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## VSee Clinic 4.11 - New Streamlined Patient Queue & Profile Views for Greater Team Productivity

2022-03-09 - Patty - [VSee Clinic](#)

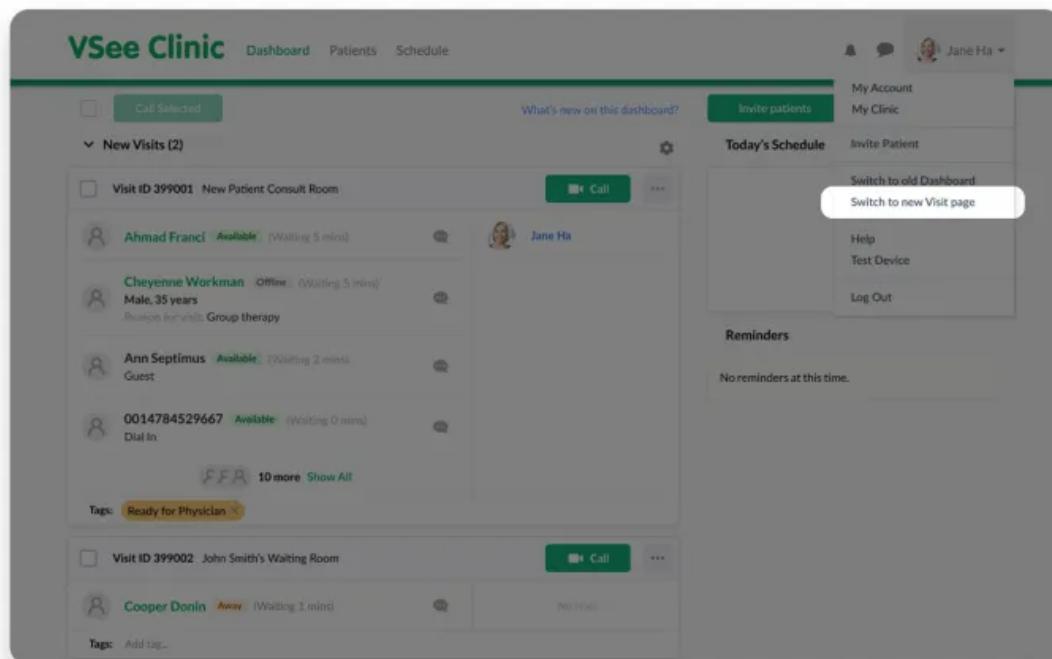
Our design team has worked hard to streamline your remote care team's ability to manage their patient queues, coordinate internally, and run visits more smoothly and effectively with an updated VSee Clinic User Interface (UI). We invite you as a valued user to check out the Clinic UI upgrades below and then give them a try. Here's what's in this new version:

1. [Switch to the new Patient Queue & Profile Views](#)
2. [Participant List](#)
3. [Open Patient Chart](#)
4. [Participant Controls](#)
5. [Meeting-related Controls](#)
6. [Tagging](#)
7. [Patient Details View](#)
8. [End Visit](#)
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### 1. Switch to the New Clinic UI

Please help Beta the new streamlined Clinic UI by contacting [help@vsee.com](mailto:help@vsee.com). The full release will be available starting Mar. 21

To switch to the new clinic UI, open the menu to the top right and click on "Switch to new Visit page." You'll be able to self-switch back to old Clinic UI at any time.

