VSee health

The New Visit Page

Jay-Ileen (Ai) - 2024-03-19 - VSee Clinic for Providers

The new Visit page feature allows your remote care team to manage patient queues, coordinate internally, and run visits more smoothly and effectively with an updated VSee Clinic User Interface (UI). Here's what's in this new version:

Participant List
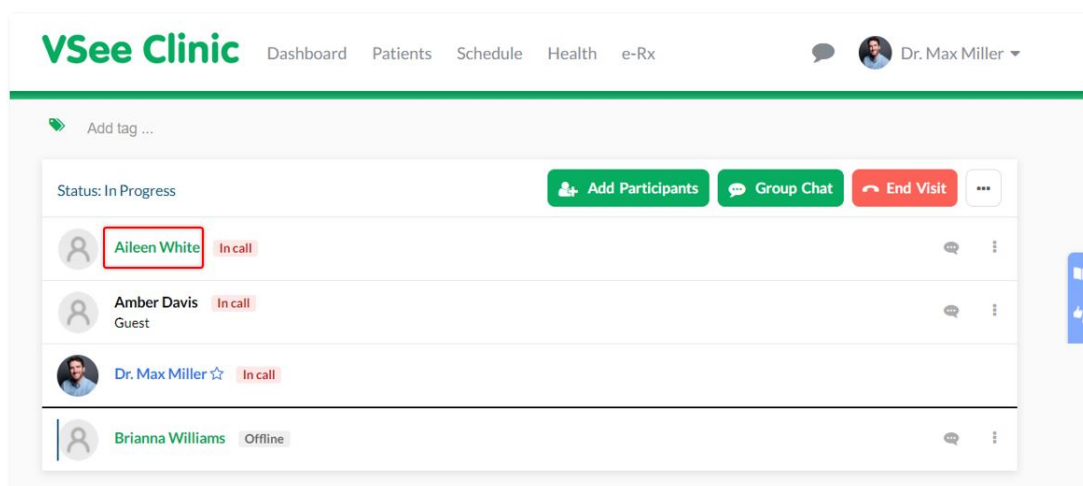All participants of the meeting are now listed:

- Provider (blue)
- Patient (green)
- Guests (black)

