

## The New Visit Page

Jay-Ileen (Ai) - 2024-03-19 - VSee Clinic for Providers

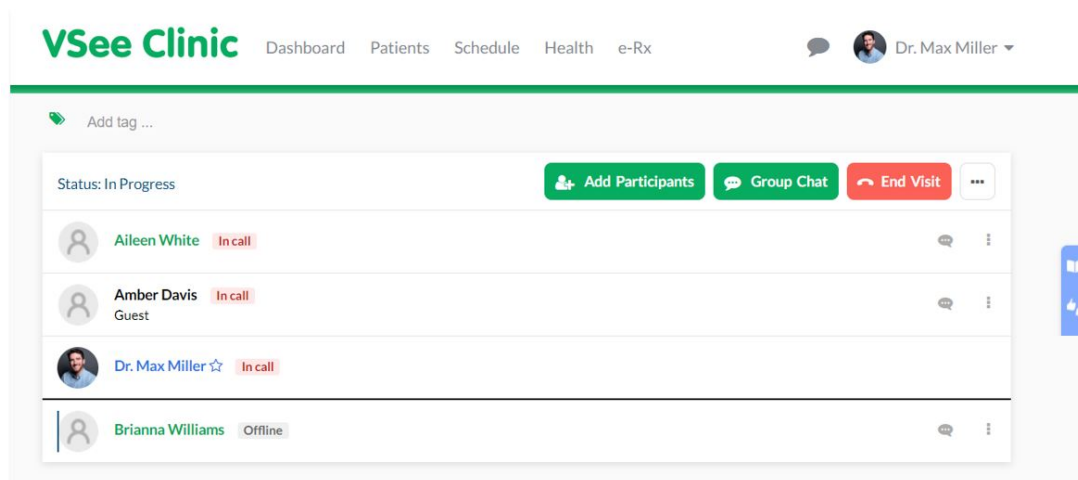
The new Visit page feature allows your remote care team to manage patient queues, coordinate internally, and run visits more smoothly and effectively with an updated VSee Clinic User Interface (UI). Here's what's in this new version:

### Participant List

All participants of the meeting are now listed:

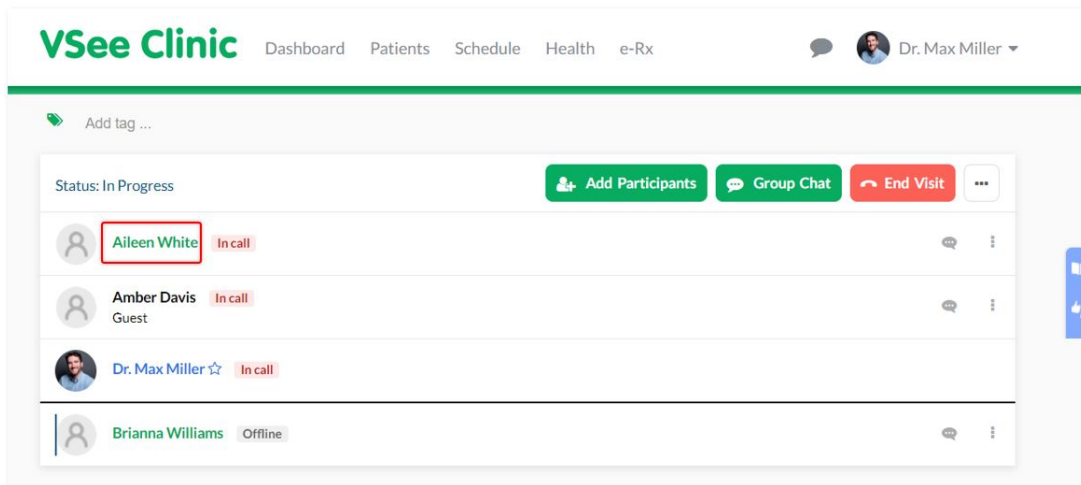
- Provider (blue)
- Patient (green)
- Guests (black)

The black line separates those currently in the call and those who have left or not yet joined.

