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The New Visit Page

Jay-Ileen (Ai) - 2024-03-19 - [VSee Clinic for Providers](#)

The new Visit page feature allows your remote care team to manage patient queues, coordinate internally, and run visits more smoothly and effectively with an updated VSee Clinic User Interface (UI). Here's what's in this new version:

Participant List

All participants of the meeting are now listed:

- Provider (blue)
- Patient (green)
- Guests (black)

The black line separates those currently in the call and those who have left or not yet joined.

The screenshot shows the VSee Clinic Visit Page. At the top, there is a navigation bar with 'VSee Clinic' and links for Dashboard, Patients, Schedule, Health, and e-Rx. On the right, there is a user profile for 'Dr. Max Miller'. Below the navigation bar, there is a 'Status: In Progress' indicator and a 'Add tag ...' button. A toolbar with buttons for 'Add Participants', 'Group Chat', 'End Visit', and more is visible. The main area displays a list of participants: 'Aileen White' (In call), 'Amber Davis' (Guest), 'Dr. Max Miller' (In call), and 'Brianna Williams' (Offline). Each participant has a small profile picture and a status indicator.

Open Patient Chart

Click on a **patient's name** to view their patient details page.

Add tag ...

Status: In Progress

Add Participants

Group Chat

End Visit

...



Aileen White

In call



Amber Davis

Guest



Dr. Max Miller

In call



Brianna Williams

Offline

From the Patient Details page, click **All Participants** to return to the participant list.

Add tag ...

Status: In Progress

Add Participants

Group Chat

End Visit

...