The black line separates those currently in the call and those who have left or not yet joined.
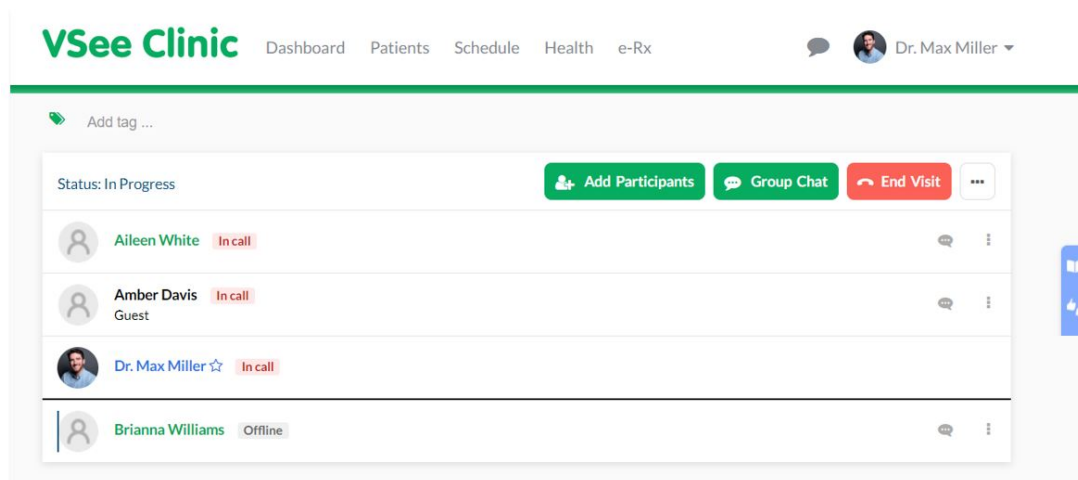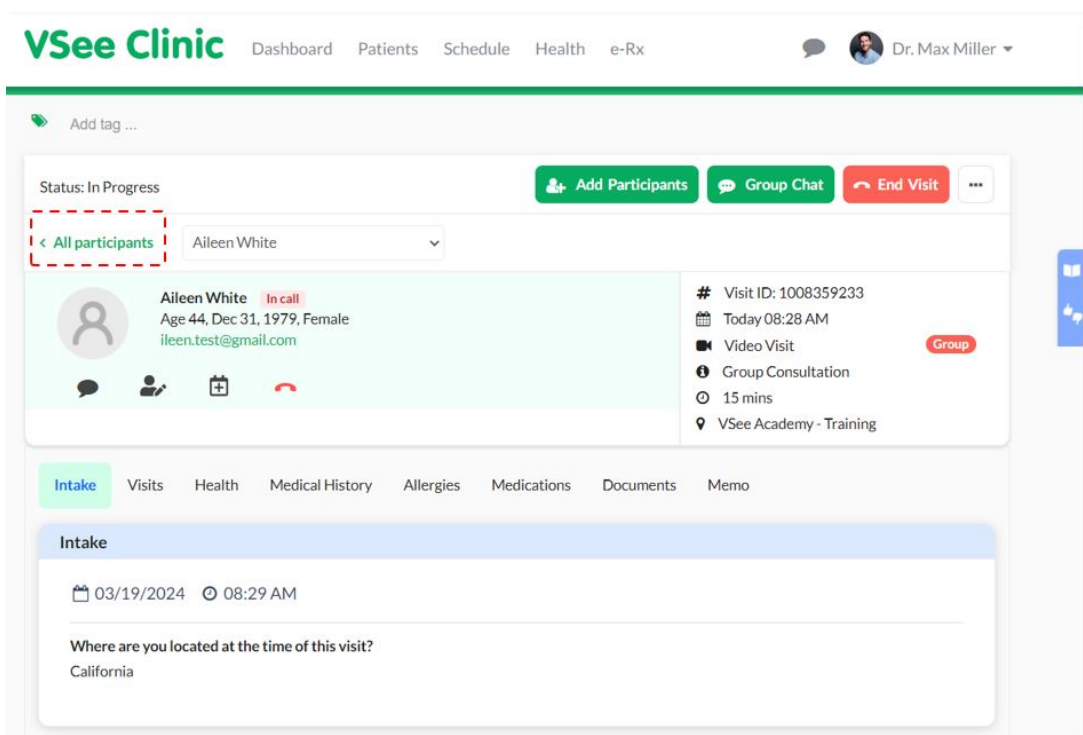

