Log in as VSee Clinic Provider

- 2023-09-22 - Step-by-Step Guides

Logging in as a provider for the first time

Welcome to VSee Clinic!

As a first step to logging in to your VSee Clinic (Free or Enterprise), make sure your account or Clinic has been successfully created prior to your first login.

Welcome E-mail for Free / Plus / Premium VSee Clinic

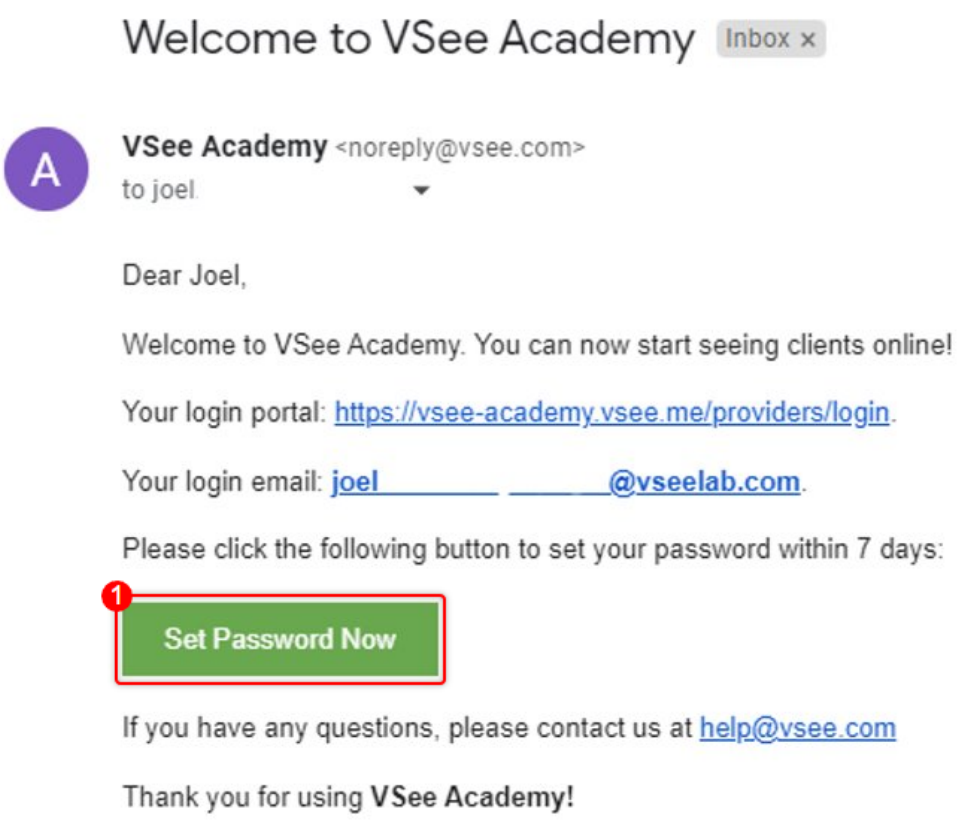
A welcome e-mail with the subject: “Welcome to Your VSee Clinic!” will be sent to your registered e-mail address upon completing the VSee Clinic setup.

