



[Knowledgebase](#) > [VSee Clinic for Providers](#) > [Three Ways to Switch from Old to New Visit Page](#)

## Three Ways to Switch from Old to New Visit Page

Janette Esteban - 2024-03-25 - [VSee Clinic for Providers](#)

### Update: March 25, 2024

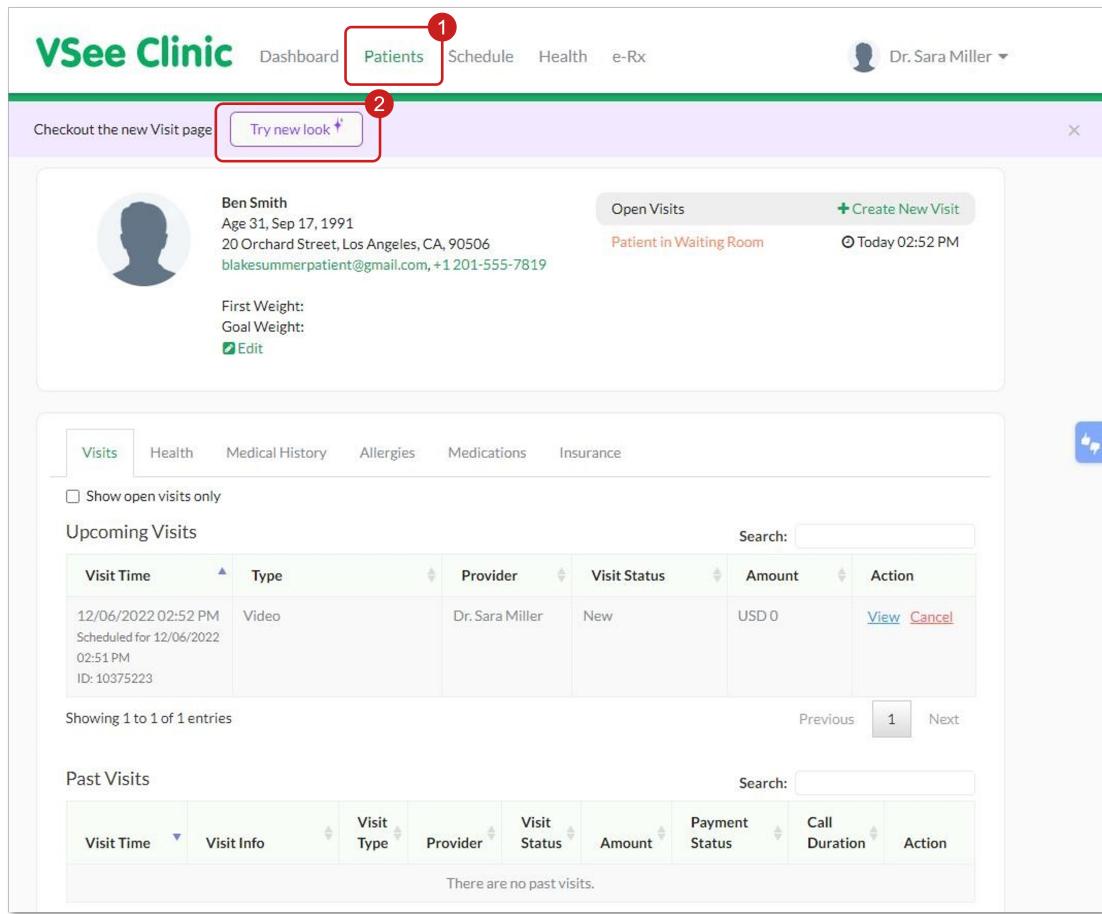
We have permanently sunsetted the old Visit Page and there will be no need to do anything. To learn more about the New Visit Page, click [here](#).

There are three ways to switch to the new Visit page.

1. [Purple Banner from the Patient's Tab](#)
2. [Purple Banner from the Patient's Visit Details Page](#)
3. [Profile Menu](#)

### How to Switch from Patients Tab

1. Click on the **Patients** Tab
2. At the upper left portion of your screen, click on **Try New Look**



1

2

Checkout the new Visit page [Try new look](#)

Ben Smith  
Age 31, Sep 17, 1991  
20 Orchard Street, Los Angeles, CA, 90506  
blakesummerpatient@gmail.com, +1 201-555-7819

Open Visits [+ Create New Visit](#)  
Patient in Waiting Room [Today 02:52 PM](#)

First Weight:  
Goal Weight:  
 Edit

Visits Health Medical History Allergies Medications Insurance

Show open visits only

Upcoming Visits Search:

Visit Time	Type	Provider	Visit Status	Amount	Action
12/06/2022 02:52 PM Scheduled for 12/06/2022 02:51 PM ID: 10375223	Video	Dr. Sara Miller	New	USD 0	<a href="#">View</a> <a href="#">Cancel</a>