< All participants

Aileen White



Aileen White

In call

Age 44, Dec 31, 1979, Female

ileen.test@gmail.com



Visit ID: 1008359233

Today 08:28 AM

Video Visit

Group

Group Consultation

15 mins

VSee Academy - Training

Intake

Visits

Health

Medical History

Allergies

Medications

Documents

Memo

Intake

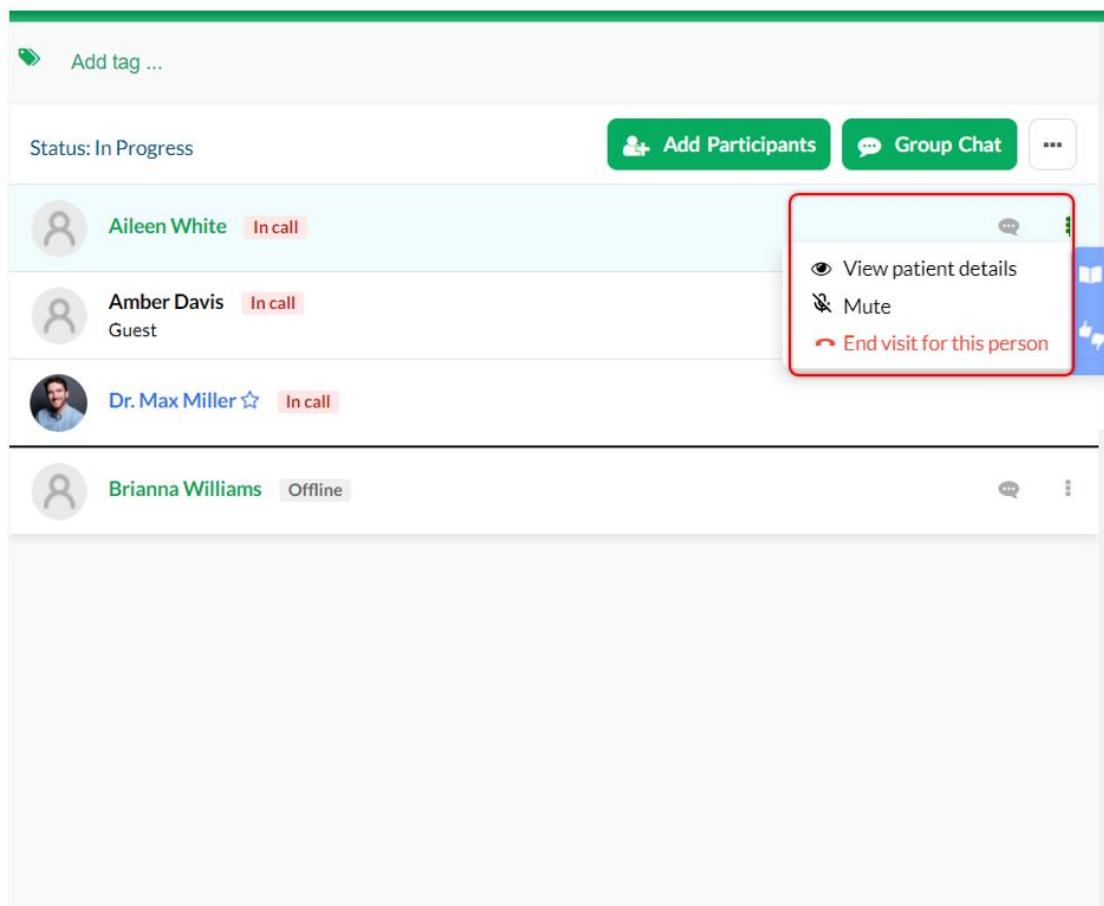
03/19/2024 08:29 AM

Where are you located at the time of this visit?

California

Participant Controls

As a meeting host, you can send a chat, remotely mute, or remove a patient or guest from the call.



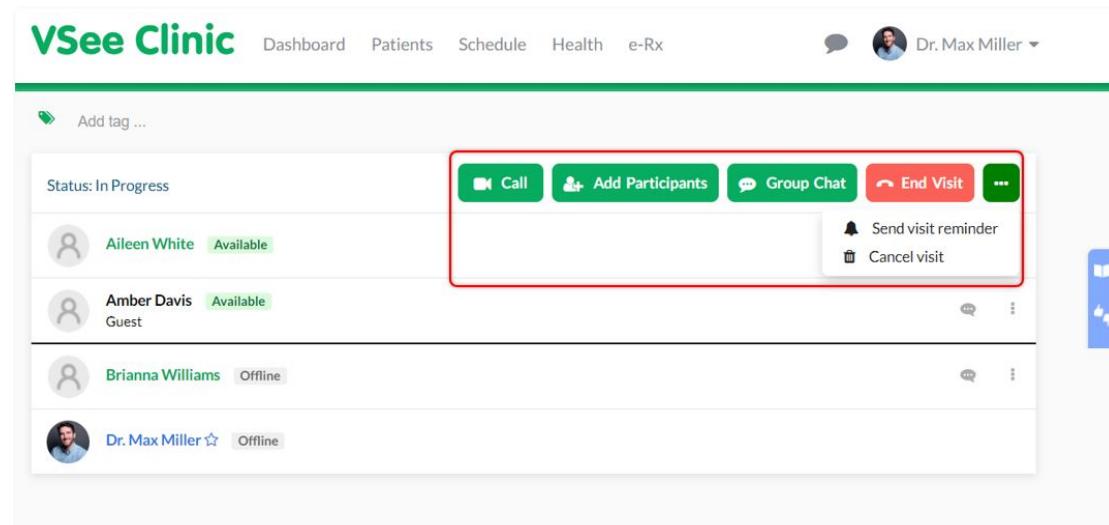
Meeting-related Controls

Call, Add Participants (Invite Guest), and other meeting-related controls are grouped on top.

Invite Guest

1. To send the Guest Invite Link, click on **Add Participants**.
2. Click **Copy Invitation** and send to the guests the guest invite link and the Dial in number and PIN.

You can also enter the email address and phone number of the guests and click **Send Invitation**.



