



[Knowledgebase](#) > [Troubleshooting](#) > [Basic Troubleshooting](#) > [Common Errors and Other Issues](#) > ["VSee quit unexpectedly" on Mac](#)

## "VSee quit unexpectedly" on Mac

- 2023-07-20 - [Common Errors and Other Issues](#)

If you are seeing this error when launching VSee Messenger on your Mac, please follow the instructions below.

1. Open the Finder.
2. Press **⌘-Shift-G**.
3. Enter **~/Library/Application Support/** into the box that appears, and press Enter.
4. Drag the VSee folder in the window that appears into your trash.
5. Launch VSee. It should work now!