VSee health

Start and Stop Recording for VSee Enterprise

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Manage your recordings better with the start and stop recording feature whether you're using the VSee Messenger app or the VSee Clinic on your browser.

- How to Use Recording on VSee Messenger

If you are on a VSee Clinic Enterprise subscription, *please contact Sales or your Account Manager to enable this feature on your account.*

Notes:

- *For the paid Enterprise user, the recording feature (only for Clinic calls) can be enabled on both the VM side and the Clinic side.*

- *Clinic calls can only be viewed from the Clinic web portal.*

- *Only the host of the call can start/stop the recording.*

- *The host is allowed to start and stop the recording multiple times during the call. Separate recordings will be saved when this happens. But only one recording is allowed at one time.*

Need more assistance? Send us an email at help@vsee.com or check out the Help section under the Profile Menu of your VSee Clinic.

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