

## Where do I get my Room code or Room ID?

Jessica - 2023-08-09 - [Basic Workflow](#)

The “Room Code” is a unique name/code that identifies your Clinic when using the “VSee Clinic for Patient” App on mobile devices. This is needed for your patients to enter your virtual waiting room.

[How can I find the Room Code as a Provider?](#)

[How do I find the Room Code as a Patient?](#)

[How do I search my Provider's clinic?](#)

[How will I use the Room Code on the VSee Clinic For Patient Mobile as a Patient?](#)

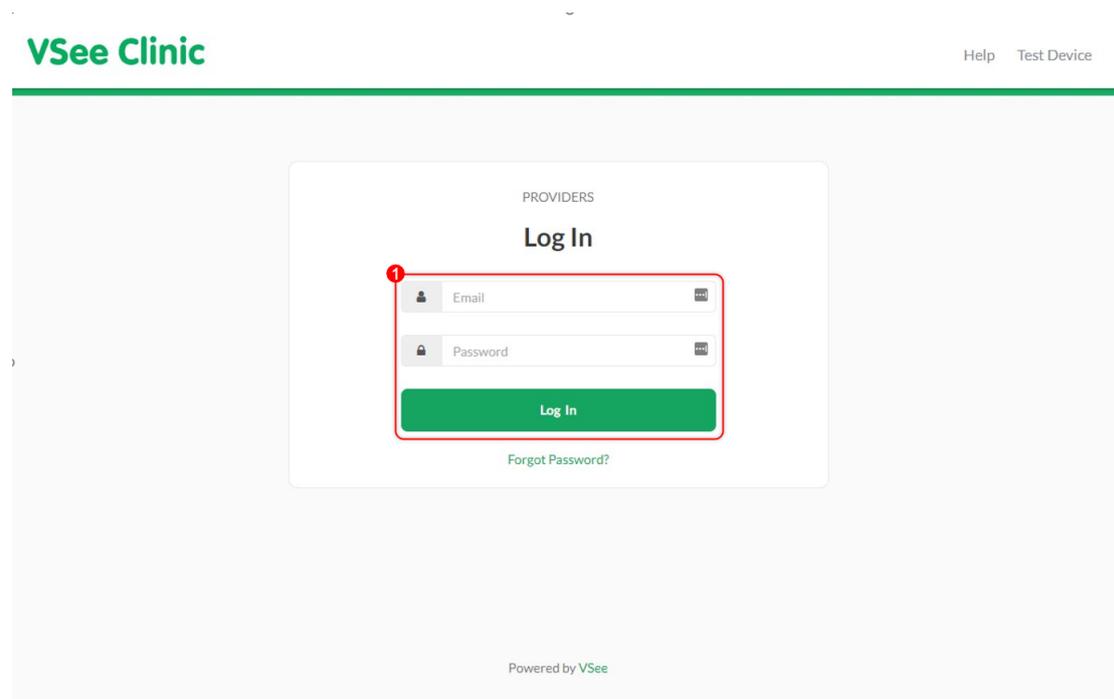
[Scope and Limitations](#)

[Related Articles](#)

