Microphone and video settings for Android and iPhone

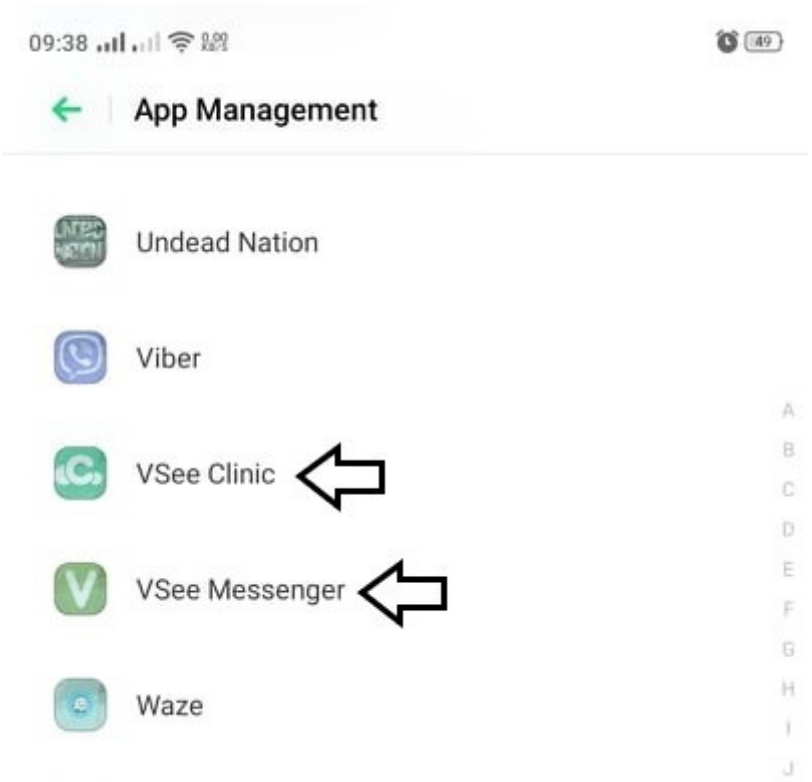
Ryan - 2023-08-03 - Audio-Video Issues

This guide will help you check if the microphone and camera is set properly to work on your Vsee application.

