Mute Chat Notifications
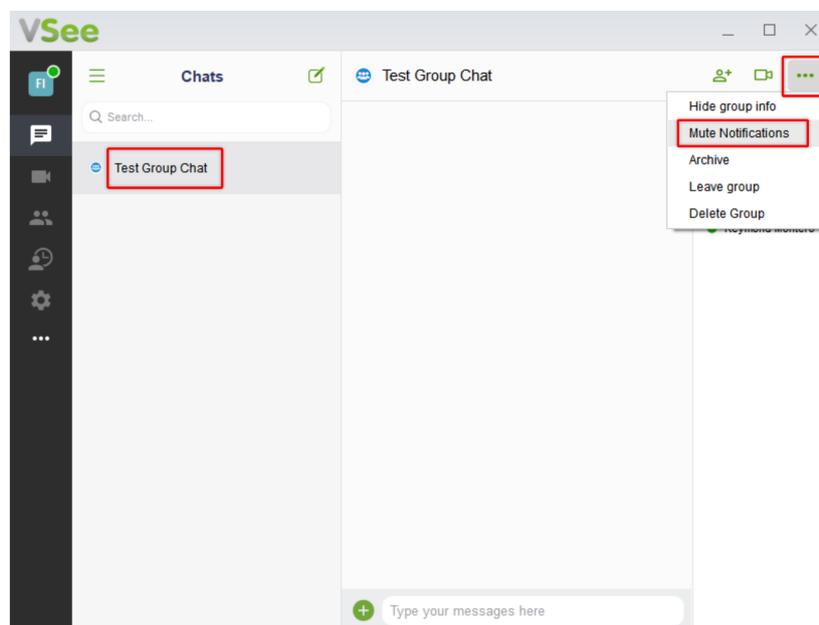
- 2023-11-06 - VSee Messenger (Providers and Patients)

Getting ringtones or notifications when someone sends you a message is not ideal at all times especially when you are giving a presentation or when on a call with someone. VSee Messenger allows you to mute these notifications to avoid any disturbances.
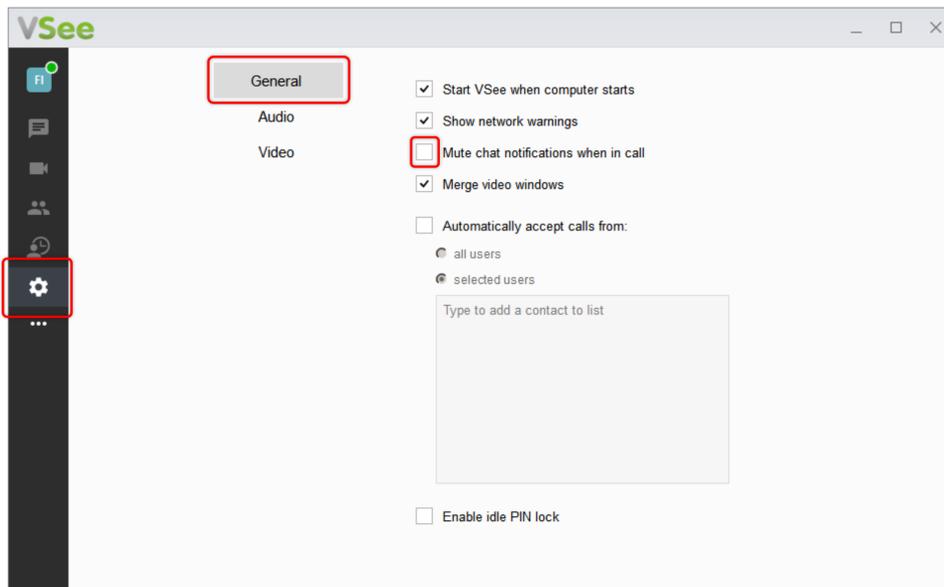
Mute a Specific Group Chat

1. Open and Log in to Vsee Messenger

2. Go to **Chats**

3. Select the **Group Chat** you want to mute notifications from

4. Click on the **3 dots**

5. Then click **Mute Notifications**

*Note: To unmute, simply do the same steps then select **Unmute Notifications**.*

Mute All Chat Notifications During a Call

1. [Open and Log in to Vsee Messenger](#)

2. Click on the **gear icon**

3. Then **General**

4. Put a **Check** on Mute chat notifications when in a call

Scope and Limitations:

- There is currently no option to mute a specific contact or chat thread.

Related Article:

- [Audio, Video and General Settings for VSee Messenger - Knowledgebase / VSee Messenger (Providers and Patients) - VSee Helpdesk](#)

If you have any questions, please contact us at help@vsee.com.