

News > VSee Clinic > VSee Clinic - Guest Scheduling and Mobile Browser Calling

VSee Clinic – Guest Scheduling and Mobile Browser Calling

2020-07-16 - - VSee Clinic

We are glad to announce the release of these new features and improvements.

1. Browser Calling on Mobile Devices is Now Supported*

With In-browser calling, VSee Clinic no longer requires both provider and patient who are using desktop to download any app. The good news is that it is now supported on mobile devices too! This means that users are no longer required to download the VSee Clinic app on their phones and tablets.

*Works on specific mobile browsers only: Safari on supported iOS 13 and above devices. Both Google Chrome and Firefox on supported Android devices.



2. Guest Scheduling Feature*

We are making VSee Clinic's guest workflow even simpler for patients! With the Guest Scheduling feature, a patient can proceed to a provider-created appointment without actually logging into the clinic. This is possible with the use of a one-time appointment link sent to the patient's email address. This link also contains the appointment details like date and time, invite link for guests, and dial-in number. It expires when the visit has ended. To know more about this feature, please see this step-by-step guide: <u>https://help.vsee.com/kb/articles/guest-scheduling</u>

*Only available for clinics with the scheduling feature enabled. If you would like to try it in your clinic, please contact <u>help@vsee.com</u>

PPOINTMEN	TDETAILS	START APPOINTMENT
0 Information		
Date:	Wed, 07/15/2020 02:45 PM	
Provider:	Dr. April Inciong	
Visit Type:	Video	
Call URL:	https://bvcv2.vsee.me/visits/join/5f0f7647581845ee8af750d664457b2c	
Dial-in:	+1.650.758.0255 (PIN 472516)	
🗄 Payment		
Amount:	USD 49	
Payment Status:	Invoice created.	

3. Ability to Switch Call Method While In a Call

If a provider or patient is having trouble with in-browser call on desktop, switching the call to VSee app can be done and vice versa.

VSee Clinic Dashboard Patients Calenda	A Dr. April Incio 🛩	
April Inciong Online) april+testpatient29@vseelab.com		
Open Visits	+Create New Visit	Calling your patient
Visit Patient in Waiting Room #11085096	O Today 02:02 PM	
Visits		
All Visits > Visit #11085096	Having	ssues with your in-browser video? Join via VSee Messenger App
O Today 02:02 PM ■ Visit type:Video	(2)	

VSee Clinic

Help Test Computer

	Welcome to Clinic Portal	
	Please wait. Your provider will be with you hortly.	
	you want to cancel your visit, click here to exit the waiting pom.	
h	you closed the video conference by mistake, please click ero for relaunch the video. laving issues with your VSee Messenger call? Join via web	
-	rowser	
	Dial in: +1.650.758.0255 (PIN 472516)	

4. Improved "Test Computer" Page

This test page helps providers and patients check their desktop or laptop prior to a telemedicine visit. The improved Test Computer page now includes Operating System & Browser compatibility tests, and a Network Setup test. The user can even make a test call or contact VSee support if there is any problem.

VSee Clinic		For Providers	Help	Test Computer
	Computer testing			
	Operating System Windows (Version 10)			
	Browser Chrome (Version 84.0.4147)			
	Network Setup Passed 5 out of 6 tests. There seems to be a problem with your internet connection. You may have issues during the video call.			
	MAKE A TEST CALL Powered by VSee			

5. Call Duration in Visit Listing and Visit Details

Providers and clinic staff will now see the call duration right on the visit list and visit records.

VSee Clinic	Dashboard Patients Calendar		🌲 🏼 🗐 Dr. April Incio 🔻
	April Inciong Offline april+testpatient29@vseelab.com	No Open Visits	+ Create New Visit
Visits All Visits > Visit #11085940 @ Wed.07/15/2020.02:41 F 2 Call Duration: 01:12:43		ion Status: Completed	
Intake	Date: 07/15/2020 02:47 PM The patient gave consent to participate in this Telemedicine Consulta Yes	tion.	

6. Browser Calling Optimization

Launching a browser call now has improved loading speed and better loading indicator.

Other improvements and bug fixes are also included in this release. If you have any questions, drop us an email at <u>help@vsee.com</u>.

Tags			
VC 4.0.5			
VC 4.0.6			
VC 4.1			