



## Three Ways to Switch from Old to New Visit Page

Janette Esteban - 2024-03-25 - VSee Clinic for Providers

### **Update: March 25, 2024**

We have permanently sunsetted the old Visit Page and there will be no need to do anything. To learn more about the New Visit Page, click [here](#).

There are three ways to switch to the new Visit page.

1. [Purple Banner from the Patient's Tab](#)
2. [Purple Banner from the Patient's Visit Details Page](#)
3. [Profile Menu](#)

### **How to Switch from Patients Tab**

1. Click on the **Patients** Tab
2. At the upper left portion of your screen, click on **Try New Look**

The screenshot shows the VSee Clinic interface. At the top, there is a navigation bar with 'Dashboard', 'Patients', 'Schedule', 'Health', and 'e-Rx'. The 'Patients' tab is highlighted with a red box and a circled '1'. Below the navigation bar, there is a purple banner with the text 'Checkout the new Visit page' and a button labeled 'Try new look' with a red box and a circled '2'. The main content area displays the patient profile for Ben Smith, including his age, date of birth, address, and contact information. There are buttons for 'Open Visits', 'Create New Visit', and 'Edit'. Below the profile, there are tabs for 'Visits', 'Health', 'Medical History', 'Allergies', 'Medications', and 'Insurance'. The 'Visits' tab is selected, and there is a checkbox for 'Show open visits only'. The 'Upcoming Visits' section shows a table with one entry: a video visit scheduled for 12/06/2022 at 02:52 PM, provided by Dr. Sara Miller. The 'Past Visits' section is empty, with the text 'There are no past visits.'

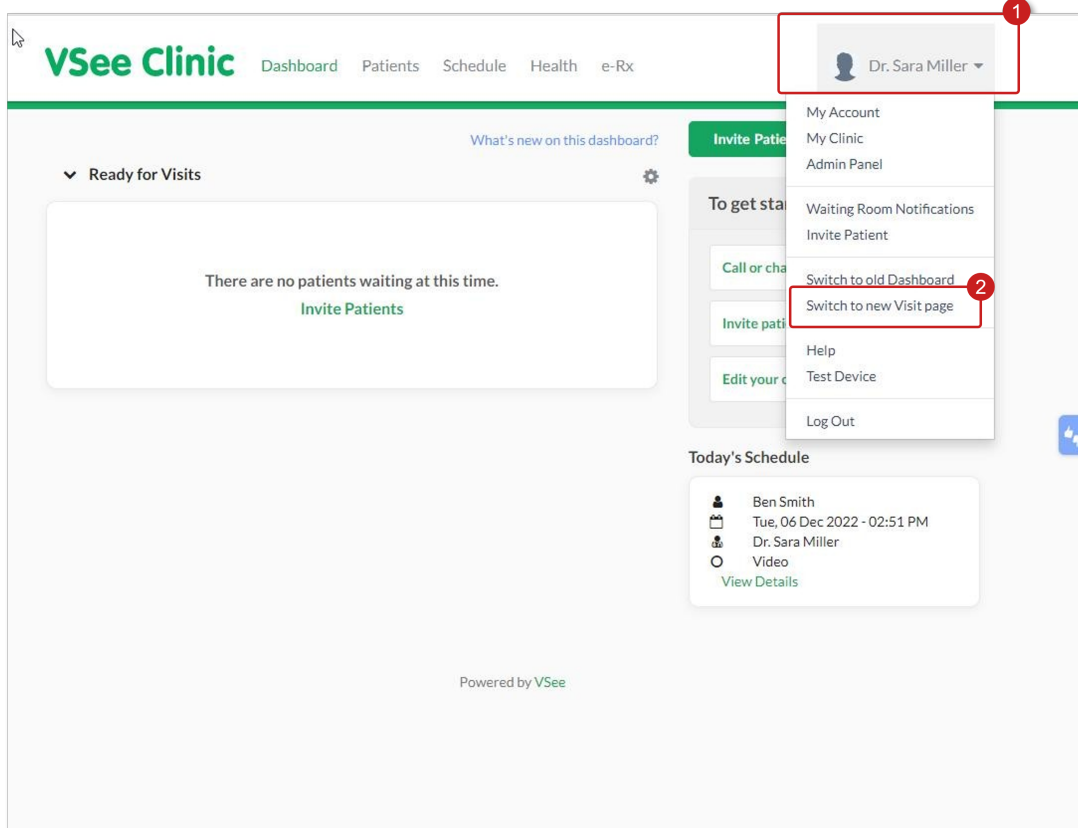
## How to Switch from Visit Details Page