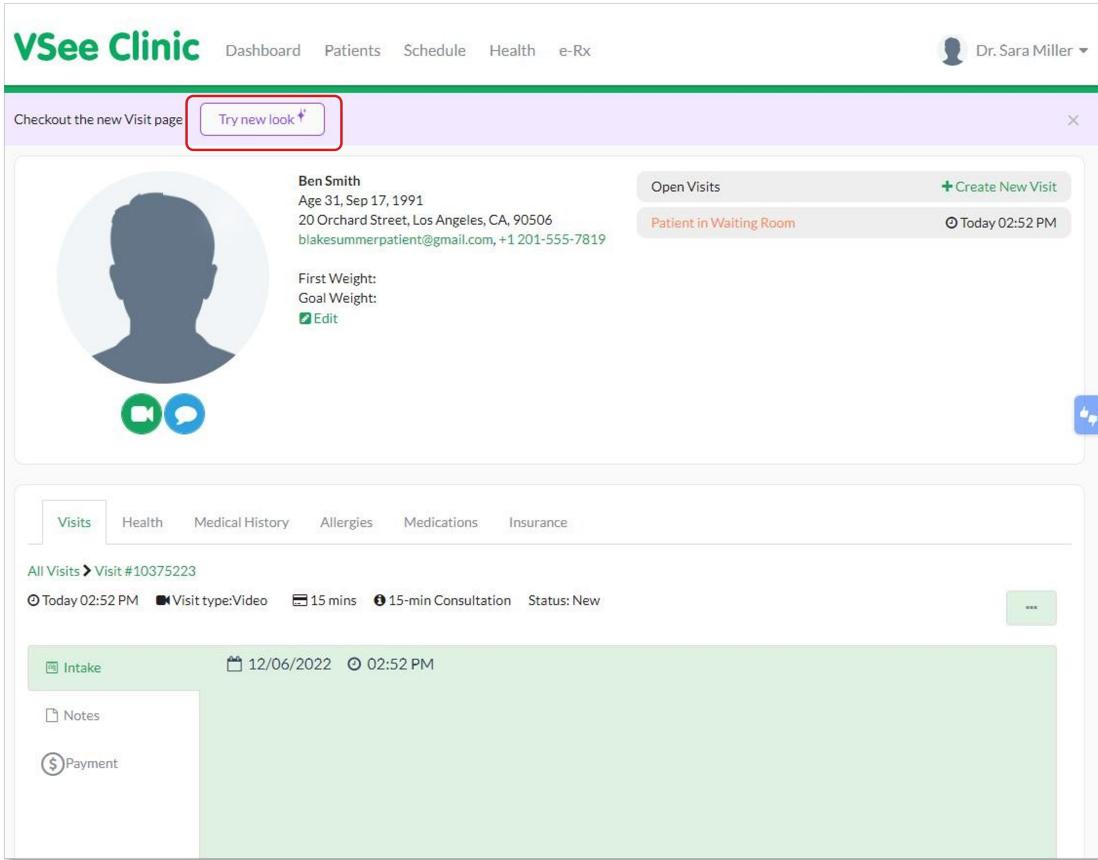
Showing 1 to 1 of 1 entries Previous 1 Next

Past Visits Search:

Visit Time	Visit Info	Visit Type	Provider	Visit Status	Amount	Payment Status	Call Duration	Action
There are no past visits.								

## How to Switch from Visit Details Page

Click on the purple banner that says “Try New Look”



The screenshot shows the VSee Clinic software interface. At the top, there is a navigation bar with links for Dashboard, Patients, Schedule, Health, and e-Rx. On the right, a user profile for Dr. Sara Miller is displayed. A prominent button labeled "Try new look" is highlighted with a red box. Below the navigation, a patient profile for Ben Smith is shown, including his name, age, address, and email. There are buttons for "Open Visits", "Create New Visit", and "Patient in Waiting Room". The patient's weight information is also displayed. On the left, a circular profile picture of Ben Smith is shown with video and messaging icons below it. The main content area shows a visit summary for Visit #10375223 on 12/06/2022 at 02:52 PM, which is a 15-min Video consultation. The visit details include Intake, Notes, and Payment sections. A "..." button is located in the top right corner of the visit summary box.

## How to Switch from Profile Menu

1. Click on **Profile Menu**.
2. Click **Switch to New Visit Page**.

What's new on this dashboard?

Ready for Visits

There are no patients waiting at this time.

Invite Patients

To get started

Call or chat

Invite patient

Edit your calendar

My Account

My Clinic

Admin Panel

Waiting Room Notifications

Invite Patient

Switch to old Dashboard

Switch to new Visit page

Help

Test Device

Log Out

Today's Schedule

Ben Smith

Tue, 06 Dec 2022 - 02:51 PM

Dr. Sara Miller

Video

View Details

Powered by VSee

Once switched to the New Visit Page, a pop-up window will appear. It contains short video tutorials that would help the Providers to navigate the new Visit page. Providers can click on the title of the video tutorials at the left side of the window to jump to a specific topic.

What's new in your Visit Details view

Intro 0:00

Switch to the New Patient Queue and Profile Views 0:35

Monitor the Participant List 1:32

View a Patient's Visit Page 2:12

Access Participant Controls 2:37

Manage Meeting-Related-Controls 3:16

Split Video Window Page 4:40

Open and Edit Patient's Visit Page 5:18

End Visit 6:07

Send Feedback, Switch Back, and Revisit Old Version 6:40

Learn more

What's new in your Visit Details view

Watch later

DS SP BW MS

Brianna Williams

Visit ID: 90370175

Tuesday 06/12/2022

Video Visit

15-min Consultation

Normal

View Training

Notes Payment Visits Health Medical History Allergies Medications

12/07/2022 04:41 PM

Post intake Test Question 1

I am finding high levels of anxiety and depression

File optional health record, lab, or relevant information

Depression test result.png

You are invited as our valued user to try our new Visit Details interface.

Thank you for trusting VSee for your telemedicine practice. We can't wait to hear your thoughts!

Start the walkthrough

*Note: You are able to temporarily switch back and forth to the old and new versions. Please take time to practice before the old version retires.*

For further assistance, please contact us [here](#).

(This article was last updated on: 15 December 2022)

- Tags
- [new visit page](#)
- [switcher](#)