

What is the Ad Hoc Recording Feature?

Jay-Ileen (Ai) - 2023-12-26 - [VSee Clinic for Providers](#)

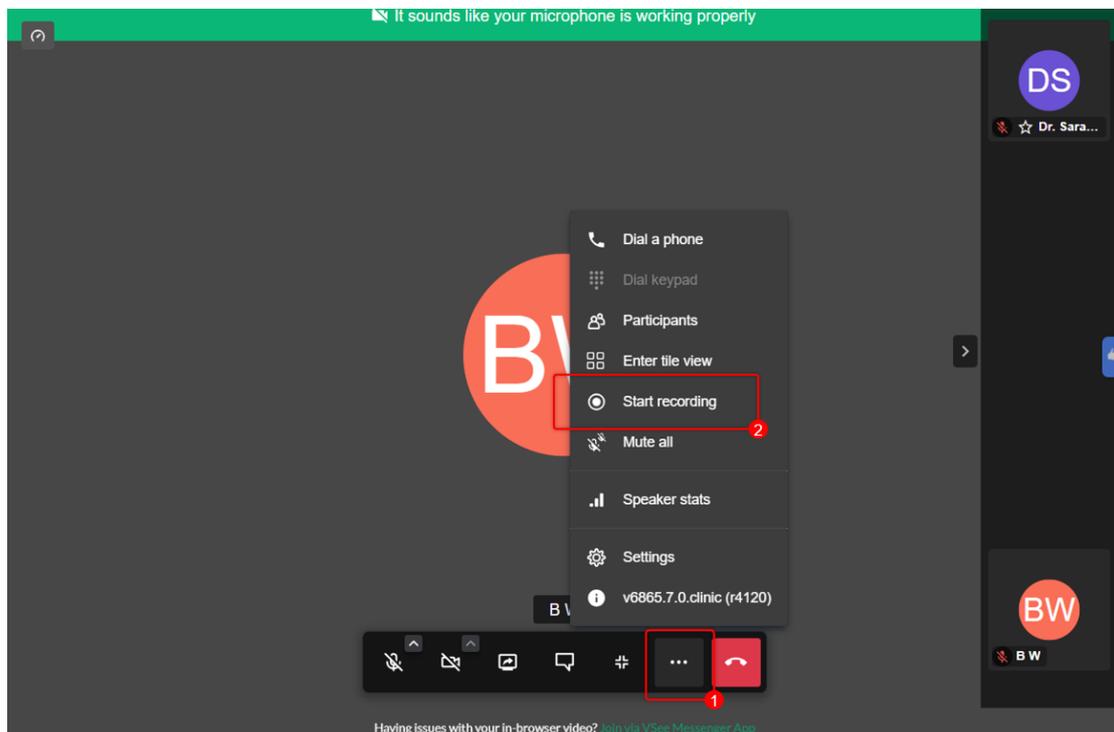
If a Clinic has the regular recording feature enabled, the recording will automatically start as soon as the call starts and the Providers can't manually turn off the recording.

The Ad hoc recording feature allows Providers to start or stop the recording manually during the call.

- [How to Use the Ad Hoc Recording](#)
- [How to Download the Recording](#)