Click on the purple banner that says “Try New Look”

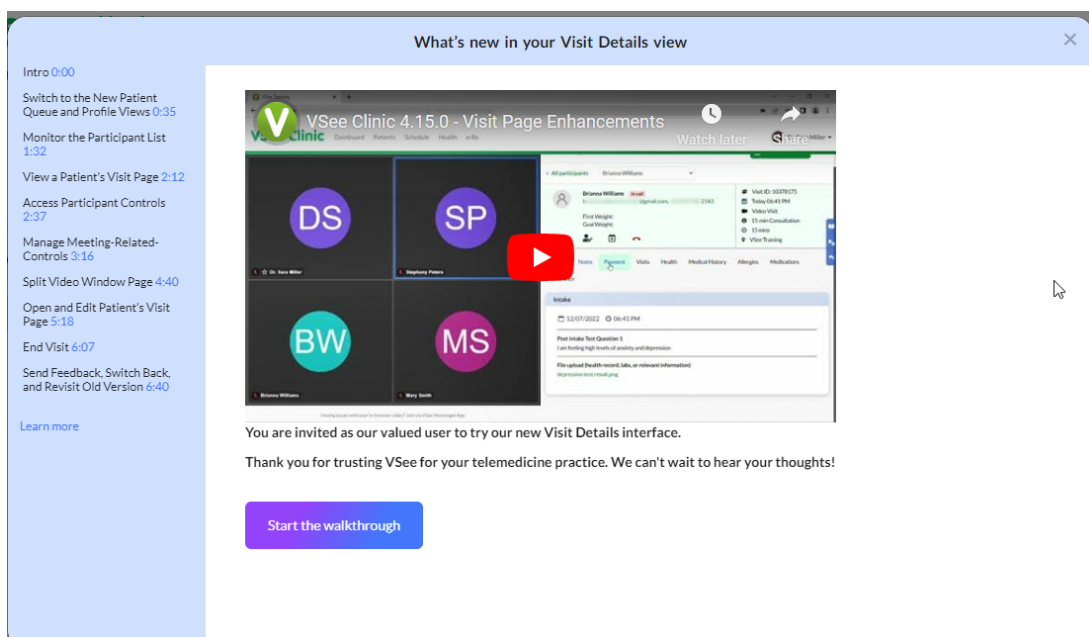
The screenshot displays the VSee Clinic user interface. At the top, the navigation bar includes 'VSee Clinic', 'Dashboard', 'Patients', 'Schedule', 'Health', and 'e-Rx'. The user 'Dr. Sara Miller' is logged in. A notification banner at the top reads 'Checkout the new Visit page' with a 'Try new look' button highlighted by a red box. Below this is a patient profile for Ben Smith, including his age, address, contact information, and weight goals. To the right of the profile are buttons for 'Open Visits', 'Create New Visit', and 'Patient in Waiting Room'. The main content area shows a 'Visits' tab selected, with a list of visits for 'Visit #10375223' on 'Today 02:52 PM'. A sidebar on the left contains 'Intake', 'Notes', and 'Payment' options.

## How to Switch from Profile Menu

1. Click on **Profile Menu**.
2. Click **Switch to New Visit Page**.



Once switched to the New Visit Page, a pop-up window will appear. It contains short video tutorials that would help the Providers to navigate the new Visit page. Providers can click on the title of the video tutorials at the left side of the window to jump to a specific topic.



*Note: You are able to temporarily switch back and forth to the old and new versions.  
Please take time to practice before the old version retires.*

For further assistance, please contact us [here](#).

(This article was last updated on: 15 December 2022)

Tags

new visit page

switcher