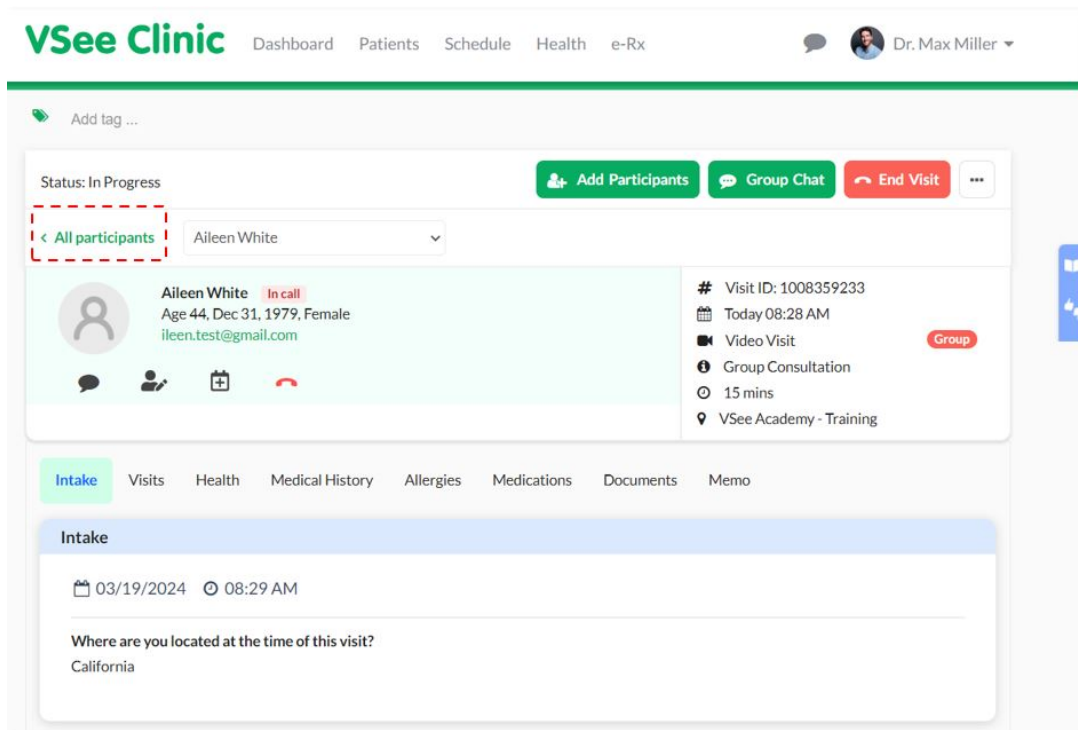


### Open Patient Chart

Click on a **patient's name** to view their patient details page.

