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VSee Clinic 4.16.4 - Get Enhanced Security with Multi-Factor Authentication, New On-Call Scheduling, and Call Improvements

2023-07-07 - Joel Barcillo - VSee Clinic

Introducing VSee Clinic 4.16.4 new updates released on June 5.

Multi-Factor Authentication Login for an Enhanced Security for Organizations

Clinic Organizations can now get an extra layer of security using their VSee Clinic with our new Multi-Factor Authentication (MFA).

Providers from Organizations who require MFA will need to pass an additional verification step to access their VSee accounts.

Note: This feature is enabled upon request for Clinic organizations only, please contact [Sales](#) or your Account Manager to enable this in your Clinic.

To learn more about MFA, please click [here](#).

New Calendar Feature: On-call Scheduling Management

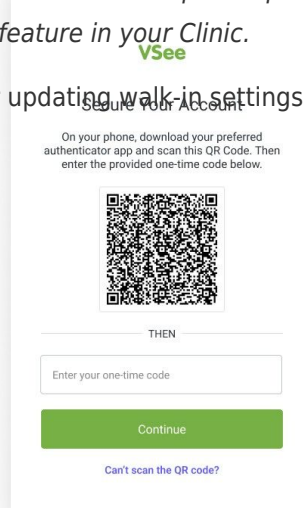
If you are running a multi-provider clinic with a walk-in workflow this is the feature for you.

VSee now lets you **set up on-call schedules** for alerting a single provider or a group of providers during their specified on-call hours.

With our new on-call scheduling and management capabilities, schedulers and providers can now build a transparent on-call schedule and control exactly who receives alerts during an on-call time slot. This means only the on-call provider(s) will receive waiting room alerts and see patients on their dashboard during their assigned on-call hours.

Note: The On-Call Schedule feature is enabled upon request. Please contact [Sales](#) or your Account Manager to enable this feature in your Clinic.


See step-by-step instructions for updating walk-in settings and creating an On-call Schedule [here](#).



VSee

Secure Your Account

On your phone, download your preferred authenticator app and scan this QR Code. Then enter the provided one-time code below.

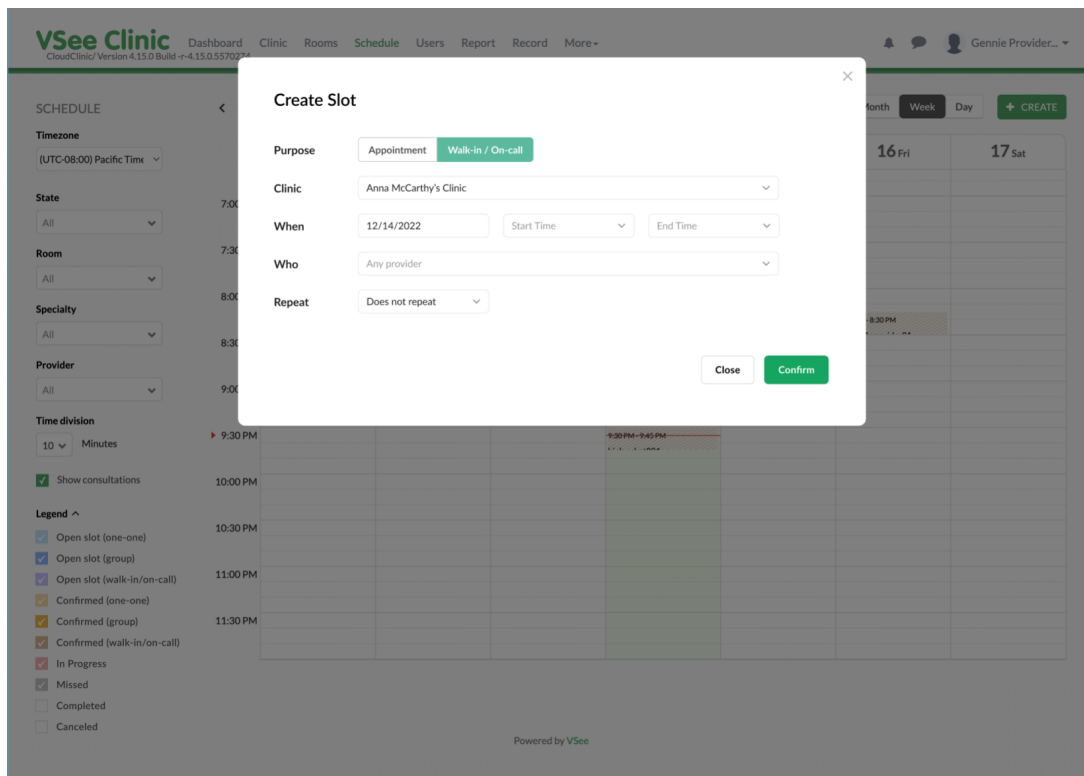


THEN

Enter your one-time code

Continue

[Can't scan the QR code?](#)



Efficiently Create On-call Schedules Across Multiple Clinics

For providers who are a part of multiple Clinics, VSee will show a dropdown of Clinics. Simply select the desired Clinic to quickly and efficiently set up the on-call schedule in any Clinic.

Note: Creating Slots across multiple clinics is enabled by default for appointment slots.

Create Slot

Purpose

Appointment

Walk-in / On-call

Who

Anna McCarthy - anna@clinic.com

×

▼

Clinic

Clinic ABC - clinic-abc.vsee.me

Clinic DEF - clinic-def.vsee.me

VSee Clinic (clinic.vsee.io)

Clinic XYZ (xyz-clinic.vsee.io)

Mental Health Consultation Services - consultationservice.vsee.me

Type

Room

Group Visit Option

When

12/14/2022

Start Time

End Time

Repeat

Does not repeat

Close

Confirm

If you have any questions or have encountered any issues related to this release, please contact us at help@vsee.com.

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