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Microphone and video settings for Android and iPhone

Ryan - 2023-08-03 - Audio-Video Issues

This guide will help you check if the microphone and camera is set properly to work on your Vsee application.

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Android phones

- Look for the **settings icon** on your phone
- Then look for Vsee messenger or Vsee clinic tap it, new window will open



• Look for "Permissions" tap it, new window will open

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VSee Mes	ssenger 4.8.1
Force Stop	Uninstall
Storage Usage	70.1 MB >
Data Usage Status	>
Power Saver	>
Manage notifications	>
Permissions	>
Auto Startup	0-

• Make sure the **slider button** is on the right and highlighted. if its grayed out it means its off.



iPhone and Apple tablets

• Look for the **settings icon** on your phone.



• Scroll down and look for the **Vsee application** tap it, new window will open

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	YouTube	>

• Make sure the **slider button on** (highlighted in green). if its grayed out it means its off.

