

Knowledgebase > Welch Allyn Home > Welch Allyn Home Patient Help Directory

Welch Allyn Home Patient Help Directory

Jay-Ileen (Ai) - 2024-02-13 - Welch Allyn Home

Getting Started

Working with Devices

Working with Readings

Clinician Followers

Account Details

Troubleshooting

Getting Started (Existing Welch Allyn Home Patients)

- Activate Your Welch Allyn Home Account On The New App
- Welch Allyn Home App Navigation
- Patient Portal Navigation
- How to Access Tutorial Videos and Help Articles (Patient)

Getting Started (New Patients)

- Create a New Account Android
- Create a New Account iOS
- Launching the Welch Allyn Home App After Account Setup
- Welch Allyn Home App Navigation
- Patient Portal Navigation
- How to Access Tutorial Videos and Help Articles (Patient)

Working with Devices

- Blood Pressure Monitor Pairing Android
- Blood Pressure Monitor Pairing iOS
- Weight Scale Pairing Android
- Weight Scale Pairing iOS

• **Unpair Device**

Working with Readings

- Blood Pressure Measurement and Syncing
- Irregular Heartbeat Detection
- Weight Scale Measurement and Syncing
- Log Readings Manually Welch Allyn Home App
- Review Readings
- <u>Understanding Your Blood Pressure Readings</u>
- Edit Readings

Clinician Followers

- Accept a Clinician Follower
- Activate a Pending Clinician Follower
- Unsubscribe a Clinician Follower

Account Management

- How to Edit Your Profile
- Forgot Password
- Change Your Password
- Log Out of the Application
- Delete Your Account
- Change Units of Measure
- Access Your Patient Portal
- View your Health Vitals Patient Portal
- Log Readings Manually Patient Portal
- View and Upload Documents Patient Portal
- Export Health Data Patient Portal

Troubleshooting

- <u>Issue 1 Blood Pressure Device Measurement Issue</u>
- Issue 2 Device Detection Issues
- Issue 3 Account Sign-In Issues

- <u>Issue 4 App Syncing Issues</u>
- <u>Issue 5 Password Reset</u>
- <u>Issue 6 Follow Request Issues</u>
- <u>Issue 7 App Data Issues</u>
- <u>Issue 8 App Issues</u>
- <u>Issue 9 Data Logging Issues</u>
- <u>System Requirements</u>

Clinician Help Directory

Admin Help Directory

Welch Allyn Home Sales Rep and CS Help Directory