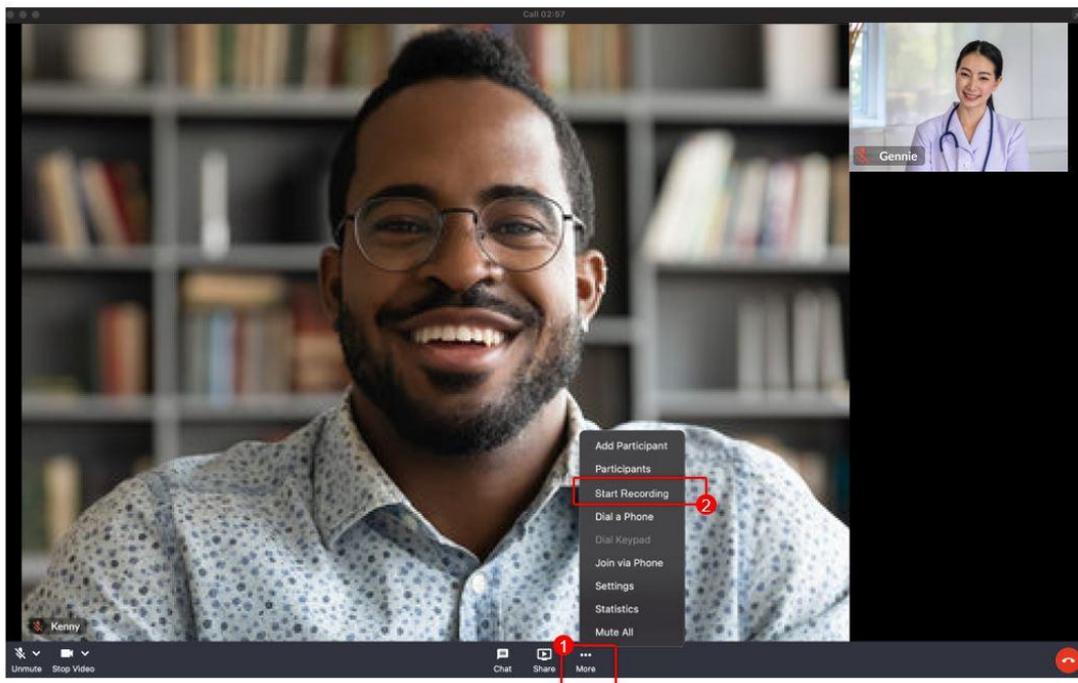


## Start and Stop Recording on VSee Messenger

Jay-Ileen (Ai) - 2025-06-10 - [VSee Messenger \(Providers and Patients\)](#)

