

Microphone and video settings for Android and iPhone

Ryan - 2023-08-03 - Audio-Video Issues

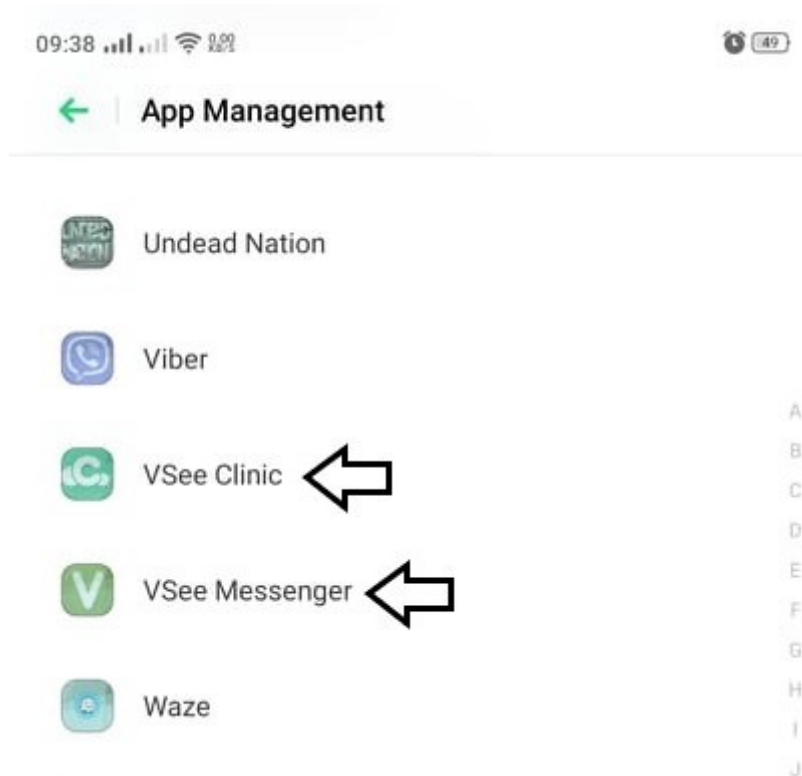
This guide will help you check if the microphone and camera is set properly to work on your Vsee application.

Android phones

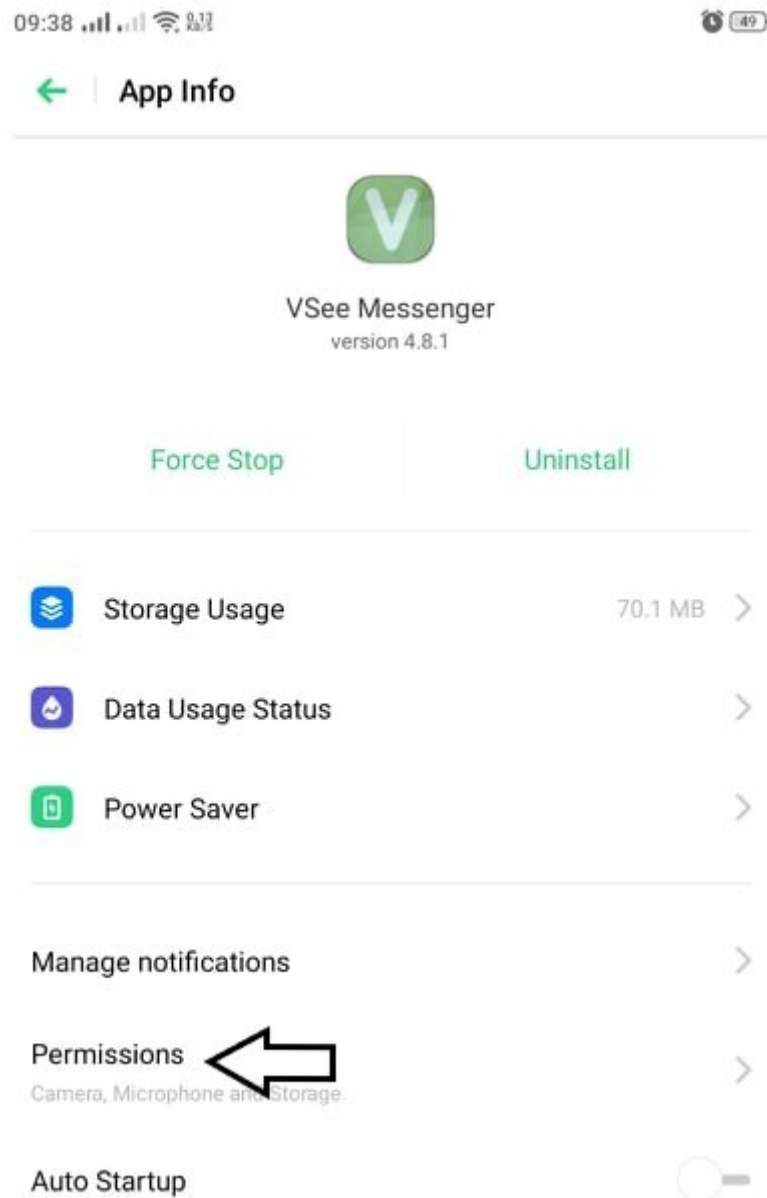
- Look for the **settings icon** on your phone



