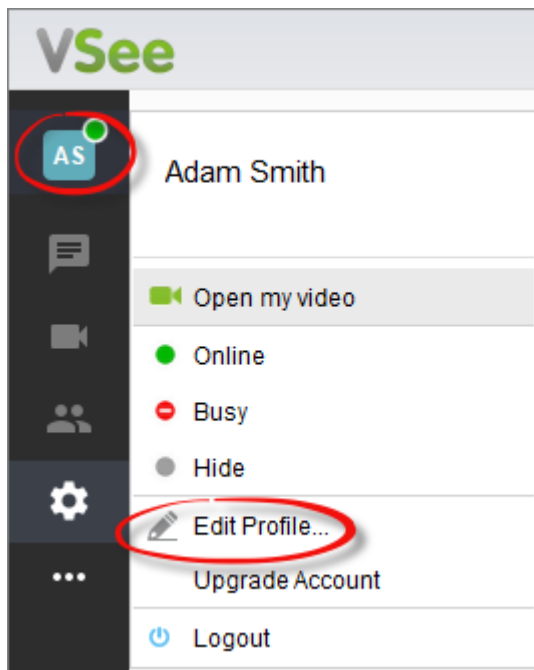


Update Profile and Online Status

- 2020-01-27 - VSee Messenger (Providers and Patients)

EDIT PROFILE

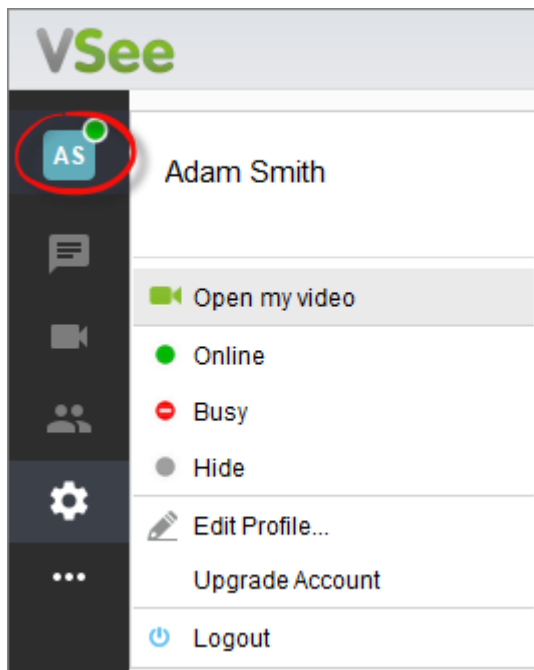
1. Open the VSee Messenger app.
2. Click on your initials then **Edit Profile**.








3. Your **Account Profile settings** page will open. Simply click on the **pencil icon** to edit your first name, last name and password.
4. For security purposes, our system does not allow changing an account's email address. Please create a VSee Messenger account using your new email address.

SET ONLINE STATUS

1. Open the VSee Messenger app.
2. Click on your initials then choose to be shown as **Online**, **Busy** or **Hidden**.



DESCRIPTION OF ONLINE STATUS

-  **Online** - This is the default status.
-  **Busy** - You will be automatically be shown as busy when in a call.
-  **Hidden/Offline** - When hidden, you are shown as offline but you can still receive chats and calls.
-  **Idle** - System-defined status. Your status will show as idle after 5 mins of inactivity.
-  **Mobile** - System-defined presence. This is when you are logged-in your mobile device.]