

What is Patient Queue Auto-Sorting

Jay-Ileen (AI) - 2024-05-20 - VSee Clinic for Providers

VSee Clinic now has the Waiting Room Dashboard Sorting that allows the Provider or Clinic staff to sort the ongoing visits of the Clinic.

There are two ways to sort the visit:

1. Wait Time
2. Triage Condition

Sorting by Wait Time

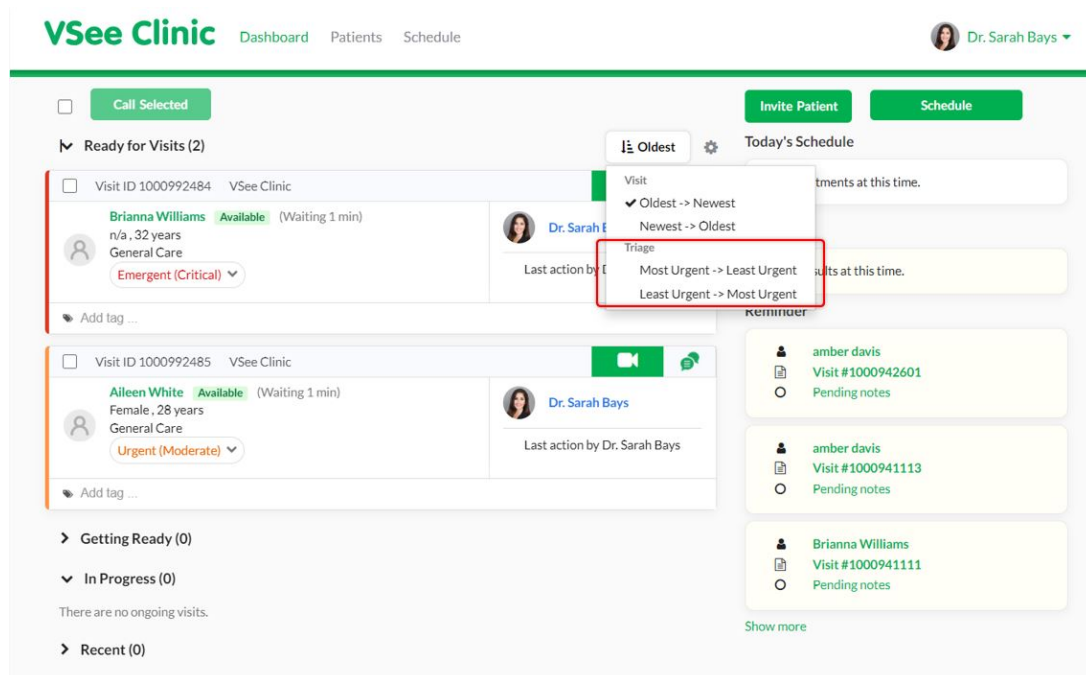
From the Waiting room Dashboard, you can choose to sort the visit by **Oldest** to **Newest** or by **Newest** to **Oldest**.

The screenshot displays the VSee Clinic interface. At the top, there's a navigation bar with 'VSee Clinic', 'Dashboard', 'Patients', and 'Schedule'. A user profile for 'Dr. Sarah Bays' is visible in the top right. Below the navigation bar, there are buttons for 'Call Selected', 'Invite Patient', and 'Schedule'. The main section is titled 'Ready for Visits (2)'. It lists two patients: Brianna Williams (Waiting 1 min, Emergent (Critical)) and Aileen White (Waiting 1 min, Urgent (Moderate)). A dropdown menu is open, showing sorting options: 'Visit' (Oldest -> Newest, Newest -> Oldest) and 'Triage' (Most Urgent -> Least Urgent, Least Urgent -> Most Urgent). The 'Visit' section is highlighted with a red box. On the right, there's a 'Today's Schedule' section with a list of visits and pending notes.