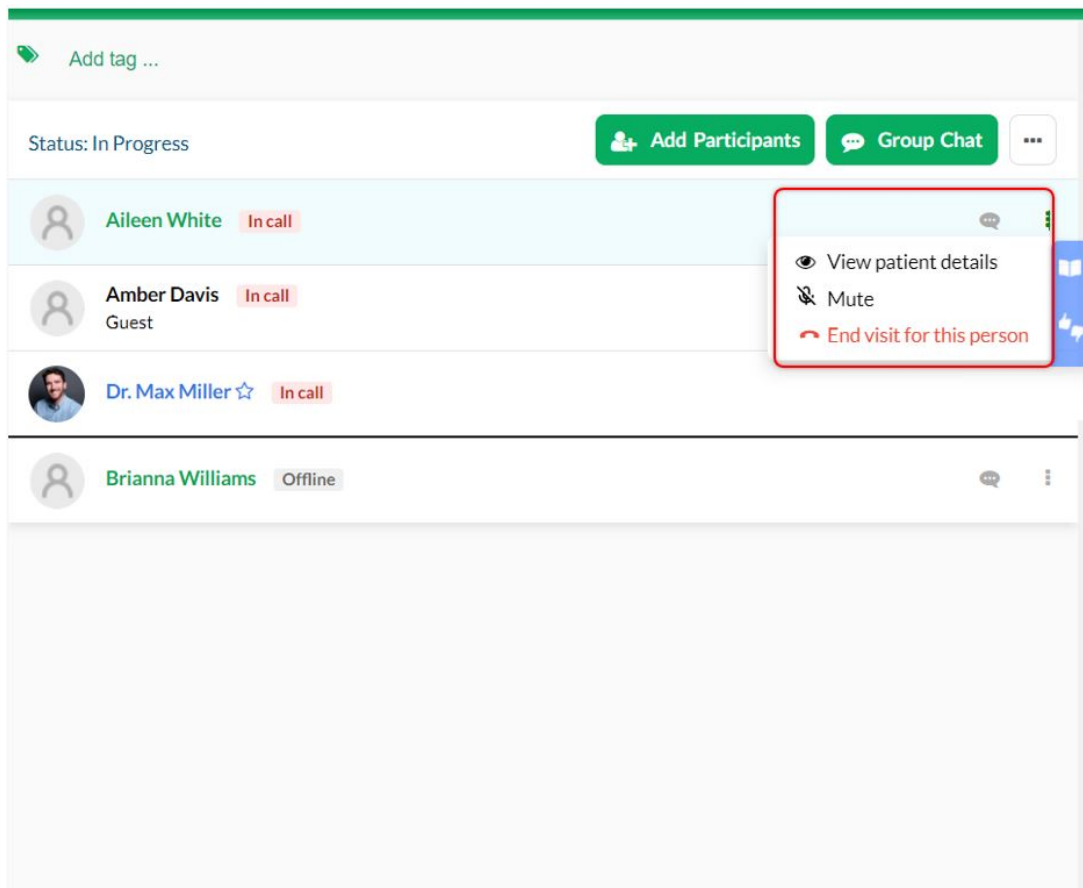


From the Patient Details page, click **All Participants** to return to the participant list.



## Participant Controls

As a meeting host, you can send a chat, remotely mute, or remove a patient or guest from the call.



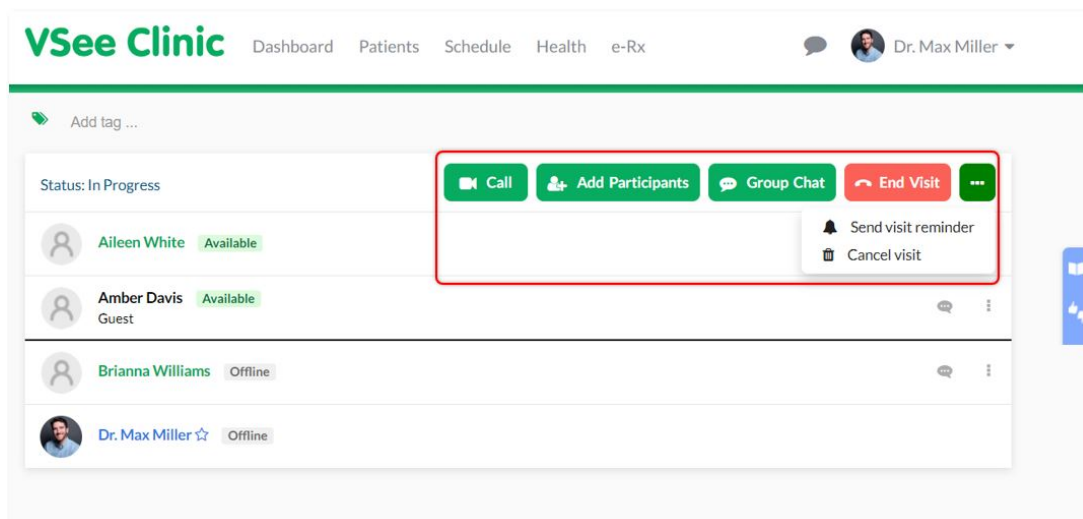
### Meeting-related Controls

Call, Add Participants (Invite Guest), and other meeting-related controls are grouped on top.

## Invite Guest

1. To send the Guest Invite Link, click on **Add Participants**.
2. Click **Copy Invitation** and send to the guests the guest invite link and the Dial in number and PIN.

You can also enter the email address and phone number of the guests and click **Send Invitation**.