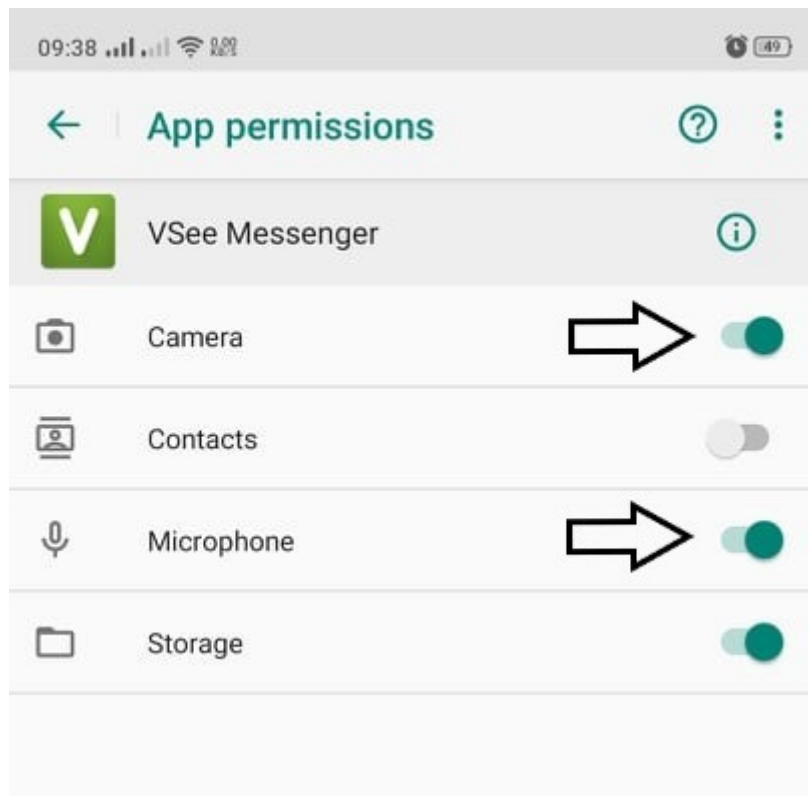
- Then look for **Vsee messenger or Vsee clinic** tap it, new window will open



