VSee Clinic 5.2 - New Unified Visit Chat Experience and Upcoming Phase-Out of the Old Visit PageS

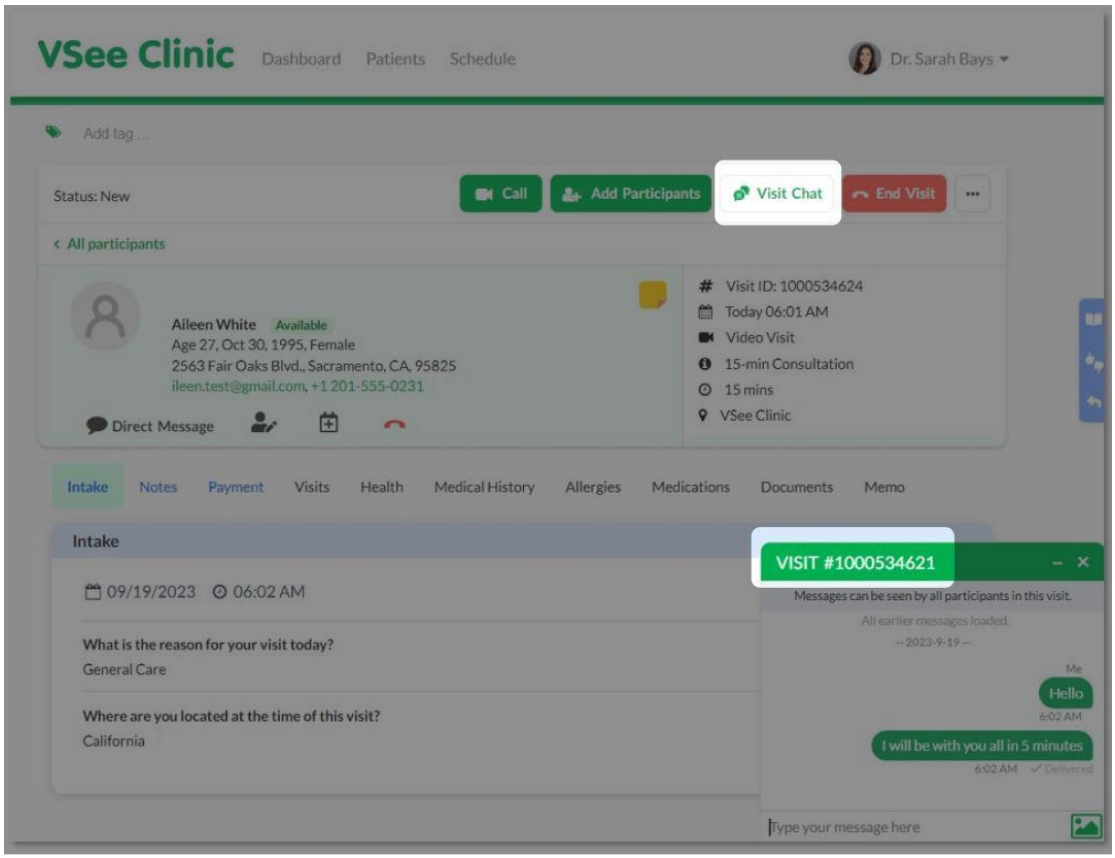
2023-09-22 - Jay-Ileen (Ai) - VSee Clinic

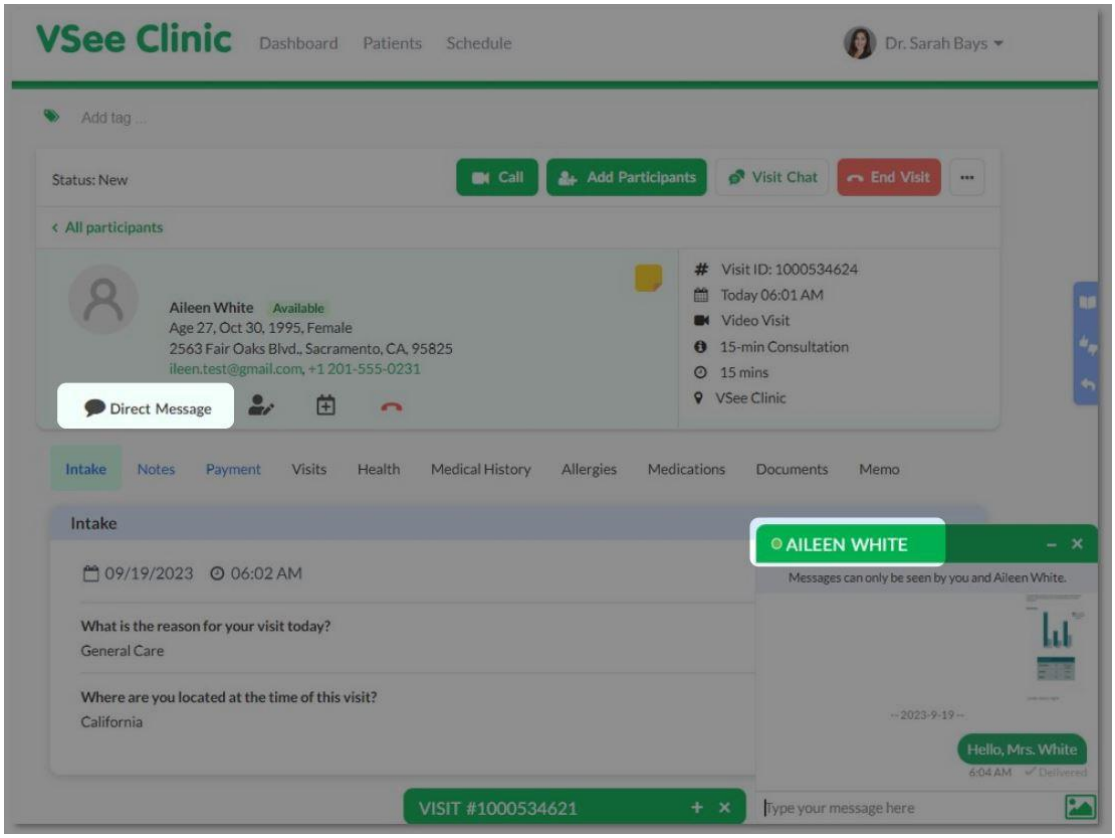
On Sept. 25, we will be improving your secure chat experience with our new unified Visit Chats. This is also a heads-up that we will soon be phasing out the old Visit Page UI.