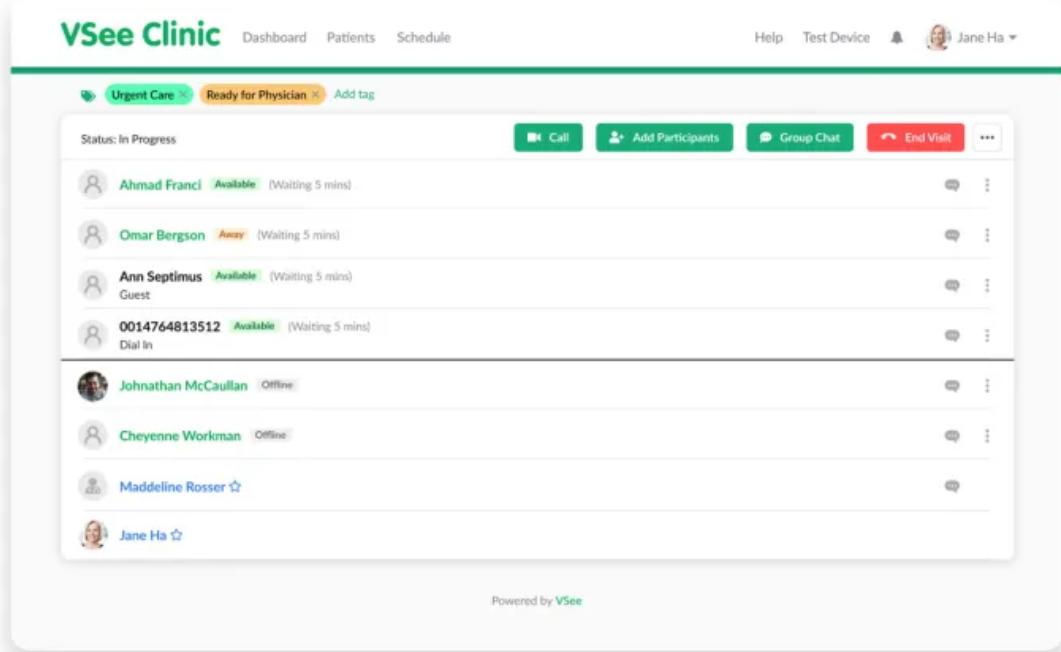


## 2. Participant List

All participants of the meeting are now listed:

- Provider (blue)
- Patient (green)
- Guests (black)

The black line separates those currently in the call and those who have left or not yet joined.



The image shows the VSee Clinic participant list interface. At the top, there are tabs for 'Urgent Care' (highlighted in green), 'Ready for Physician' (highlighted in orange), and 'Add tag'. Below the tabs, the status is shown as 'In Progress'. There are several participants listed in a table:

Participant	Status	Reason
Ahmad Franci	Available	(Waiting 5 mins)
Omar Bergson	Away	(Waiting 5 mins)
Ann Septimus	Available	(Waiting 5 mins)
Guest		
0014764813512	Available	(Waiting 5 mins)
Dial In		
Johnathan McCullan	Offline	
Cheyenne Workman	Offline	
Maddeline Rosser	Offline	
Jane Ha	Offline	

At the bottom of the interface, it says 'Powered by VSee'.

## 3. Open Patient Chart

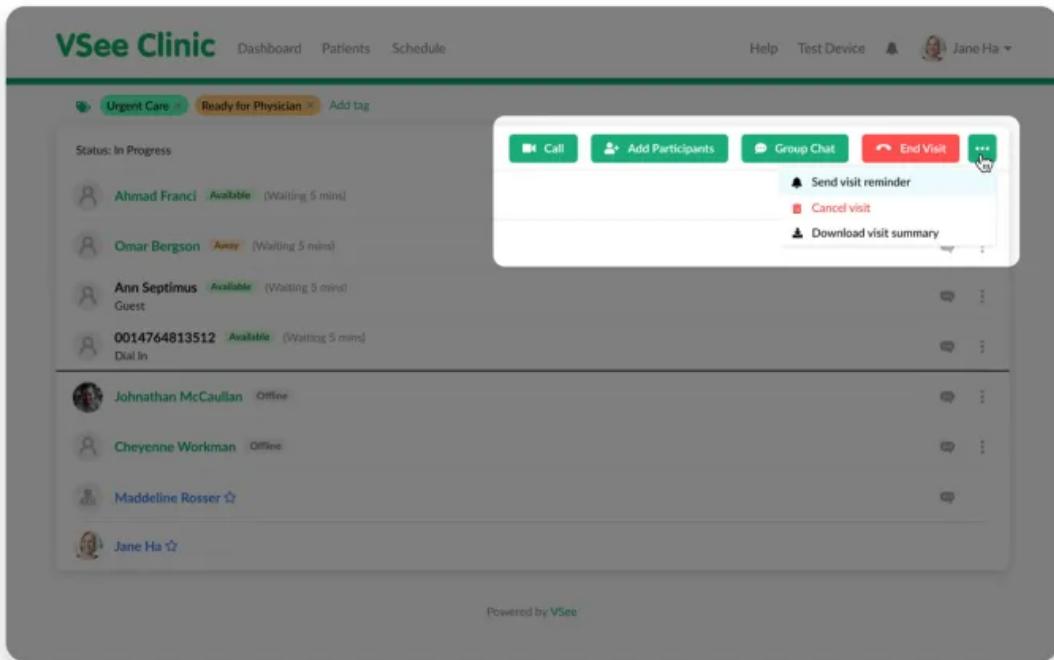
Click on a patient to view their profile details. From the patient details view, click "All Participants" to go back to participant list.

