

## VSee Clinic - Guest Scheduling and Mobile Browser Calling

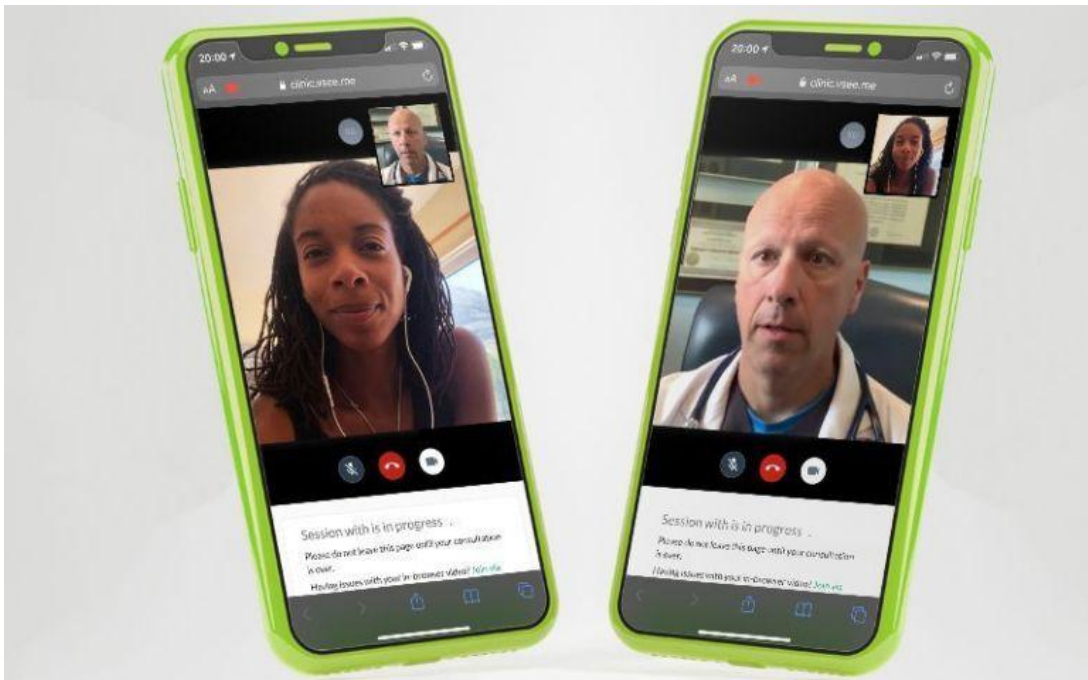
2020-07-16 - - VSee Clinic

We are glad to announce the release of these new features and improvements.

### 1. Browser Calling on Mobile Devices is Now Supported\*

With In-browser calling, VSee Clinic no longer requires both provider and patient who are using desktop to download any app. The good news is that it is now supported on mobile devices too! This means that users are no longer required to download the VSee Clinic app on their phones and tablets.

\*Works on specific mobile browsers only: Safari on supported iOS 13 and above devices. Both Google Chrome and Firefox on supported Android devices.



### 2. Guest Scheduling Feature\*

We are making VSee Clinic's guest workflow even simpler for patients! With the Guest Scheduling feature, a patient can proceed to a provider-created appointment without actually logging into the clinic. This is possible with the use of a one-time appointment link sent to the patient's email address. This link also contains the appointment details like date and time, invite link for guests, and dial-in number. It expires when the visit has ended.

To know more about this feature, please see this step-by-step guide:

<https://help.vsee.com/kb/articles/guest-scheduling>

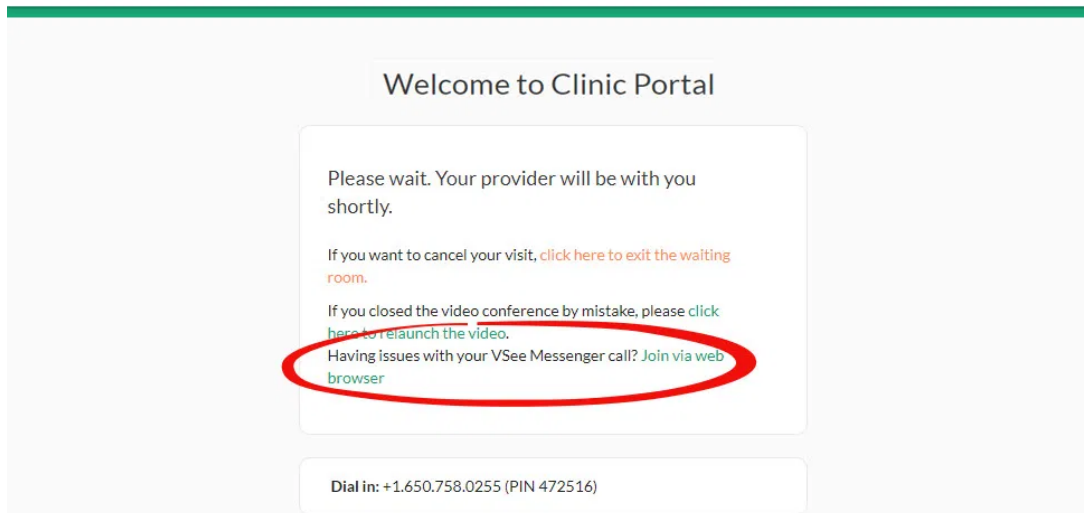
\*Only available for clinics with the scheduling feature enabled. If you would like to try it in your clinic, please contact [help@vsee.com](mailto:help@vsee.com)

