

## VC 4.16.4 - Get Enhanced Security with Multi-Factor Authentication, New On-Call Scheduling, and Call Improvements

2023-07-07 - Joel Barcillo - VSee Clinic

Introducing VSee Clinic 4.16.4 new updates released on June 5.

### Multi-Factor Authentication Login for an Enhanced Security for Organizations

Clinic Organizations can now get an extra layer of security using their VSee Clinic with our new Multi-Factor Authentication (MFA).

Providers from Organizations who require MFA will need to pass an additional verification step to access their VSee accounts.

*Note: This feature is enabled upon request for Clinic organizations only, please contact [Sales](#) or your Account Manager to enable this in your Clinic.*

To learn more about MFA, please click [here](#).



### New Calendar Feature: On-call Scheduling Management

If you are running a multi-provider clinic with a walk-in workflow this is the feature for you.

VSee now lets you **set up on-call schedules** for alerting a single provider or a group of providers during their specified on-call hours.

With our new on-call scheduling and management capabilities, schedulers and providers can now build a transparent on-call schedule and control exactly who receives alerts during an on-call time slot. This means only the on-call provider(s) will receive waiting room alerts and see patients on their dashboard during their assigned on-call hours.

*Note: The On-Call Schedule feature is enabled upon request. Please contact [Sales](#) or your Account Manager to enable this feature in your Clinic.*

See step-by-step instructions for updating walk-in settings and creating an On-call Schedule [here](#).



# Efficiently Create On-call Schedules Across Multiple Clinics

For providers who are a part of multiple Clinics, VSee will show a dropdown of Clinics.

Simply select the desired Clinic to quickly and efficiently set up the on-call schedule in any Clinic.

*Note: Creating Slots across multiple clinics is enabled by default for appointment slots.*



If you have any questions or have encountered any issues related to this release, please contact us at [help@vsee.com](mailto:help@vsee.com).

Subscribe [here](#) to get the latest VSee Product Updates in your inbox!