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Set up visit options with charge

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Make sure that your Stripe account is connected to your Clinic.

1. On the upper-right corner of your dashboard, select your **name/ Profile Menu**
2. Select **My Clinic**. Make sure to select the correct Waiting Room of your clinic has multiple rooms.

The screenshot shows the VSee Clinic dashboard. At the top right, there is a user profile icon with the name 'John Smith'. Below it, a dropdown menu is open with three options: 'My Account', 'Clinic Plans', and 'My Clinic'. The 'My Clinic' option is highlighted with a red box and a number '2' above it.

3. Choose your Stripe account. (Please note that it is not possible to change the currency at the moment.)

The screenshot shows a dropdown menu titled 'Choose Stripe account'. The option 'Default - Clinic Portal Account' is selected and highlighted with a red box and a number '3' above it. There is also a close button 'x' and a dropdown arrow.

4. Under Visit Options, type your visit description and duration. Click on CHARGE and input the amount.
1. To add a visit option, simply click on **Add New Visit Option**.
5. Once you are done, click on **Update**.

The screenshot shows the 'Visit Options' section of the VSee Clinic dashboard. It displays a table with columns: Description, Duration, Fee, Type, Slots, Consultation Type, and Visible to patients. Two rows are shown: 'Initial Consult' (60 minutes, Free, Charge \$ 50, One To One, Group, Default, checked) and 'Follow-up' (45 minutes, Free, Charge \$ 25, One To One, Group, Default, checked). A red box with a number '1' highlights the 'Initial Consult' row. A red box with a number '2' highlights the 'Follow-up' row. A red box with a number '3' highlights the 'Add New Visit Option' button. Below the table, a red box with a number '4' highlights the 'Update' button.

Lastly, please contact your VSee representative or email us at help@vsee.com to switch your clinic from TEST to LIVE mode. Switching to LIVE mode ensures payments are sent to your bank account via Stripe. You can now start collecting credit card payments online!

Stripe is the leading payment platform that integrates with VSee Clinic. All credit card details are stored securely with Stripe. Stripe charges a flat rate of 2.9% + 30¢ per successful charge. To find out more about Stripe, please visit www.stripe.com.

Need more assistance? Send us an email at help@vsee.com or check out the [Help](#) section under the Profile Menu of your VSee Clinic.

- Tags
- [add charge](#)
- [visit option](#)