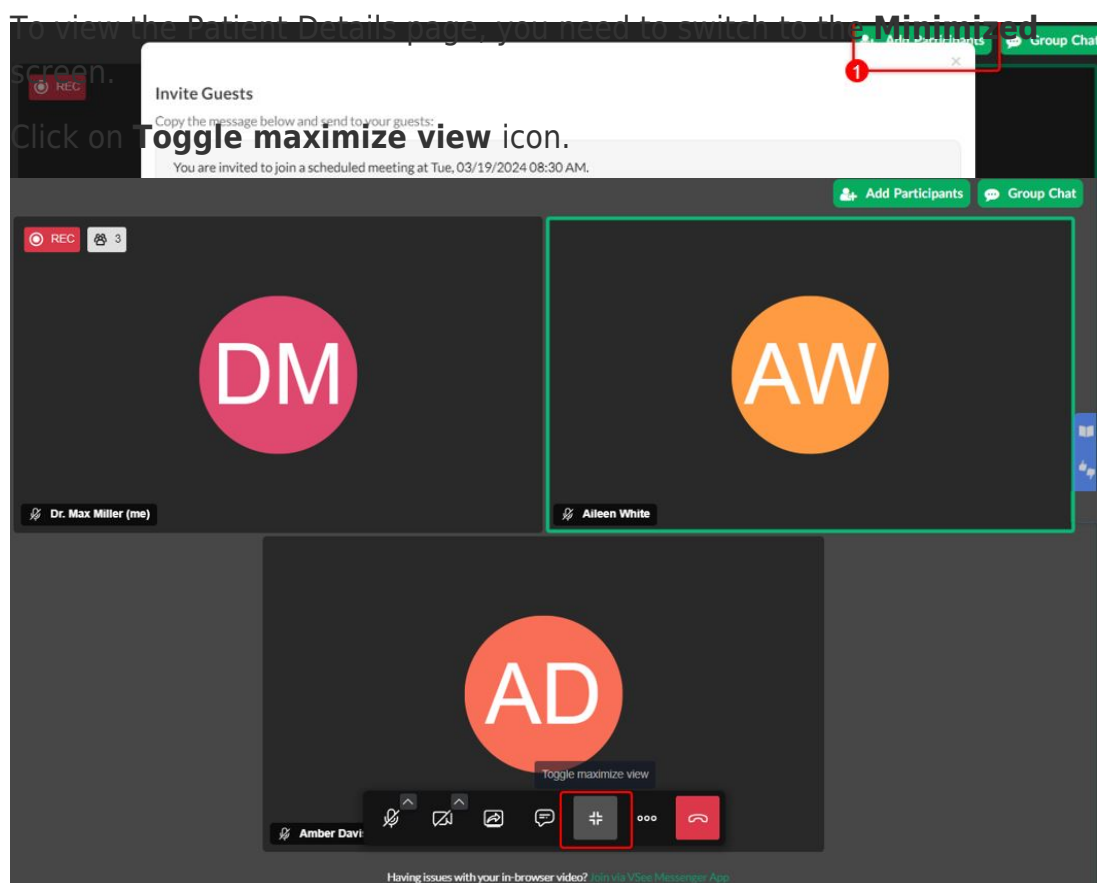


The screenshot displays the VSee Clinic interface during a visit. At the top, the navigation bar includes 'VSee Clinic', 'Dashboard', 'Patients', 'Schedule', 'Health', and 'e-Rx'. The user profile for 'Dr. Max Miller' is visible in the top right. Below the navigation bar, there is an 'Add tag ...' field. The main content area shows the visit status as 'In Progress'. A red box highlights a row of action buttons: 'Call', 'Add Participants', 'Group Chat', 'End Visit', and a three-dot menu. Below these buttons, a dropdown menu is open, showing 'Send visit reminder' and 'Cancel visit'. The participant list includes:

