What Are The Compatible Devices & OS?

Roman - 2026-10-27 - FAQs

While VSee calling can be used with a wide variety of devices, there are some points to consider to ensure optimal functioning. Please refer to the list of compatible devices and OS below.

Which Operating Systems are supported?

- Windows
- macOS
- Chrome OS (Chromebook) & Linux (VSee Clinic in Browser Call Only)

Which smartphones are supported?

- iOS & iPadOS
- Android

Which Internet browsers are supported?

- Google Chrome
- Safari
- Microsoft Edge

Device & OS

Windows

- Windows 11. Windows 10 only with Extended Security Updates (until October 2027).

  CPU: 2GHz dual-core processor for up to 3-way calls

  Recommended CPU: Intel® Core™ i5 or i7 for group video calls

  Device Compatibility: VSee is supported only on Windows Surface tablets with full Windows OS

  Note: 32-bit Windows is not supported

macOS

- Version 12.0 (Monterey) or above

Known compatibility issues with some macOS software:

- Hear from Prosoft: An application to improve the audio output on Macs or PCs. It causes VSee to crash on opening any audio channel. The vendor claims that version 1.1.6 fixes this issue.

- Audio Hijack Pro from Rogue Ameoba: This application allows users to record audio from any application. It causes VSee to crash on opening any audio channel. There is no known resolution other than disabling Audio Hijack.

- MacKeeper from ZeoBit: This somewhat controversial software is a bundle of system utilities. It has been reported to cause VSee to crash. There is no known resolution other than removing it.

Chrome OS (Chromebook) and Linux

- VSee Clinic In-browser calling feature will work with Chrome browser on this device.

- VSee Messenger is not compatible with these OS.

iOS & iPadOS

- iOS 15 or later (iOS 18 or later recommended)

Android

- Version 11.0 or above. Recommended devices:
- Google Pixel 2 or newer
- Samsung Galaxy S10 or newer
- Samsung Galaxy Note 10 or newer

Minimum device specifications:

- Android 11 or later
- Dual-core CPU

Recommended device specifications:

- Google Pixel 2 or newer
- Samsung Galaxy S10 or newer
- Samsung Galaxy Note 9 or newer

Internet Browsers

JavaScript must be enabled and cookies must be allowed for VSee Clinic to function well.

Google Chrome 87 or later

This is highly recommended. VSee Clinic works best on Google Chrome.

- For Android: "Desktop site" option must be turned off under the Chrome menu.

- You can check the Google Chrome version by clicking on the ellipsis (...) on the upper-right side of Google Chrome > Settings > About Chrome

Safari 15 or later

- For iOS: "REQUEST DESKTOP WEBSITE" must be turned off under iOS Settings -> Safari

Microsoft Edge 87 or later

- For older versions, the platform will provide the user the option to download and install the VSee app to start the call.

Scope and Limitations

- 32-bit Windows is not supported.
- **Unsupported Browsers:**
    - Firefox
    - Internet Explorer
    - Opera
    - Brave
- If you are not sure about your device OS and internet browser, please refer to your system settings or device manual.

- The latest version of the device OS and internet browser is best. Please refer to your device or OS help section on how to update it.

If you have any questions, please contact us at help@vsee.com

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