



[Knowledgebase](#) > [VSee Clinic for Providers](#) > [What's New in AI SOAP Notes?](#)

What's New in AI SOAP Notes?

Francis - 2026-09-10 - [VSee Clinic for Providers](#)

AI SOAP Notes helps providers turn patient conversations into clinical documentation and billing codes faster, using **Live Transcribe**, **AI-generated SOAP Notes**, and **AI-generated ICD/CPT codes**—all within a unified workspace.

AI SOAP Notes is available within the **Notes tab** in the **Visit Details** view.

To activate:

1. Navigate to the Visit Details of any patient encounter.
 2. Click the **Spark icon** button, located next to the **Templates** button at the top-right corner of the main container.
 3. A side panel will open on the right-hand side, divided into three tabs:
 - **Conversation**
 - **Notes**
 - **ICD**
-
-

For in-person visits (no prior meeting or recording), the Conversation tab starts empty. You'll need to record and transcribe the conversation before you can generate notes or codes.

To start Live Transcribe:

Click the **red Play button** at the bottom of the Conversation tab to open the recording and transcription interface.

Once Live Transcribe is running, you can:

Text	Read the transcription of your text
Notes	Review transcription of notes
Transcript Search	Search for specific terms within the transcript
Highlighting	Keywords are highlighted, and the number of occurrences is shown
Clear Content	Clear all recorded content to start a new Live Transcribe session

Note: Only one Live Transcribe session can be active at a time.

Until there is transcript content, the **Notes** and **ICD** tabs will be disabled, with the tooltip message:
"Conversation content is required to generate ICD/CPT (SOAP) codes."

Placeholder text

For video visits, the Visit Details already include an existing recording or meeting source.

Automated Processing:

- A notice appears at the top of the page:
"The meeting summary and AI SOAP notes are ready. View them now >"
- Click **"View them now"** to open the AI SOAP interface directly.

Asset States:

Processing	The asset is being processed to generate a transcript. AI SOAP Notes and CPT codes cannot be generated
Ready	The transcript is available. Full functionality is enabled

Asset Management:

- The Provider can **download** the transcript asset directly.
- A **three-dots button** next to the Download button contains

additional actions (*functionality not yet defined—excluded from this version*).

Important: Live Transcribe is **not supported** for Video Visit recordings—it is only available for in-person visits.

Once a transcript is available:

1. Switch to the **Notes tab**.
2. Click "**Generate SOAP Notes from Transcript**".

After generation, the following elements are displayed:

Summary	An explanation of how the SOAP Note was generated from the transcript (optional, available upon click)
SOAP Content	The generated Subjective, Objective, Assessment, and Plan sections
Other Details	Additional features to help improve AI-generated quality

Choose how to apply the note:

Replace All	Replace all existing content in field
Append All	Add the generated content to your existing notes

Individual Field Actions:

Hover over any individual field in the AI-generated SOAP to reveal **Replace** or **Append** buttons, allowing that specific field to be updated independently without affecting other sections.

Reasoning section

- Only **one Reasoning section** is generated per session.
- When expanded, the Reasoning section is **limited to 214px in height** and is **scrollable**.
- The button group (Replace All, Append All, Like, Dislike) is **fixed at the bottom** of the interface.

ICD tab

Switch to the **ICD tab**. AI ICD follows the same interaction pattern as AI SOAP Notes.

Reasoning section

Reasoning	Replace All the ICD-10 codes with generated
ICD-10 ICD-9 Codes	Replace generated codes
Like / Dislike	Feedback button to improve AI generated quality

ICD section

ICD	Copy, Refresh, Generate
ICD	Copy, Refresh

Reasoning section

No code selected	Replace Reason: "M68.99" with all codes
More selected the Reason	Replace Reason: "M68.99" with only selected codes

Reasoning section

Replace All	Replace all existing ICD-10 codes with Reason
Append All	Append ICD-10 codes to existing Reason

Category	Sub-category	Notes
Positive observations		Customer engagement (CAF) strong with new data
Red-flags		Engagement slightly lower, on past scheduled basis
Transparency - all		Reviewing on the regular basis and notes were generated
Confidence - improvement		Like the fact that they asked if getting new data
Negative conclusion		Engagement slightly lower, on past scheduled basis
Overall rating		all of which is under specific data with observations

A: No. Live Transcribe is only available for in-person visits. Video visits use existing recordings to generate transcripts.

A: No. Only one Live Transcribe session can be active at a time.

A: All transcribed content is removed, allowing you to start a fresh Live Transcribe session.

A: Yes. You can replace or append individual fields by hovering over them and using the buttons that appear.

A: The Reasoning section explains how the AI arrived at the generated SOAP content, providing transparency and allowing you to verify the logic behind the notes.

A: Yes. Use the checkboxes to select specific rows, then click "**Add Selected**".

- How to Generate SOAP Notes Using AI (*coming soon*)
- How to Generate ICD/CPT Codes Using AI (*coming soon*)
- Managing Visit Details (*coming soon*)