

Knowledgebase > VSee Messenger (Providers and Patients) > Mute Chat Notifications

Mute Chat Notifications - 2023-11-06 - VSee Messenger (Providers and Patients)

Getting ringtones or notifications when someone sends you a message is not ideal at all times especially when you are giving a presentation or when on a call with someone. VSee Messenger allows you to mute these notifications to avoid any disturbances.

Mute a Specific Group Chat

- 1. Open and Log in to Vsee Messenger
- 2. Go to Chats
- 3. Select the Group Chat you want to mute notifications from
- 4. Click on the **3 dots**
- 5. Then click Mute Notifications



Note: To unmute, simply do the same steps then select **Unmute Notifications**.

Mute All Chat Notifications During a Call

1. Open and Log in to Vsee Messenger

- 2. Click on the **gear icon**
- 3. Then General
- 4. Put a **Check** on Mute chat notifications when in a call

| VSee | | | - | \times |
|------|---------------------------|---|---|----------|
| | General Audio Video | Start VSee when computer starts Show network warnings Mute chat notifications when in call Merge video windows Automatically accept calls from: all users selected users Type to add a contact to list | | |
| | | Enable idle PIN lock | | // |

Scope and Limitations:

• There is currently no option to mute a specific contact or chat thread.

Related Article:

 Audio, Video and General Settings for VSee Messenger - Knowledgebase / VSee Messenger (Providers and Patients) - VSee Helpdesk

If you have any questions, please contact us at <u>help@vsee.com</u>.