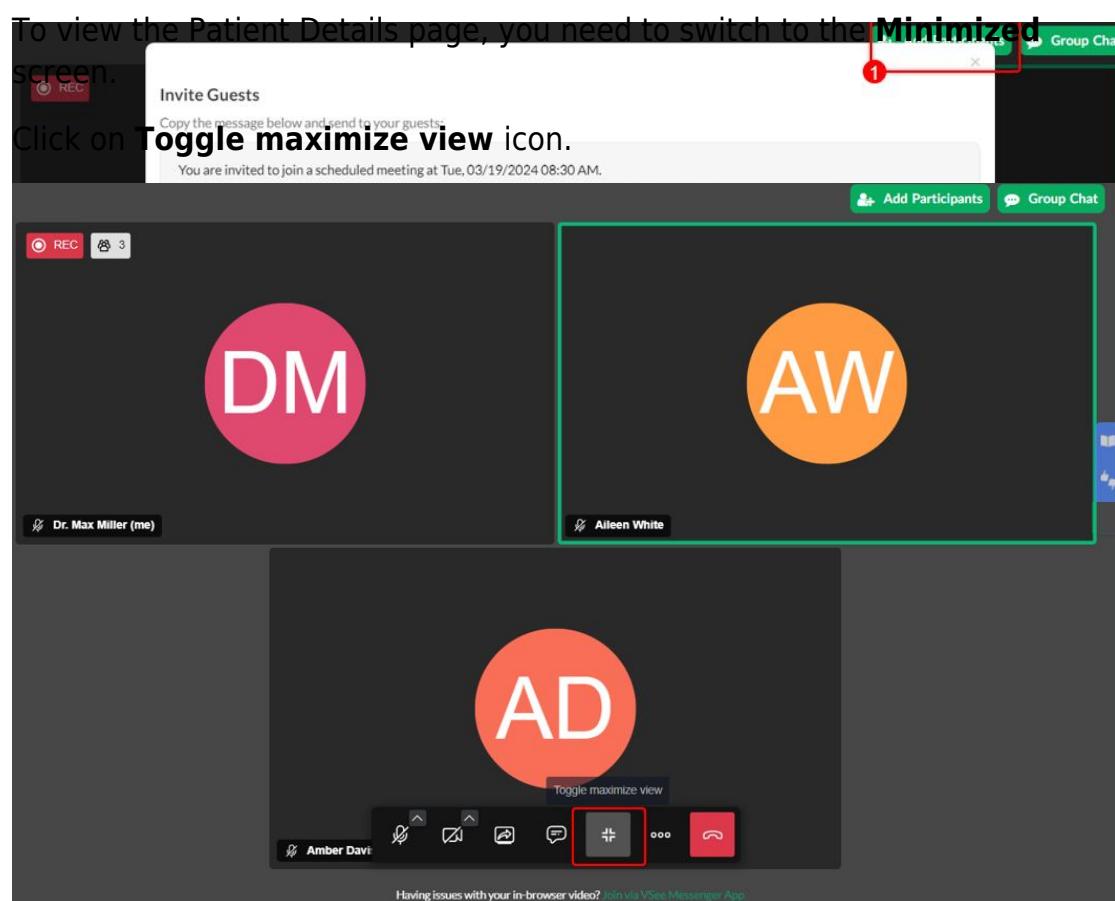
The screenshot shows the VSee Clinic software interface. At the top, there is a navigation bar with links for Dashboard, Patients, Schedule, Health, and e-Rx. On the right side of the top bar, there is a user profile for "Dr. Max Miller" with a dropdown arrow. Below the navigation bar, there is a section for "Add tag ...". The main content area shows a list of participants:

- Aileen White** Available
- Amber Davis** Available
Guest
- Brianna Williams** Offline
- Dr. Max Miller** Offline

At the top of the participant list, there is a red box highlighting the "Add Participants" button. To the right of the participant list, there is a red box highlighting a dropdown menu with options: "Send visit reminder" and "Cancel visit".

During the Call

When you get into the call, the default view is **Maximized** screen.



If you are in a group call, click on the patient name whom you want to view the visit details page with.

Click on the same icon to return to the default Maximized view.

The screenshot shows a video call interface. At the top, the VSee Clinic logo is on the left, and a navigation bar with 'Dashboard', 'Patients', 'Schedule', 'Health', and 'e-Rx' is on the right. On the far right, there's a message bubble icon, a profile picture for 'Dr. Max Miller', and the name 'Dr. Max Miller'. The main video area shows two participants: 'Dr. Max Miller (me)' on the left with a pink circle containing 'DM', and 'Aileen White' on the right with an orange circle containing 'AW'. Below the video area is a toolbar with icons for video, audio, and other controls. A red box highlights the video camera icon. To the right of the video area is a sidebar. At the top of the sidebar, there's a green 'Add tag ...' button, a status indicator 'Status: In Progress', and two buttons: 'Add Participants' and 'Group Chat'. Below this is a participant list with 'Aileen White' selected. The list shows her name, 'In call', age (44), gender (Female), and email (aileen.test@gmail.com). To the right of the list is a summary of the call: Visit ID (1008359233), Today 08:28 AM, Video Visit, Group, Group Consultation, 15 mins, and VSee Academy - Training. At the bottom of the sidebar, there are tabs for 'Intake', 'Visits', 'Health', 'Medical History', 'Allergies', and 'Medications', with 'Intake' being the active tab. Below the tabs are 'Documents' and 'Memo' buttons. The 'Intake' section shows a visit on 03/19/2024 at 08:29 AM. The question 'Where are you located at the time of this visit?' is followed by the answer 'California'.