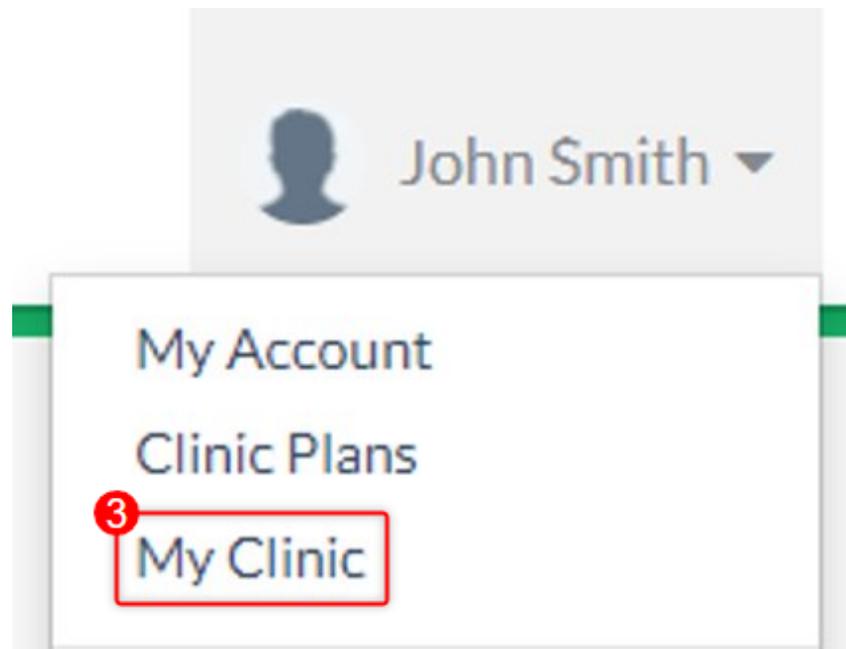
## Finding the Room Code as a provider

You can get your Room Code by following the instructions below:

1. Log in to your VSee Clinic to reach the clinic dashboard. You can login from <https://www.clinic.vsee.me>.



2. If you need help with logging in as a provider, please refer to this article - [Log in as VSee Clinic Provider](#)
3. From your clinic dashboard, click on the **Profile Menu** from the upper-right corner of the screen. Click on **My Clinic**.



4. You can find the Room Codes per waiting room listed under **Waiting Room Settings** if there are multiple waiting rooms under your clinic; otherwise, there will only be one room code listed.
5. You can also copy the code under **Room Code**.

#### Waiting Room Settings

This is your waiting room settings page. You may customize the settings of each waiting room by choosing one from the list below.

##### Waiting room settings for

Doctor: John Smith's Clinic

Room code: ap1iv Walk-in visit hours: Open all time Visibility: Public

##### Room Description

Welcome to my VSee Clinic.

To enter the clinic, please follow the steps below:

1. Click on "Enter Waiting Room"
2. Type in your name and click "Continue"
3. When prompted, make sure to click "Allow" on your camera and microphone permission.
4. Wait for me to join you.

Room Code

Patients may enter this code in the mobile app to access the waiting room.

