

Weight Scale Pairing - iOS

Jay-Ileen (Ai) - 2023-07-25 - Patient Guides

How to pair a weight scale on iOS

You can pair a weight scale as part of your first-time login by completing the following steps:

1. Unpack your device and install the batteries. Make sure the device is powered off.
2. Touch + to pair your Welch Allyn Home app device.
3. Touch Welch Allyn Home.
4. Touch the Scale and then the image of the Welch-Allyn Scale.
5. A dialog box stating "Welch Allyn Home would like to use Bluetooth for new connections" will pop up. The patient has to touch on "Settings" and allow Bluetooth connectivity from there.

If Bluetooth is turned off, you will see a separate "Please Connect Bluetooth" screen that gives instructions on how to turn Bluetooth ON from the settings menu.

1. Touch Pair Now to start the pairing process.
2. Press the power button on the weight scale monitor once to turn it on, and then press and hold it for 3 seconds to set the device to pairing mode.
3. Once the device had been detected, The Device Found screen will appear on your phone, and then the Device Paired dialog will open.
4. Touch OK.

Take note, pairing the weight scale to the app syncs the weight scale time to your phone time. Readings from the weight scale previous to pairing or syncing may have an incorrect time stamp.

[Go back to the Patient Help Directory](#)

Tags

ios

weight scale