Tagging

Tagging is now supported for both one-on-one and group calls.

VSee Clinic Dashboard Patients Schedule Health e-Rx Dr. Max Miller

Vitals Taken x **Ready for Provider x**

Status: New

Call **Add Participants** **End Visit** **...**

All participants

 Aileen White Available Age 44, Dec 31, 1979, Female ileen.test@gmail.com Chat Participants Calendar Call	# Visit ID: 1008356998 Today 07:52 AM Video Visit 15-min Consultation 15 mins VSee Academy - Training
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Intake **Notes** **Payment** **Visits** **Health** **Medical History** **Allergies** **Medications** **Documents** **Memo**

Intake

03/19/2024 07:52 AM

Where are you located at the time of this visit?
California

Patient Details View

Individual patient's chart

VSee Clinic Dashboard Patients Schedule Health e-Rx Dr. Max Miller

Add tag ...

Status: In Progress

Add Participants **Group Chat** **End Visit** **...**

All participants **Aileen White**

 Aileen White In call Age 44, Dec 31, 1979, Female ileen.test@gmail.com Chat Participants Calendar Call	# Visit ID: 1008359233 Today 08:28 AM Video Visit Group Group Consultation 15 mins VSee Academy - Training
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Intake **Visits** **Health** **Medical History** **Allergies** **Medications** **Documents** **Memo**

Intake

03/19/2024 08:29 AM

Where are you located at the time of this visit?
California

Important visit info like Visit ID, Visit type, Visit Option, etc.

Add tag ...

Status: In Progress

Add Participants Group Chat End Visit ...

All participants Aileen White

Aileen White In call
Age 44, Dec 31, 1979, Female
ileen.test@gmail.com

Message Person Calendar Call

Visit ID: 1008359233
Today 08:28 AM
Video Visit
Group Consultation
15 mins
VSee Academy - Training

Intake Visits Health Medical History Allergies Medications Documents Memo

Intake

03/19/2024 08:29 AM

Where are you located at the time of this visit?
California

For the SOAP Notes, which is current we optimized the layout to save you from endless scrolling when the chart gets long. Simply scroll down / up to toggle the 2 views.

Note: some features may not be available on your clinic. Please inquire our sales support for more information.

Add tag ...

Status: In Progress

Add Participants Group Chat End Visit ...

All participants Aileen White

Aileen White In call
Age 44, Dec 31, 1979, Female
ileen.test@gmail.com

Message Person Calendar Call

Visit ID: 1008359233
Today 08:28 AM
Video Visit
Group Consultation
15 mins
VSee Academy - Training

