

## VSee Clinic 4.12.0 - New EPCS, Faster Internal Chatting, and More Room Configuration Control

2022-06-21 - Chi - VSee Clinic

Make your practice more productive with the newest features of the VSee Clinic 4.12.0 coming this June 21st.

- New - EPCS (Electronic Prescribing for Controlled Substances)
- New - Faster Internal Chatting with Integrated Staff Web Chats
- New - Room Level Control of Clinic-wide Configurations

### 1. New - EPCS (Electronic Prescribing for Controlled Substances)

We've improved your ePrescribing experience with new EPCS capabilities. Our new ePrescribe platform now allows you to prescribe controlled substances to your patients in addition to regular medications.

The screenshot displays the VSee Clinic ePrescribe interface for a patient named Houston Mills, Male, 31 yrs. The interface includes a header with a welcome message and a provider notification. Below the patient information, there are buttons for 'Add/Edit Drug Allergies' and 'Add/Edit Pharmacies'. A 'Coverage Details' box indicates 'No eligible coverages found.' A 'Drug/Allergy Interactions' box provides a warning about aspirin allergies. The 'Add Prescription' section is active, showing 'Step 3' with fields for 'Current medication: Adderall (oral - tablet)', 'Schedule II', 'Current strength: 5 mg', and 'Effective Date'. A 'Patient Directions' field is also present. On the right, a 'Plan Selected For This Medication' section shows 'None Available' and a 'Formulary Status' of 'Unknown'. Buttons for 'Add Prescription' and 'Add Patient Reported' are visible on the right side of the interface.

**Note:** Please contact [Sales](#) or your Account Manager to enable the ePrescribe feature in your Clinic.

For current users of the ePrescribe feature, you will switch over to the new interface on July 1st. At that time, you will be required to complete the [Identity Proofing Process](#) (~15 minutes) to be able to continue prescribing medications to your patients (even if you will not be prescribing controlled substances).

## 2. New - Faster Internal Chatting with Integrated Staff Web Chats

Internal staff communications just got faster and simpler with VSee Clinic provider-to-provider web chats. We've integrated internal staff chatting right into the VSee Clinic interface so you can now send internal chats without switching to your VSee Messenger app.

The screenshot displays the VSee Clinic interface. At the top, there is a navigation bar with the VSee Clinic logo and menu items: Dashboard, Patients, Schedule, and Health. On the right side of the navigation bar, there are notification icons and a user profile for Dr. Mooney. Below the navigation bar, the main content area is titled 'Chats' and features a 'New Chat' button. A list of chat conversations is shown on the left, each with a profile picture, name, and a preview of the latest message. The selected chat is with CSR Crystal Dunnovan, and the chat window on the right shows a conversation history. The messages are as follows:

- CSR Crystal Dunnovan: All earlier messages loaded.
- Hi Dr. Mooney
- Dr. Mooney (You): Hi Crystal. (2:06 PM)
- CSR Crystal Dunnovan: Nancy O'brien asked if she can see you for a teleconsult today
- Dr. Mooney (You): Yes. Will her husband join the session? (2:06 PM)
- CSR Crystal Dunnovan: Peter can't make it today. What time should I set the appointment?
- Dr. Mooney (You): I can see her at 3PM (2:07 PM)

At the bottom of the chat window, there is a text input field labeled 'Type your message here' and a send button with a paper plane icon.

To learn more about how to send provider-to-provider web chats, please click [here](#).

## 3. New - Room Level Control of Clinic-wide Configurations

We're giving you more control over your room-level workflow configurations. Clinics with multiple rooms can now configure each room to have its own specific workflow. Current workflow configuration options include:

- Walk-In Visits
- Scheduled Appointments
  - Group Appointments
  - Allow Patient to Self Schedule

### ROOM DETAILS

Room Details   Operating Hours   Visit Options   Advanced   Educational Material   **Enable/Disable Features**

#### Meeting Options

Off Follow clinic settings

On Walk-In Visit

On Scheduled Appointment

On Group Appointment

Off Allow Patient to Self Schedule

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**Note:** This feature is only available for Clinics with Admin Panel users. Please contact [Sales](#) or your Account Manager if you would like to add the Admin Panel to your Clinic.

To learn more about how to configure different rooms in your Clinic, please click [here](#).

If you have any questions, please contact us at [help@vsee.com](mailto:help@vsee.com).

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