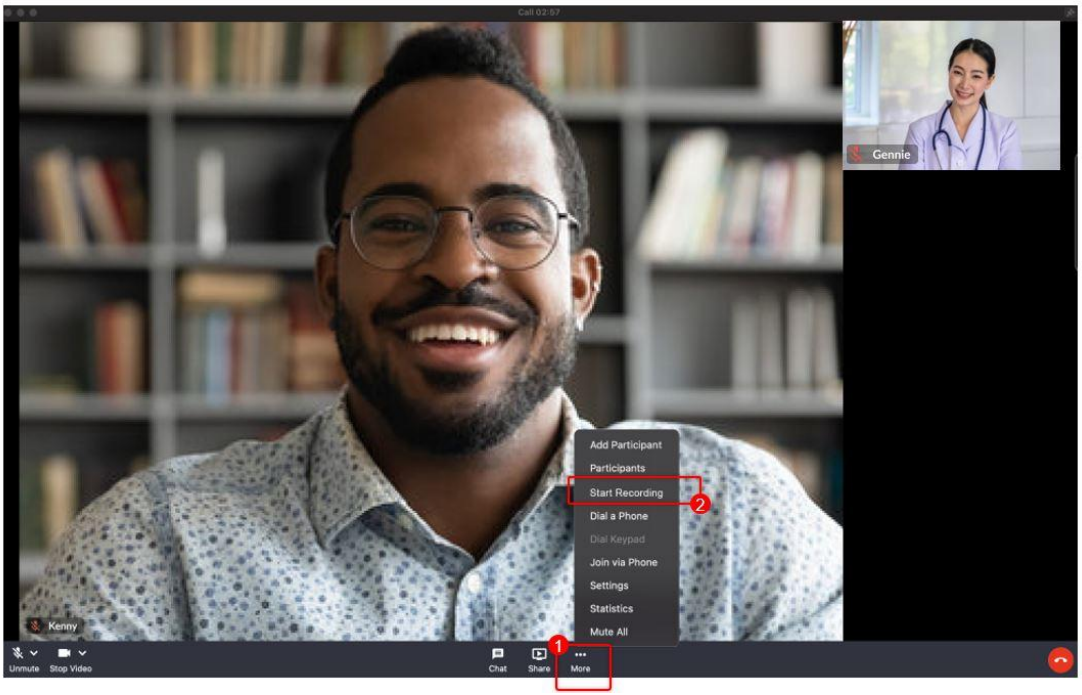
Start and Stop Recording on VSee Messenger

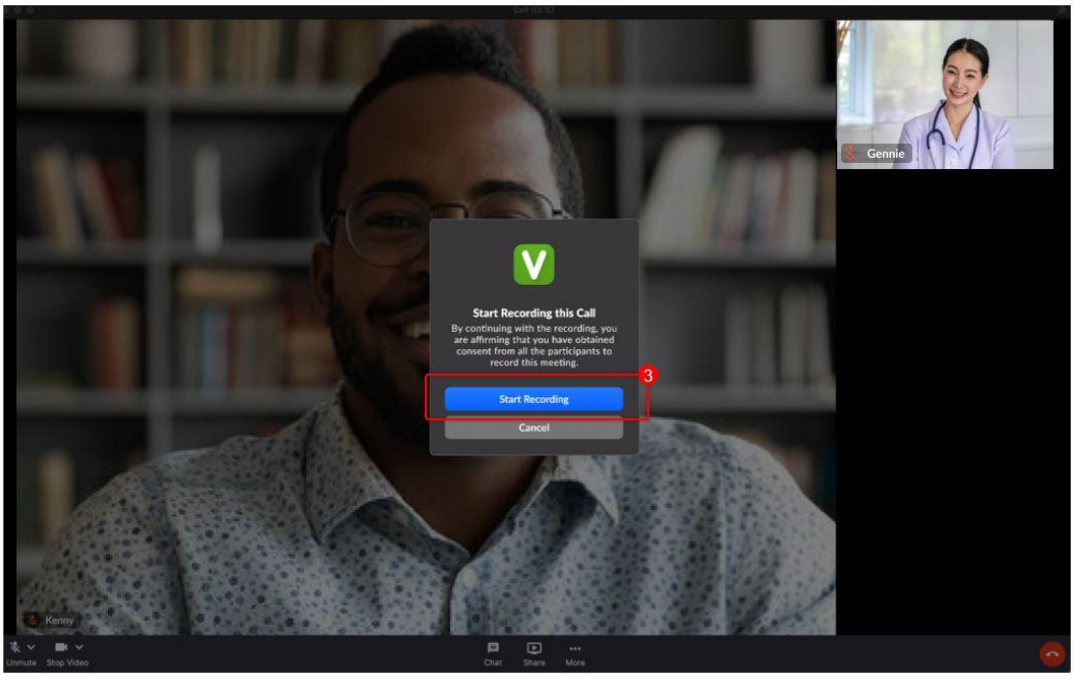
Jay-Ileen (Ai) - 2025-06-10 - VSee Messenger (Providers and Patients)