Intake Visits Health Medical History Allergies Medications Documents Memo

Intake

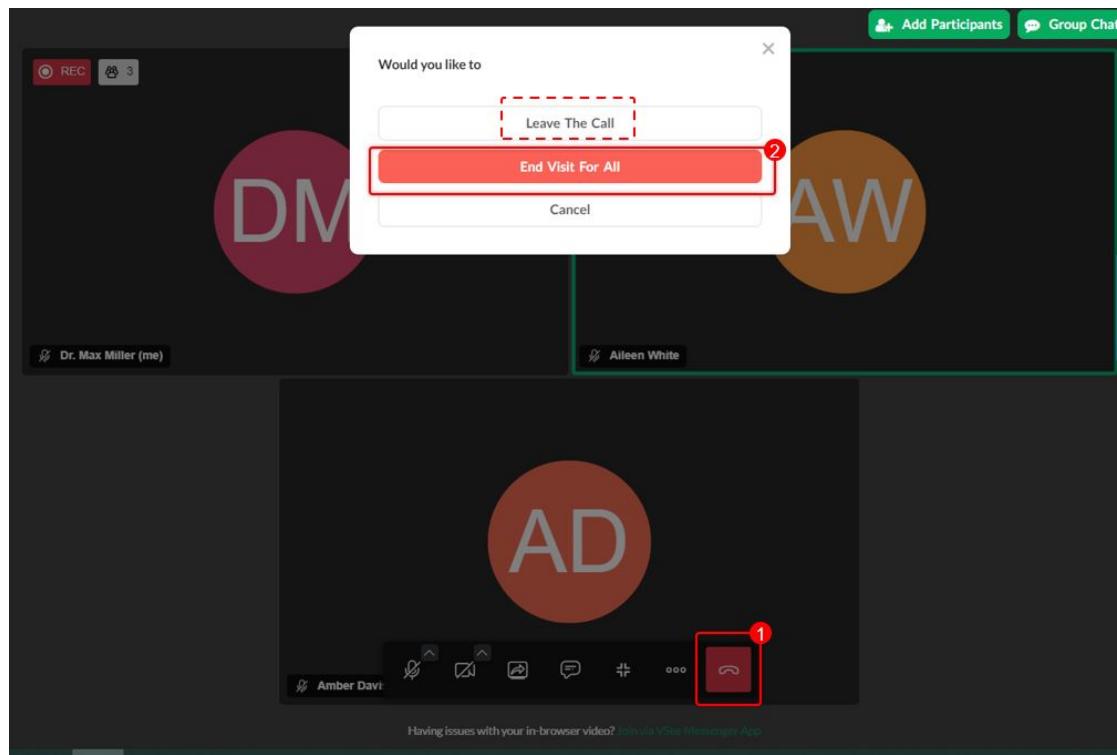
03/19/2024 08:29 AM

Where are you located at the time of this visit?
California

End Visit

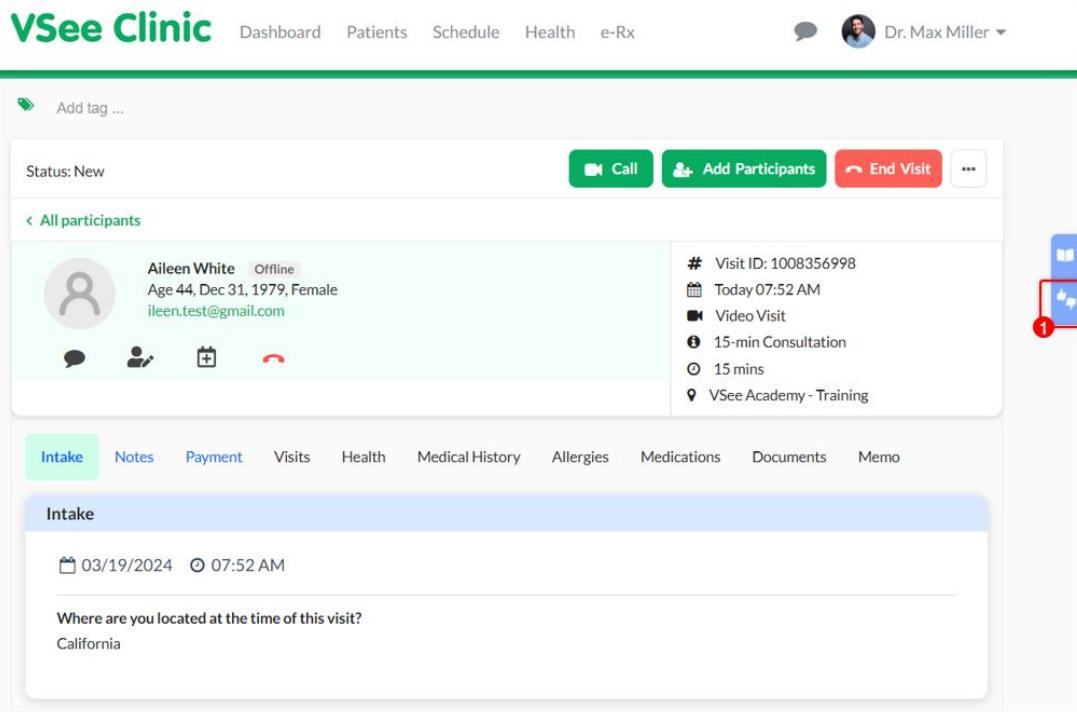
More intuitive hang-up to support your different workflows.

1. Click on the **red phone** icon.
2. Select **End Visit for All** to end the call for everyone and complete the visit. Select **Leave only** if another Clinic staff will call the patient.



Send Feedback

1. To send Feedback, click the **blue bar** icon on the right. Click on the **thumbs-up/down** icon.



VSee Clinic Dashboard Patients Schedule Health e-Rx Dr. Max Miller

Status: New

Add tag ...