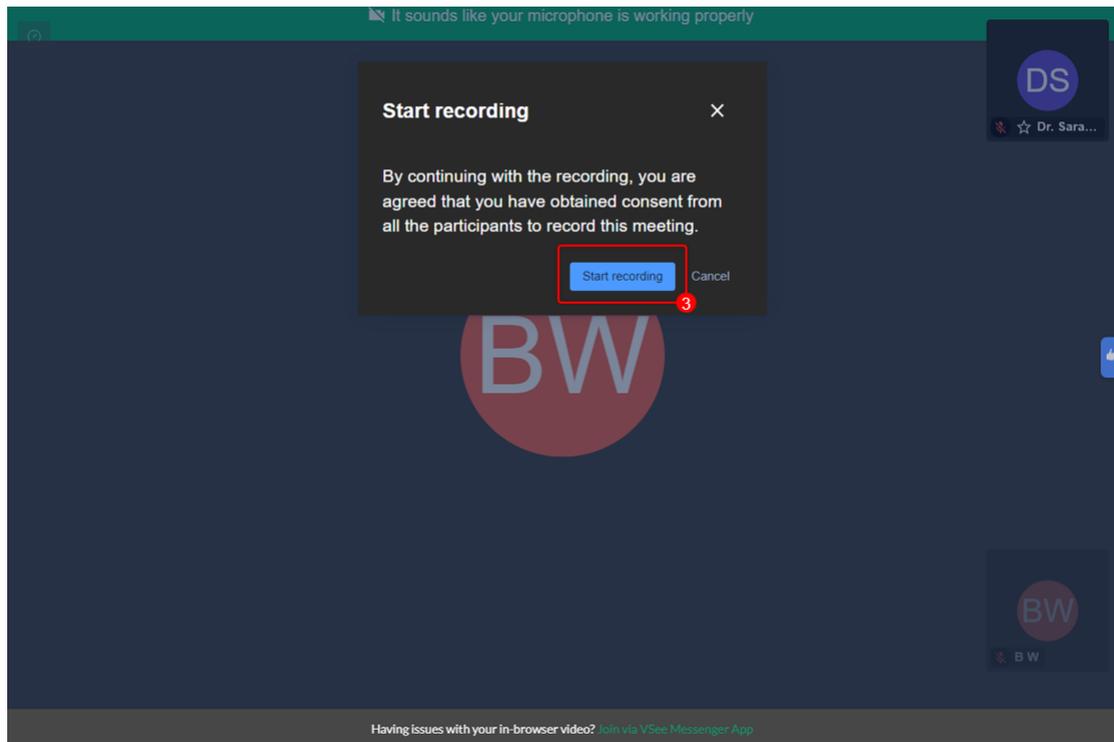
How to Use the Ad Hoc Recording

1. In the call, click the 3 dots or the ellipsis.
2. Select Start recording.



3. A pop-up window will appear. Click on **Start recording**.





You will see a confirmation that the recording feature has started. You will also see a REC button at the top left as an indicator that the recording is in progress.



It sounds like your microphone is working properly

REC

DS
☆ Dr. Sara...

BW

Recording has started. ✕

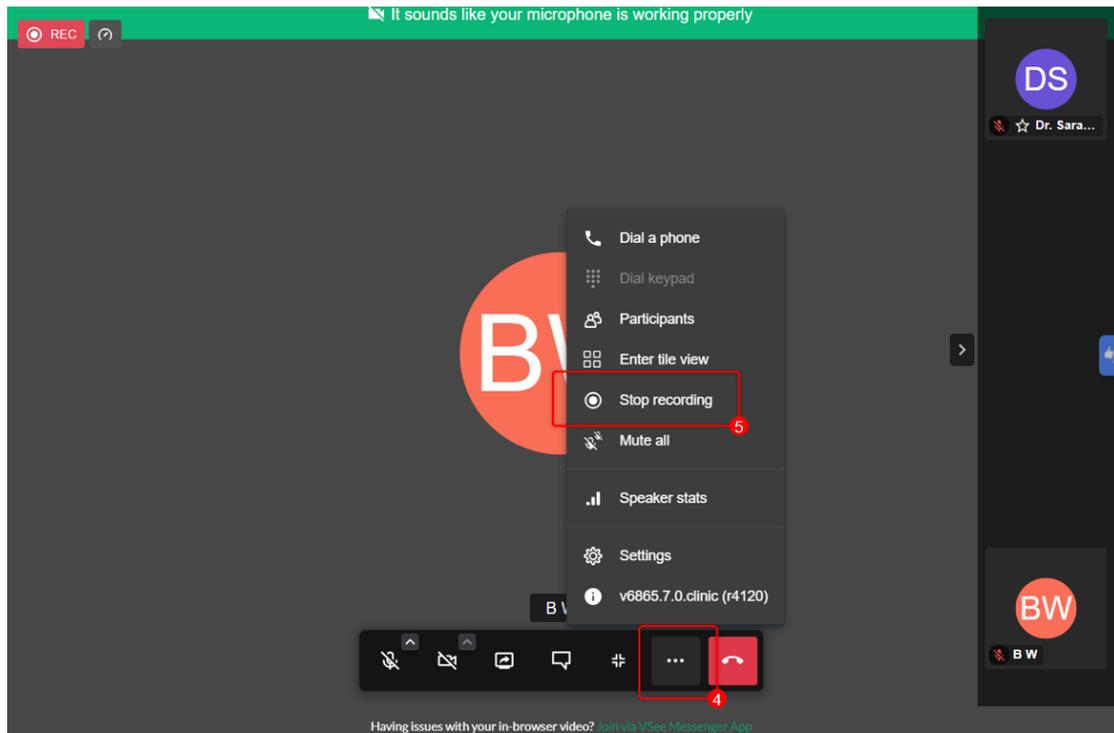
BW

BW

Having issues with your in-browser video? [Join via VSee Messenger App](#)