Note: Currently, Sorting by Wait Time is enabled by phases for most The Patient Queue Auto-Sorting (based on wait time) will be enabled on the Waiting Room Dashboard in phases starting on the day of the release and will be fully enabled by the next release — VC 6.0.1.

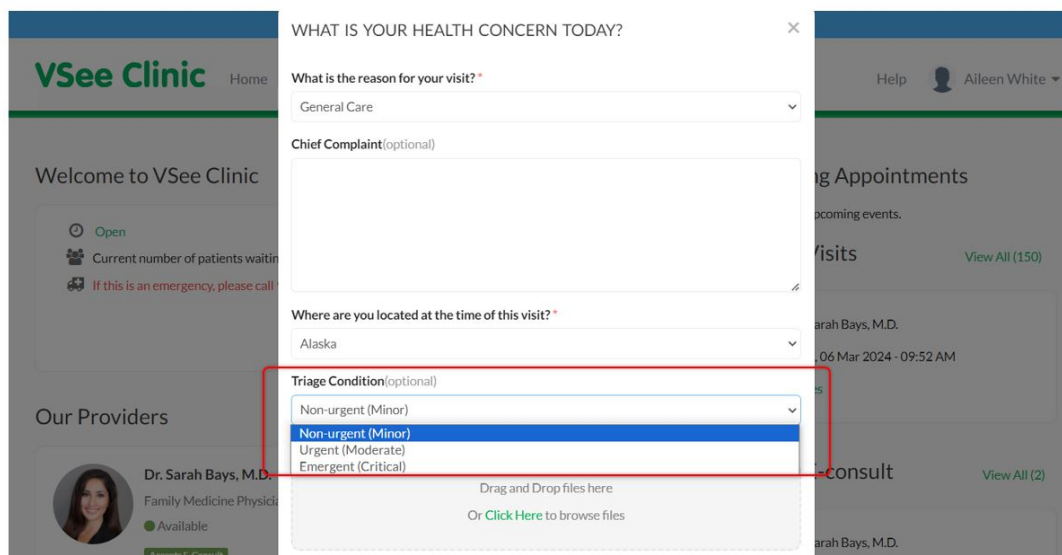
Sorting by Triage Condition

From the Waiting room Dashboard, you can choose to sort the triage condition by **Most urgent** to **Least urgent** or by **Least urgent** to **Most urgent**.



On the Patients side, during the Intake process, they would be able to select the level of urgency of their visit under the **Triage Condition** dropdown.

They can select **Non-urgent (Minor)**, **Urgent (Moderate)**, or **Emergent (Critical)**.



On the Provider side, the Provider or the Clinic staff can edit or update the Triage Condition on the Waiting Room Dashboard.

VSee Clinic Dashboard Patients Schedule Dr. Sarah Bays

Call Selected

Ready for Visits (2)

Visit ID 1000992484 VSee Clinic

Brianna Williams Available (Waiting 1 min)
n/a, 32 years
General Care

Dr. Sarah Bays
Last action by Dr. Sarah Bays

Emergent (Critical)
Emergent (Critical)
Urgent (Moderate)
Non-urgent (Minor)

Visit ID 1000941113 VSee Clinic

Female, 28 years
General Care

Dr. Sarah Bays
Last action by Dr. Sarah Bays

Urgent (Moderate)

Add tag ...

Getting Ready (0)

In Progress (0)

There are no ongoing visits.

Recent (0)

Invite Patient Schedule

Today's Schedule

No appointments at this time.

E-Consult

No E-Consults at this time.

Reminder

amber davis
Visit #1000942601
Pending notes

amber davis
Visit #1000941113
Pending notes

Brianna Williams
Visit #1000941111
Pending notes

Show more

Note: Please reach out to your Account Manager if you'd like to enable Dashboard Sorting Based on Triage condition in your Clinic.

Need more assistance? Send us an email at help@vsee.com or check out the [Help](#) section under the Profile Menu of your VSee Clinic.

Tags

dashboard sorting

sorting

triage condition

urgency

wait time

waiting room dashboard sorting