VSee health

Discontinuation for VSee Messenger Versions 4.16 & earlier, New Product Timelines Resource Page

2024-05-28 - Jay-Ileen (Ai) - VSee Messenger

Starting July 1st, support for VSee Messenger versions **4.16 and earlier** will be discontinued. Any users running these versions will no longer be able to access the app.

Please upgrade to the latest version before **June 30th** to continue using the app without interruption. Updating to the latest version will ensure that you are not impacted by this change.

To learn how to check your VSee Messenger app version, click here.

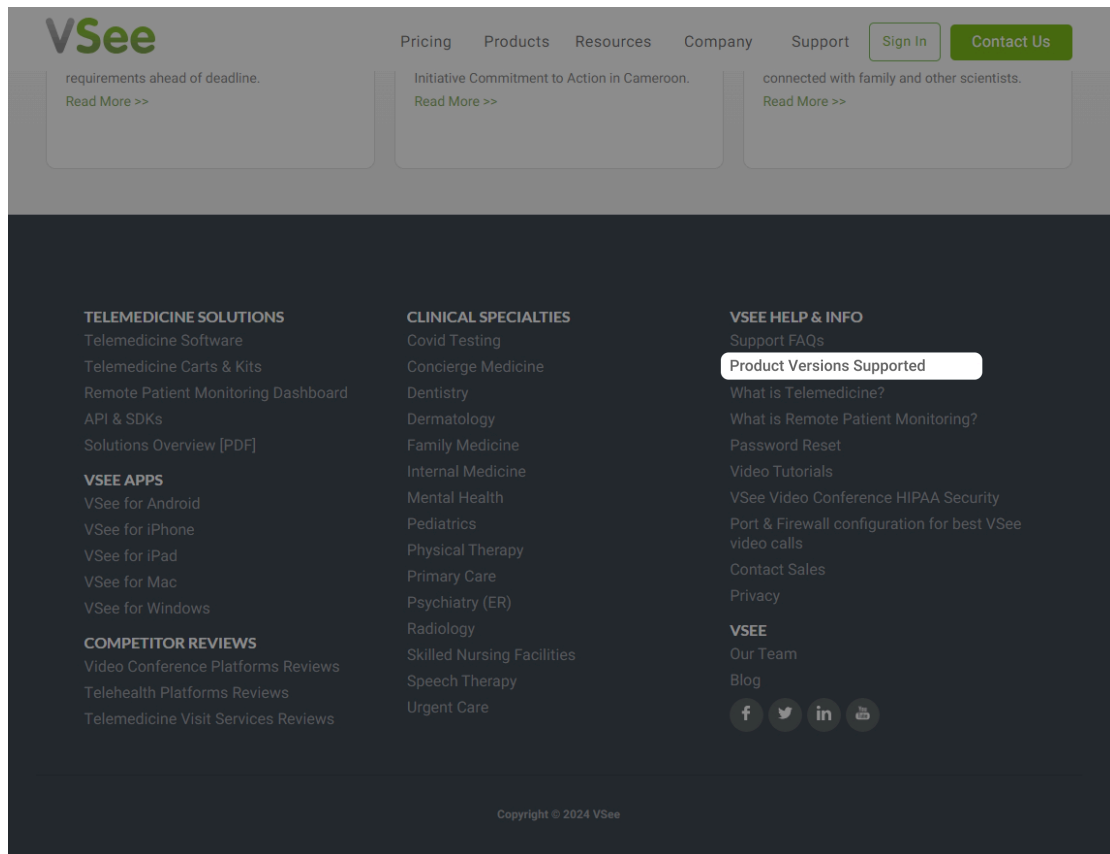## New Resource: VSee Product Versions and Support Timelines

To help you better manage your software assets, we have posted a new resource page dedicated to listing our Product Versions and Support Timelines. We recommend bookmarking and checking this page regularly to stay informed of our anticipated product end-of-support windows and to plan updates accordingly to avoid any disruptions in service.

On this new resource page, you will find:

- A comprehensive list of product versions and their respective end-of-support dates.

- Important notes about transitioning to supported versions.

- Links to resources for upgrading your systems.

How can I find the VSee Product Support Timeline page?

You can get to the page by clicking on the following link: VSee Product Versions and Their Support Lifecycle. You can always go to www.vsee.com, scroll to the footer at the bottom of the page and click on the "Product Versions Supported" link under "VSee Help and Info" heading.

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