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"Windows cannot access the specified device, path, or file..."

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COMPATIBILITY ISSUE

"Windows cannot access the specified device, path, or file. You may not have appropriate permissions to access the item."

This Windows error likely means that you are running an older version of Windows XP which VSee Messenger is not compatible with.

Please see <http://help.vsee.com/kb/articles/what-are-the-compatible-devices-os> for a complete list of devices and compatible operating systems.

Please email us at help@vsee.com for questions and assistance.