



Knowledgebase > FAQs > VSee Messenger - How to Delete Your Account

VSee Messenger - How to Delete Your Account

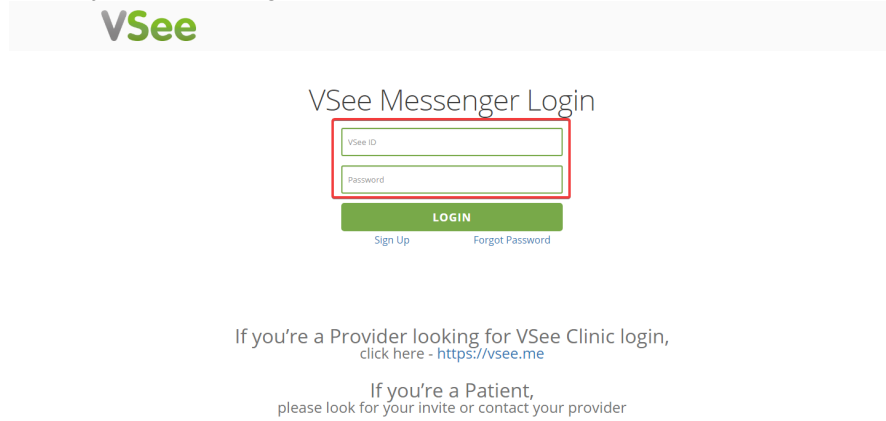
Demi - 2021-02-02 - FAQs

Article Title **VSee Messenger - How to Delete Your Account**

Summary If you are a Free VSee Messenger user, you can delete your VSee account at any time. This will permanently delete your VSee account.

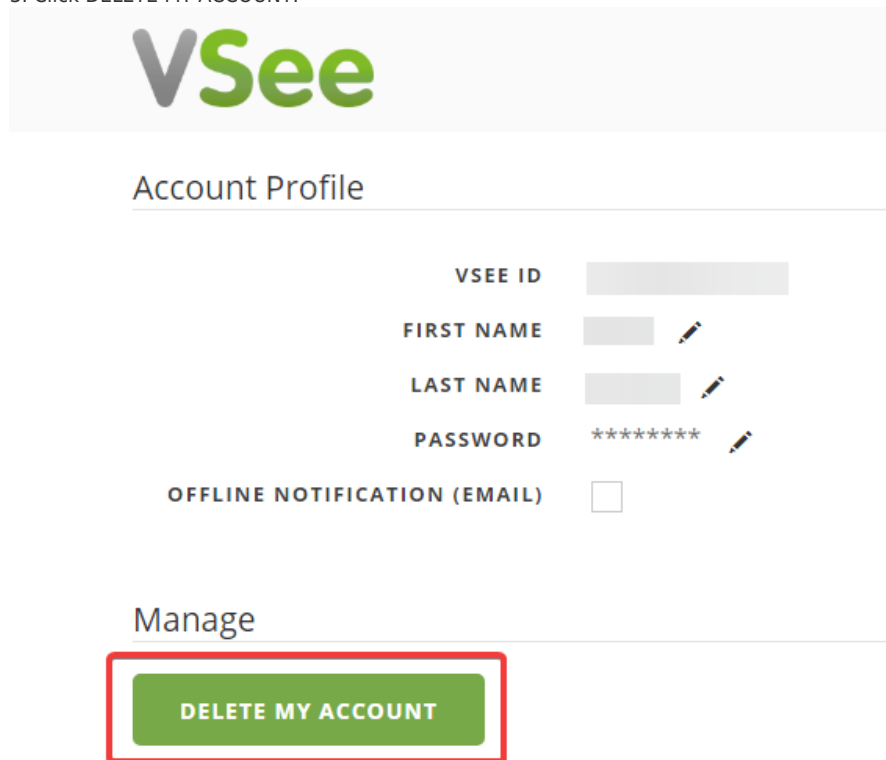
Resolution

1. Log in to <https://my.vsee.com/account/profile>.
2. Enter your VSee Messenger account credentials and click LOGIN.



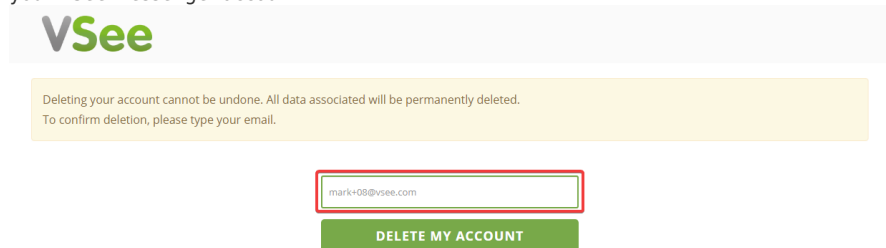
The image shows the VSee Messenger Login page. At the top is the VSee logo. Below it is the heading "VSee Messenger Login". There are two input fields: "VSee ID" and "Password", both highlighted with a red border. Below the fields is a green "LOGIN" button. Underneath the button are two links: "Sign Up" and "Forgot Password". Below the login form, there is text: "If you're a Provider looking for VSee Clinic login, click here - <https://vsee.me>" and "If you're a Patient, please look for your invite or contact your provider".

3. Click DELETE MY ACCOUNT.



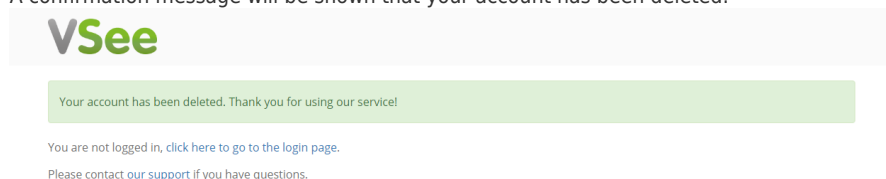
The image shows the VSee Account Profile page. At the top is the VSee logo. Below it is the heading "Account Profile". There are several fields for account information: "VSEE ID", "FIRST NAME", "LAST NAME", "PASSWORD", and "OFFLINE NOTIFICATION (EMAIL)". Each field has a grey input box and a pencil icon for editing. The "OFFLINE NOTIFICATION (EMAIL)" field has a checkbox. Below the account information is the heading "Manage". Underneath "Manage" is a green button labeled "DELETE MY ACCOUNT", which is highlighted with a red border.

4. Re-enter your VSee ID, then click on DELETE MY ACCOUNT. This will permanently delete your VSee Messenger account.



The image shows the VSee Account Deletion Confirmation page. At the top is the VSee logo. Below it is a yellow warning box with the text: "Deleting your account cannot be undone. All data associated will be permanently deleted. To confirm deletion, please type your email." Below the warning box is an input field containing the email address "mark+08@vsee.com", highlighted with a red border. Below the input field is a green "DELETE MY ACCOUNT" button.

5. A confirmation message will be shown that your account has been deleted.



The image shows the VSee Account Deletion Confirmation page. At the top is the VSee logo. Below it is a green confirmation box with the text: "Your account has been deleted. Thank you for using our service!". Below the confirmation box is a green bar with the text: "You are not logged in, [click here to go to the login page](#). Please contact our support if you have questions."

Cause VSee Messenger users who want to permanently delete their account.

Additional Information Note: For Paid VSee Messenger users who want to terminate their account, please contact us at help@vsee.com.