1. Click on **Log in to clinic**. You will be taken to the provider log in page.

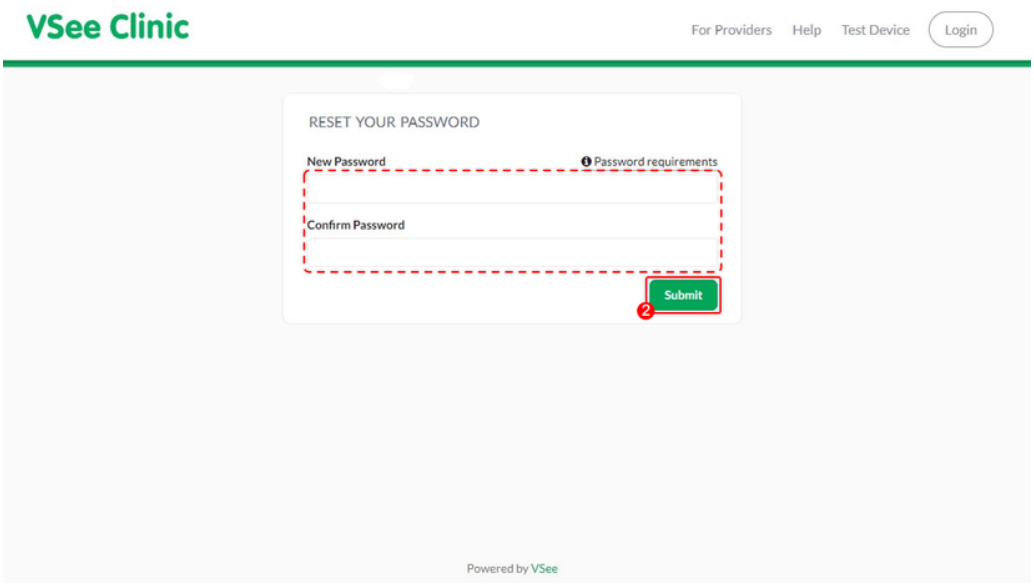
Welcome E-mail for Enterprise VSee Clinic

A welcome e-mail with the subject: “Welcome to (Name of Clinic)” will be sent to your registered e-mail address upon completing the Enterprise VSee Clinic setup or after being added to an already existing Enterprise VSee Clinic.

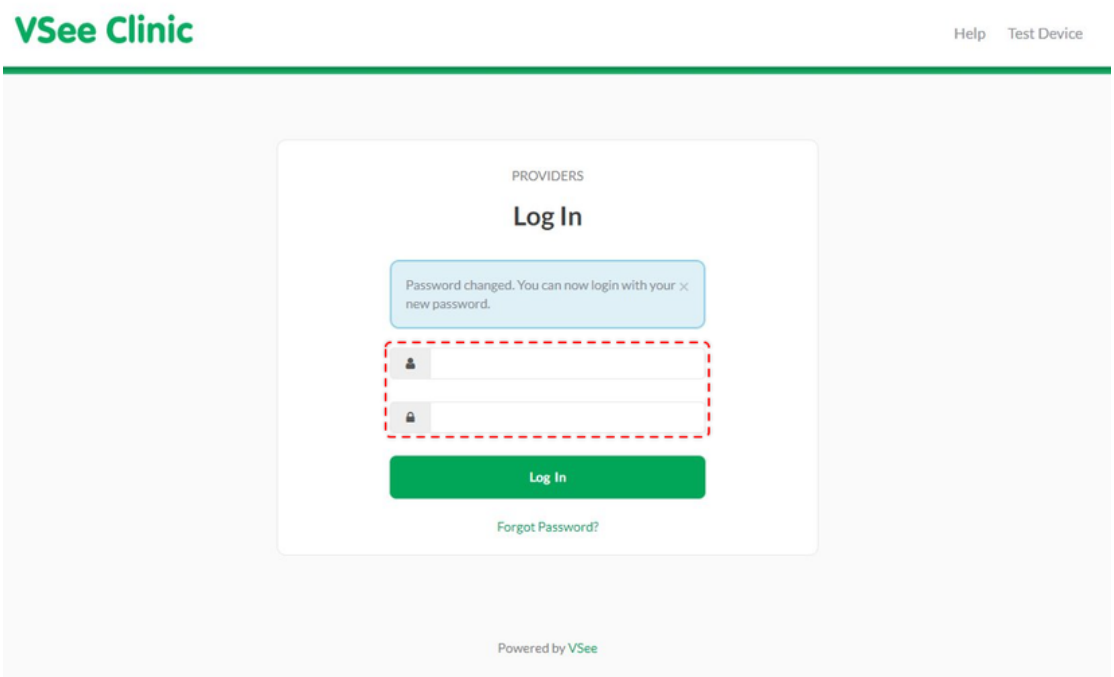
1. Click on **Set Password Now** to set a password that you will use to log into the account. Please make sure to set your password within 7 days of the receipt of the Welcome E-mail.



2. You will be taken to the Reset Your Password page. Set and confirm the password that you wish to use following the conditions under “Password requirements”. Select **Submit** once completed.