## 4. Participant Controls

As a meeting host, you can send chat, remotely mute or remove a patient or guest from the call.

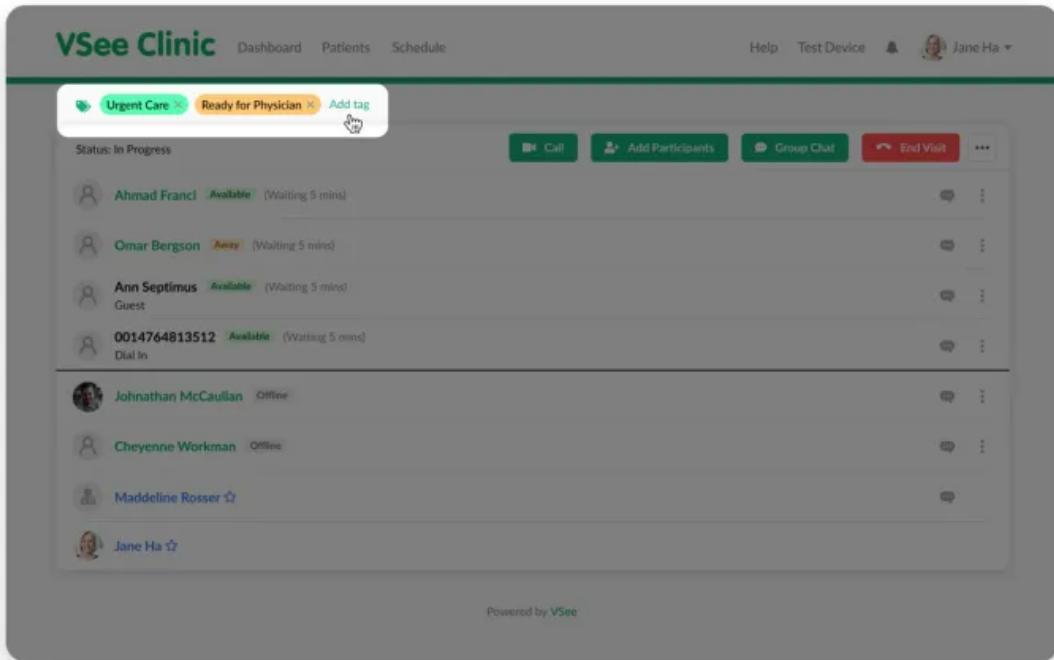
## 5. Meeting-related Controls

Call, Add Participants (Invite Guest), and other meeting-related controls are grouped on top.



## 6. Tagging

Tagging is now supported for both one-on-one and group calls.



## 7. Patient Details View

*Note: some features may not be available on your clinic. Please inquire our sales support for more information.*

Individual patient's chart

Important visit info like Visit ID, Visit type, Visit Option, etc.

We optimize the layout to save you from endless scrolling when the chart gets long. Simply scroll down / up to toggle the 2 views.

Status: New

Call Add Participants End Meeting ...

