

VSee Clinic Web 4.0.4 - Calendar Access for CSRs, Auto-Set Your Clinic Hours

2020-06-08 - - VSee Clinic

We have released a new set of features! Please check out below for the summary.

1. Calendar Management Privileges For The CSR Role

Previous to this release only the Clinic Admin Role had access to providers' calendars to set availability and create patient appointments. In this release, the CSR Role now has access on their own dashboard. This means you can restrict access to other Clinic settings to only those who will be managing the Clinic. For example, scheduling admins can be assigned the CSR Role to manage their providers' schedules and appointments without having to make them Clinic Admins.

On the CSR main dashboard, they can create provider availability slots, view and schedule patient appointments for providers that belong to their same room.

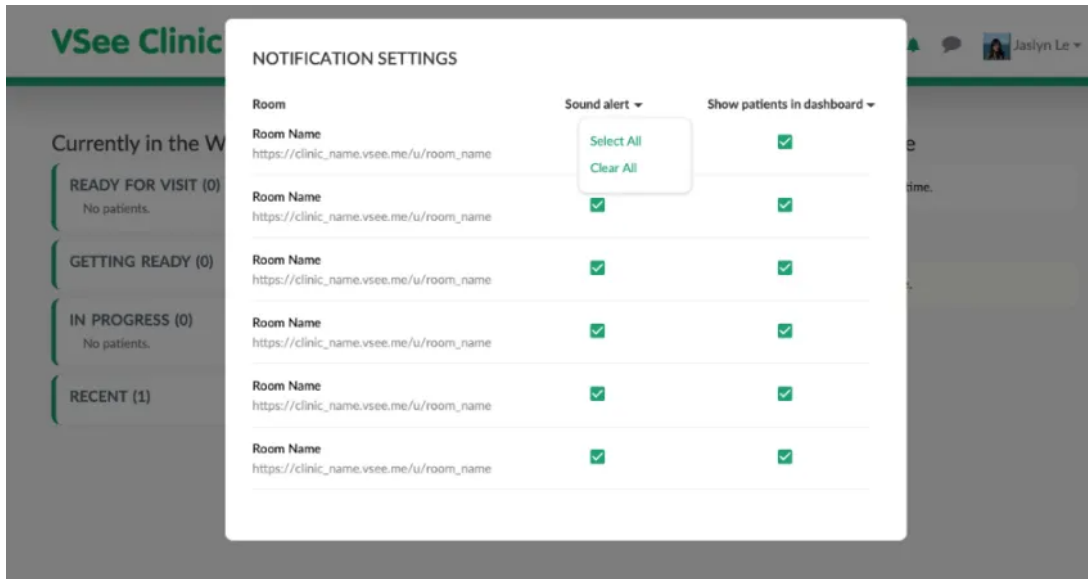
If you would like to try it on your clinic, please contact us at help@vsee.com

The screenshot shows the VSee Clinic dashboard with the 'Calendar' tab selected. The main area displays a calendar for June 2020, showing appointment slots for various providers. The calendar is organized by day of the week (Sun to Sat) and time slots (7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20). The providers listed include Dr. Becky Weil and Dr. Gem Canovas, with their respective clinic portals. The interface also includes a filter sidebar on the left with options for State, Room, Specialty, Provider, and Division. The legend indicates different appointment statuses: Open slot, Confirmed, Completed, Deleted/Cancelled, In Progress, and Pending.

2. New Patient Queue & Sound Options For Multiple Room Management

We are taking one more step to make consultations easier for providers who belong to multiple rooms. Aside from sound alerts, you can now select which rooms you want to see

walk-in patients.



3. Set Your Clinic's Hours of Operation To Auto Open and Close (Beta)

Previous versions of VSee Clinic required you to manually switch on and off your room if you wanted to make it unavailable to patients during certain hours. In this new release, you can now set your room(s) to automatically “open” or “close” during your desired hours of operation. This can be done from “Waiting Room Settings” under your “My Clinic” drop down menu .

Operating Hours

Timezone

UTC-07:00 Pacific Time (US & Canada)

Open - All the time

Open - According to standard open hours

| | | | | |
|-----------|----------|----|----------|---------------------------------|
| Sunday | 09:00 AM | to | 05:00 PM | <input type="checkbox"/> CLOSED |
| Monday | 09:00 AM | to | 05:00 PM | <input type="checkbox"/> CLOSED |
| Tuesday | 09:00 AM | to | 05:00 PM | <input type="checkbox"/> CLOSED |
| Wednesday | 09:00 AM | to | 05:00 PM | <input type="checkbox"/> CLOSED |
| Thursday | 09:00 AM | to | 05:00 PM | <input type="checkbox"/> CLOSED |
| Friday | 09:00 AM | to | 05:00 PM | <input type="checkbox"/> CLOSED |
| Saturday | 09:00 AM | to | 05:00 PM | <input type="checkbox"/> CLOSED |

Close Now

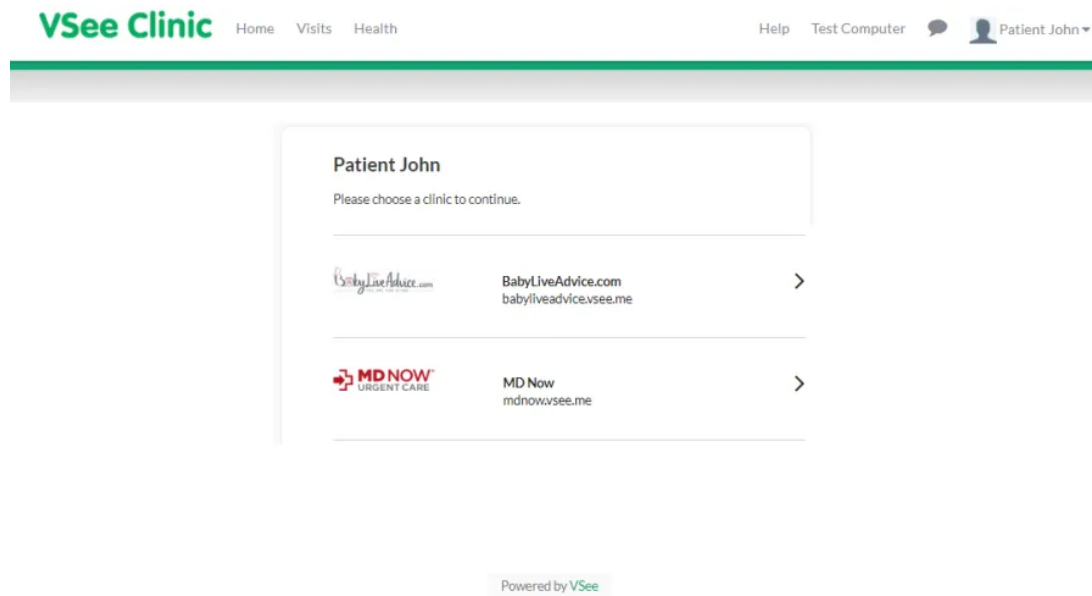
Patient will not be able to enter Waiting Room when it's closed. Enter a Closure Message below.

Service currently not available. Please check back later.

4. For Patients - Switch Clinics Fast (on Web)

Similar to the VSee Clinic Mobile App, patients on a laptop or computer and who are registered to multiple clinics can now easily switch clinics without having to logout.

In addition, providers and CSRs can now easily schedule appointments for patients who are registered to another clinic.



Other improvements and fixes are also included in this release. If you have any questions, drop us an email at help@vsee.com.