How to Start Recording

1. Click on **More**.
2. Select **Start Recording**.

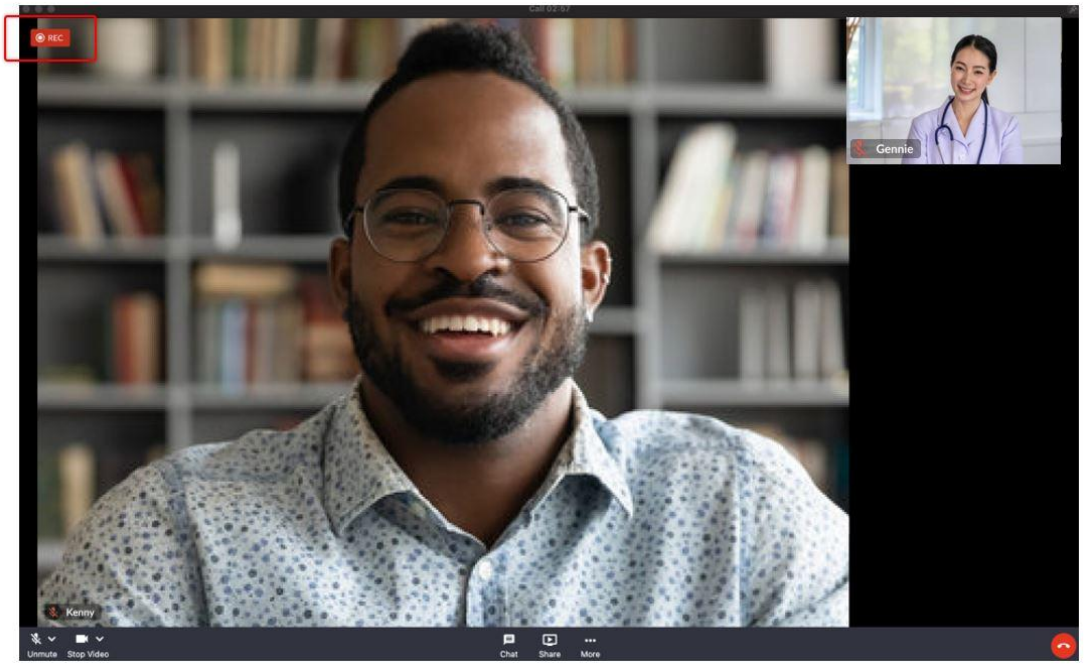


3. A pop-up window will appear. Click on **Start Recording**.



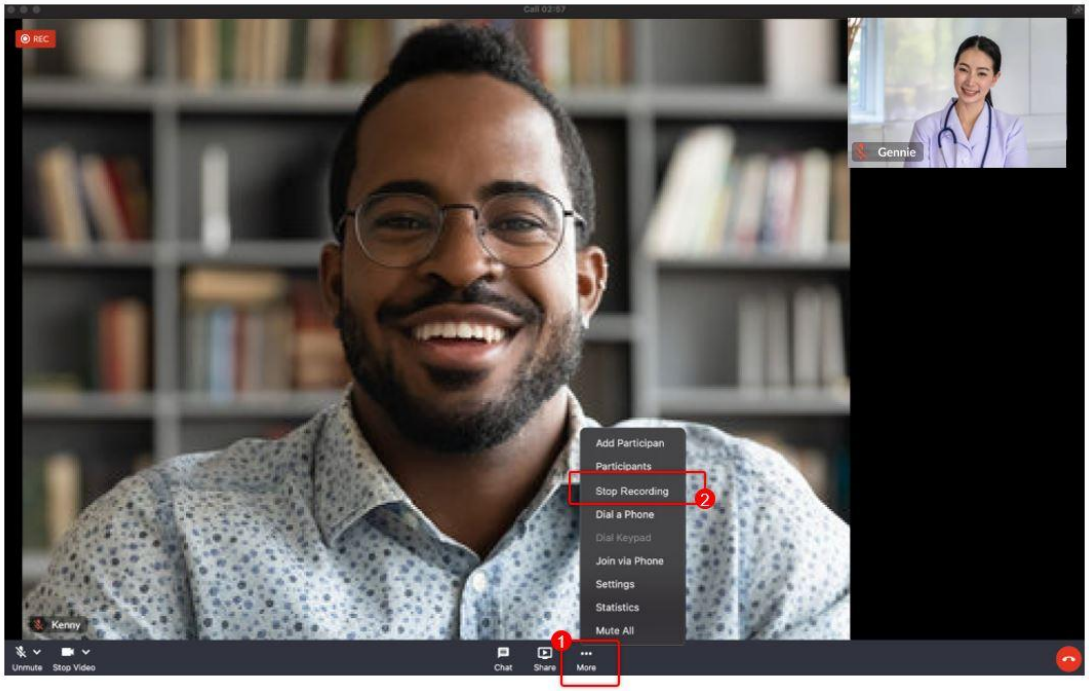


You will see the **REC** indicator on the top left of the screen as confirmation that the call is now recorded.

