



## VSee Clinic (Web 4.0.3 and Mobile 1.14) - Custom Invites and Mobile Clinic Search

2020-05-15 - - VSee Clinic

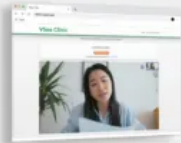
We are excited to announce a new set of features that we have released. Please check out below for the summary.

### 1. Remember User Choice for Calling Mode\*

VSee Clinic can now remember a user's preference between "Join on the Web" (In-browser calling) vs "Join from VSee Messenger App". Users simply click on the checkbox when the window below is displayed. To change preferences, go to My Account > Preferences.


\*Only available for clinics with In-browser calling.

How do you want to meet today?



**Join on the Web**

No download required.  
The easiest way to join meetings.



**Join from VSee Messenger app**

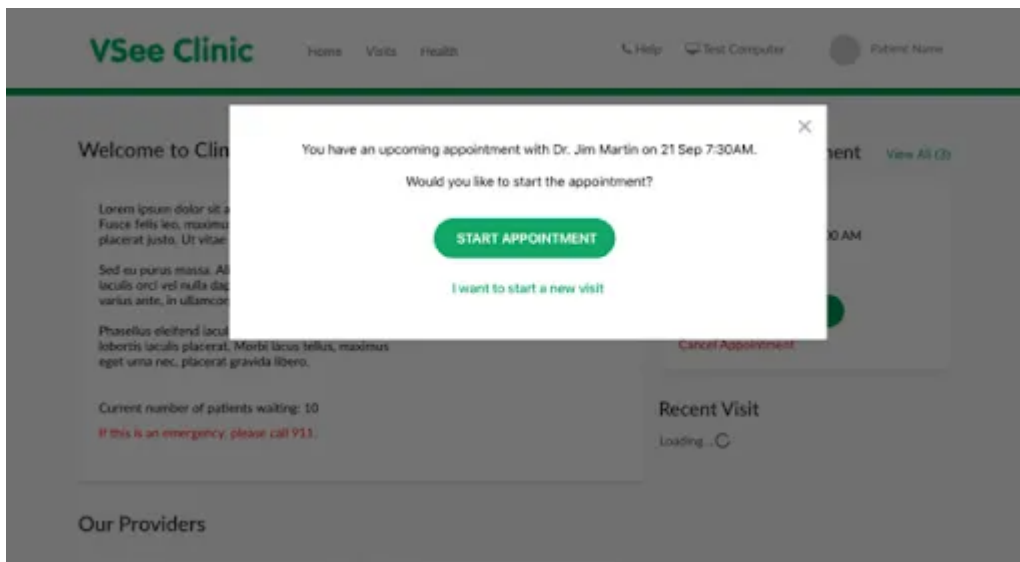
Join from VSee Messenger Desktop application.  
Includes a full suite of features and tools.

Remember my choice

You can change this later in your profile's preference settings.

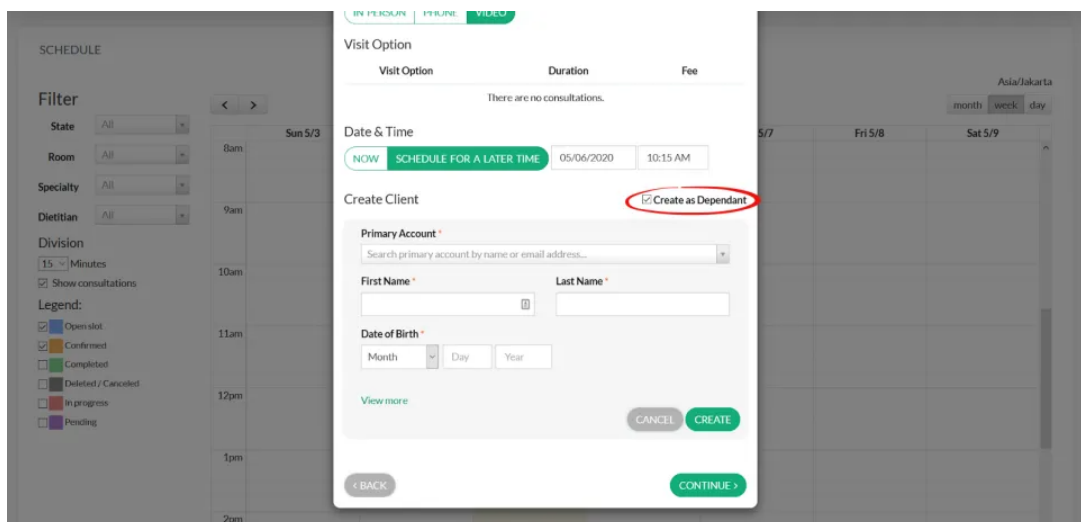
### 2. Inform Walk-in Patients About Existing Appointment

Patients will be informed about their existing appointment if they try to enter the waiting room directly.



### 3. Schedule Appointment for a Patient's Dependent

For clinics with Dependent feature enabled, Clinic Admins can now book appointments with a minor/child using a clinic's parent account. On the New Appointment user interface, a Clinic Admin can create a dependent on the fly before booking an appointment.



### 4. Ability to Customize Email and SMS\* Invite Message

This has been a common request recently and we are happy to inform that providers will now have more flexibility to customize the invite message. \*To enable SMS invite for your clinic, please contact [help@vsee.com](mailto:help@vsee.com).

