

What is Patient Queue Auto-Sorting

Jay-Ileen (Ai) - 2024-05-20 - [VSee Clinic for Providers](#)

VSee Clinic now has the Waiting Room Dashboard Sorting that allows the Provider or Clinic staff to sort the ongoing visits of the Clinic.

There are two ways to sort the visit:

1. Wait Time
2. Triage Condition

Sorting by Wait Time

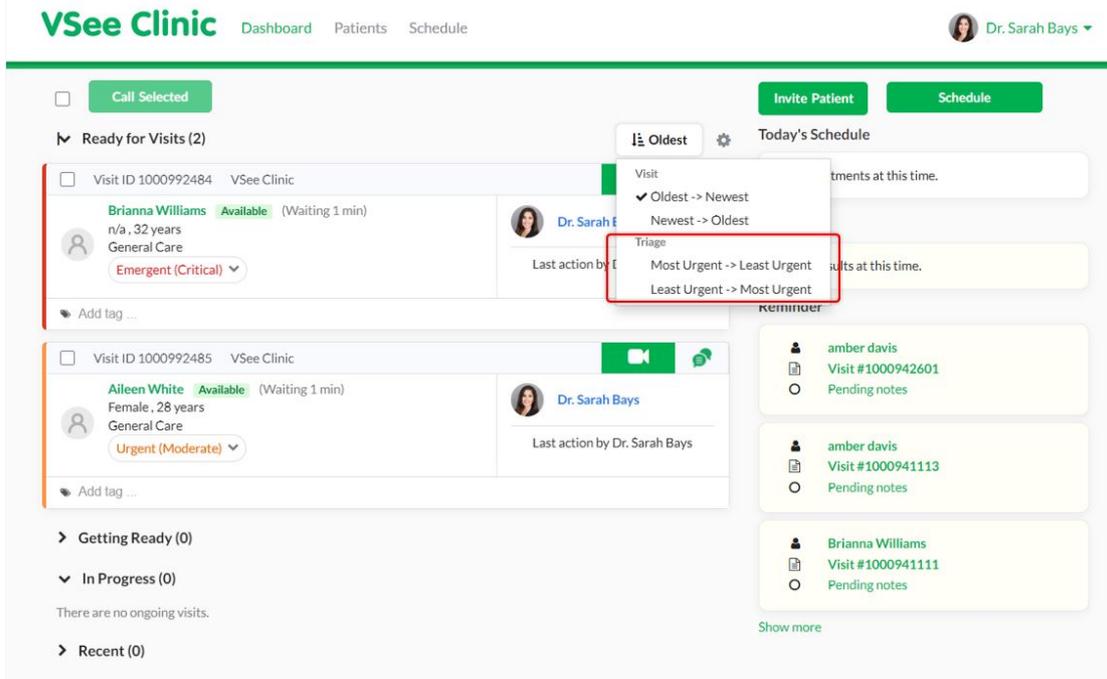
From the Waiting room Dashboard, you can choose to sort the visit by **Oldest to Newest** or by **Newest to Oldest**.

The screenshot displays the VSee Clinic dashboard interface. At the top, there are navigation tabs for 'Dashboard', 'Patients', and 'Schedule', along with a user profile for 'Dr. Sarah Bays'. Below the navigation, there are buttons for 'Call Selected', 'Invite Patient', and 'Schedule'. The main content area shows a list of patients ready for visits. Two patients are visible: Brianna Williams (Emergent/Critical) and Aileen White (Urgent/Moderate). A dropdown menu is open, showing sorting options for 'Visit' and 'Triage'. The 'Visit' dropdown is highlighted with a red box, showing options for 'Oldest -> Newest' (selected), 'Newest -> Oldest', 'Most Urgent -> Least Urgent', and 'Least Urgent -> Most Urgent'. The 'Triage' dropdown shows 'Most Urgent -> Least Urgent' and 'Least Urgent -> Most Urgent'. On the right side, there are reminder cards for patients like 'amber davis' and 'Brianna Williams'.