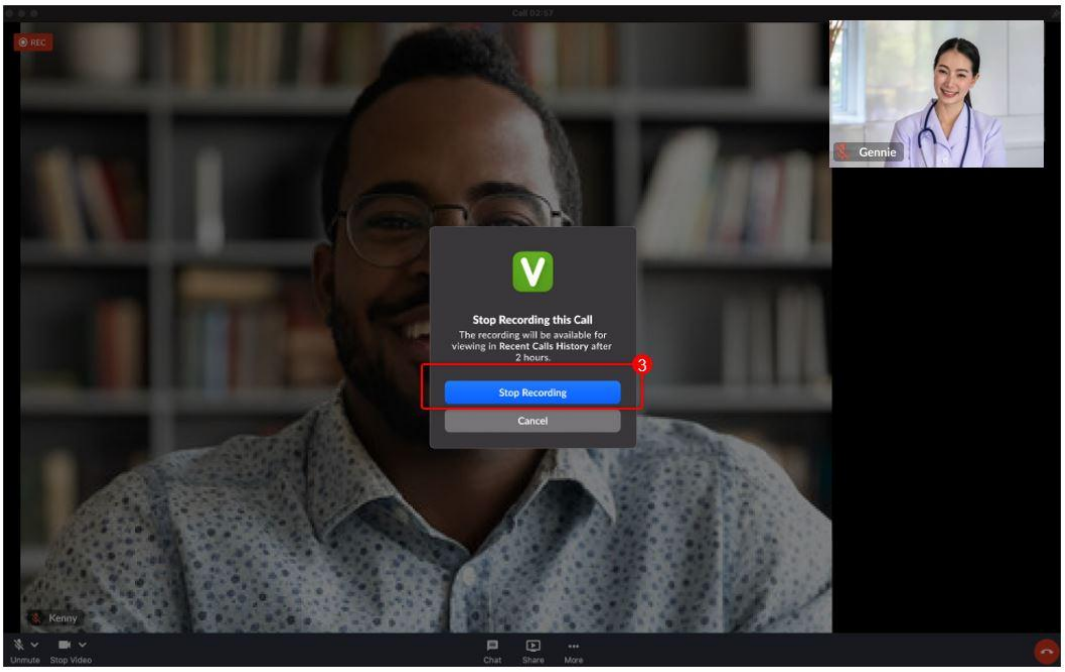

REC
Gennie
Kenny
Unmute
Stop Video
Chat
Share
More

How to Stop Recording

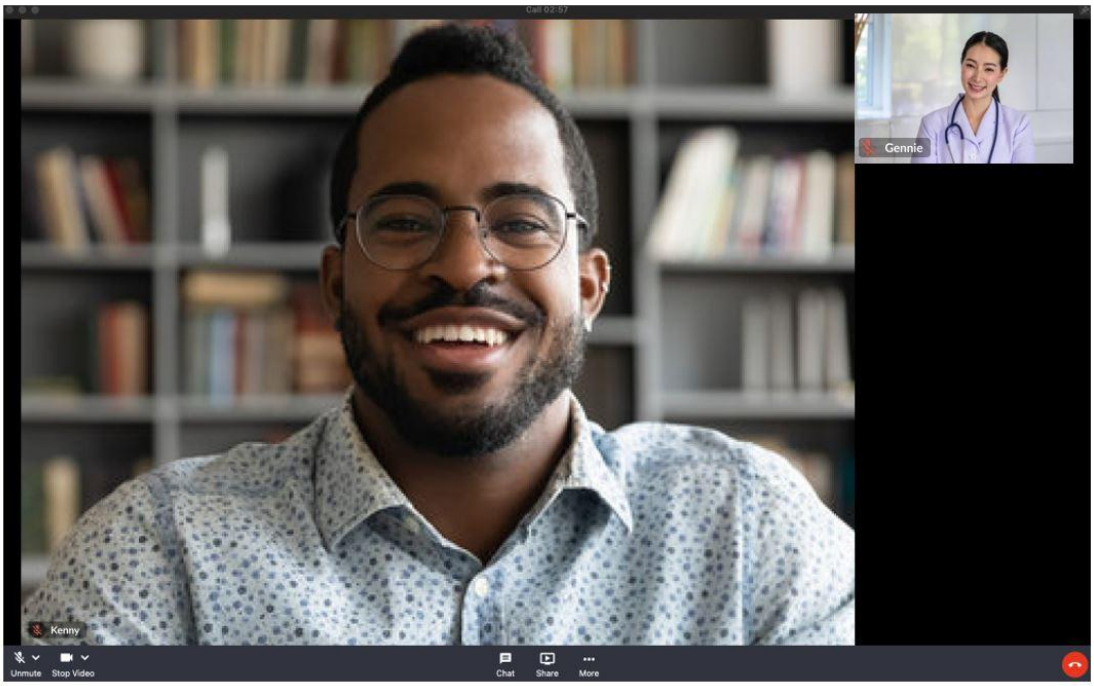
1. Click on **More**.
2. Select **Stop Recording**.



3. A pop-up window will appear. Click on **Stop Recording**.

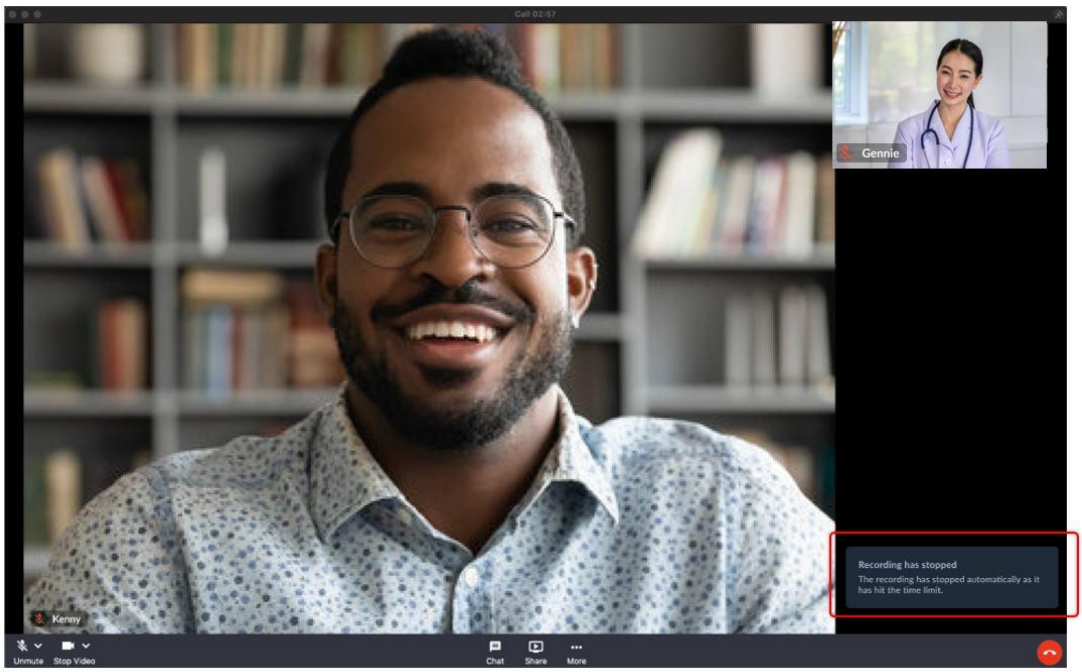


The **REC** indicator on the top left of the screen will disappear from the screen as a confirmation that the recording has stopped.





The recording will stop automatically once it has hit the maximum recording time limit of 4 hours. An alert box will show to notify the host who was doing the recording.



Note:

- *All these steps should apply to the VSee Clinic side as well.*
- *Available on: Windows, Mac, iPhone, Android, and iPad*

Need more assistance? Send us an email at help@vsee.com or check out the Help section under the Profile Menu of your VSee Clinic.

- Tags
- record
- recording
- start recording
- stop recording