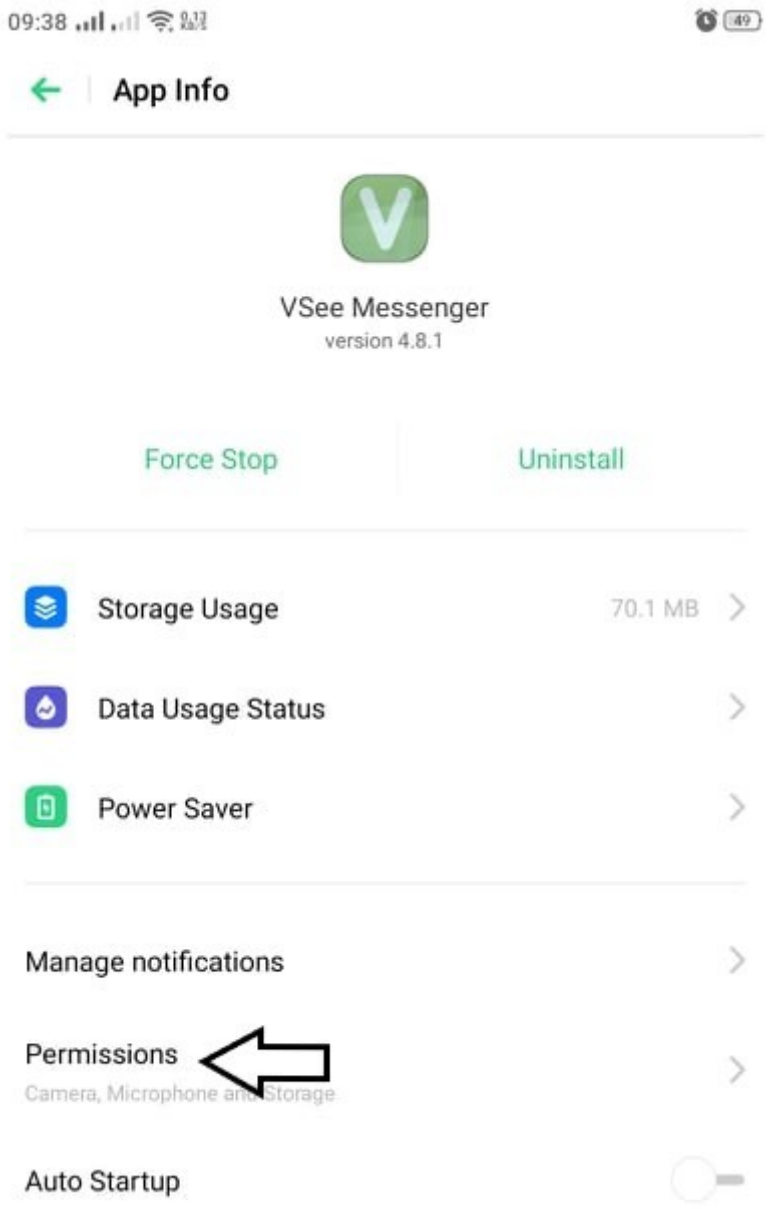
Android phones

• Look for the **settings icon** on your phone

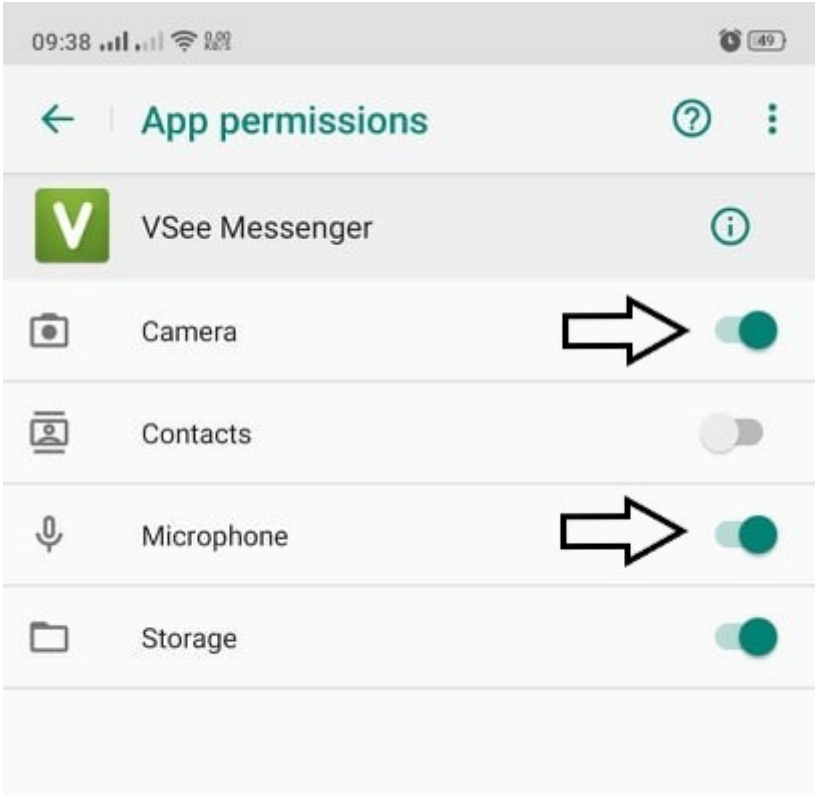
• Then look for **Vsee messenger or Vsee clinic** tap it, new window will open



