



[Knowledgebase](#) > [Troubleshooting](#) > [Basic Troubleshooting](#) > [Audio-Video Issues](#) > [Microphone and video settings for Android and iPhone](#)

Microphone and video settings for Android and iPhone

Ryan - 2023-08-03 - [Audio-Video Issues](#)

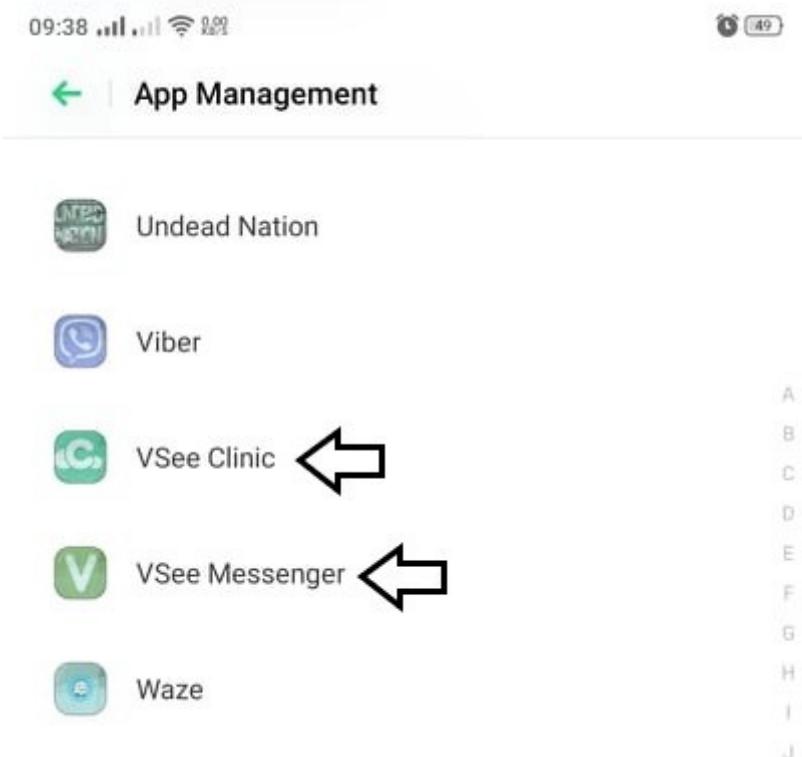
This guide will help you check if the microphone and camera is set properly to work on your Vsee application.

