



Knowledgebase > VSee Clinic for Patients > VSee Clinic Mobile (Android and iOS) - How can a patient cancel an appointment schedule?

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## VSee Clinic Mobile (Android and iOS) - How can a patient cancel an appointment schedule?

Demi - 2022-06-23 - VSee Clinic for Patients

If you use a log-in for the clinic of your provider and you wish to cancel a scheduled appointment, you can do so on the VSee Clinic for Patient app.

First, you have to reach the clinic landing page of your provider so you can log in. Please refer to this article for more information:

[Where do I get my Room code or Room ID? - Knowledgebase / VSee Clinic for Patients - VSee Helpdesk](#)

[How to Sign In On the VSee Clinic for Patient App](#)

[How to Cancel a Scheduled Appointment](#)

[Related Articles](#)

### **Signing In on the VSee Clinic for Patient App**

1. Once you are on the Clinic Page of your provider, tap on **Sign in here**.

About

Providers

# VSee Clinic

Joel's Demo Waiting Room

Open •

Enter waiting room now to let your provider know you are here.

Enter Waiting Room

Privacy Policy

Have an account? [Sign in here](#)

1



2. You will be taken to the Sign In page. You can tap on **Sign In** to enter your e-mail and password.

*Note: If you have chosen to link your VSee account with Google or Apple ID, you can select that option.*

# VSee Clinic

## Joel's Demo Waiting Room

2

Sign In

Create account

OR



Continue with Google



Continue with Apple

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You will be taken back to the main Clinic page logged in. You will now be able to see the details of your upcoming appointments if any.

# VSee Clinic

## Joel's Demo Waiting Room

Open

### Upcoming Appointments



**John Smith**



Joel's Demo Waiting Room

Video call visit

12:00 PM - Thu, May 5, 2022

Enter waiting room now to let your provider know you are here.

**Enter Waiting Room**

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Visits



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## **Canceling a Scheduled Appointment**


1. While logged in, tap on the appointment that you wish to cancel.

# VSee Clinic

Joel's Demo Waiting Room

Open

## Upcoming Appointments



**John Smith** >

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2. You will be taken to the Appointment Details screen. Tap on **Cancel appointment.**

*Note: From this screen, you also have the option to begin the appointment if your scheduled appointment is within 15 minutes of the current time via the "Start Appointment" button.*



Visit #22...

2

CANCEL APPOINTMENT



John Smith

12:00 PM - Thu, May 5, 2022

Online

Start Appointment

Reason for visit



3. You will be prompted to confirm the cancelation of the visit/appointment, tap on **YES**.



John Smith

12:00 PM - Thu, May 5, 2022

● Online

Start Appointment

Reason for visit

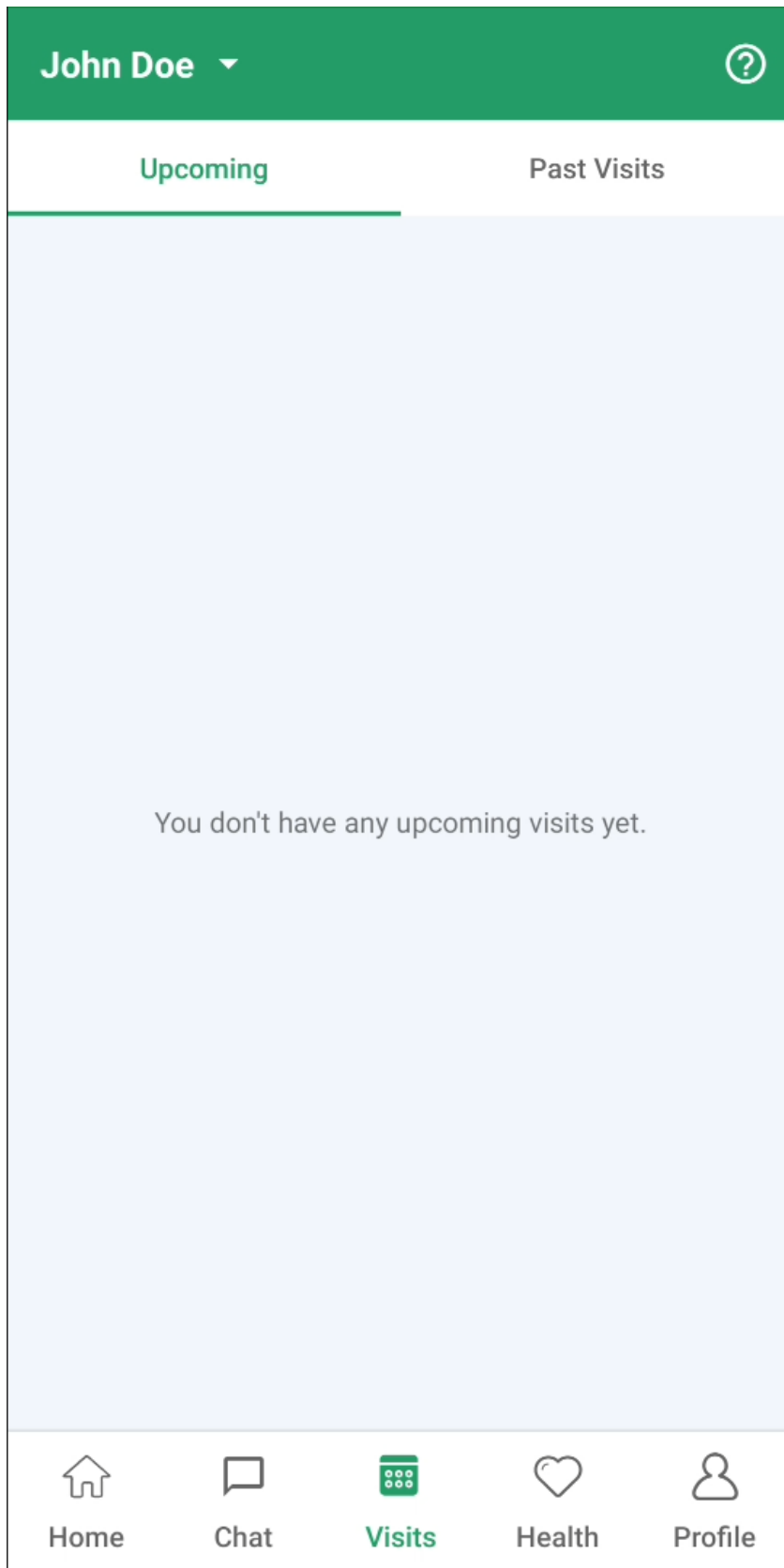
Cancel Visit

NO

**3** YES



You will now be taken back to the Visits screen.



## Related Articles:

- [Where do I get my Room Code or Room ID](#)
- [Adding Dependents](#)
- [Invite Guests to a Call as a Patient](#)

If you have any questions, please contact us at [help@vsee.com](mailto:help@vsee.com)

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### Tags

appointment

cancel appointment

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