• Look for **"Permissions"** tap it, new window will open

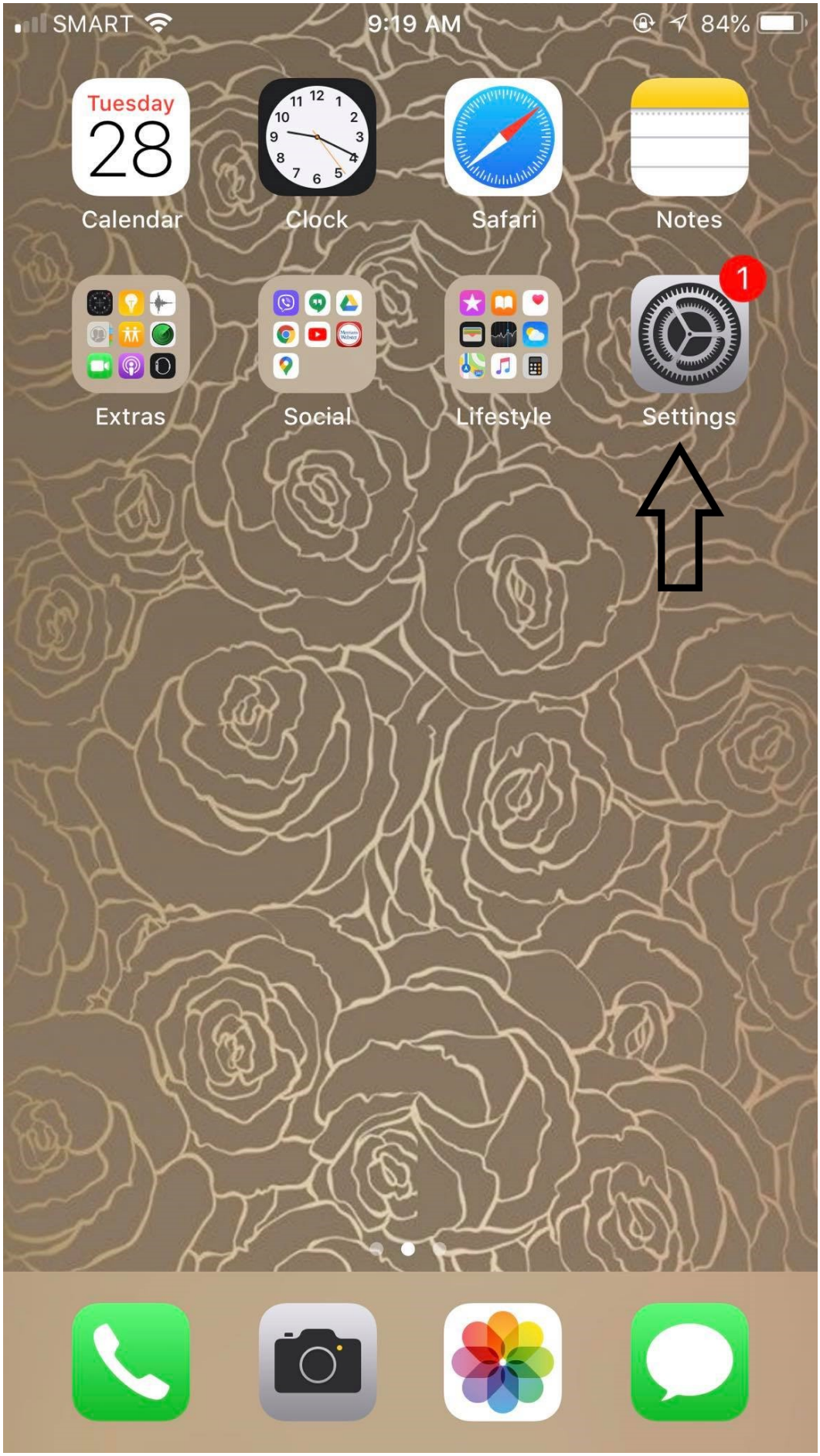


• Make sure the **slider button** is on the right and highlighted. if its grayed out it means its off.