All participants

Nathan Cook Offline  
Male  
1460 Forsyth Rd, Macon, GA, 31210  
jane+patient1@vseelab.com

Meeting ID: 295203  
Today 04:45 PM  
Video Meeting  
15-min Consultation  
15 mins  
Jane's Waiting Room

Intake Notes Payment Meetings Documents

Notes

Subjective (optional) Note Templates

This covers your patient's detailed medical history and current symptoms. Notes from your verbal interaction with patients as well as what they tell you about their condition go here. Record your patient's chief complaint, existing symptoms, and any pain description in this section. Any comments, concerns, or questions your patients may have are also included here. This covers your patient's detailed medical history and current symptoms. Notes from your verbal interaction with patients as well as what they tell you about their condition go here. Record your patient's chief complaint, existing symptoms, and any pain description in this section. Any comments, concerns, or questions your patients may have are also included here. This covers your patient's detailed medical history and current symptoms. Notes from your verbal interaction with patients as well as what they tell you about their condition go here. Record your patient's chief complaint, existing symptoms, and any pain description in this section. Any comments, concerns, or questions your patients may have are also included here.

Objective (optional) Note Templates

This is a record of your physical examination of the patient's condition. It includes observations that can be measured such as body temperature, pulse rate, and blood

## 8. End Visit

More intuitive hang up to support your different workflows.

Would you like to

Leave the call

End visit for all

Cancel

Help Test Device Jane Ha ...

Add Log

Add Participants Group Chat ...

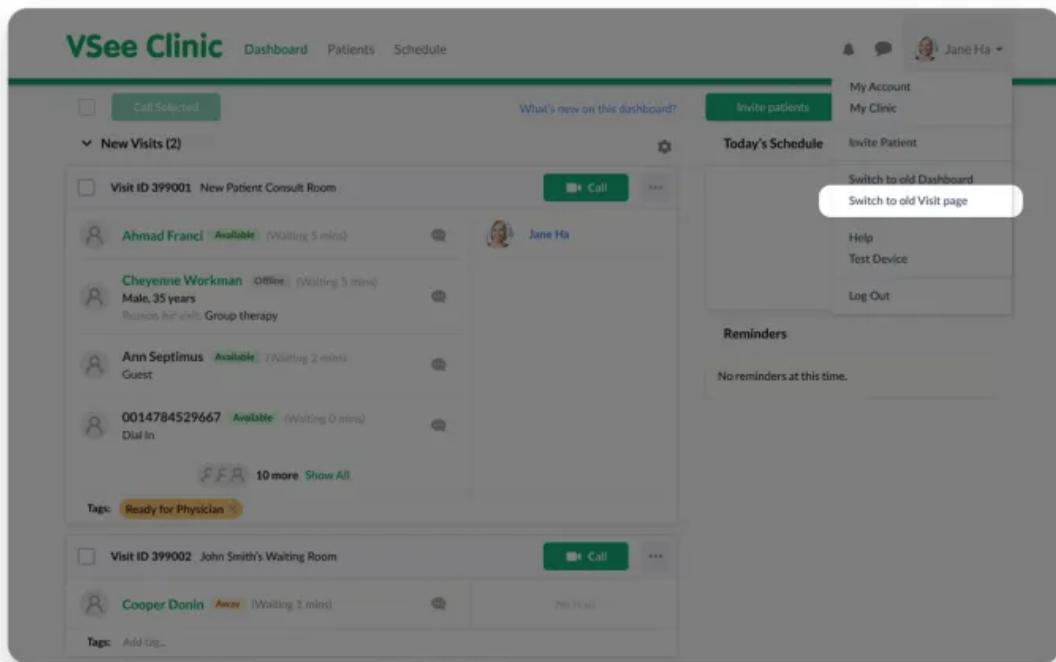
Are Septimus Guest  
0014764813512 Dial In  
Maddeline Ronser Dial In  
Jane Ha Dial In  
Johnathan McCaulan Offline  
Cheyenne Workman Offline

Having issues with your in-browser video? Download VSee Messenger App.

Powered by VSee

## 9. Feedback, Switch Back To Old Version

You'll be able to self-switch back to old Clinic UI at any time. Open the menu to the top right and click on "Switch to old Visit page" to revert to the old version.



**Thank you for trusting VSee to help increase your telemedicine productivity.  
We can't wait to hear how the new UI is working out for your care teams!**