Open Patient Chart
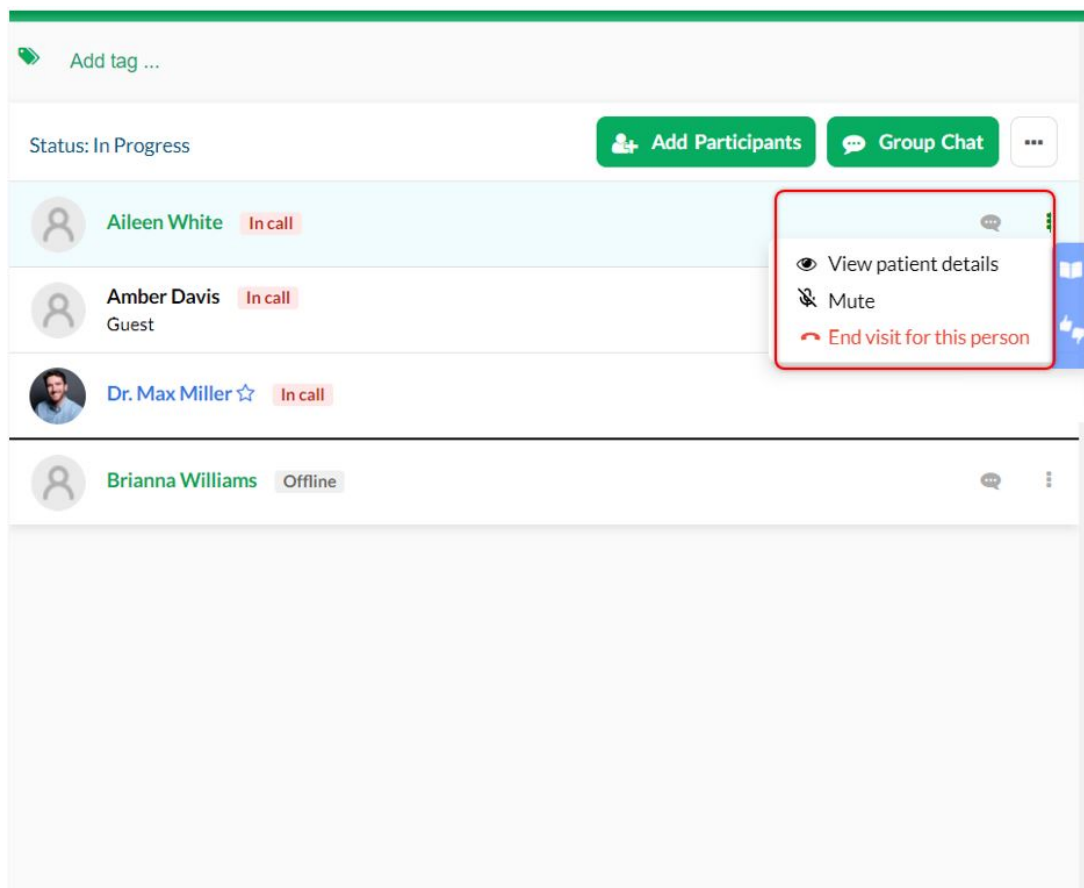Click on a **patient's name** to view their patient details page.

From the Patient Details page, click **All Participants** to return to the participant list.

Participant Controls

As a meeting host, you can send a chat, remotely mute, or remove a patient or guest from the call.

Meeting-related Controls

Call, Add Participants (Invite Guest), and other meeting-related controls are grouped on top.