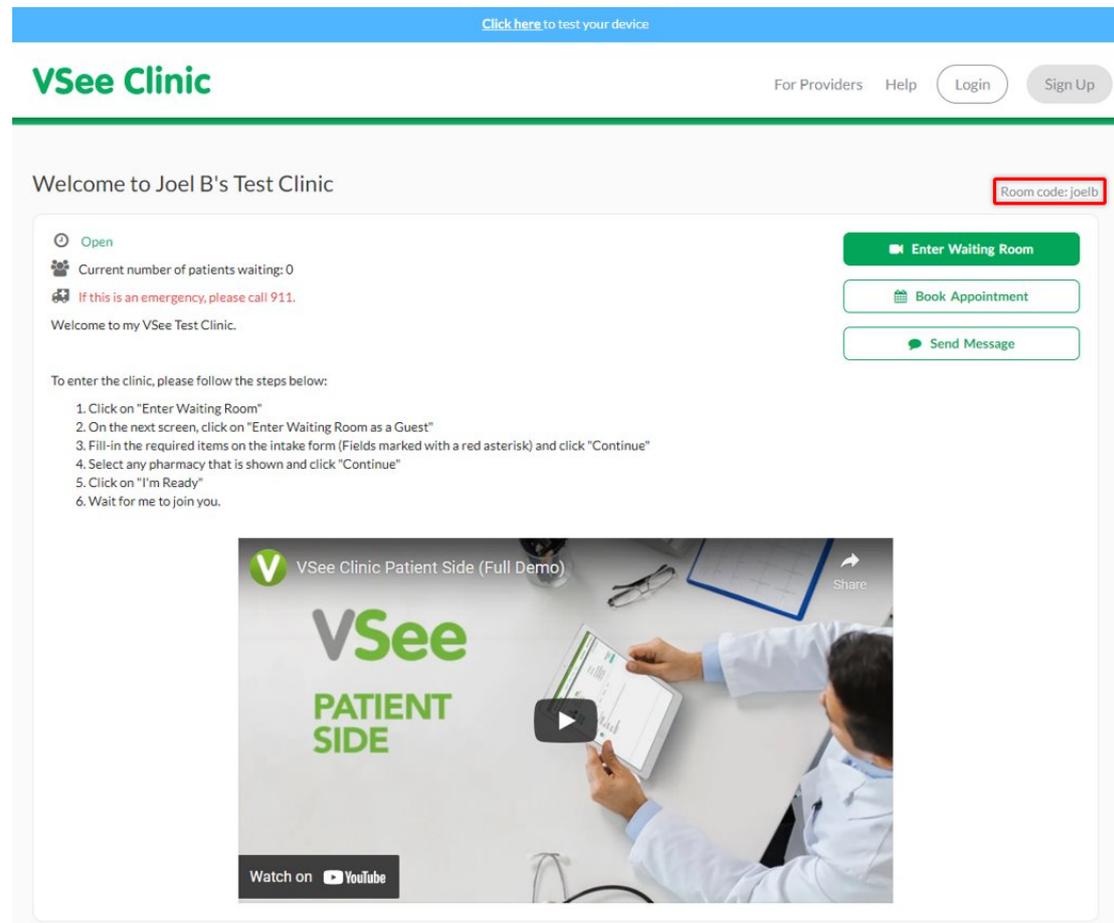
ap1iv COPY

## Finding the Room Code as a Patient

As a patient, you can find the Room Code of your provider on the Clinic Landing Page. There are two ways to reach the Clinic Landing Page:

## Using the link to the clinic of your provider:

If you have the unique link to the clinic of your provider, simply open it on your internet browser. You can find the room code above the entry options for their clinic.

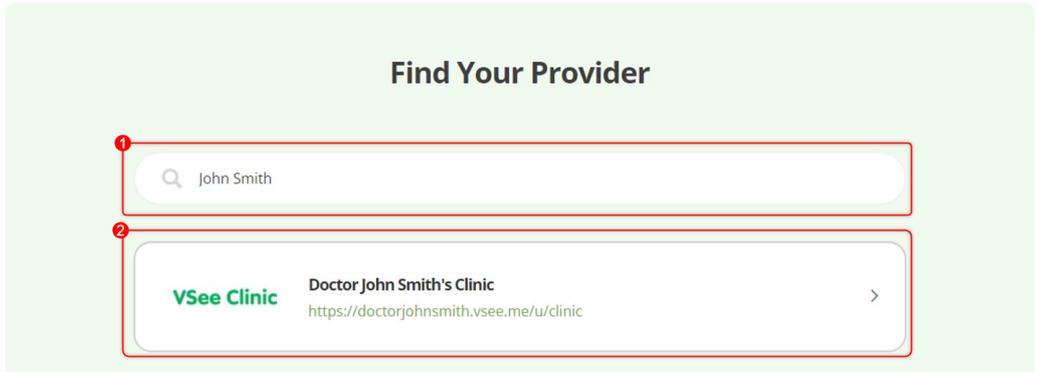


The screenshot shows the VSee Clinic patient interface. At the top, there is a blue banner with the text "Click here to test your device". Below this is the VSee Clinic logo and navigation links for "For Providers", "Help", "Login", and "Sign Up". The main content area is titled "Welcome to Joel B's Test Clinic" and includes a "Room code: joelb" field. On the left, there is a status section with "Open" status, "Current number of patients waiting: 0", and a warning "If this is an emergency, please call 911." Below this is a "Welcome to my VSee Test Clinic." message and a list of instructions for entering the clinic. On the right, there are three buttons: "Enter Waiting Room", "Book Appointment", and "Send Message". At the bottom, there is a video player showing a "VSee Clinic Patient Side (Full Demo)" with a play button and a "Watch on YouTube" link.