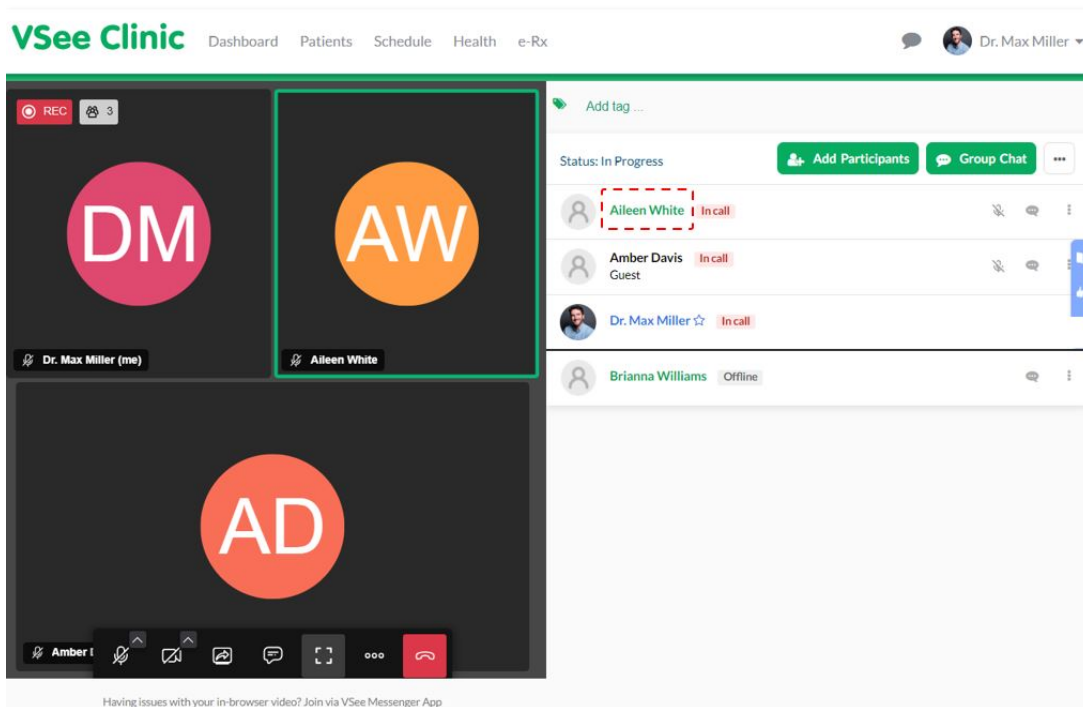
- Aileen White (Available)
- Amber Davis (Guest, Available)
- Brianna Williams (Offline)
- Dr. Max Miller (Offline)

## During the Call

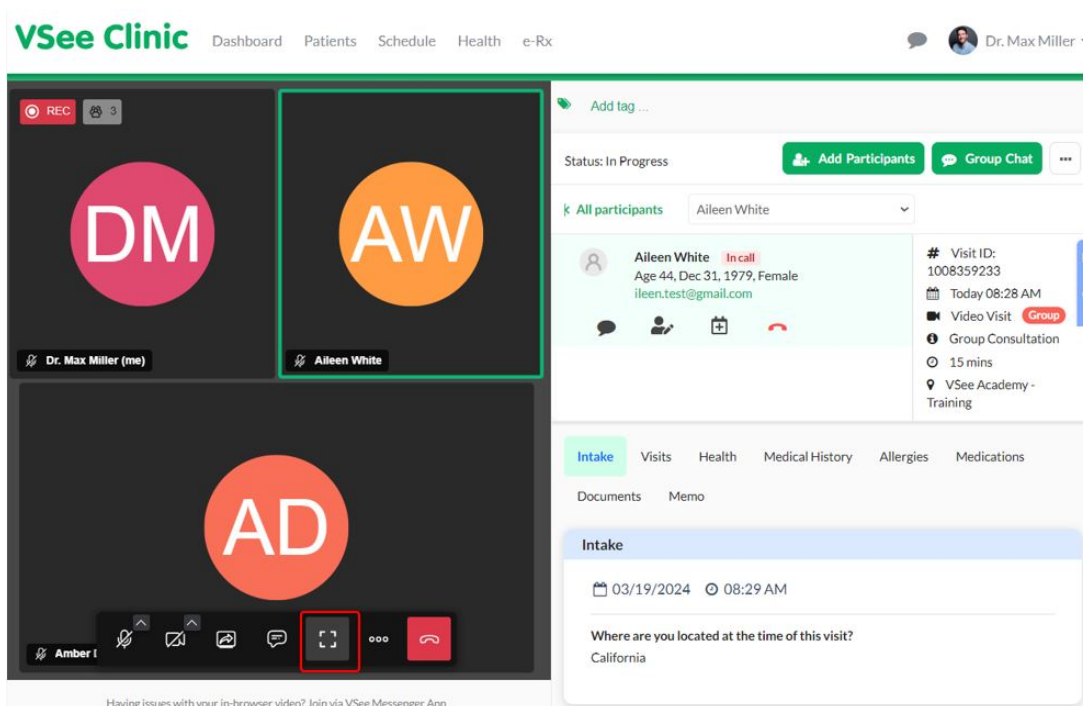
When you get into the call, the default view is **Maximized** screen.



