



Log In VSee Messenger

- 2021-02-15 - VSee Messenger (Providers and Patients)

LOG IN, STAY SIGNED IN

1. Open the VSee Messenger app.
2. Check the **Stay signed in** box to prevent you from being logged out of the app.
3. Type your username (email address) and password. Click **Login**.



FORGOT PASSWORD

1. Open the VSee Messenger app.
2. Click on **Forgot Password?** or directly go to <https://my.vsee.com/account/passwordreset>.



3. Type the email address associated with your VSee account. Click **Request Password Reset**.



4. Please check your inbox including spam folder for the password reset email.
5. Did not receive a password reset email? Contact us at help@vsee.com

LOG OUT

1. Open the VSee Messenger app.
2. Click on your initials then **Logout**.



QUIT OR KILL VSEE MESSENGER

Right-click on the VSee icon in your task bar or system tray, then choose **Exit**.