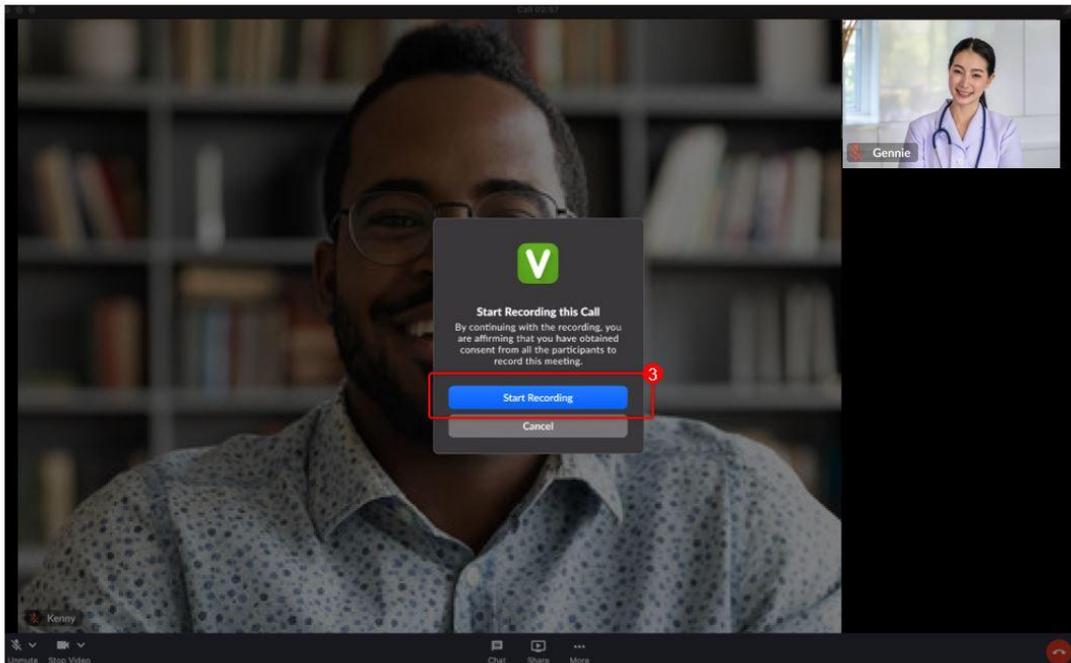
### How to Start Recording

1. Click on **More**.
2. Select **Start Recording**.



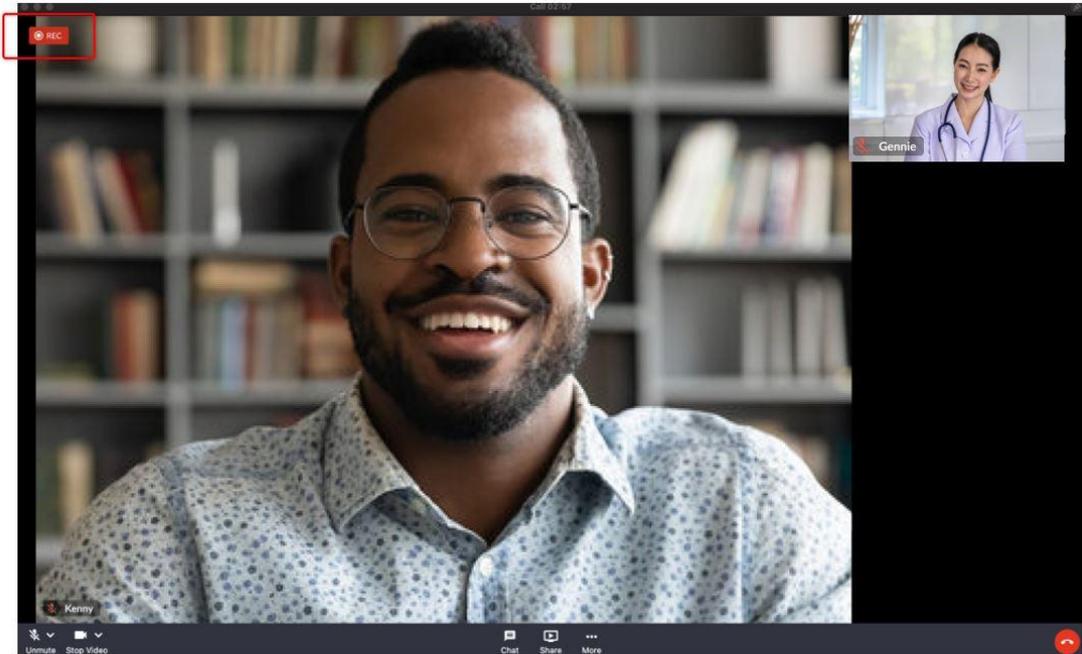


3. A pop-up window will appear. Click on **Start Recording**.



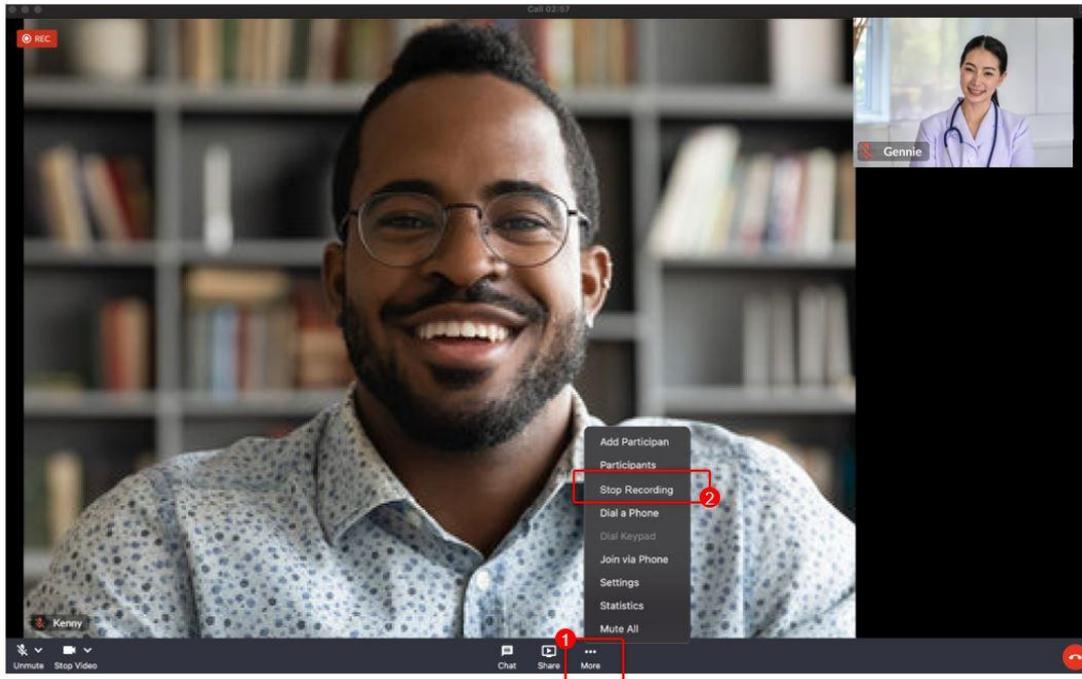


You will see the **REC** indicator on the top left of the screen as confirmation that the call is now recorded.