If you are in a group call, click on the patient name whom you want to view the visit details page with.



Click on the same icon to return to the default Maximized view.



## Tagging

Tagging is now supported for both one-on-one and group calls.

**VSee Clinic** Dashboard Patients Schedule Health e-Rx Dr. Max Miller

Vitals Taken x Ready for Provider x

Status: New Call Add Participants End Visit

< All participants

**Aileen White** Available  
Age 44, Dec 31, 1979, Female  
ileen.test@gmail.com

# Visit ID: 1008356998  
Today 07:52 AM  
Video Visit  
15-min Consultation  
15 mins  
VSee Academy - Training

Intake Notes Payment Visits Health Medical History Allergies Medications Documents Memo

**Intake**

03/19/2024 07:52 AM

Where are you located at the time of this visit?  
California

Patient Details View  
Individual patient's chart

**VSee Clinic** Dashboard Patients Schedule Health e-Rx Dr. Max Miller

Add tag ...

Status: In Progress Add Participants Group Chat End Visit

< All participants Aileen White

**Aileen White** In call  
Age 44, Dec 31, 1979, Female  
ileen.test@gmail.com

# Visit ID: 1008359233  
Today 08:28 AM  
Video Visit Group  
Group Consultation  
15 mins  
VSee Academy - Training

Intake Visits Health Medical History Allergies Medications Documents Memo

**Intake**

03/19/2024 08:29 AM

Where are you located at the time of this visit?  
California

Important visit info like Visit ID, Visit type, Visit Option, etc.

Add tag ...

Status: In Progress Add Participants Group Chat End Visit ...

< All participants Aileen White

**Aileen White** In call  
Age 44, Dec 31, 1979, Female  
ileen.test@gmail.com

... ... ... ...

# Visit ID: 1008359233  
📅 Today 08:28 AM  
📺 Video Visit Group  
👤 Group Consultation  
🕒 15 mins  
📍 VSee Academy - Training

**Intake** Visits Health Medical History Allergies Medications Documents Memo

**Intake**

📅 03/19/2024 ⌚ 08:29 AM

Where are you located at the time of this visit?  
California

For the SOAP Notes, which is current we optimized the layout to save you from endless scrolling when the chart gets long. Simply scroll down / up to toggle the 2 views.

*Note: some features may not be available on your clinic. Please inquire our sales support for more information.*

VSee Clinic Dashboard Patients Schedule Health e-Rx Dr. Max Miller

Add tag ...

Status: In Progress Add Participants Group Chat End Visit ...

< All participants Aileen White

**Aileen White** In call  
Age 44, Dec 31, 1979, Female  
ileen.test@gmail.com

... ... ... ...

# Visit ID: 1008359233  
📅 Today 08:28 AM  
📺 Video Visit Group  
👤 Group Consultation  
🕒 15 mins  
📍 VSee Academy - Training

