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VSee Clinic 4.13.0 - Real-time Patient Queuing Status and Multi-Clinic Calendar View for Greater Productivity

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Look out for the VSee Clinic 4.13.0 Release - Dashboard and Calendar Improvements coming this September 28.

- Get Real-time Patient Queuing Status with Dashboard Improvements
- View All Appointments Across Multiple Clinics with the Upgraded Calendar

Get Precise Real-time Patient Queuing Status with Dashboard Improvements

Thanks to your recommendations on how to improve our Dashboard, we are bringing back the Dashboard phases that worked for you and making it even better with a more compact design.

- You can now easily identify the offline patients who are still trying to enter the waiting room under the Getting Ready phase. You can immediately focus on the available patients who are ready for the call under the Ready for Visit phase.
- We also brought back the Recents phase so you can clearly see those patients who became offline during the session and were not able to complete the visit yet.
- See only what you need to monitor on the Waiting Room Dashboard by utilizing the expand and collapse arrows.

The screenshot displays the VSee Clinic dashboard interface. At the top, there are navigation tabs for 'Dashboard', 'Patients', and 'Schedule', along with a user profile for 'Jane Ha'. Below the navigation, there are buttons for 'Call Selected', 'Invite patients', and 'Schedule'. The main content area is divided into several sections:

- Ready for Visit (3):** This section lists three upcoming visits. Each visit card includes the patient's name, symptoms, and status. For example, Mike Johnson is 'Available' and waiting for 15 minutes. The status is 'No Host'. There are also buttons for 'Add tag...' and 'Ready for Physician'.
- Getting Ready (1):** This section shows one visit where the patient, Micheal Armstrong, is 'In call'. The status is 'No Host'. There are buttons for 'Ready for Physician' and 'Urgent Care'.
- In Progress (1):** This section shows one visit where the patient, Micheal Armstrong, is 'In call'. The status is 'No Host'. There are buttons for 'Ready for Physician' and 'Urgent Care'. A sidebar on the right shows the current user, Jane Ha, who is 'In call', and a button for 'Show all (+2)'. The last action is noted as 'Last action by Jane Ha'.
- Recents (0):** This section is currently empty.

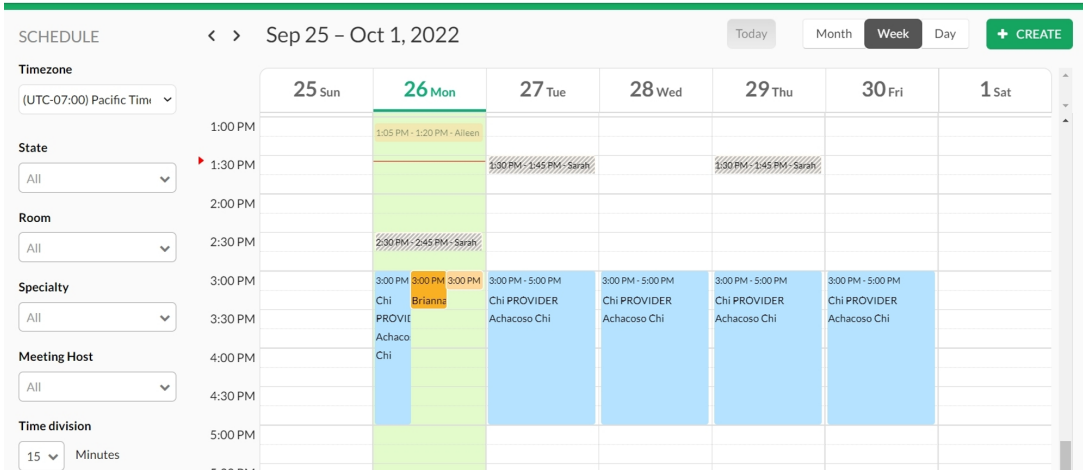
On the right side of the dashboard, there are sections for 'Today's Schedule' (which is currently blank) and 'Reminders' (which shows 'No reminders at this time.'). At the bottom of the dashboard, it says 'Powered by VSee'.

To learn more about the Dashboard improvements, please click [here](#).

View All Appointments Across Multiple Clinics with the Upgraded Calendar

Have you been frustrated with scheduling errors because your CSRs and Schedulers couldn't see your available time slots in another clinic?

- The Calendar View is now consolidated, showing the Provider's full appointment schedule and available times from all their VSee clinics.
- The Scheduler can now also identify if the Provider has been scheduled as a primary or secondary provider in the same time slot from another clinic.
- Even if a CSR is not assigned to that clinic, the appointment will now reflect on the calendar with a special slashed line background. To maintain patient privacy, only the time and name of the Provider will be shown; no patient information will appear.
- Additionally, today's date is now highlighted in a light green background to make it more visible.
- Past visits will now show with a transparent background.



To learn more about the Calendar improvements, please click [here](#).

If you have any questions, please contact us at help@vsee.com.

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