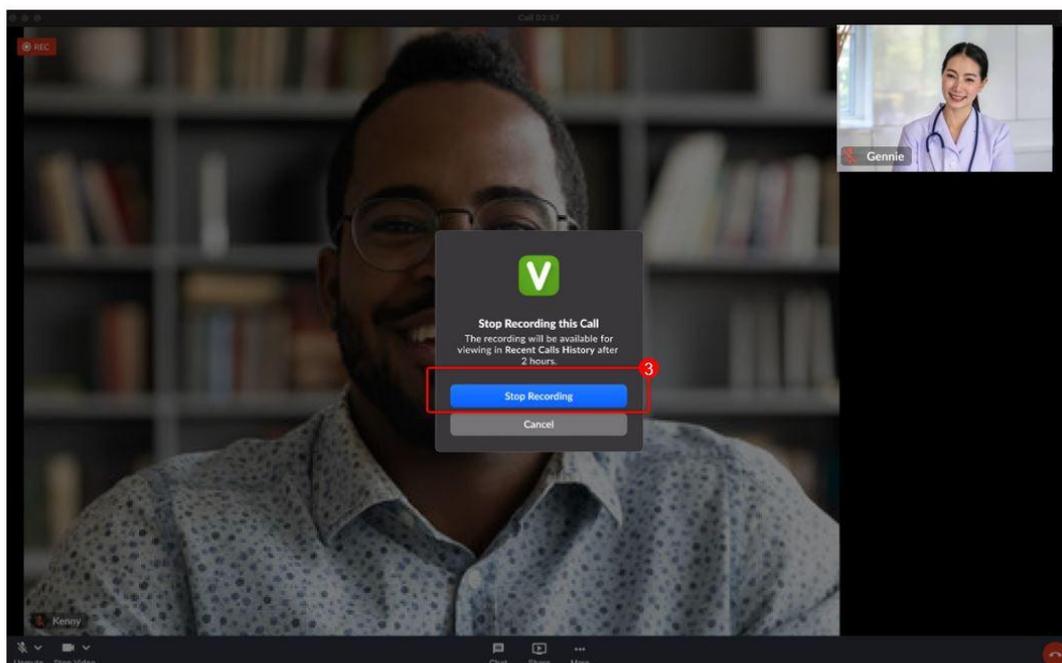
## How to Stop Recording

1. Click on **More**.
2. Select **Stop Recording**.



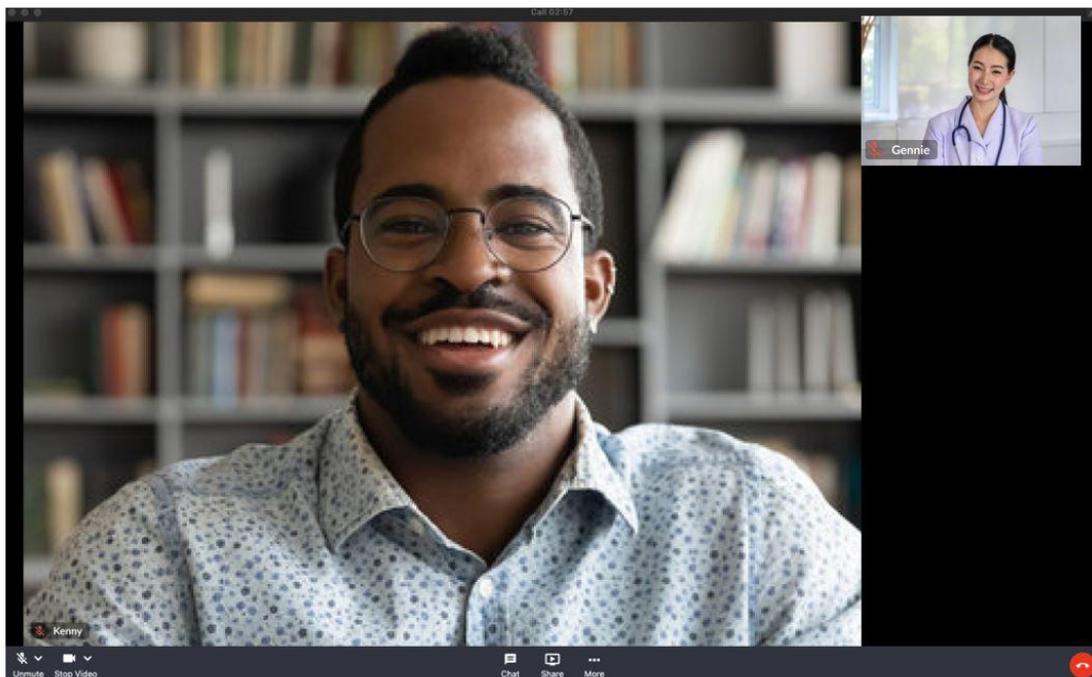


3. A pop-up window will appear. Click on **Stop Recording**.



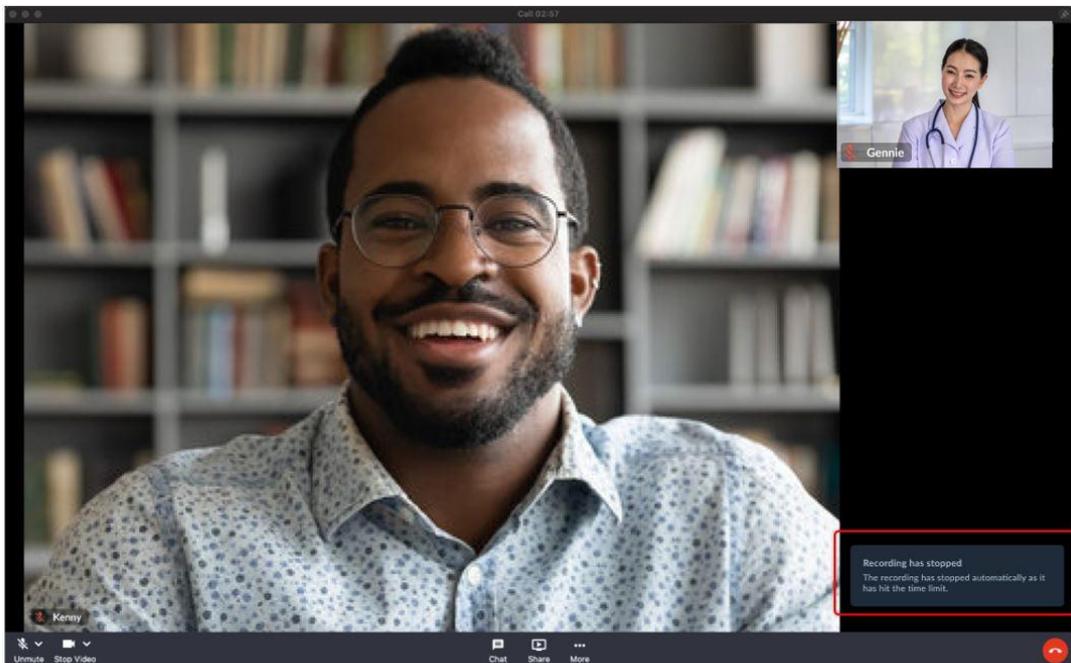


The **REC** indicator on the top left of the screen will disappear from the screen as a confirmation that the recording has stopped.





The recording will stop automatically once it has hit the maximum recording time limit of 4 hours. An alert box will show to notify the host who was doing the recording.



*Note:*

- *All these steps should apply to the VSee Clinic side as well.*
- *Available on: Windows, Mac, iPhone, Android, and iPad*

Need more assistance? Send us an email at [help@vsee.com](mailto:help@vsee.com) or check out the [Help](#) section under the Profile Menu of your VSee Clinic.

- Tags
- [record](#)
- [recording](#)
- [start recording](#)
- [stop recording](#)