



What Are The Compatible Devices & OS?

Roman - 2021-04-27 - FAQs

Windows

- Windows 7 or later
- 2GHz dual-core CPU for up to 3-way calls
- i5 or i7 CPU is recommended for group video calls
- VSee only works on Windows Surface tablet with full Windows OS..

Mac

- OS X 10.11 or later
- Known compatibility issues with OS X version. See <https://help.vsee.com/kb/articles/apps-with-known-compatibility-issue-with-vsee-on-mac>

Chrome OS and Linux

- VSee Clinic In-browser calling feature works with Chrome browsers.
- VSee Messenger is not available yet for this OS.

iOS

- iOS 11 or later
- iPad Air or newer
- iPad Mini 2nd generation or newer
- iPhone SE or newer

Android

- Android 5.0 or later
- NEON compatible ARM processor or x86 processor
- Dual-core CPU
- Amazon Fire phone and tablets 2014 or later
- Recommendations:
 - Google Pixel 2 or newer
 - Samsung Galaxy S8 or newer
 - Samsung Galaxy Note 8 or newer

Supported Browsers

JavaScript must be enabled, and cookies must be allowed.

- [Chrome 83 or later](#) - **highly recommended. VSee Clinic works best on Chrome.**

Android: "Desktop site" option must be turned off under the Chrome menu.

- [Safari 13.1.2 or later](#)

iOS: "REQUEST DESKTOP WEBSITE" must be turned off under iOS Settings -> Safari

- [Microsoft Edge 83 or later](#)

**** For older versions, the platform will provide the user the option to download and install the VSee app to start the call.*

- Internet Explorer - *ending support on Nov 30, 2020*
- Firefox, Opera - *temporarily not supported*
- Webchat is supported on Android (Chrome) and iOS (Safari).

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