4. To end the recording, click once again the **3 dots** or the **ellipsis**.
5. Select **Stop recording**.





6. A pop-up window will appear. Click on **Confirm** to stop the recording.



It sounds like your microphone is working properly

REC

Recording

Are you sure you would like to stop the recording?

DS
☆ Dr. Sara...

BW

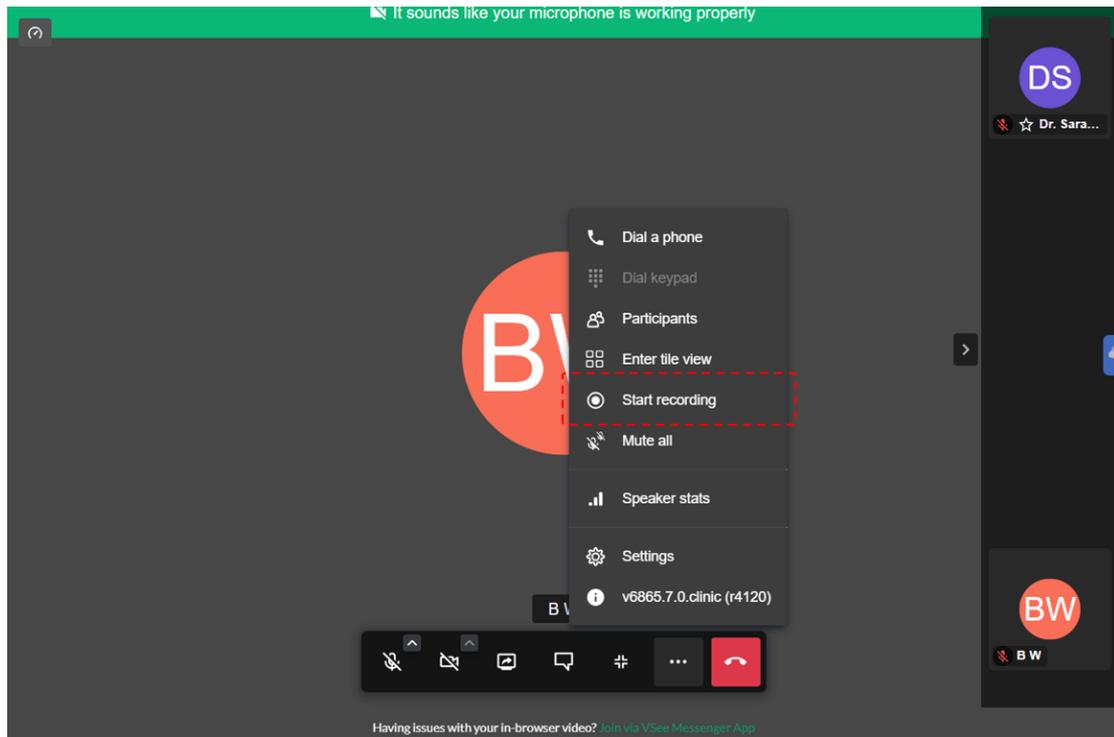
BW

Having issues with your in-browser video? [Join via VSee Messenger App](#)

The image shows a video recording interface. At the top, a green bar contains a microphone icon and the text "It sounds like your microphone is working properly". Below this, a dark grey "Recording" dialog box is centered, asking "Are you sure you would like to stop the recording?" with "Confirm" and "Cancel" buttons. The "Confirm" button is highlighted with a red box and a red number 6. In the top left corner, there is a "REC" button. On the right side, there are two participant cards: one for "DS" (Dr. Sara...) and another for "BW". A large, semi-transparent "BW" watermark is visible in the center of the screen. At the bottom, a footer contains the text "Having issues with your in-browser video? Join via VSee Messenger App".