New Unified Visit Chat

Get a more unified chat experience with our new **Visit Chat** feature. We are now bringing together all the chat conversations that happen within a Visit for easier chat records organization and retrieval.

Note: Direct Message is a separate thread that providers have per patient.





What You Should Know About Visit Chats

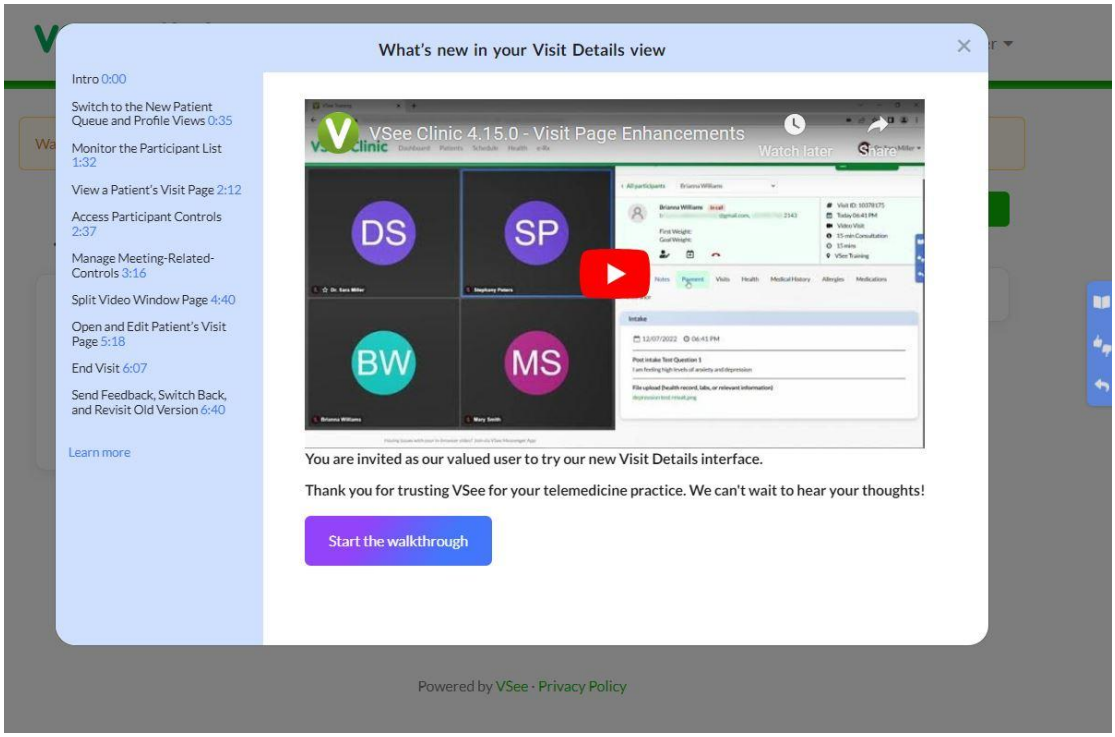
- **Session-Based Engagement** - Each chat session is separate, creating a clean slate for each new visit. This means more focused, personalized, and effective conversations and improved chat message tracking. No more dealing with confusing chat histories or mixed conversations.

- **Effortless Navigation** - Our intuitive interface makes it easier than ever to switch between conversations, ensuring that you're always on top of your interactions.

To learn more about the Visit Chat feature, click here.

Upcoming: Discontinuation of the Old Visit Page

Due to all the positive feedback we've received on our new Visit Page, we will soon be permanently sunsetting the Old Visit Page. Many of you are already using the new Visit Page, and there will be no need to do anything. However, for those who are still using the Old Visit Page, we encourage you to make the switch so you can make use of the streamlined views and controls.



What You Can Do:

1. **Prepare for the transition**: Please take some time to review the changes on the new streamlined Visit Page. You still have a few months before this transition if you choose not to switch on your own.

2. **Reach out for Support**: If you have any questions, or concerns, or require assistance during this transition, our dedicated support team is here to help. Feel free to contact us.

If you have any questions related to this release, please contact us at help@vsee.com.

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