The screenshot shows the 'VSee Clinic' interface for appointment details. At the top, there is a navigation bar with 'VSee Clinic' on the left and 'Help' and 'Test Computer' on the right. Below the navigation bar, the page title is 'APPOINTMENT DETAILS' with a 'START APPOINTMENT' button and a menu icon. The main content is divided into two sections: 'Information' and 'Payment'. The 'Information' section lists: Date: Wed, 07/15/2020 02:45 PM; Provider: Dr. April Inciong; Visit Type: Video; Call URL: https://bvcv2.vsee.me/visits/join/5f0f7647581845ee8af750d664457b2c; Dial-in: +1.650.758.0255 (PIN 472516). The 'Payment' section lists: Amount: USD 49; Payment Status: Invoice created. At the bottom, it says 'Powered by VSee'.

### 3. Ability to Switch Call Method While In a Call

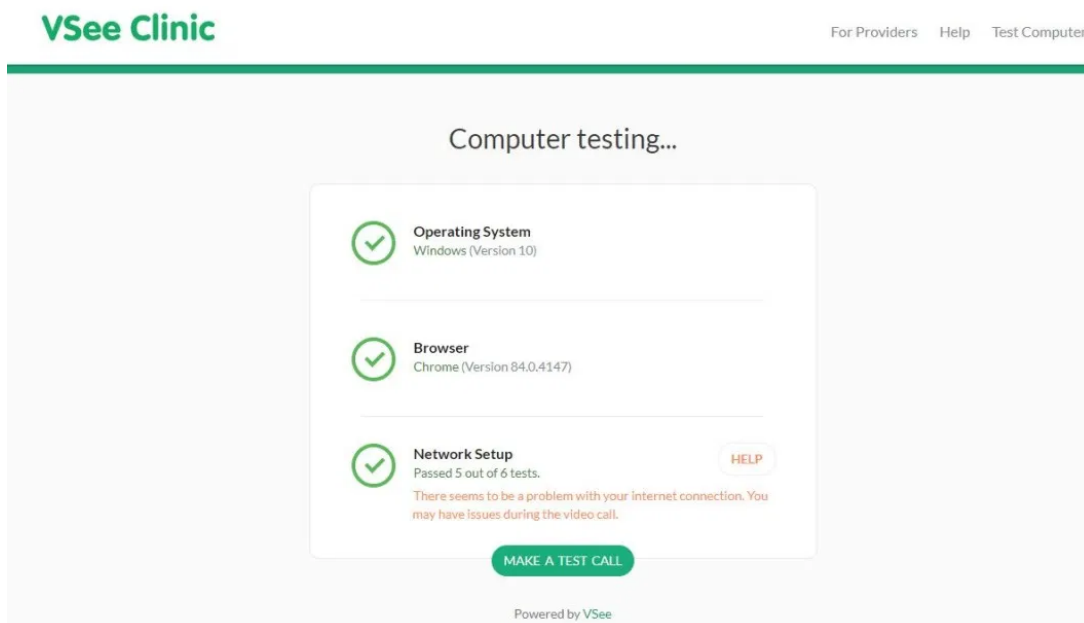
If a provider or patient is having trouble with in-browser call on desktop, switching the call to VSee app can be done and vice versa.

The screenshot shows the 'VSee Clinic' provider dashboard. At the top, there is a navigation bar with 'VSee Clinic' on the left and 'Dashboard', 'Patients', and 'Calendar' in the middle. On the right, there is a user profile for 'Dr. April Incio...'. The main content is divided into two sections: 'Open Visits' and 'Visits'. The 'Open Visits' section shows a list of visits, including one for 'April Inciong' who is 'Online' and has a contact email 'april+testpatient29@vseelab.com'. The 'Visits' section shows a list of visits, including one for 'Visit #11085096' which is 'Patient in Waiting Room' and scheduled for 'Today 02:02 PM'. A red circle highlights a message at the bottom of the dashboard: 'Having issues with your in-browser video? Join via VSee Messenger App'. The right side of the dashboard shows a video call window with a 'Calling your patient...' message.



#### 4. Improved “Test Computer” Page

This test page helps providers and patients check their desktop or laptop prior to a telemedicine visit. The improved Test Computer page now includes Operating System & Browser compatibility tests, and a Network Setup test. The user can even make a test call or contact VSee support if there is any problem.



#### 5. Call Duration in Visit Listing and Visit Details

Providers and clinic staff will now see the call duration right on the visit list and visit records.

April Inciong Offline  
april+testpatient29@vseelab.com

No Open Visits [+ Create New Visit](#)

Visits

All Visits > Visit #11085940

Wed, 07/15/2020 02:41 PM Visit type: Video 15 mins for USD 49 15-min Consultation Status: Completed

**Call Duration: 01:12:43**

Intake Date: 07/15/2020 02:47 PM

Payment The patient gave consent to participate in this Telemedicine Consultation. Yes

## 6. Browser Calling Optimization

Launching a browser call now has improved loading speed and better loading indicator.

Other improvements and bug fixes are also included in this release. If you have any questions, drop us an email at [help@vsee.com](mailto:help@vsee.com).

Tags

VC 4.0.5

VC 4.0.6

VC 4.1