient to download VSee on their first video visit? We are taking that stress out of connecting online. Try our new in-browser video calling experience. **This means patients don't need to download any VSee apps on their device!*** Just a quick, simple sign-in and they are ready to go!

For providers, the video will be embedded right on the same page as your patient notes, history, etc., so you can be in and out of your call without any fuss. No more need to spend time arranging your windows.

VSee Clinic call reports will also include phone call-ins and in-browser video meetings.

This feature is only released to the **Free Version VSee Clinic**. If you'd like to enable for your clinic, please contact us at help@vsee.com.

Please note that the in-browser VSee does not yet allow for screenshare annotations or video recording.

*Currently supported only for Chrome and Firefox on desktop. Not supported on any mobile browser. We are looking into supporting other web browsers and on mobile but no ETA yet. For mobile, using the VSee Clinic app still provides the best patient experience.

The screenshot displays the VSee Clinic interface. At the top left, it shows 'Waiting Room > Michelle Jones' and a 'Back to Waiting Room' link. Below this is a patient profile for Michelle Jones, including her photo, a status 'In a Call', age (37), birth date (Aug 18, 1982), address (1 First St, Mountain View, CA, 94043), and email (member201@vsee.com, 925.567.3669). There are icons for video and chat. Below the profile is an 'Open Visits' section with a table showing a visit on 'Today 06:57 PM' with status 'Pending Note Pending Payment' and ID '#10217792'. A navigation bar includes 'Visits', 'Medical History', 'Allergies', 'Medications', and 'Documents'. The 'Visits' section shows 'All Visits > Visit #10217802' and details for 'Today 06:57 PM', including 'visit type: Video', '15 mins', and '15-min Consultation'. A notification states 'Patient in Waiting Room' with 'Last action by Dr. Smith' and a 'CHECKOUT' button. Below this is an 'Intake' section with 'Date: 02/28/2020 06:57 PM' and a 'Chief Complaint' of 'Seasonal Allergies'. On the right, a video call window shows a female patient with glasses. Below the video window is an 'Invite a guest to the call:' section with a 'Call URL: https://clinic.vsee.me/visits/join/10217778' and 'Or dial-in: +1.650.758.0255 (PIN 789598)', followed by a 'COPY INSTRUCTION' button.

2. Securely bring a family member or interpreter into a video visit

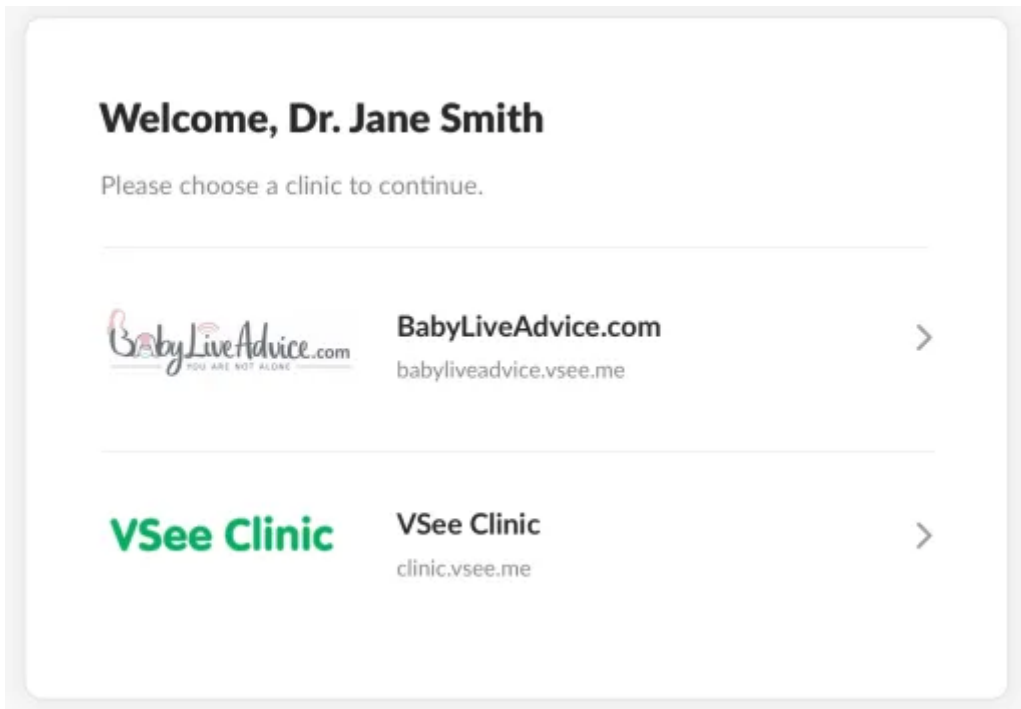
Does your patient have a remote family member or friend that they want on the call?

Do you need another provider or translator to sit in during a consultation?

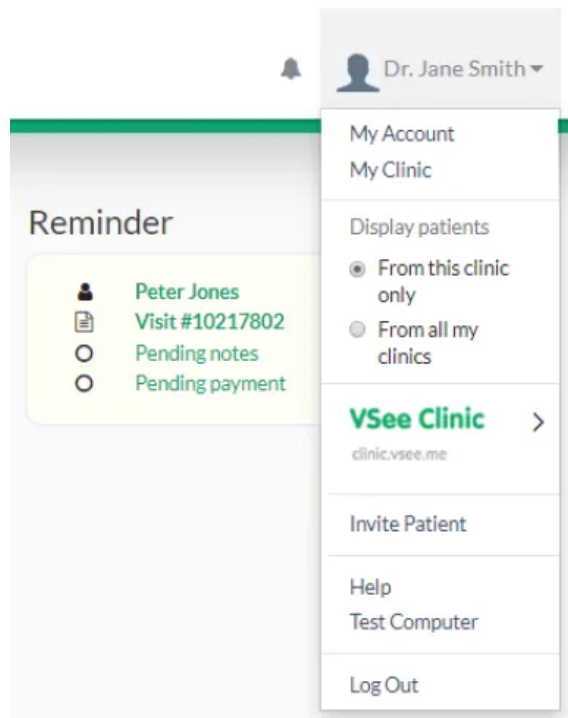
You can now securely bring guests into a consultation! Simply send them the call link or dial-in number displayed below your video window.

This block is a close-up of the 'Invite a guest to the call:' section from the screenshot. It contains the following text: 'Invite a guest to the call:', 'Call URL: https://clinic.vsee.me/visits/join/10217778', and 'Or dial-in: +1.650.758.0255 (PIN 789598)'. Below the text is a green button labeled 'COPY INSTRUCTION'.

3. One portal to log in for providers who belong to multiple clinics



Providers who are affiliated with multiple clinics can now log in from a **single portal**. Switching between clinics is now convenient and easy - no need to login multiple times into different clinics. Providers can also now choose to display all patients and appointments from a single clinic or from all clinics they are affiliated with.



Other improvements and fixes are included in this release. If you have any questions, drop us an email at help@vsee.com.