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VSee Clinic 7.1.21 - New Provider Contact Field, Patient Credit Card Management

2026-04-08 - Jay-Ileen (Ai) - [VSee Clinic](#)

We're excited to share our latest VSee Clinic release rolling out on April 20. This one includes a couple of quality-of-life updates based on your feedback and common patient requests.

Provider Contact Info

If you have ever had patients trying to reach you through the wrong channels, this one is for you.

We have added a new optional field to the provider signup form: "Clinic number or email for your clients/patients to contact."

Once added, that info will automatically show up on the patient landing page with a helpful note directing patients appropriately:

Connection or Technical Concerns, help@vsee.com or (650) 772-6259
Provider email address [your clinic contact info].

This way, patients can reach you directly for non-urgent matters, and your personal contact info stays private.

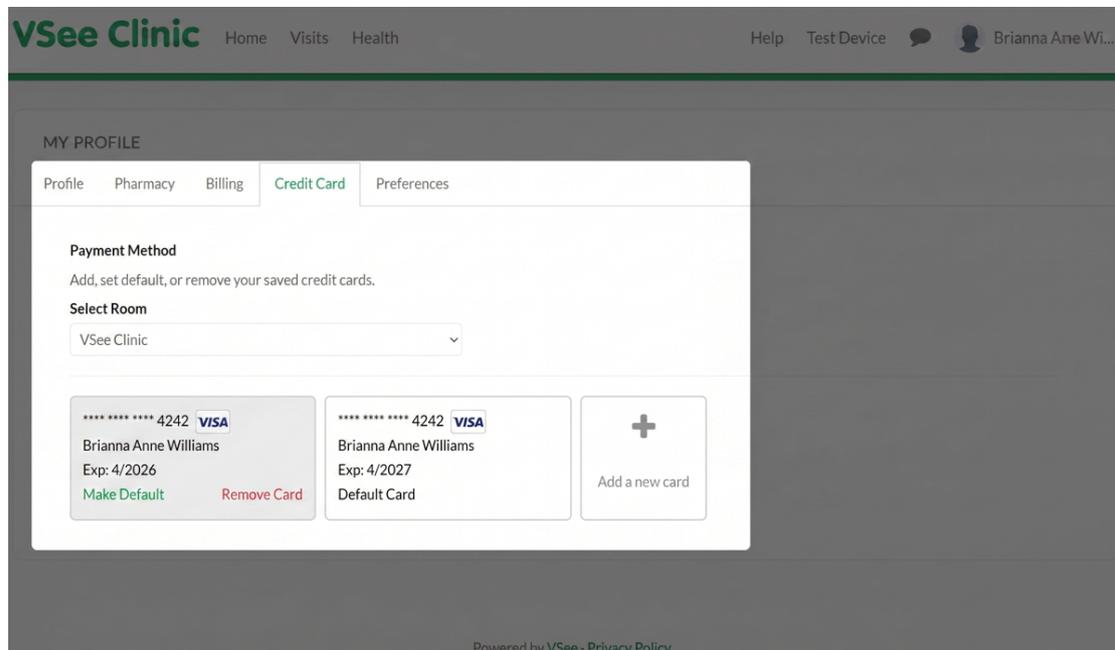
Read more on how to update Provider contact info [here](#).

The screenshot shows the VSee Clinic interface for Dr. Sarah Miller's Clinic. At the top left is the "VSee Clinic" logo. On the top right, there are links for "For Providers" and "Help". A white box contains contact information: "Connection or Technical Concerns: help@vsee.com / (650) 772-6259" and "Provider: sarahmiller@email.com / (000) XXX-XXXX". Below this, the text "Room code: ytnyg" is visible. The main heading reads "Welcome to Dr. Sarah Miller's Clinic". A navigation bar includes "Open", "Current number of patients waiting: 0", and "If this is an emergency, please call 911." Below this is the instruction "Enter waiting room now to let your provider know you are here." and a green "Enter Waiting Room" button. At the bottom, there is a profile card for "Dr. Sarah Miller" with a silhouette icon and a status indicator showing "Offline".

Patients Can Now Update Their Own Credit Card Info

Patients can now handle their own credit card updates right from their profile. No more back-and-forth with support just to switch cards or update expired ones. They can add, remove, or change their default card anytime.

Read more on how Patients can manage their credit card [here](#).



If you have any questions related to this release, please contact us at help@vsee.com.

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