**Intake** Visits Health Medical History Allergies Medications Documents Memo

**Intake**

📅 03/19/2024 ⌚ 08:29 AM

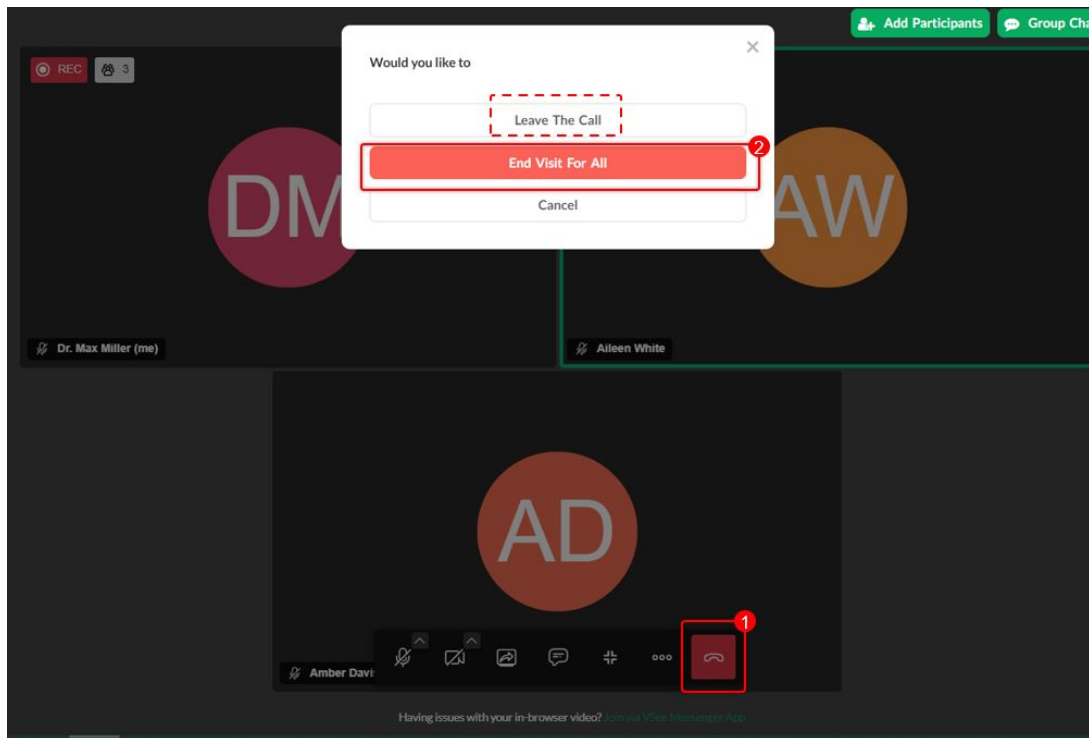
Where are you located at the time of this visit?  
California



## End Visit

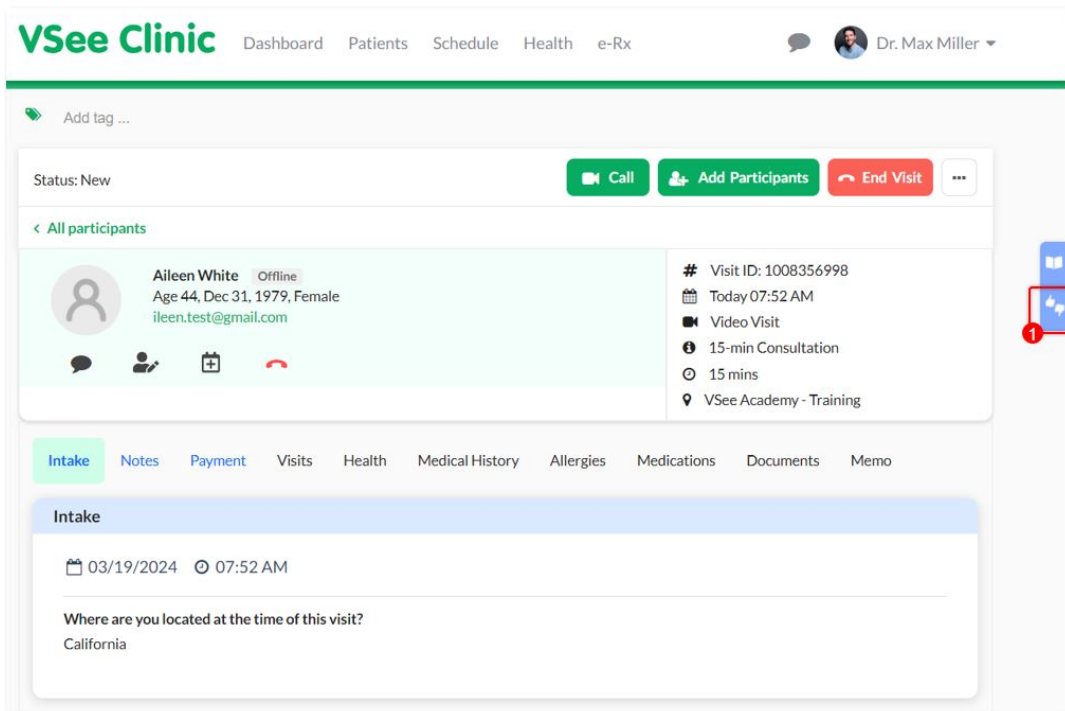
More intuitive hang-up to support your different workflows.

