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## VSee Clinic 4.12.0 - New EPCS, Faster Internal Chatting, and More Room Configuration Control

2022-06-21 - Chi - [VSee Clinic](#)

Make your practice more productive with the newest features of the VSee Clinic 4.12.0 coming this June 21st.

- New - EPCS (Electronic Prescribing for Controlled Substances)
- New - Faster Internal Chatting with Integrated Staff Web Chats
- New - Room Level Control of Clinic-wide Configurations

### 1. New - EPCS (Electronic Prescribing for Controlled Substances)

We've improved your ePrescribing experience with new EPCS capabilities. Our new ePrescribe platform now allows you to prescribe controlled substances to your patients in addition to regular medications.

The screenshot displays the VSee Clinic ePrescribe interface. At the top, it shows the patient's name, 'Houston Mills, Male, 31 yrs', and a 'Coverage Details' section indicating 'No eligible coverages found.' Below this, a 'Drug/Allergy Interactions' box highlights a warning: 'This patient is allergic to aspirin. Salicylic acid topical, which is a component of hydrocortisone/salicylic acid/sulfur topical is also topical salicylate and may show allergic cross-reactivity to aspirin.' The main section is titled 'Add Prescription' and includes tabs for 'Medication', 'Supply', and 'Compound'. It shows 'Step 3' of the process, with fields for 'Current medication' (Adderall oral - tablet), 'Schedule II', 'Current strength' (5 mg), and 'Effective Date' (Today). A 'Patient Directions' field is also present. On the right, a 'Plan Selected For This Medication' section shows 'None Available' with a 'REFRESH' button. Below that, a 'Formulary Status' section shows 'Unknown' with a red warning icon. At the bottom right, there is a 'Walk Me Through' button.

**Note:** Please contact [Sales](#) or your Account Manager to enable the ePrescribe feature in your Clinic.

For current users of the ePrescribe feature, you will switch over to the new interface on July 1st. At that time, you will be required to complete the [Identity Proofing Process](#) (~15 minutes) to be able to continue prescribing medications to your patients (even if you will not be prescribing controlled substances).

### 2. New - Faster Internal Chatting with Integrated Staff Web Chats

Internal staff communications just got faster and simpler with VSee Clinic provider-to-provider web chats. We've integrated internal staff chatting right into the VSee Clinic interface so you can now send internal chats without switching to your VSee Messenger app.

VSee Clinic

DashboardPatientsScheduleHealth

Dr. Mooney

Chats

New Chat

MA Angela Baker

Jun 15

You: Please send me the document for Brianna...

CSR Crystal Dunnovan

Jun 10

You: I can see her at 3PM

Dr. Ethan Faucett - Fresno

Jun 10

See you at the convention.

Dr. Georgia Howard - Anaheim

Jun 09

You: Same here.

Dr. Irvine Jackson - Palm Springs

Jun 08

Thank you.

Dr. Kris Law - Long Beach

Jun 08

You: No worries.

Dr. John Smith

Jun 08

Yes, thanks!

CSR Crystal Dunnovan

Hi Dr. Mooney

All earlier messages loaded.

Dr. Mooney (You)

Hi Crystal.

2:06 PM

CSR Crystal Dunnovan

Nancy O'brien asked if she can see you for a teleconsult today

Dr. Mooney (You)

Yes. Will her husband join the session?

2:06 PM

CSR Crystal Dunnovan

Peter can't make it today. What time should I set the appointment?

Dr. Mooney (You)

I can see her at 3PM

2:07 PM

Type your message here

To learn more about how to send provider-to-provider web chats, please click [here](#).

### 3. New - Room Level Control of Clinic-wide Configurations

We're giving you more control over your room-level workflow configurations. Clinics with multiple rooms can now configure each room to have its own specific workflow. Current workflow configuration options include:

- Walk-In Visits
- Scheduled Appointments
  - Group Appointments
  - Allow Patient to Self Schedule

VSee Clinic

DashboardClinicRoomsScheduleUsersReportRecordEligibilityMore

Clinic

ROOM DETAILS

Room DetailsOperating HoursVisit OptionsAdvancedEducational MaterialEnable/Disable Features

Meeting Options

Off

Follow clinic settings

On

Walk-In Visit

On

Scheduled Appointment

On

Group Appointment

Off

Allow Patient to Self Schedule

Cancel

Update

Powered by VSee

**Note:** *This feature is only available for Clinics with Admin Panel users. Please contact [Sales](#) or your Account Manager if you would like to add the Admin Panel to your Clinic.*

To learn more about how to configure different rooms in your Clinic, please click [here](#).

If you have any questions, please contact us at [help@vsee.com](mailto:help@vsee.com).

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