## Searching for your provider's clinic from the VSee website

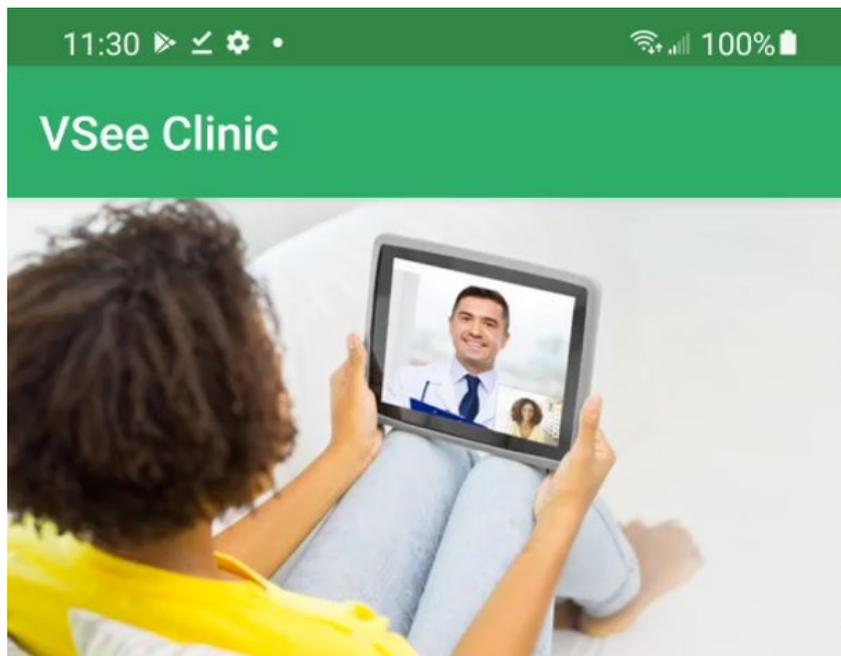
If you do not have the link to the Clinic of your provider, you can search for it using the instructions below. Please note that you will only be able to search for Clinics that are marked by the provider as visible to be searched from the site.

1. Go to [Patient page](#) and type in the name of your provider under **Find Your Provider** and press **Enter** on your keyboard on your computer (or **Go** if you are using a mobile device).
2. If your provider's Clinic had been found, click/tap on it to be taken to the Clinic.



## Using the Room Code on the VSee Clinic for Patient App (Android and iOS/iPadOS devices only)

1. Open the VSee Clinic for Patient App and tap on **I have my provider's clinic or room code.**



Welcome to VSee Clinic, a simple and secure way to consult with your providers.

I have my provider's invitation >

1 I have my provider's clinic or room code >

2. Tap the **Enter Clinic or Room Code** field and type in the Room Code.
3. Tap **Next**.

2 Enter Clinic or Room Code

3 NEXT

You will now be taken to the Clinic Page of your provider.

# VSee Clinic

VSee Academy Clinic

Open •

Video visit with your provider when you need it, where you need it.

[Enter Waiting Room](#)

**If this is an emergency, please call 911**

[Privacy Policy](#)

Have an account? [Sign in here](#)



## Scope and Limitations

- The Room Code is only used for the VSee Clinic for Patient App on mobile devices. There is no other use for this code as of the moment.
- You may not be able to find your provider on the VSee website depending on the settings they have made for their clinic.

## Related Articles

- VSee Clinic for Patient App article **Coming Soon!**
- How to make Provider's Clinic searchable from VSee Clinic App **Coming Soon!**

If you have any questions, please contact us at [help@vsee.com](mailto:help@vsee.com)

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- [code](#)
- [ID](#)
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