

## Microphone and video settings for Android and iPhone

Ryan - 2023-08-03 - Audio-Video Issues

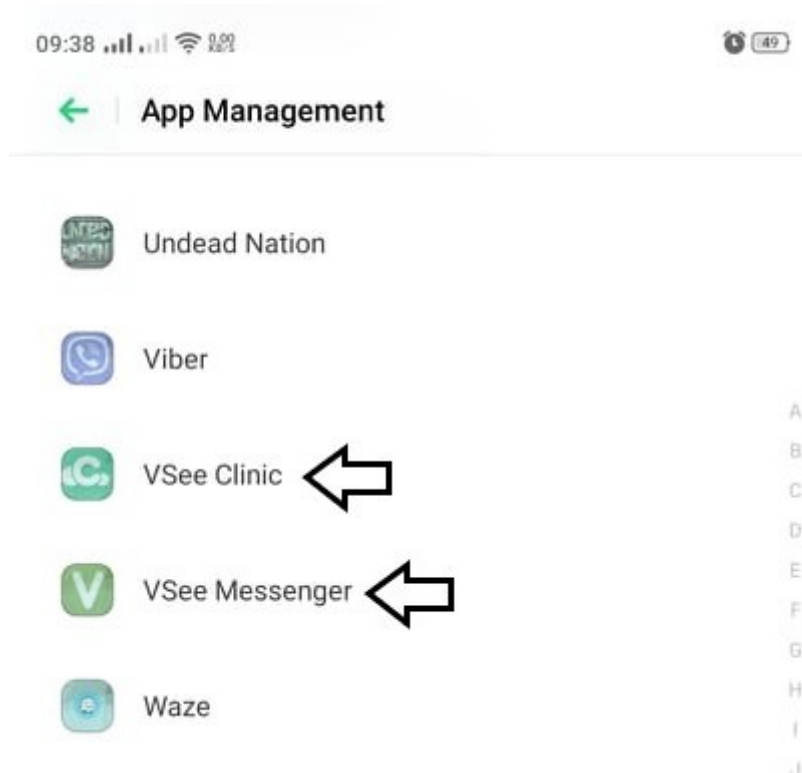
This guide will help you check if the microphone and camera is set properly to work on your Vsee application.