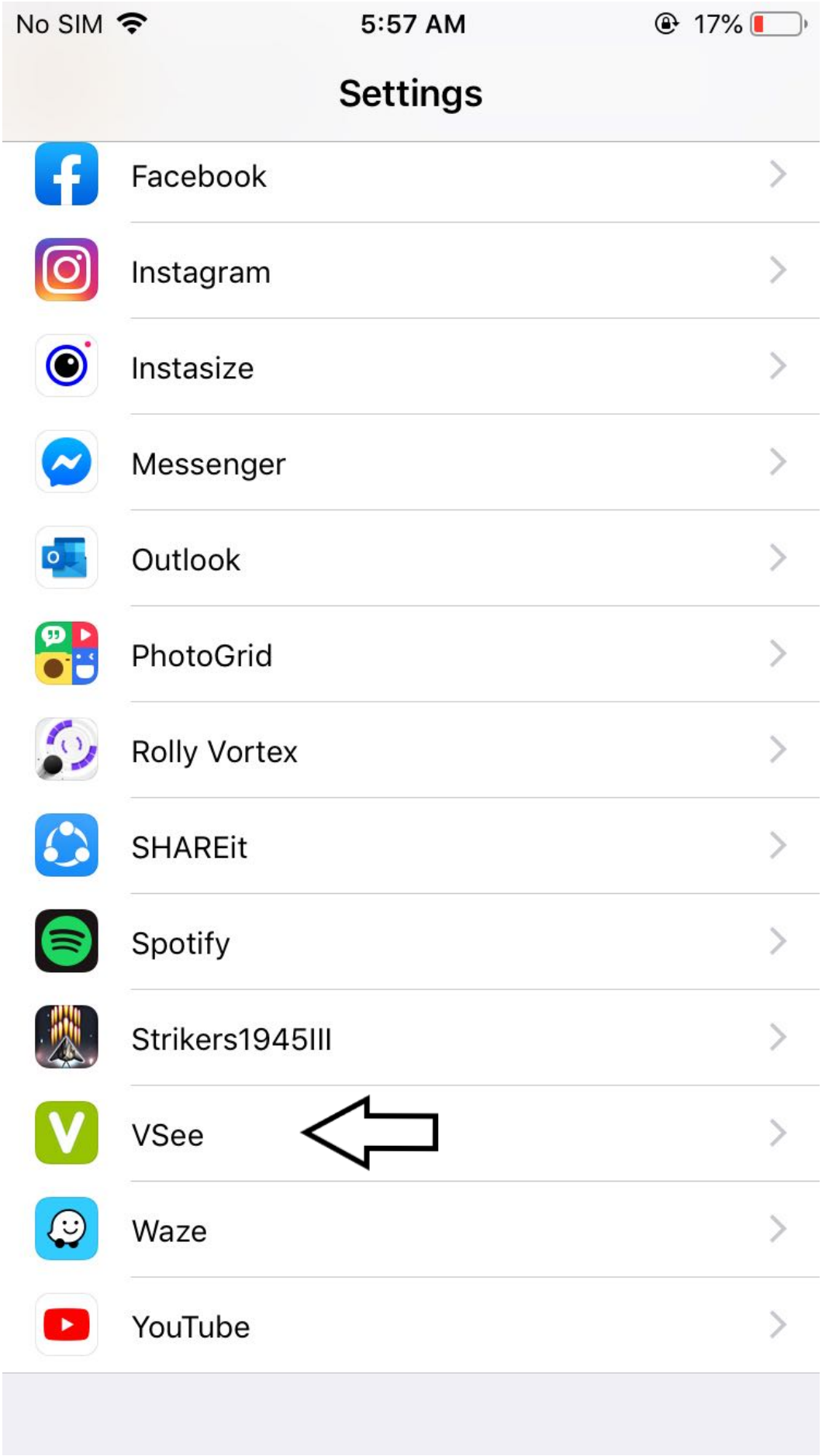


iPhone and Apple tablets

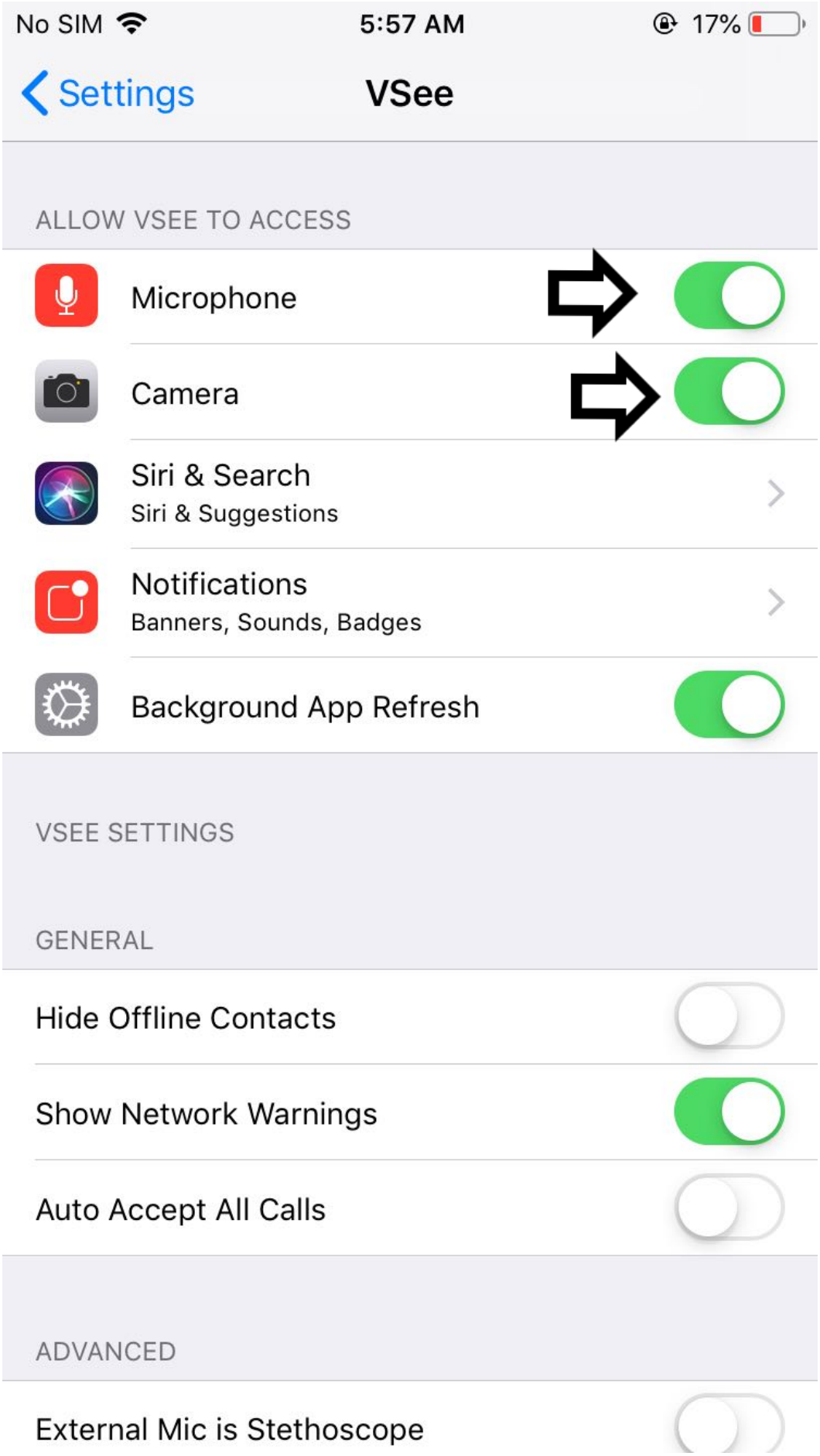
• Look for the **settings icon** on your phone.


SMART
9:19 AM
84%
Tuesday
28
Calendar
Clock
Safari
Notes
Extras
Social
Lifestyle
1
Settings

- Scroll down and look for the **Vsee application** tap it, new window will open


No SIM
5:57 AM
17%
Settings
Facebook
Instagram
Instasize
Messenger
Outlook
PhotoGrid
Rolly Vortex
SHAREit
Spotify
Strikers1945III
VSee
Waze
YouTube

• Make sure the **slider button on** (highlighted in green). if its grayed out it means its off.


No SIM
5:57 AM
17%
Settings
VSee
ALLOW VSEE TO ACCESS
Microphone
Camera
Siri & Search
Siri & Suggestions
Notifications
Banners, Sounds, Badges
Background App Refresh
VSEE SETTINGS
GENERAL
Hide Offline Contacts
Show Network Warnings
Auto Accept All Calls
ADVANCED
External Mic is Stethoscope