Invite Guest

1. To send the Guest Invite Link, click on **Add Participants**.

2. Click **Copy Invitation** and send to the guests the guest invite link and the Dial in number and PIN.

You can also enter the email address and phone number of the guests and click **Send Invitation**.
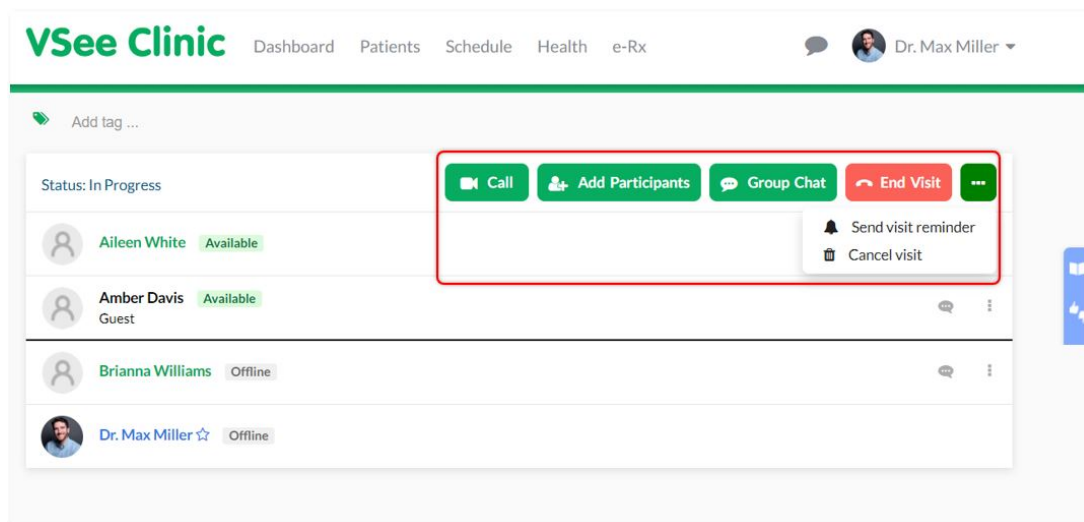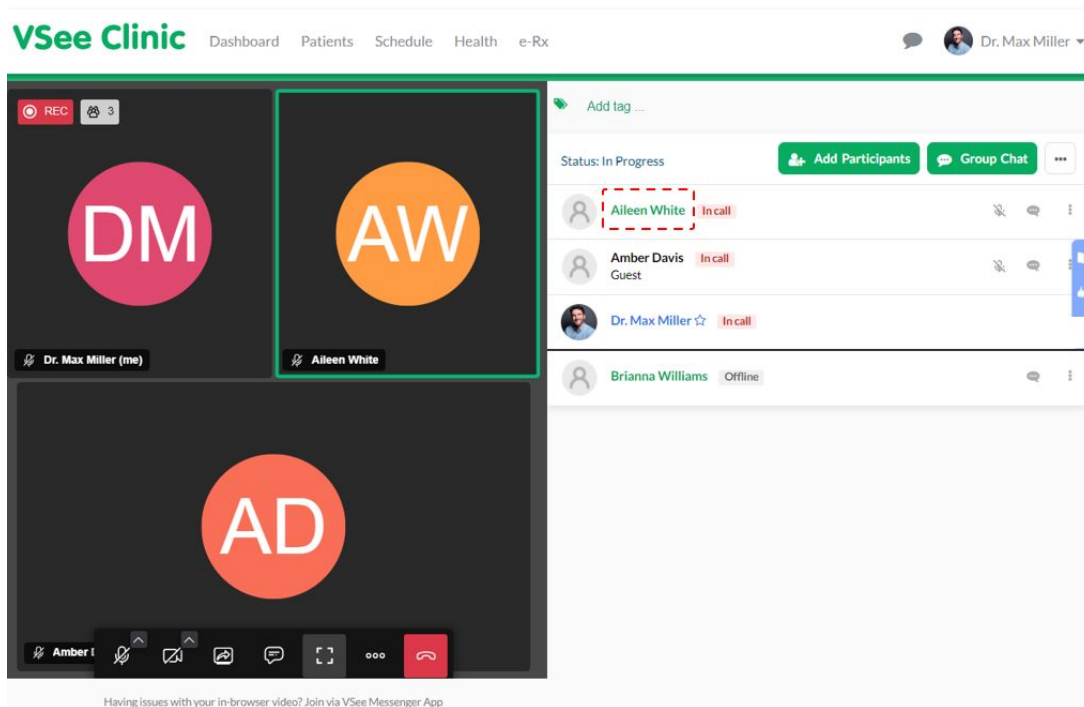
During the Call

When you get into the call, the default view is **Maximized** screen.

To view the Patient Details page, you need to switch to the **Minimized** screen.