- Look for "**Permissions**" tap it, new window will open

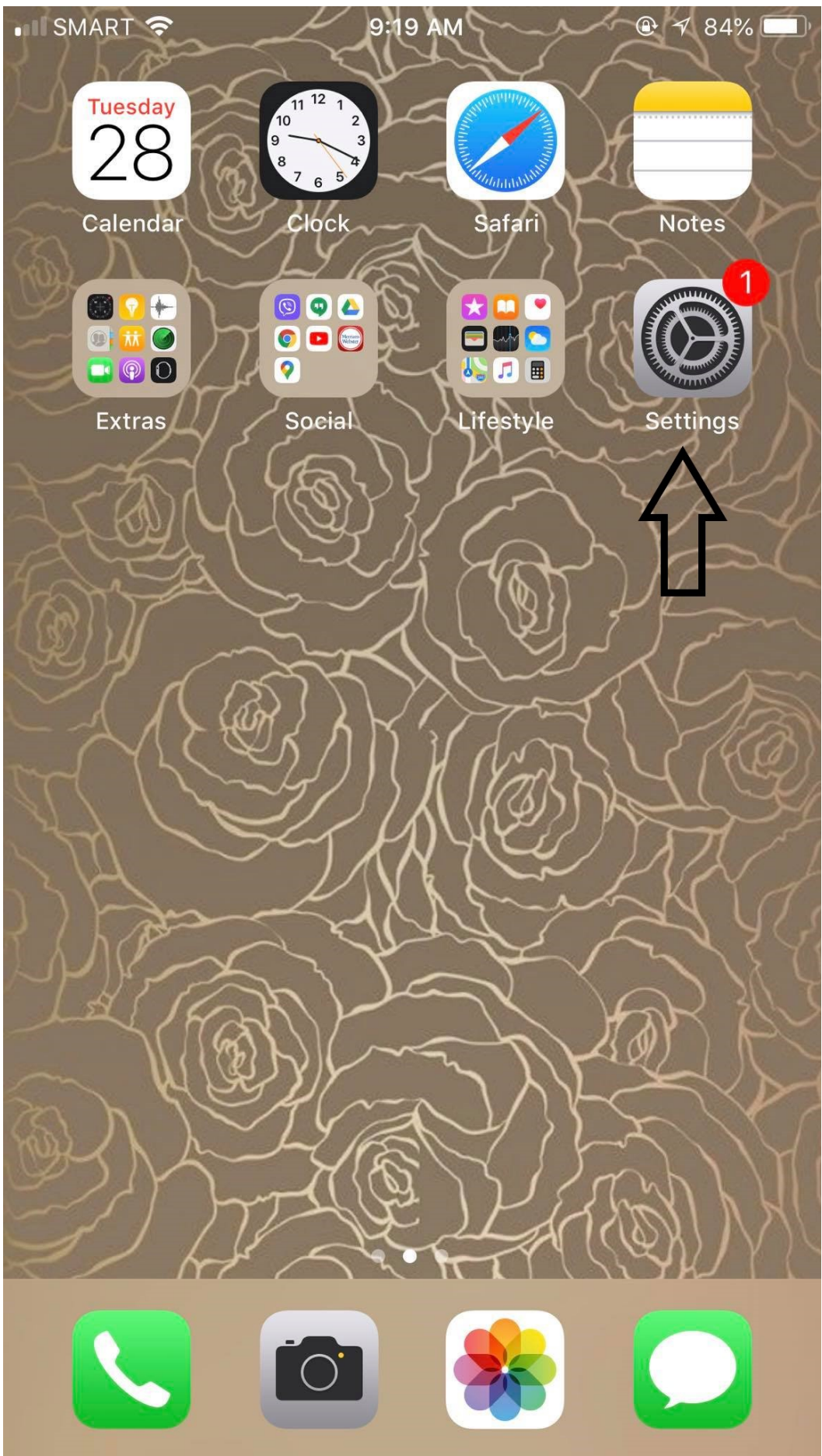


- Make sure the **slider button** is on the right and highlighted. if its grayed out it means its off.



iPhone and Apple tablets

- Look for the **settings icon** on your phone.



- Scroll down and look for the **Vsee application** tap it, new window will open

No SIM



5:57 AM

17%

Settings



Facebook



Instagram



Instasize



Messenger



Outlook



PhotoGrid



Rolly Vortex



SHAREit



Spotify



Strikers1945III



VSee



Waze



YouTube



- Make sure the **slider button on** (highlighted in green). if its grayed out it means its off.

No SIM



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[Settings](#)

VSee

ALLOW VSEE TO ACCESS



Microphone



Camera



Siri & Search
Siri & Suggestions



Notifications
Banners, Sounds, Badges



Background App Refresh



VSEE SETTINGS

GENERAL

Hide Offline Contacts



Show Network Warnings



Auto Accept All Calls



ADVANCED

External Mic is Stethoscope



