

Microphone and video settings for Android and iPhone

Ryan - 2023-08-03 - Audio-Video Issues

This guide will help you check if the microphone and camera is set properly to work on your Vsee application.

Android phones

- Look for the **settings icon** on your phone



- Scroll down and look for "**App management**" tap it, new window will open



- Then look for **Vsee messenger or Vsee clinic** tap it, new window will open



- Look for "**Permissions**" tap it, new window will open



- Make sure the **slider button** is on the right and highlighted. if its grayed out it means its off.



iPhone and Apple tablets

- Look for the **settings icon** on your phone.



- Scroll down and look for the **Vsee application** tap it, new window will open



- Make sure the **slider button on** (highlighted in green). if its grayed out it means its off.

