System Requirements

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Clinical portal system requirements
The following specifications are required or recommended as noted below to support using the

clinical portal:

• An Internet connection

• A JavaScript-enabled browser

• Web browser of Chrome, Safari, or Edge

Note: The clinical portal may work on other browsers, but these are preferred.

• Current antivirus software on all computers

For information about your operating system or virus protection, refer to the appropriate user

information provided by the manufacturer.

Patient device requirements
The Welch Allyn Home app runs on both Android and iOS devices. Requirements for each follow.

Android device

• Android OS version 11.0 or later

• Bluetooth 4.0 or later

• Internet connection (4G, 10Mbps, or greater speed)

• Email account

iOS device

• iOS version 14 or later

• Bluetooth 4.0 or later

• Internet connection (4G, 10Mbps, or greater speed)

• Email account

Install and maintain current antivirus software to protect user data as well as your system.