1. Click on the **red phone** icon.
2. Select **End Visit for All** to end the call for everyone and complete the visit. Select **Leave only** if another Clinic staff will call the patient.



## Send Feedback

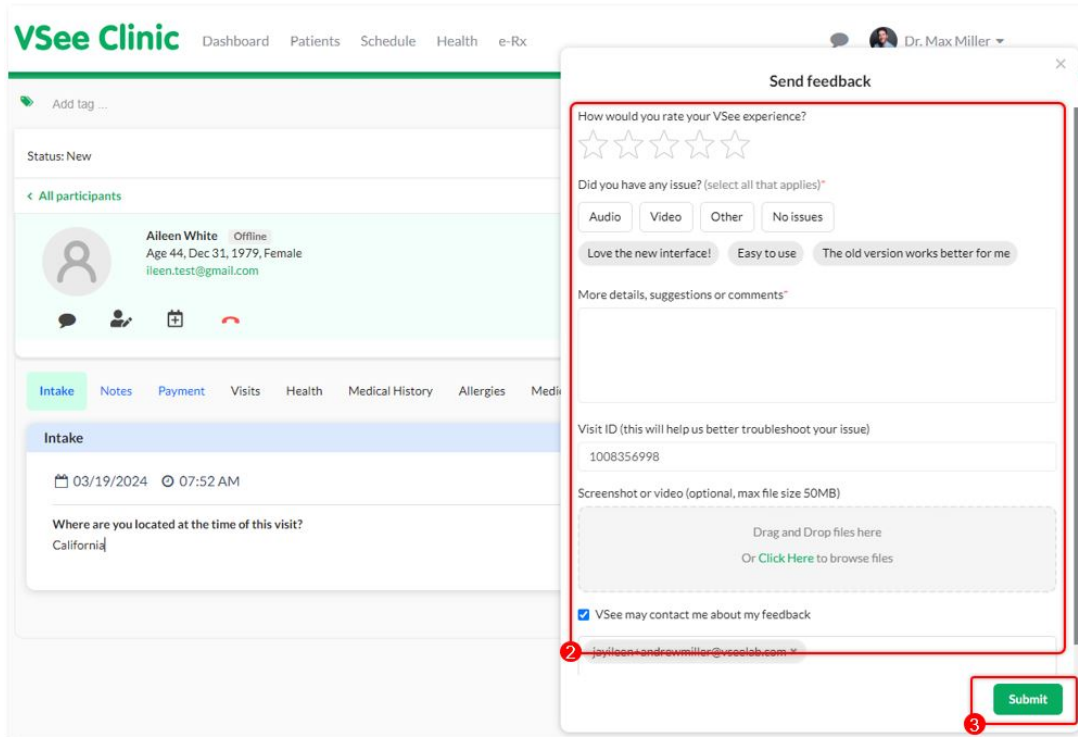
1. To send Feedback, click the **blue bar** icon on the right. Click on the **thumbs-up/down** icon.



2. Add your VSee experience rating, type of issue, more details/suggestions/comments, Visit ID number, screenshot, or video.

*Note: Leave the checkbox for **VSee may contact me about my feedback** if you want to be contacted by our support team.*

3. Click on **Submit**.



Need more assistance? Send us an email at [help@vsee.com](mailto:help@vsee.com) or check out

the [Help](#) section under the Profile Menu of your VSee Clinic.

Tags

new visit page

Visit Page