Click on **Toggle maximize view** icon.
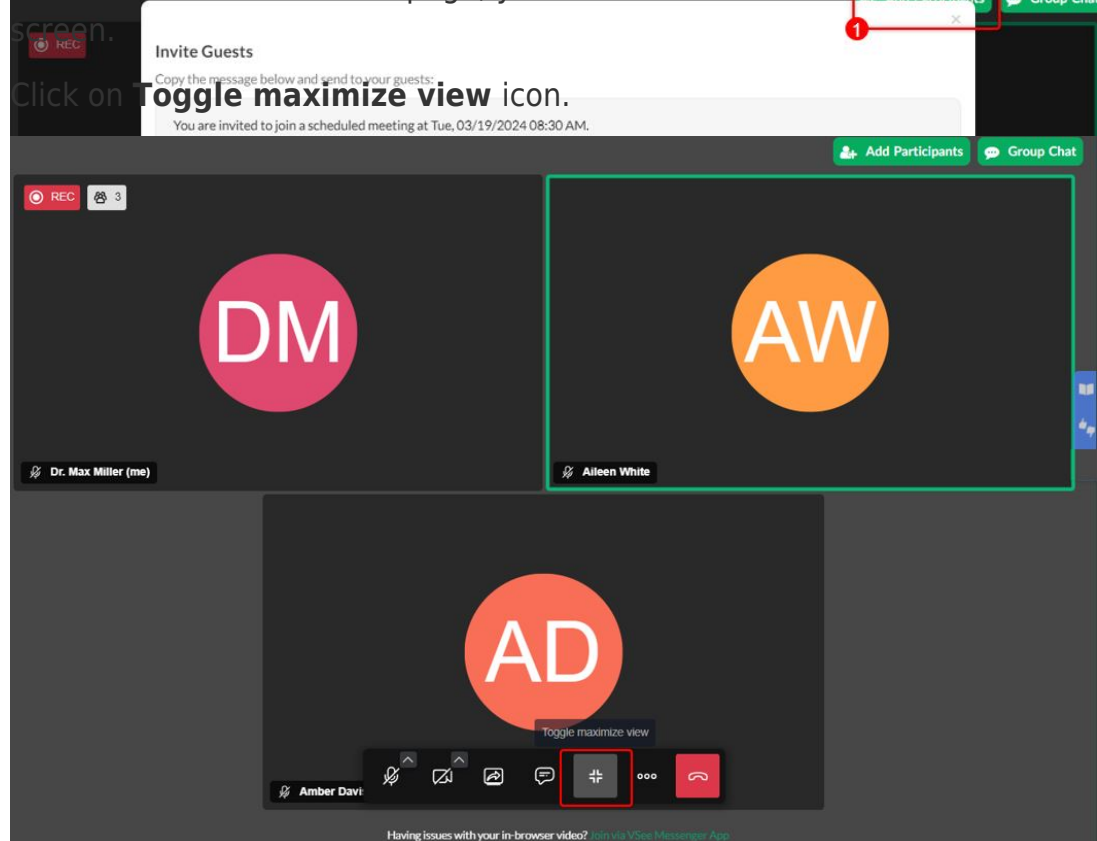
If you are in a group call, click on the patient name whom you want to view the visit details page with.

Click on the same icon to return to the default Maximized view.
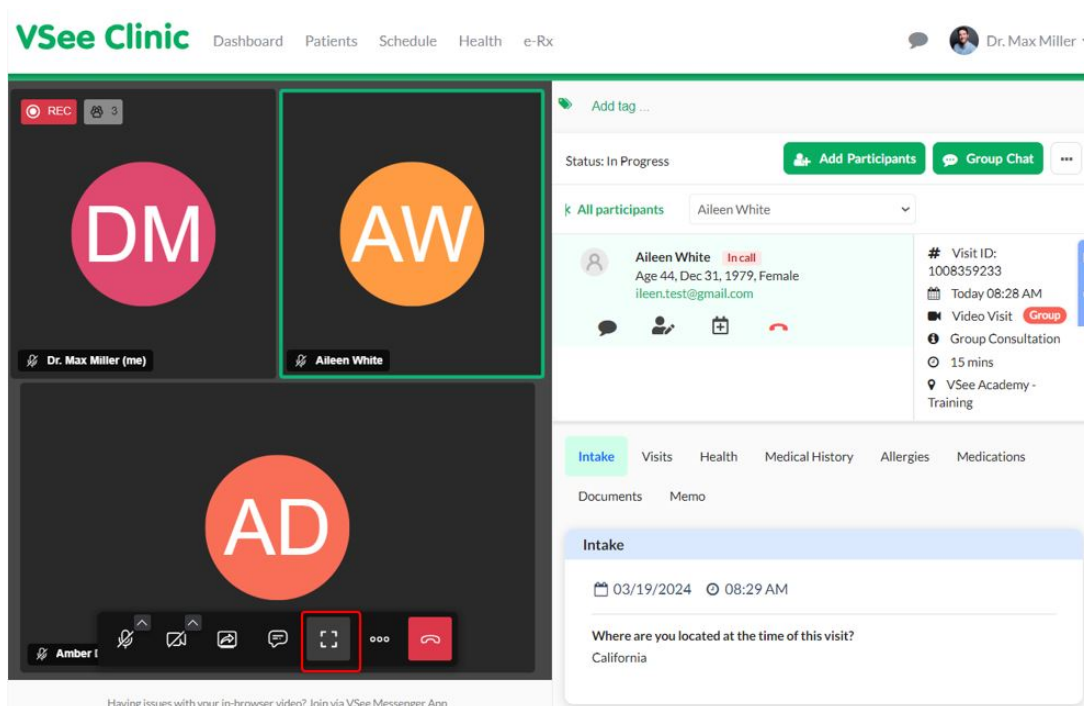
Tagging
Tagging is now supported for both one-on-one and group calls.

