

Microphone and video settings for Android and iPhone

Ryan - 2023-08-03 - [Audio-Video Issues](#)

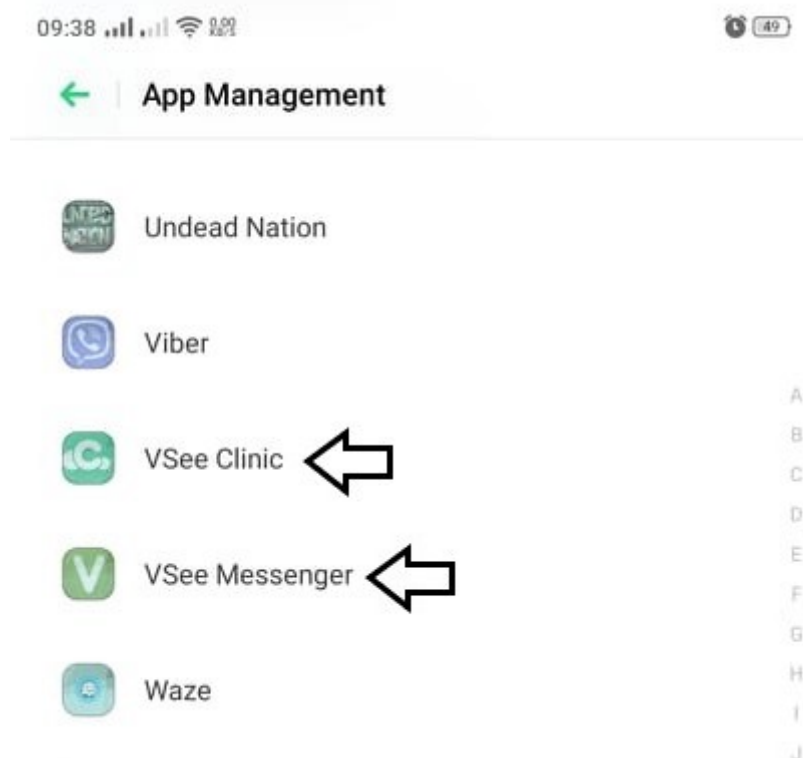
This guide will help you check if the microphone and camera is set properly to work on your Vsee application.