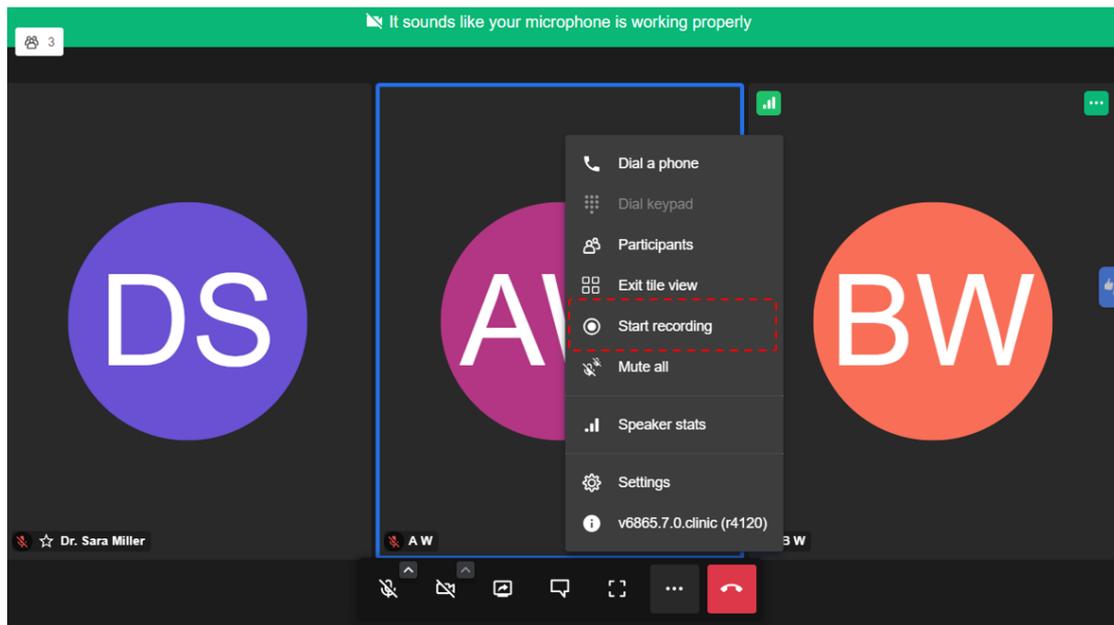
You can initiate multiple recordings within one call session.





Note: The same steps apply to group calls.





How to Download the Recording



1. Click on the Patients tab.

2. Under the All Visits tab, find the visit. And click on View Recording under the Action column.

The screenshot shows the VSee Clinic interface. At the top, there is a navigation bar with 'VSee Clinic' logo, 'Dashboard', 'Patients' (highlighted with a red box and a red circle with the number 1), 'Schedule', 'Health', and 'e-Rx'. On the right, there is a user profile for 'Dr. Sara Miller'. Below the navigation bar, there is a 'Patients' section with an 'All Visits' tab selected. Below the tab, there are filters for 'Day', 'Week', 'Month', and 'Custom', and a date range of 'This Week Jun 05 - 11, 2023'. A search bar is also present. Below the filters, there is a table with the following columns: Visit Time, Patient, Waiting Room, Provider, Gender, Age, Email, Visit Status, Visit Type, Call Duration, and Action. The table contains three rows of visit data. The first row is highlighted, and a red box with a red circle containing the number 2 highlights the 'View Recording' link in the Action column.

Visit Time	Patient	Waiting Room	Provider	Gender	Age	Email	Visit Status	Visit Type	Call Duration	Action
06/06/2023 08:48 PM ID: 1002106612	Brianna Williams	Recording Test Training	Dr. Sara Miller		28	brianna.williams.forever@gmail.com	Completed	Video		View View Recording
06/06/2023 08:48 PM ID: 1002106611	Aileen White	Recording Test Training	Dr. Sara Miller	Female	28	ileen.test@gmail.com	Completed	Video		View View Recording
06/06/2023 04:45 PM ID: 1002105183	Aileen White	Recording Test Training		Female	28	ileen.test@gmail.com	Missed	Video		View

3. Click **Download** under the Recording column.



RECORDING

Show 10 entries Search:

Start Time	End Time	Participants	Recording
06/06/2023 08:56 PM	06/06/2023 08:59 PM	Brianna Williams (cmo+6169cf306e984843812b07c364457b11) Dr. Sara Miller (jayileen@vseelab.com)	View Download
06/06/2023 09:00 PM	06/06/2023 09:01 PM	Brianna Williams (cmo+6169cf306e984843812b07c364457b11) Aileen White (cmo+user17326417) Dr. Sara Miller (jayileen@vseelab.com)	View Download