Patient Details View
Individual patient's chart

Important visit info like Visit ID, Visit type, Visit Option, etc.

For the SOAP Notes, which is current we optimized the layout to save you from endless scrolling when the chart gets long. Simply scroll down / up to toggle the 2 views.

Note: some features may not be available on your clinic. Please inquire our sales support for more information.

End Visit

More intuitive hang-up to support your different workflows.

1. Click on the **red phone** icon.

2. Select **End Visit for All** to end the call for everyone and complete the visit. Select **Leave only** if another Clinic staff will call the patient.
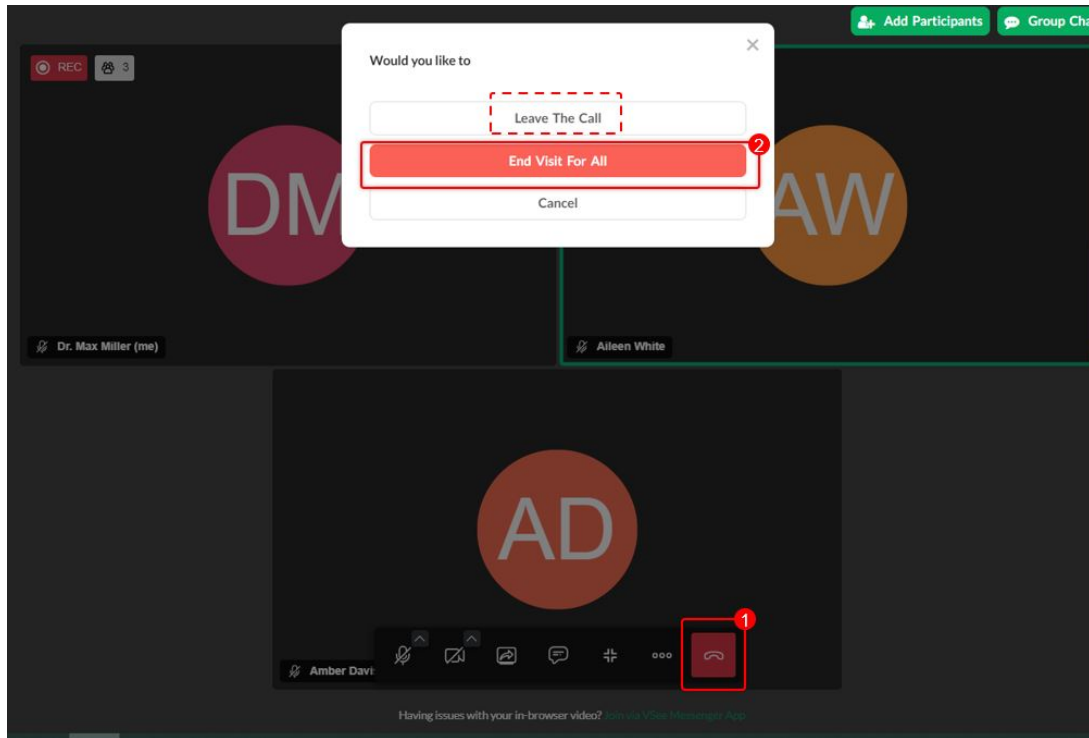
Send Feedback

1. To send Feedback, click the **blue bar** icon on the right. Click on the **thumbs-up/down** icon.

2. Add your VSee experience rating, type of issue, more details/suggestions/comments, Visit ID number, screenshot, or video.

Note: Leave the checkbox for **VSee may contact me about my feedback** *if you want to be contacted by our support team.*

3. Click on **Submit**.

Need more assistance? Send us an email at help@vsee.com or check out

the [Help](#)section under the Profile Menu of your VSee Clinic.