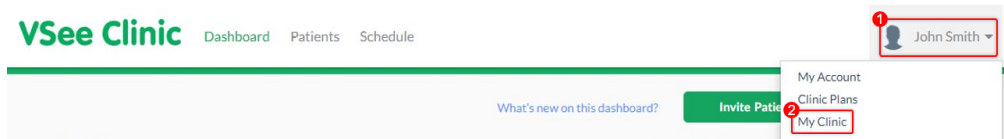


## Set up visit options with charge

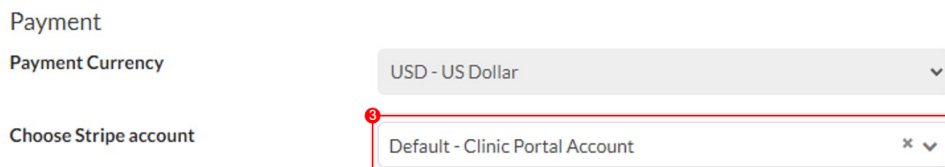
Joel Barcillo - 2023-04-10 - Essential Articles to Help You Get Started

Make sure that your Stripe account is connected to your Clinic.

1. On the upper-right corner of your dashboard, select your **name/ Profile Menu**
2. Select **My Clinic**. Make sure to select the correct Waiting Room of your clinic has multiple rooms.



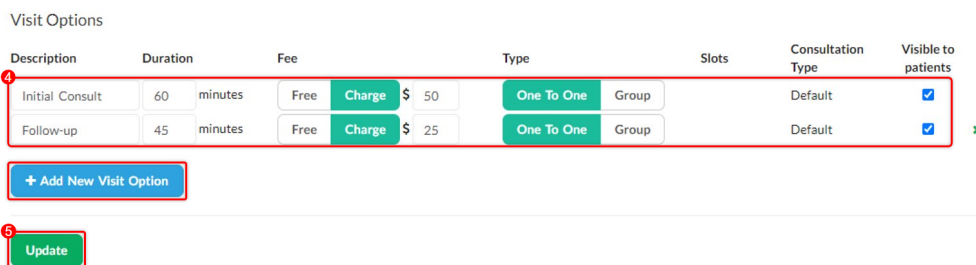
3. Choose your Stripe account. (Please note that it is not possible to change the currency at the moment.)

A screenshot of a form for selecting a Stripe account. It includes a 'Payment' section with a 'Payment Currency' dropdown set to 'USD - US Dollar'. Below that is a 'Choose Stripe account' dropdown menu with 'Default - Clinic Portal Account' selected. A red box highlights the account dropdown, and a red number '3' is placed to its left.

4. Under Visit Options, type your visit description and duration. Click on CHARGE and input the amount.

1. To add a visit option, simply click on **Add New Visit Option**.

5. Once you are done, click on **Update**.

A screenshot showing a table of 'Visit Options' and an 'Update' button. The table has columns for Description, Duration, Fee, Type, Slots, Consultation Type, and Visible to patients. Two rows are visible: 'Initial Consult' (60 minutes, Free Charge \$ 50, One To One Group, Default) and 'Follow-up' (45 minutes, Free Charge \$ 25, One To One Group, Default). A red box highlights the table, and a red number '4' is placed to its left. Below the table is a blue button '+ Add New Visit Option'. At the bottom, a green button 'Update' is highlighted with a red box and a red number '5'.

Lastly, please contact your VSee representative or email us at [help@vsee.com](mailto:help@vsee.com) to switch your clinic from TEST to LIVE mode. Switching to LIVE mode ensures payments are sent to your bank account via Stripe. You can now start collecting credit card payments online!

Stripe is the leading payment platform that integrates with VSee Clinic. All credit card details are stored securely with Stripe. Stripe charges a flat rate of 2.9% + 30¢ per successful charge. To find out more about Stripe, please visit [www.stripe.com](http://www.stripe.com).

Need more assistance? Send us an email at [help@vsee.com](mailto:help@vsee.com) or check out the [Help](#) section under the Profile Menu of your VSee Clinic.

Tags

add charge

visit option