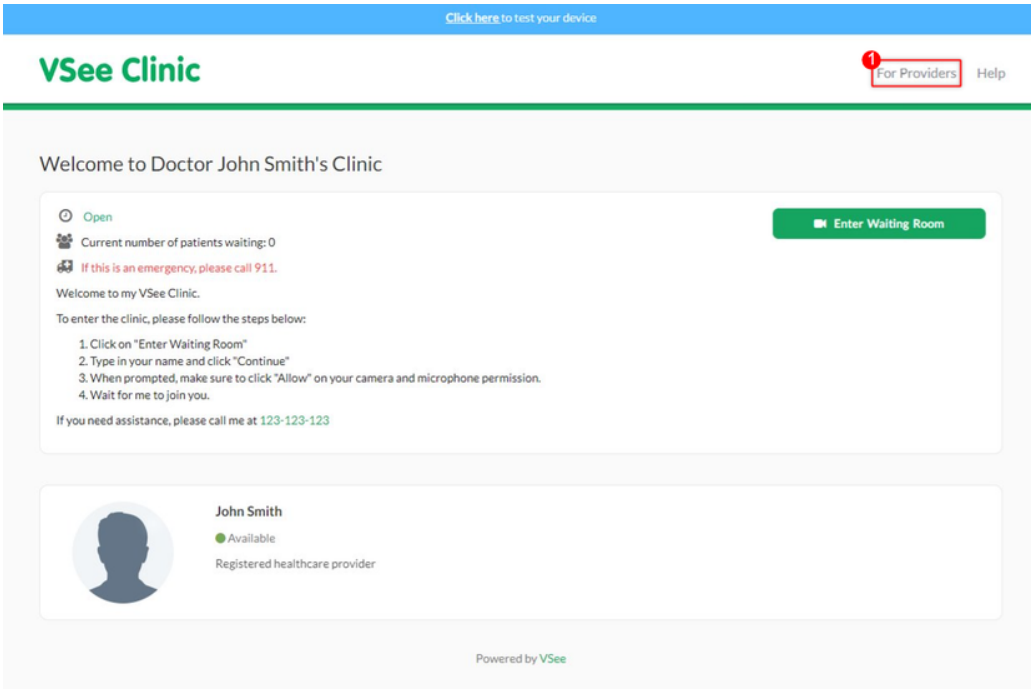
You will now be taken to the Providers Log In screen with a message confirming completion of the password change.



Note: If you did not receive a welcome e-mail after creating a Free VSee Clinic account or an Enterprise VSee Clinic, please inform your internal clinic admin or contact VSee Support at help@vsee.com.