Note: Currently, Sorting by Wait Time is enabled by phases for most The Patient Queue Auto-Sorting (based on wait time) will be enabled on the Waiting Room Dashboard in phases starting on the day of the release and will be fully enabled by the next release – VC 6.0.1.

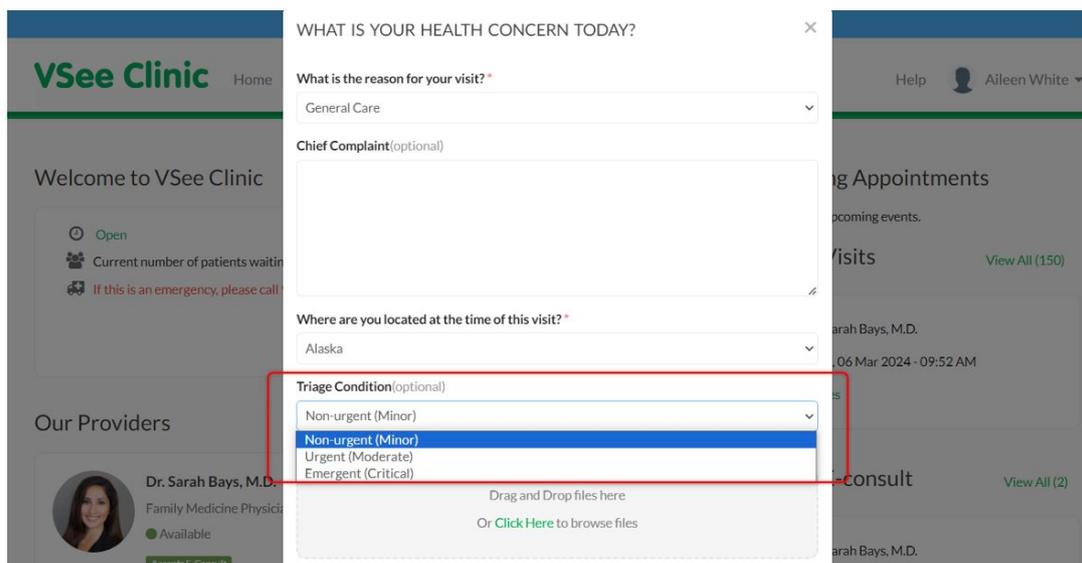
Sorting by Triage Condition

From the Waiting room Dashboard, you can choose to sort the triage condition by **Most urgent to Least urgent** or by **Least urgent to Most urgent**.



On the Patients side, during the Intake process, they would be able to select the level of urgency of their visit under the **Triage Condition** dropdown.

They can select **Non-urgent (Minor)**, **Urgent (Moderate)**, or **Emergent (Critical)**.



On the Provider side, the Provider or the Clinic staff can edit or update the Triage Condition on the Waiting Room Dashboard.

Call Selected

Invite Patient
Schedule

▼ Ready for Visits (2)

Visit ID 1000992484 VSee Clinic

Brianna Williams Available (Waiting 1 min)

n/a, 32 years
General Care

Add tag...

 Dr. Sarah Bays

Last action by Dr. Sarah Bays

Visit ID 1000941111 VSee Clinic

Amber Davis Urgent (Moderate) (Waiting 1 min)

Female, 28 years
General Care

Add tag...

 Dr. Sarah Bays

Last action by Dr. Sarah Bays

▶ Getting Ready (0)

▼ In Progress (0)

There are no ongoing visits.

▶ Recent (0)

Today's Schedule

No appointments at this time.

E-Consult

No E-Consults at this time.

Reminder

 amber davis
Visit #1000942601
○ Pending notes

 amber davis
Visit #1000941113
○ Pending notes

 Brianna Williams
Visit #1000941111
○ Pending notes

Show more

Note: Please reach out to your Account Manager if you'd like to enable Dashboard Sorting Based on Triage condition in your Clinic.

Need more assistance? Send us an email at help@vsee.com or check out the [Help](#) section under the Profile Menu of your VSee Clinic.

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