Showing 1 to 2 of 2 entries Previous 1 Next

Powered by VSee

4. A pop-up window will appear. Click on the **Download** icon.



VSee Clinic Dashboard

Dr. Sara Miller

RECORDING

Show entries

Start Time	End Time
06/06/2023 08:56 PM	06/06/2023 09:00 PM
06/06/2023 09:00 PM	06/06/2023 09:00 PM

Showing 1 to 2 of 2 entries

DOWNLOAD RECORDING

Participants:
Brianna Williams (cmo+6169cf306e984843812b07c364457b11)
Dr. Sara Miller (jayileen@vseelab.com)

Start Time: 06/06/2023 08:56 PM
End Time: 06/06/2023 08:59 PM

Files

1686109710111_5cc8721b-fca1-4300-8ad3-ea222fcea268_jitsi_2023-06-07-03-56-48.mp4?X-Amz-Algorithm=AWS4-HMAC-SHA256&X-Amz-Date=20230607T131037Z&X-Amz-SignedHeaders=host&X-Amz-Expires=14400&X-Amz-Credential=AKIAJ644UPRQFLQ3T4PA%2F20230607%2Fus-west-2%2Fs3%2Faws4_request&X-Amz-Signature=4bf857ffcd5d51732157020bf16c19ed5426f9004018f48900faec49fcc70b

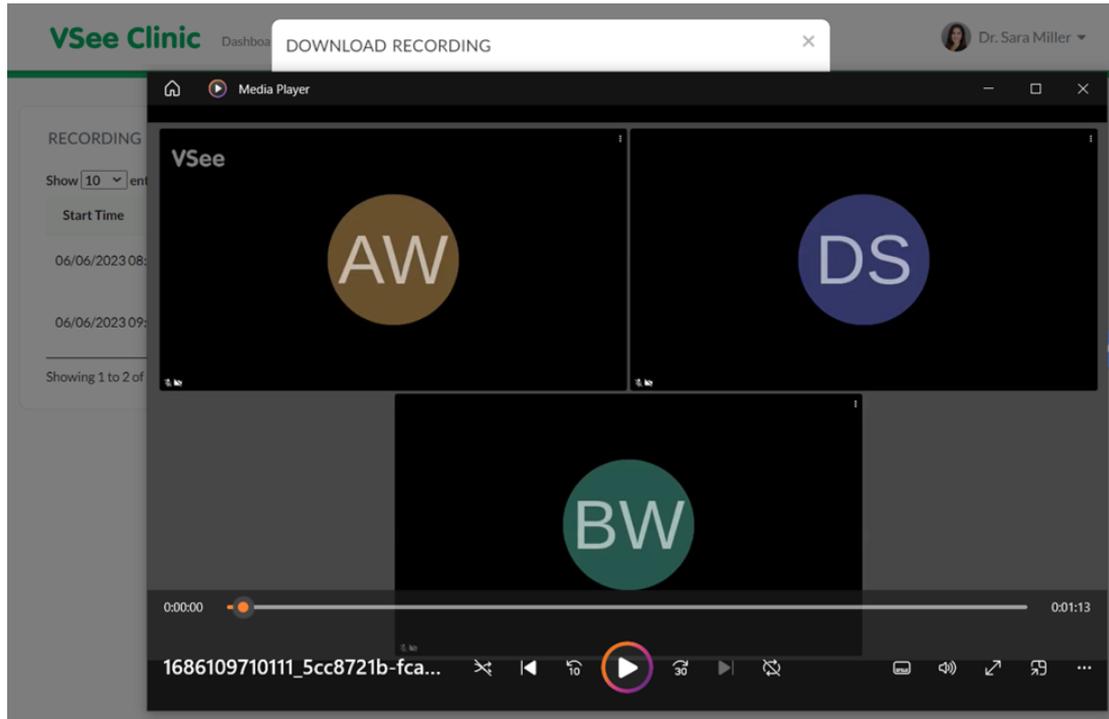
[Download](#)

Close

Powered by VSee

As soon as the download is finished, the recording will auto-play for you to view.





Please contact [Sales](#) or your Account Manager to enable this feature in your Clinic.

Related Article

[Start and Stop Recording on VSee Messenger](#)

If you have any questions, please contact us at help@vsee.com.

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