## SEND INVITATIONS FOR PEOPLE TO JOIN YOUR WAITING ROOM

WSWFC - Ligeng Clinic Trial 14

**Send via Email**

Send via SMS

Copy Instruction

Enter patient's emails below to invite

Enter emails here separated by ;

Email Subject

Edit

Video Visit invitation from Ligeng Clinic Trial 14

Email Body

Add your custom message here, scheduled date and time...

Edit

You are invited to a secure video visit at Ligeng Clinic Trial 14.

[Click\_here\_to\_start Button]

Button not working? Copy this link into your browser: <https://ligeng-trial14.vsee/u/clinic>

Send me a test mail

Send Invitation

Inv

ite via Email

## SEND INVITATIONS FOR PEOPLE TO JOIN YOUR WAITING ROOM

WSWFC - Ligeng Clinic Trial 14

Send via Email

**Send via SMS**

Copy Instruction

Enter patient's phone numbers below to invite

Enter phone numbers here separated by ;

Message

Add your custom message here, scheduled date and time...

Save Cancel

You are invited to a secure video visit at

<https://ligeng-trial14.vsee/u/clinic>

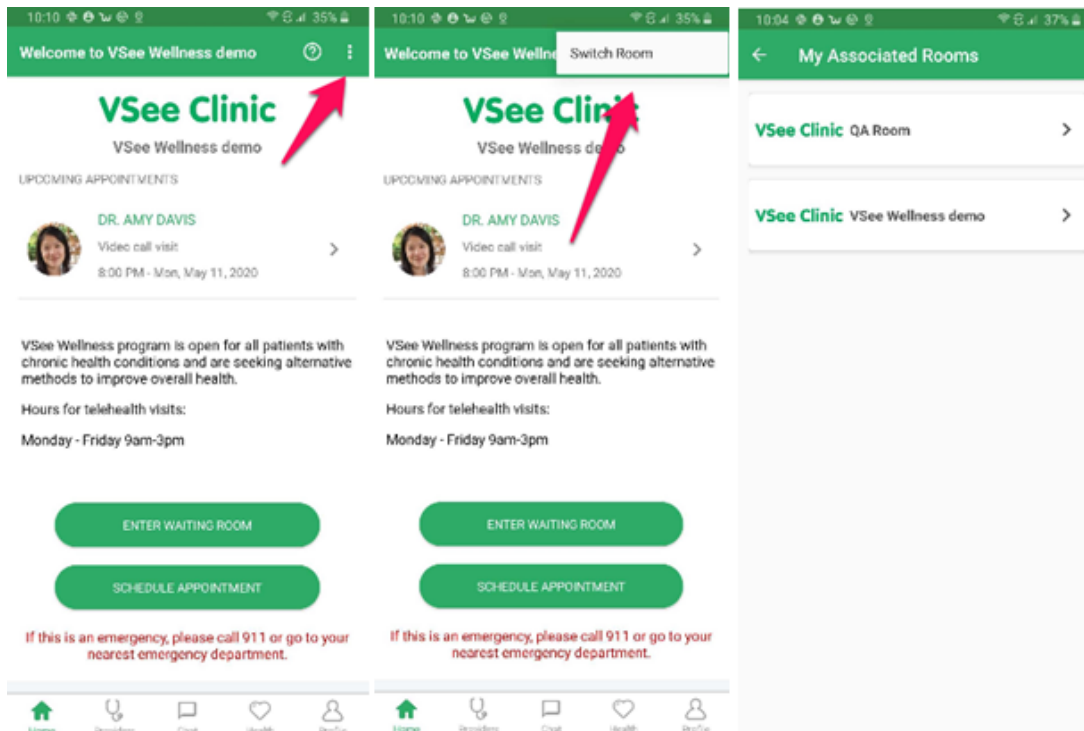
Send Invitation

Invite via

SMS

## 5. Easy Switch of Rooms for Patients on the Mobile App

Patients with appointments from different providers/rooms will no longer have to log out in order to switch to a different room. From the home screen on the VSee Clinic mobile app, patients can switch to another room.



## 6. Set Waiting Room Visibility on the Mobile App

We have improved the onboarding process for patients. A search function will now be available on the VSee Clinic mobile app if patients do not have their providers invite link with them.

A Waiting Room's visibility on the app can be set. If configured to be not searchable, patients will receive a message that they need to contact their provider.

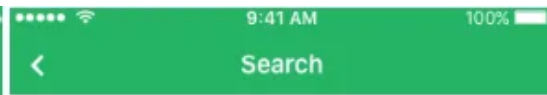


Welcome to VSee Clinic, a simple and secure way to consult with your providers.

I have my provider's invitation >

I have my provider's room code >

[I need help finding my provider](#)



Please enter your provider's information below:

Provider's First Name

Provider's Last Name

Provider's Email

Clinic Name

Search



Waiting Room Search

## Waiting Room Settings

Dr. Jaslyn Le's Clinic

### Room Description

**Telehealth Consultation Hours:**

Monday / Wednesday / Friday: 10 am - 4:30 pm

Tuesday / Thursday: 2 pm - 5:30 pm

Saturday: Prior Appointment Booking Required

Closed on Holidays

### Room Code

Patients may enter this code in the mobile app to access the waiting room.

JASLYN

### Operating Hours

If the clinic is turned OFF, patients will not be able to enter the waiting room

ON

OFF

Service currently not available. Please check back later

### Visibility

- Public - anyone can search for the room in VSee Clinic mobile app.
- Unlisted - patient can only access the room using a link or a room code.

Waiti

ng Room Settings

## 7. Clinic Performance Improvements

Enhancements were done to improve overall Clinic performance.

Other improvements and fixes are also included in this release. If you have any questions, drop us an email at [help@vsee.com](mailto:help@vsee.com).