VSee Product Versions and Their Support Lifecycle

Jay-Ileen (Ai) - 2024-06-06 - VSee Clinic for Providers

On this page, you will find information about VSee Product versions that will no longer be supported and their respective deadlines.

End of Support: The Product may still work but not optimal. Users will not receive any more patches, bug fixes, or technical support for the software version.

End of Service: The product version has reached the end of its lifespan and is no longer operational. User logins have been disabled to mitigate security exposures from missing updates and patches. Additionally, compatibility concerns with modern systems and other functional limitations necessitate its retirement.

VSee Messenger (VM)

End of Support and Service schedule

	Version	Release Date	End of Support	End of Service
1	VM 4.12 and below	Oct 2021	Apr 2022	March 2024
2	VM 4.16 and below	Nov 2022	May 2023	June 2024
3	VM 4.17	Mar 2023	Sep 2023	TBD
4	VM 4.18	Jun 2023	Dec 2023	TBD
5	VM 4.19	Sep 2023	Mar 2024	TBD
6	VM 4.20	Dec 2023	Jun 2024	TBD
7	VM 4.21	Apr 2024	Oct 2024	TBD
8	VM 4.22	Q2 2024	Q4 2024	TBD

To continue using the VSee Messenger (VM) app without interruption, simply **update your VM to the latest version.** Updating will ensure that you are not impacted by these end of support/service deadlines.

Not sure how to check your current VM app version? Please click here.

VSee Clinic (VC)

	Version	Release Date	End of Support	End of Service
1	VC 5.3	Nov 2023	May 2024	TBD
2	VC 5.4	Jan 2024	July 2024	TBD
3	VC 5.5	Mar 2024	Sep 2024	TBD
4	VC 6.0	May 2024	Nov 2024	TBD

Future Updates

We are committed to keeping you informed about upcoming versions reaching their End of Support and End of Service. This page will be periodically updated with the latest information, ensuring you stay informed about support timelines and migration paths.

Help & Support

If you have any questions or need assistance with updating to a supported version, please don't hesitate to contact us at help@vsee.com. We're here to help you through the transition process and ensure a smooth experience with our VSee products.

Subscribe here to get the latest VSee Product Updates in your inbox.

- Tags
- end of support
- supported versions
- unsupported versions