Android phones

- Look for the **settings icon** on your phone



- Then look for **Vsee messenger or Vsee clinic** tap it, new window will open



- Look for "**Permissions**" tap it, new window will open

09:38

49

← App Info



VSee Messenger
version 4.8.1

Force Stop

Uninstall



Storage Usage

70.1 MB >



Data Usage Status



Power Saver



Manage notifications



Permissions



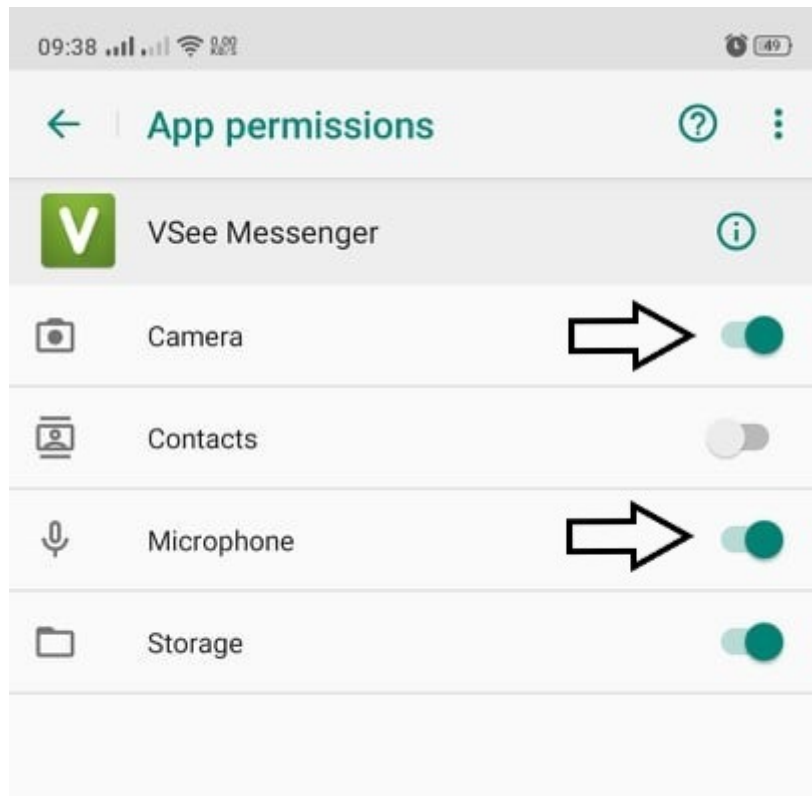
Camera, Microphone and Storage



Auto Startup

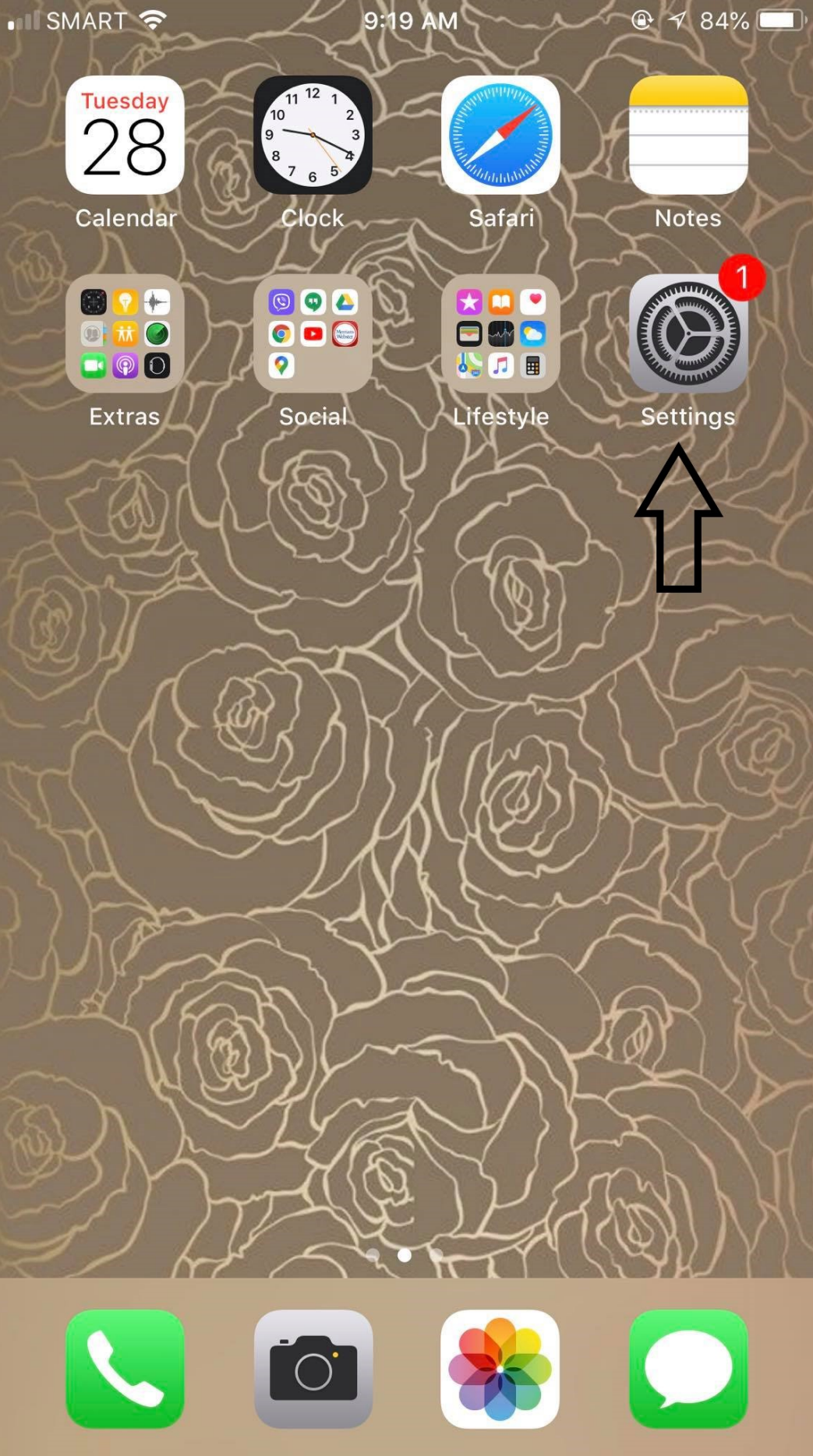


- Make sure the **slider button** is on the right and highlighted. if its grayed out it means its off.



iPhone and Apple tablets

- Look for the **settings icon** on your phone.



- Scroll down and look for the **Vsee application** tap it, new window will open

No SIM



5:57 AM

17%

Settings



Facebook



Instagram



Instasize



Messenger



Outlook



PhotoGrid



Rolly Vortex



SHAREit



Spotify



Strikers1945III



VSee



Waze



YouTube



- Make sure the **slider button on** (highlighted in green). if its grayed out it means its off.

No SIM



5:57 AM

17%

[Settings](#)

VSee

ALLOW VSEE TO ACCESS



Microphone



Camera



Siri & Search
Siri & Suggestions



Notifications
Banners, Sounds, Badges



Background App Refresh



VSEE SETTINGS

GENERAL

Hide Offline Contacts



Show Network Warnings



Auto Accept All Calls



ADVANCED

External Mic is Stethoscope