### Android phones

- Look for the **settings icon** on your phone



- Then look for **Vsee messenger or Vsee clinic** tap it, new window will open



- Look for "**Permissions**" tap it, new window will open

 App Info



VSee Messenger  
version 4.8.1

Force Stop

Uninstall


 Storage Usage 70.1 MB >

 Data Usage Status >

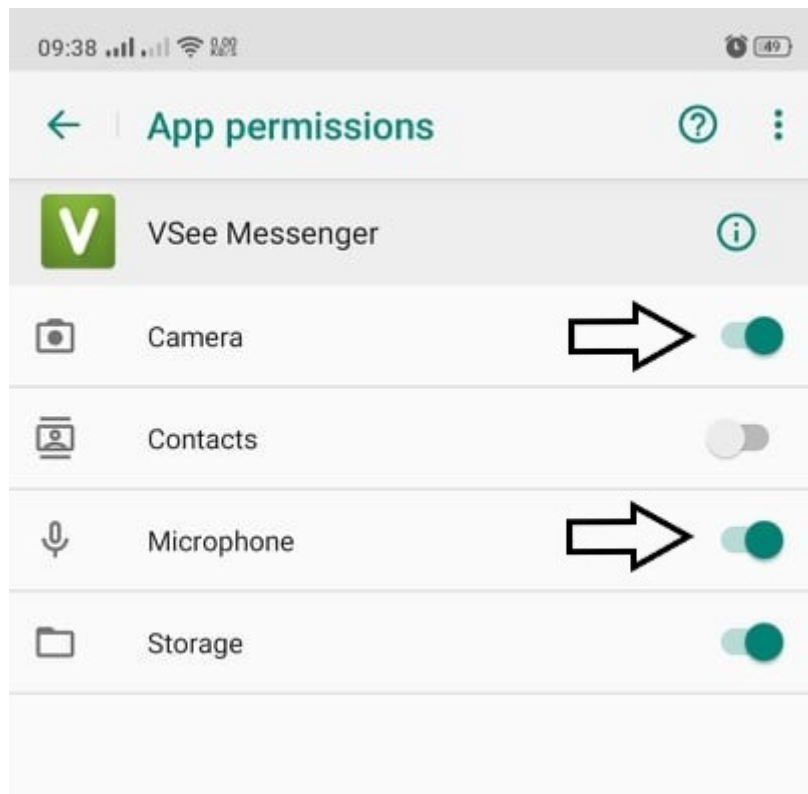
 Power Saver >

Manage notifications >

Permissions  >  
Camera, Microphone and Storage

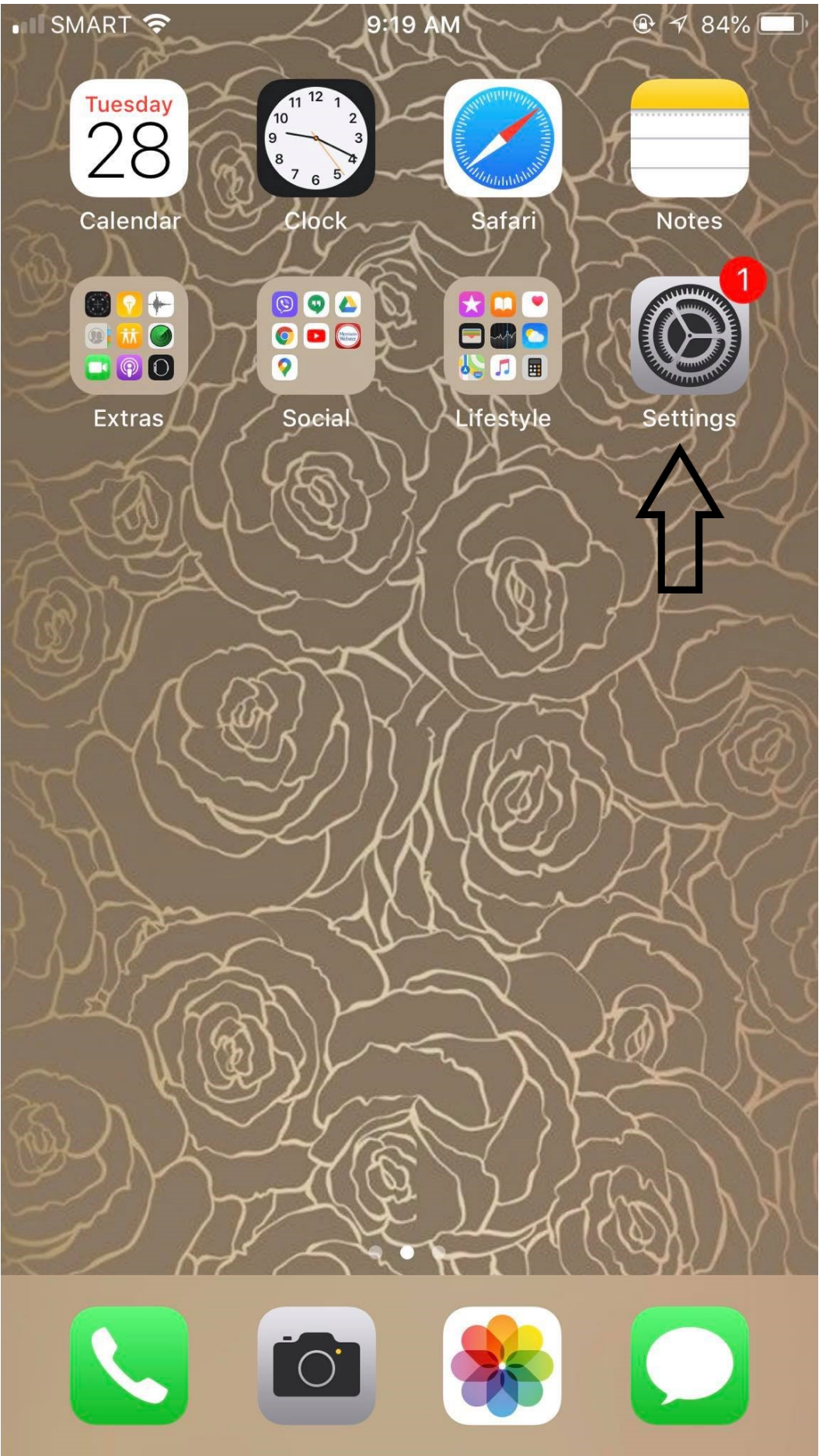
Auto Startup 

- Make sure the **slider button** is on the right and highlighted. if its grayed out it means its off.

















## iPhone and Apple tablets

- Look for the **settings icon** on your phone.



- Scroll down and look for the **Vsee application** tap it, new window will open

# Settings

-  Facebook >
-  Instagram >
-  Instasize >
-  Messenger >
-  Outlook >
-  PhotoGrid >
-  Rolly Vortex >
-  SHAREit >
-  Spotify >
-  Strikers1945III >
-  VSee > 
-  Waze >
-  YouTube >

- Make sure the **slider button on** (highlighted in green). if its grayed out it means its off.



ALLOW VSEE TO ACCESS



Microphone



Camera



Siri & Search

Siri & Suggestions



Notifications

Banners, Sounds, Badges



Background App Refresh



VSEE SETTINGS

GENERAL

Hide Offline Contacts



Show Network Warnings



Auto Accept All Calls



ADVANCED

External Mic is Stethoscope





