



## VSee Clinic (Web 4.0.3 and Mobile 1.14) – Custom Invites and Mobile Clinic Search

2020-05-15 - - VSee Clinic

We are excited to announce a new set of features that we have released. Please check out below for the summary.

### 1. Remember User Choice for Calling Mode\*

VSee Clinic can now remember a user's preference between "Join on the Web" (In-browser calling) vs "Join from VSee Messenger App". Users simply click on the checkbox when the window below is displayed. To change preferences, go to My Account > Preferences.

\*Only available for clinics with In-browser calling.



### 2. Inform Walk-in Patients About Existing Appointment

Patients will be informed about their existing appointment if they try to enter the waiting room directly.




### 3. Schedule Appointment for a Patient's Dependent

For clinics with Dependent feature enabled, Clinic Admins can now book appointments with a minor/child using a clinic's parent account. On the New Appointment user interface, a Clinic Admin can create a dependent on the fly before booking an appointment.



### 4. Ability to Customize Email and SMS\* Invite Message

This has been a common request recently and we are happy to inform that providers will now have more flexibility to customize the invite message. \*To enable SMS invite for your clinic, please contact [help@vsee.com](mailto:help@vsee.com).

 Invite via Email

 Invite via SMS

### 5. Easy Switch of Rooms for Patients on the Mobile App

Patients with appointments from different providers/rooms will no longer have to log out in

order to switch to a different room. From the home screen on the VSee Clinic mobile app, patients can switch to another room.



## **6. Set Waiting Room Visibility on the Mobile App**

We have improved the onboarding process for patients. A search function will now be available on the VSee Clinic mobile app if patients do not have their providers invite link with them.

A Waiting Room's visibility on the app can be set. If configured to be not searchable, patients will receive a message that they need to contact their provider.



Waiting Room Search



Waiting Room Settings

## **7. Clinic Performance Improvements**

Enhancements were done to improve overall Clinic performance.

Other improvements and fixes are also included in this release. If you have any questions, drop us an email at [help@vsee.com](mailto:help@vsee.com).