

## Update Your Waiting Room Description

- 2023-08-10 - Basic Workflow

As a provider, you may update the room description to include additional information that you want patients to read before entering your waiting room. This information can be your clinic hours, the phone number to reach you at, additional instructions, types of services that you offer, etc.

[Click here to test your device](#)

**VSee Clinic**

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Welcome to Doctor John Smith's Clinic

🕒 Open

👤 Current number of patients waiting: 0

📞 If this is an emergency, please call 911.

Welcome to my VSee Clinic.

To enter the clinic, please follow the steps below:

1. Click on "Enter Waiting Room"
2. Type in your name and click "Continue"
3. When prompted, make sure to click "Allow" on your camera and microphone permission.
4. Wait for me to join you.

If you need assistance, please call me at 123-123-123

📺 Enter Waiting Room



**John Smith**

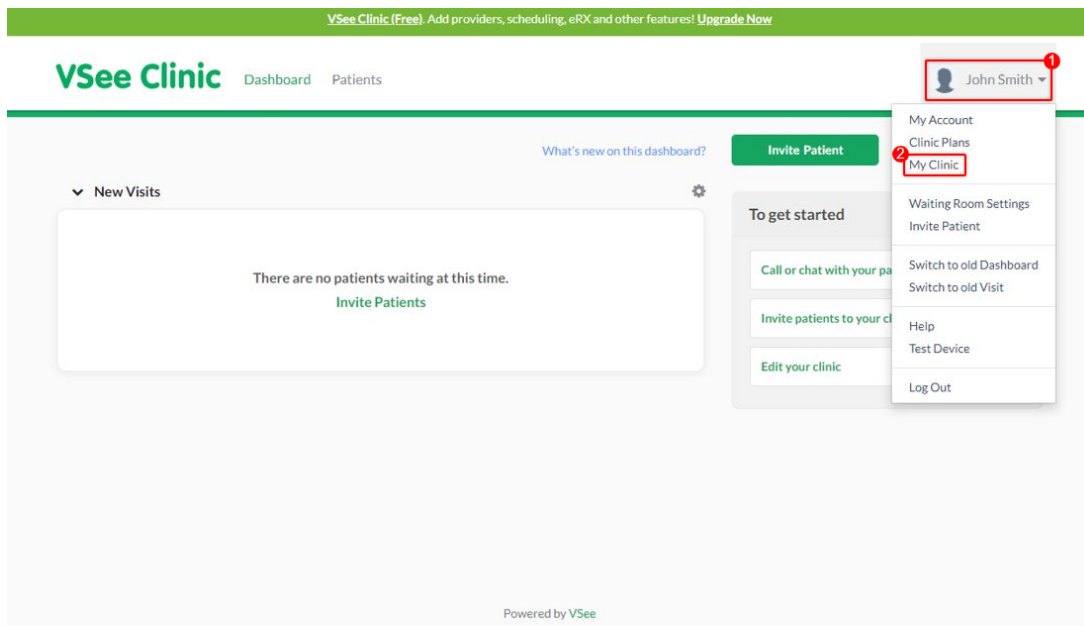
● Available

Registered healthcare provider

Powered by VSee

## Updating your Waiting Room Description

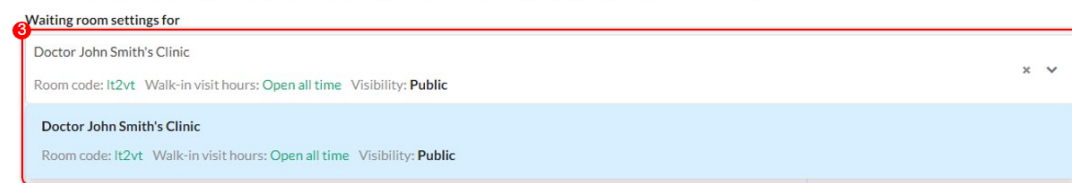
1. Once logged in to your provider account, click on your **name** (Profile Menu) at the top-right corner of the page.
2. Select **My Clinic**.



3. If you belong to more than 1 room, choose a specific room from the **Waiting Room Settings'** drop down list.

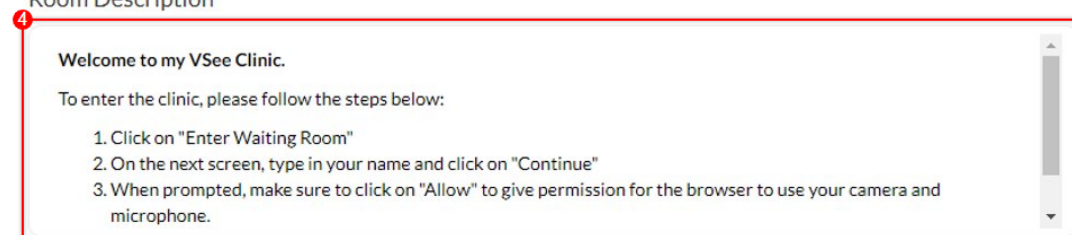
#### Waiting Room Settings

This is your waiting room settings page. You may customize the settings of each waiting room by choosing one from the list below.

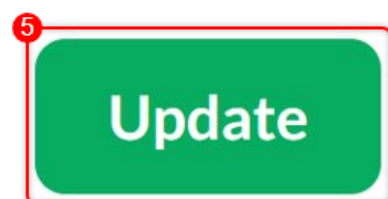


4. Add or update the room's description, you can also choose to leave it blank if you prefer not to have any information listed on the clinic landing page. Please take note that any changes done here will be seen by patients and will be applied room-wide.

#### Room Description



5. Once you are done, scroll down and click on the **Update** button to save the changes.



## Scope and Limitations

- If your clinic has more than 1 room, make sure to choose the specific room from the Waiting Room Settings' drop-down list before making any changes.

## Related Article

- [Log in as VSee Clinic Provider](#)

If you have any questions, please contact us at [help@vsee.com](mailto:help@vsee.com)

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### Tags

clinic

clinic landing page

clinic waiting room

patient landing page

waiting room

waiting room settings