Call Add Participants End Visit ...

All participants

Aileen White Offline
Age 44, Dec 31, 1979, Female
ileen.test@gmail.com

Visit ID: 1008356998
Today 07:52 AM
Video Visit
15-min Consultation
15 mins
VSee Academy - Training

Intake Notes Payment Visits Health Medical History Allergies Medications Documents Memo

Intake

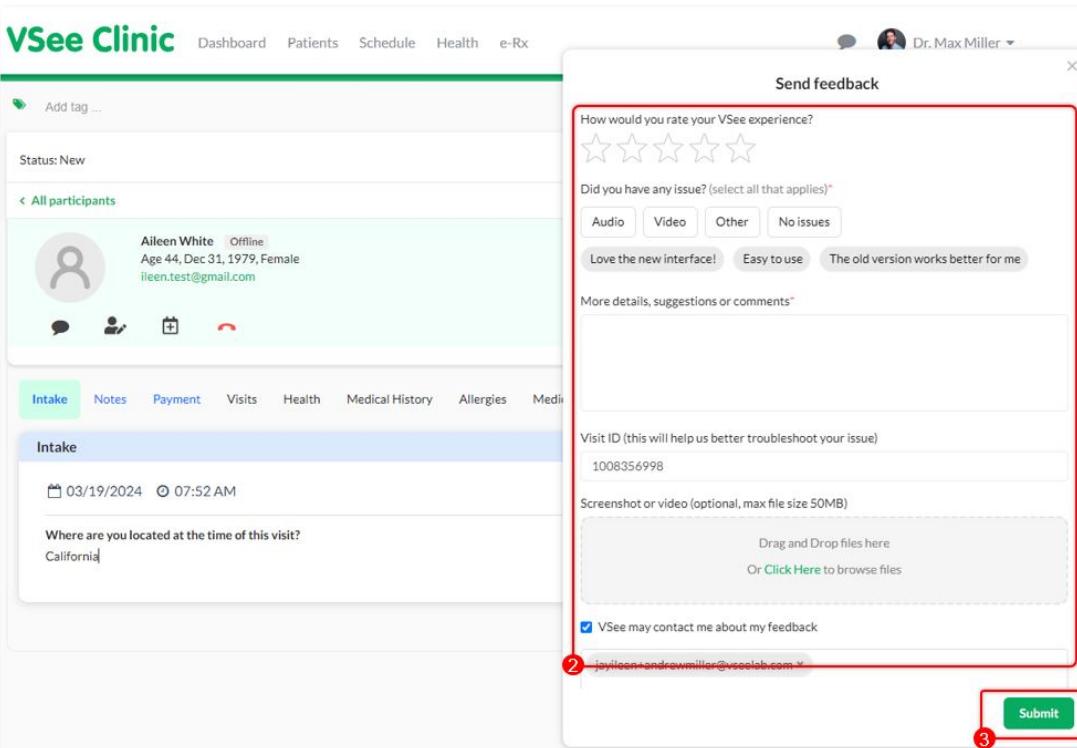
03/19/2024 07:52 AM

Where are you located at the time of this visit?
California

2. Add your VSee experience rating, type of issue, more details/suggestions/comments, Visit ID number, screenshot, or video.

Note: Leave the checkbox for **VSee may contact me about my feedback if you want to be contacted by our support team.**

3. Click on **Submit**.



VSee Clinic Dashboard Patients Schedule Health e-Rx Dr. Max Miller

Add tag ...

Status: New

All participants

Aileen White Offline
Age 44, Dec 31, 1979, Female
ileen.test@gmail.com

Intake Notes Payment Visits Health Medical History Allergies Medi

Intake

03/19/2024 07:52 AM

Where are you located at the time of this visit?
California

Send feedback

How would you rate your VSee experience?

Did you have any issue? (select all that applies)*

Audio Video Other No issues

Love the new interface! Easy to use The old version works better for me

More details, suggestions or comments*

Visit ID (this will help us better troubleshoot your issue)
1008356998

Screenshot or video (optional, max file size 50MB)

Drag and Drop files here
Or [Click Here](#) to browse files

VSee may contact me about my feedback

2. joyileen.andrew.miller@vseelab.com

3. Submit

Need more assistance? Send us an email at help@vsee.com or check out the [Help](#) section under the Profile Menu of your VSee Clinic.

- Tags
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