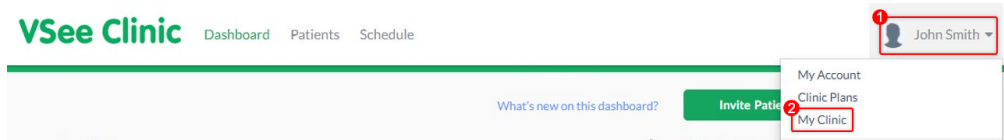


Set up visit options with charge

Joel Barcillo - 2023-04-10 - Essential Articles to Help You Get Started

Make sure that your Stripe account is connected to your Clinic.

1. On the upper-right corner of your dashboard, select your **name/ Profile Menu**
2. Select **My Clinic**. Make sure to select the correct Waiting Room of your clinic has multiple rooms.



3. Choose your Stripe account. (Please note that it is not possible to change the currency at the moment.)

Payment

Payment Currency USD - US Dollar

Choose Stripe account Default - Clinic Portal Account

4. Under Visit Options, type your visit description and duration. Click on CHARGE and input the amount.

1. To add a visit option, simply click on **Add New Visit Option**.

5. Once you are done, click on **Update**.

Visit Options

Description	Duration	Fee	Type	Slots	Consultation Type	Visible to patients
Initial Consult	60 minutes	Free Charge \$ 50	One To One Group		Default	<input checked="" type="checkbox"/>
Follow-up	45 minutes	Free Charge \$ 25	One To One Group		Default	<input checked="" type="checkbox"/>

[+ Add New Visit Option](#)

[Update](#)

Lastly, please contact your VSee representative or email us at help@vsee.com to switch your clinic from TEST to LIVE mode. Switching to LIVE mode ensures payments are sent to your bank account via Stripe. You can now start collecting credit card payments online!

Stripe is the leading payment platform that integrates with VSee Clinic. All credit card details are stored securely with Stripe. Stripe charges a flat rate of 2.9% + 30¢ per successful charge. To find out more about Stripe, please visit www.stripe.com.

Need more assistance? Send us an email at help@vsee.com or check out the [Help](#) section under the Profile Menu of your VSee Clinic.

Tags

add charge

visit option