Android phones

- Look for the **settings icon** on your phone



- Then look for **Vsee messenger or Vsee clinic** tap it, new window will open



- Look for **"Permissions"** tap it, new window will open

09:38

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App Info



VSee Messenger
version 4.8.1

Force Stop

Uninstall



Storage Usage

70.1 MB



Data Usage Status



Power Saver



Manage notifications



Permissions

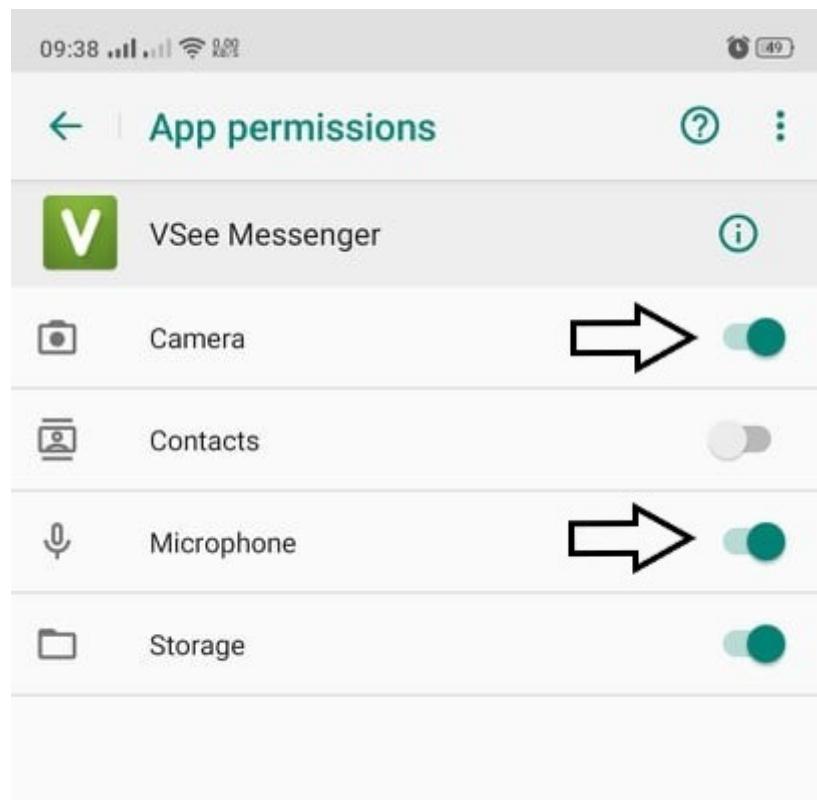
Camera, Microphone and Storage



Auto Startup

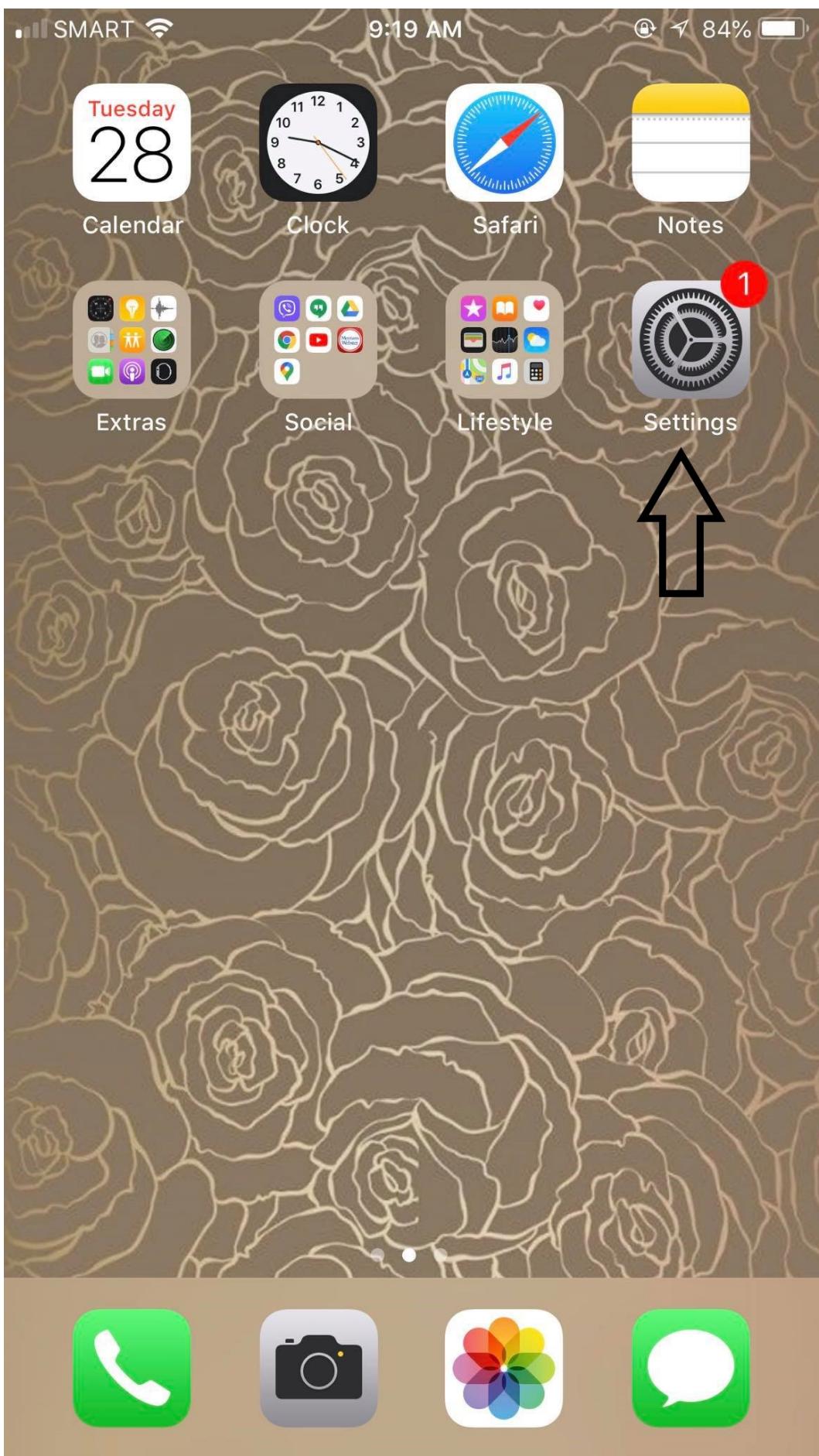


- Make sure the **slider button** is on the right and highlighted. if its grayed out it means its off.



iPhone and Apple tablets

- Look for the **settings icon** on your phone.



- Scroll down and look for the **Vsee application** tap it, new window will open

No SIM 

5:57 AM

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Settings



Facebook



Instagram



Instasize



Messenger



Outlook



PhotoGrid



Rolly Vortex



SHAREit



Spotify



Strikers1945III



VSee



Waze



YouTube



- Make sure the **slider button on** (highlighted in green). if its grayed out it means its off.

No SIM 

5:57 AM

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 **Settings**

VSee

ALLOW VSEE TO ACCESS



Microphone



Camera



Siri & Search

Siri & Suggestions



Notifications

Banners, Sounds, Badges



Background App Refresh



VSEE SETTINGS

GENERAL

Hide Offline Contacts



Show Network Warnings



Auto Accept All Calls



ADVANCED

External Mic is Stethoscope



