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2023-07-07 - Joel Barcillo - VSee Clinic

Introducing VSee Clinic 4.16.4 new updates released on June 5.

Multi-Factor Authentication Login for an Enhanced Security for Organizations

Clinic Organizations can now get an extra layer of security using their VSee Clinic with our new Multi-Factor Authentication (MFA).

Providers from Organizations who require MFA will need to pass an additional verification step to access their VSee accounts.

Note: This feature is enabled upon request for Clinic organizations only, please contact [Sales](#) or your Account Manager to enable this in your Clinic.

To learn more about MFA, please click [here](#).

New Calendar Feature: On-call Scheduling Management

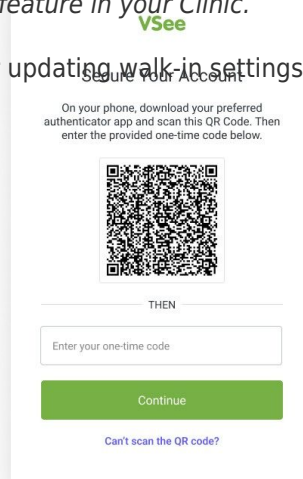
If you are running a multi-provider clinic with a walk-in workflow this is the feature for you.

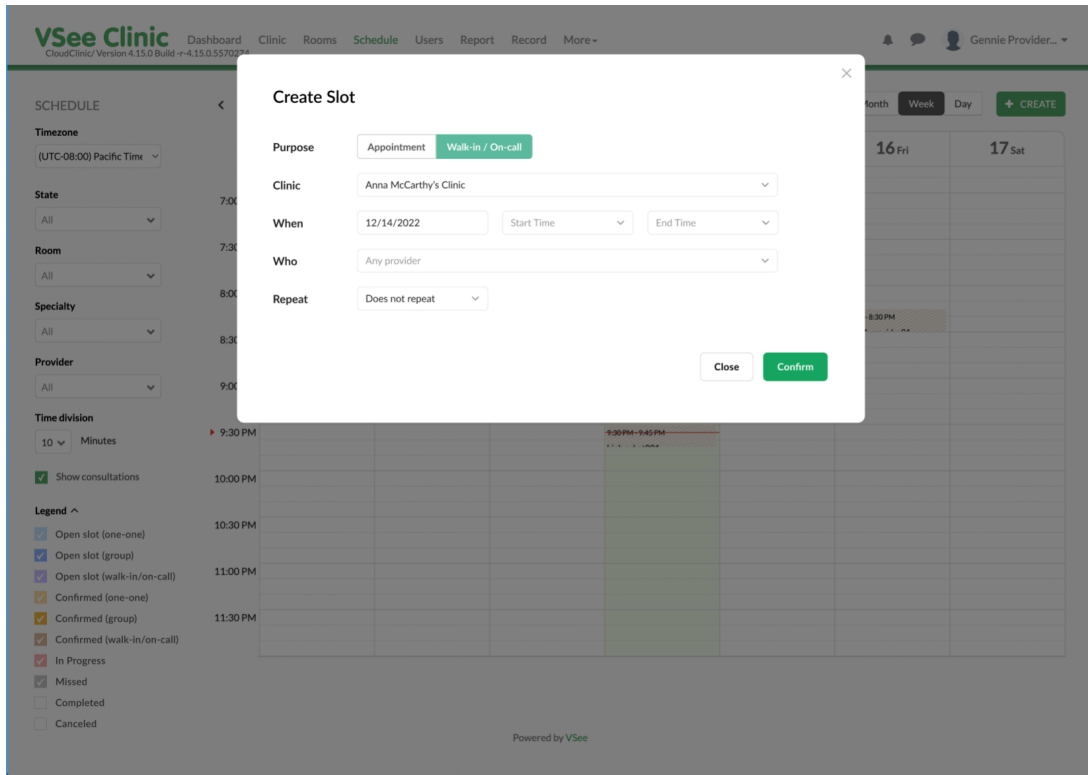
VSee now lets you **set up on-call schedules** for alerting a single provider or a group of providers during their specified on-call hours.

With our new on-call scheduling and management capabilities, schedulers and providers can now build a transparent on-call schedule and control exactly who receives alerts during an on-call time slot. This means only the on-call provider(s) will receive waiting room alerts and see patients on their dashboard during their assigned on-call hours.

Note: The On-Call Schedule feature is enabled upon request. Please contact [Sales](#) or your Account Manager to enable this feature in your Clinic.

See step-by-step instructions for updating walk-in settings and creating an On-call Schedule [here](#).





Efficiently Create On-call Schedules Across Multiple Clinics

For providers who are a part of multiple Clinics, VSee will show a dropdown of Clinics. Simply select the desired Clinic to quickly and efficiently set up the on-call schedule in any Clinic.

Note: Creating Slots across multiple clinics is enabled by default for appointment slots.

Create Slot

Purpose Appointment Walk-in / On-call

Who Anna McCarthy - anna@clinic.com ✕ ▾

Clinic

Type

Room

Group Visit Option

When 12/14/2022 Start Time End Time

Repeat Does not repeat

Close Confirm

- Clinic ABC - clinic-abc.vsee.me
- Clinic DEF - clinic-def.vsee.me
- VSee Clinic (clinic.vsee.io)
- Clinic XYZ (xyz-clinic.vsee.io)
- Mental Health Consultation Services - consultationservice.vsee.me

If you have any questions or have encountered any issues related to this release, please contact us at help@vsee.com.

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