VSee health

Set Risk Notifications and Risk Range Settings for All Patients

Jay-Ileen (Ai) - 2024-02-12 - Clinician Guides

How to customize risk notification settings for all your patients

The changes made to an individual patient's risk notification settings override the general risk notification settings for all patients. We have a separate video instruction on how to [Change Risk Notification Settings for Individual Patients](#)."

Take note, changing the risk notification settings can only be done through the Provider Dashboard.

1. From the Dashboard, click on your name on the right side of the menu bar.

2. Click My Account.

3. Click Notifications.

4. Check the box or boxes of the medium that you would like to receive patient risk notifications on, whether it's through the Welch Allyn Home Dashboard, Email, or SMS.

5. Choose the patient's health vitals that you would like to be notified of by clicking on the bell next to Notify Me.

6. Update the values for below or above-risk range settings that you would like to be notified of.

Take note, notifications will only be received for boxes that are checked.

7. Click on Update.

You can still update the General Risk Notifications Settings when necessary by following the same steps.

How to customize risk range settings for all your patients

Aside from monitoring the health vitals of patients, you can also set risk notifications on the Clinic Portal. This is where you can determine values for each health vital that is considered

to be either normal, high, low, severely high, or low. In addition, you can set notifications to be sent to you whenever any selected health vitals get either low, high, severely low, or severely high so that you can plan an intervention and/or contact emergency services as needed.

Note: The changes made to an individual patient's risk notification settings override the general risk notification settings for all patients. We have a separate video instruction on how to change "Change Risk Notification Settings for an Individual Patient"

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