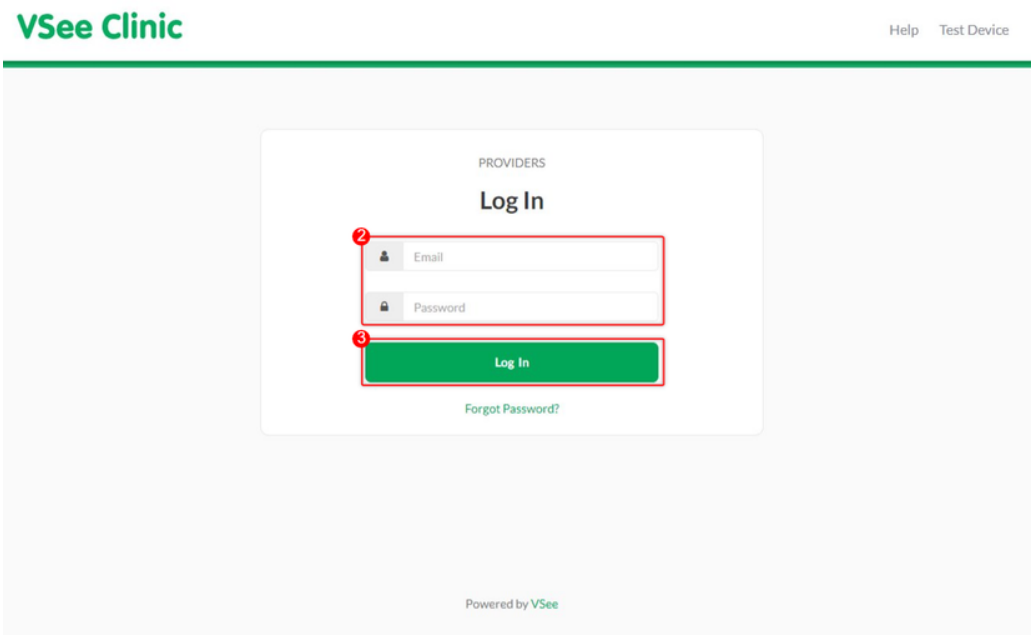
Logging in from your clinic page

1. On your web or mobile browser, go to your custom clinic web address. Click **For Providers** to log in.



2. Type in your e-mail address and password.

3. Click on **Log in**.

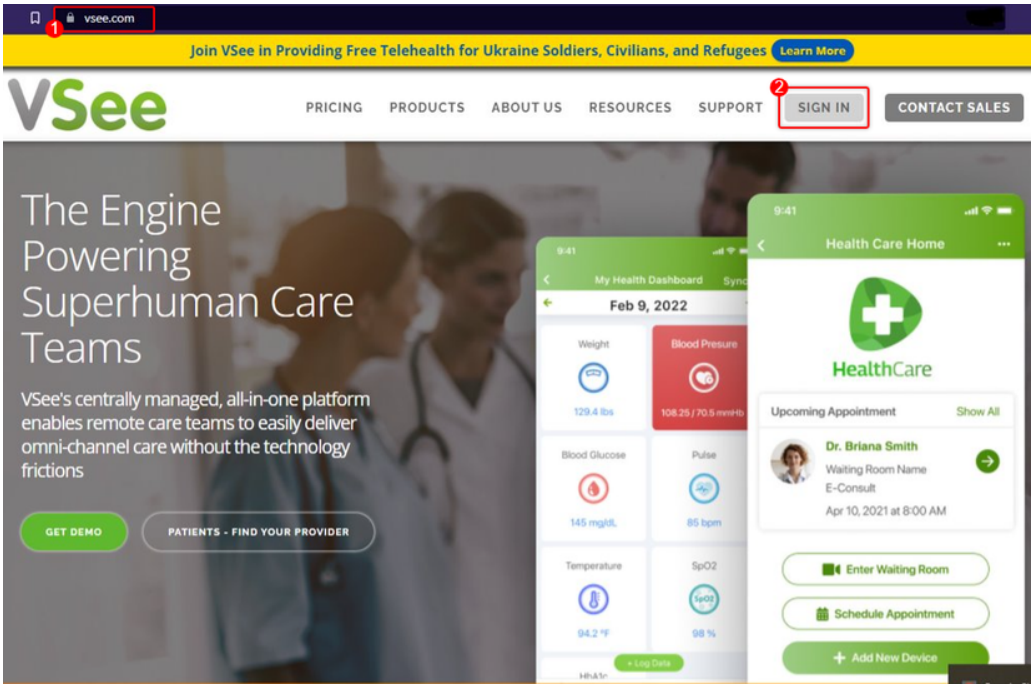


Logging in through the VSee Website

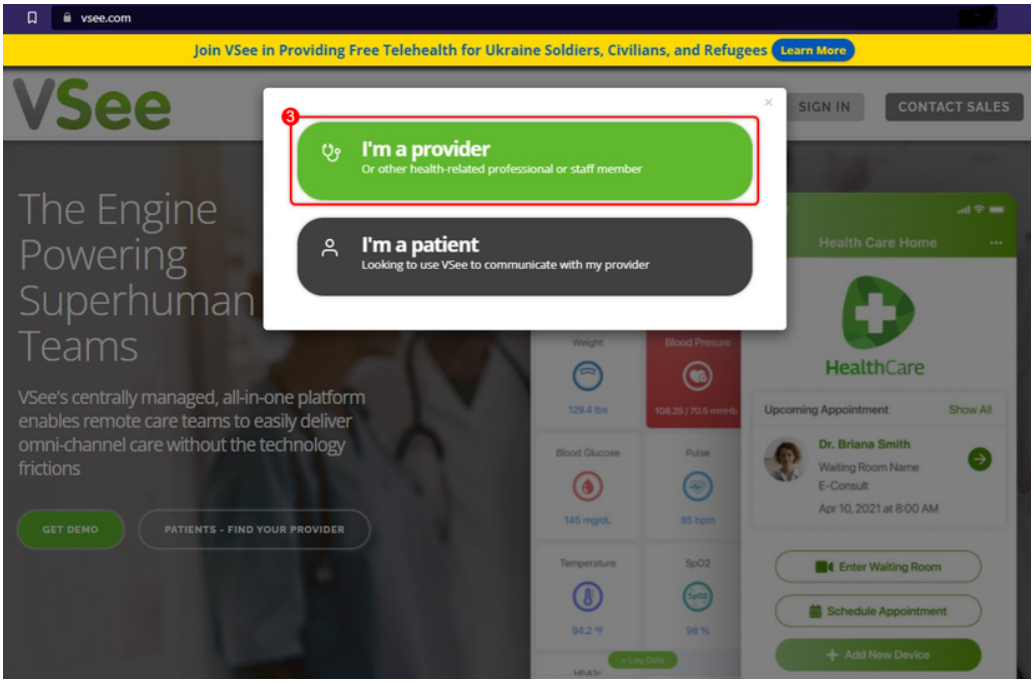
Note: While this method can be done, please note that we still recommend logging in from your unique clinic URL to avoid errors.

1. Go to the VSee official website: https://wwww.vsee.com

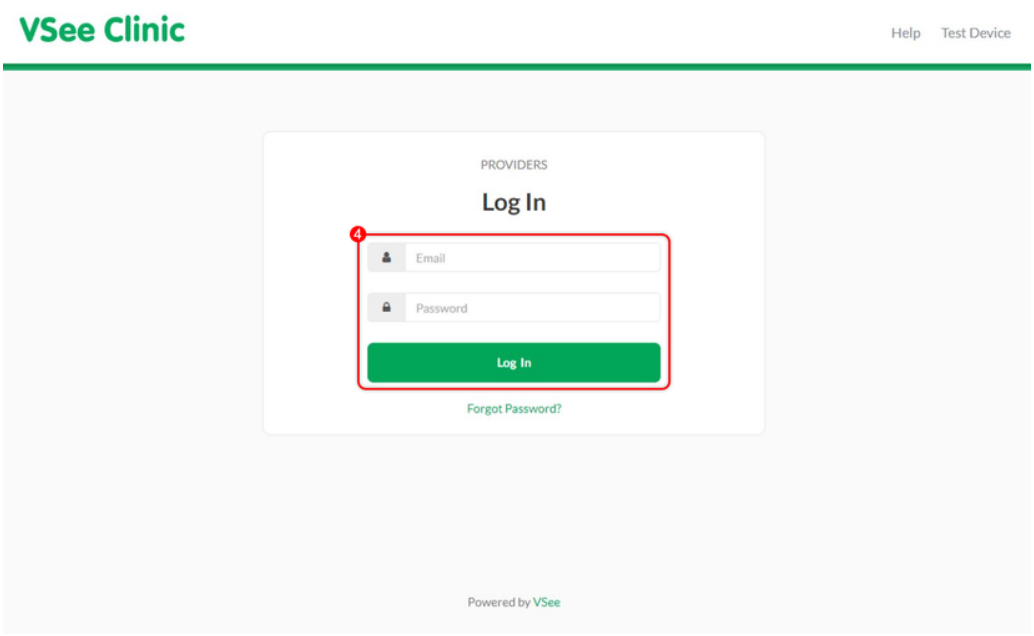
2. Click on **Sign In**.



3. You will be given to option to log in as a provider or as a patient. Click on **I'm a provider** to be taken to the Provider's login page. (You can also use this link - https://clinic.vsee.me/providers/login)



4. You will be taken to the Log In page for providers. Type in your e-mail address and password and click **Log In**.



Scope and Limitations

- If the provider already has an existing VSee Messenger, the same login credentials will be used in the VSee Clinic.

Related Articles

- https://help.vsee.com/kb/articles/no-reset-password-email

If you need assistance, contact us at help@vsee.com

Last Updated: 04/10/2023

- Tags
- account login
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- sign in