

Knowledgebase > VSee Clinic for Patients > Enter Credit Card Information During the Visit (Patient)

Enter Credit Card Information During the Visit (Patient) Jay-Ileen (Ai) - 2024-01-09 - VSee Clinic for Patients

During the visit, your Provider can now request that you add in your credit card information if you were not able to select the appropriate visit option during intake or if there are other services provided with additional charge.

Note: This feature may not be available in your clinic. Please contact <u>Sales</u> *or your Account Manager to enable this feature.*



Once the Provider requests your card details, a pop-up window will appear.

- 1. Enter your card details: Name on Card, Card Number, Expiry Date and CVC/CVV.
- 2. Click Add Card.



If your card's credit amount is insufficient, an error message will be shown.

	PAYMENT Total Amount Have a promo code	PAYMENT Total Amount Have a promo code? Enter it here.			TA
Y	Your card was decl	ined. Please try aga	in.		
	Name	Card	Number	Expires	
	 Add New Card 				
	Name on Card*				
	Alena Workman				
	Card Number *		Expiry Date (MM / YY)	• CVC/CVV •	
	••••	• 6789 🌔	01 / 2030	•••• @	
				Add Card	
	Close			Update Card	
\$ Payment		÷ @	↓		tr. Advisio ferrer *

If your card's credit amount is sufficient, the popup will be closed and you will return to the visit screen.

3. Click **Update Card**. Wait for the Provider to complete the invoice.

Note: If you closed the Payment page, you may click the payment tab on the bottom left to view it again.



If the Provider gave you the authority to complete the payment from your end, you will see the **Pay Now** button instead.

~	PAYMENT Total Amount Have a promo code? Enter it here. Card added successfully.			× USD 60.00 ×	
	Name Alena Workman Add New Card	Card Visa	Number ••••• 4242	Expires 01/2030	
\$ Payment	Close	ı ı			

A success message will be shown for about 5 seconds and disappear automatically.



- 4. You can minimize the screen to view the payment details again.
- 5. Click on the **Payment** button.



VSee Clinic Home Visits Sche	PAYMENT Amount USD 60.00		×	Help 🔎 🔗 Alena Workman 👻	
	Payment Status Paid on 10:10AM on Wed, Mar 02, 2022 (CST) Invoice Detail			Adison Kenter is in progress this page until your consultation is over.	
	Total Amount 15-min consultation 15 mins 5-mail: Additional three 4		USD 50.00	: meeting: 🗸 🗸	
		Discount	0%		
A CONTRACT		Subtotal Total	USD 60.00	USD 60	
		Actual Paid	USD 60.00	\$ Payment	
	2 0 - 2	Dr. Advon Kenter			
Having issues with your in-browser video? Join via VSee Messenger App					
	Pov	vered by VSee		O DR. ADISON KE + X	

After the call has ended and the Provider has completed the visit, you may also see the invoice details on the visit summary page by tapping on the "Billing" tab.

VSee (Clinic Home Visits Schedule Health		Help 🗩 🔗	Alena Workman 👻	
Visits > Visit #1:	3456				
Visit Summary	Billing				
BILLING					
Amount Payment Status	Amount USD 60.00 Payment Status Paid on 10:10AM on Wed, Mar 02, 2022 (CST)				
Invoice Detail	15-min consultation Sample Additional Item 1		15 mins	USD 50.00 USD 10.00	
			Discount	0%	
			Subtotal	USD 60.00	
			Total	USD 60.00	
			Actual Paid	USD 60.00	
		Powered by VSee			

Scope and Limitations

• This is not yet supported on VC mobile app on Android devices.

If you have any questions, please contact us at <u>help@vsee.com</u>.

This article was last updated on: 4 July 2022

Tags	
card payment	
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