Log in as VSee Clinic Provider

- 2023-09-22 - [Step-by-Step Guides](#)

Logging in as a provider for the first time

Welcome to VSee Clinic!

As a first step to logging in to your VSee Clinic (Free or Enterprise), make sure your account or Clinic has been successfully created prior to your first login.

Welcome E-mail for Free / Plus / Premium VSee Clinic

A welcome e-mail with the subject: "Welcome to Your VSee Clinic!" will be sent to your registered e-mail address upon completing the VSee Clinic setup.

1. Click on **Log in to clinic**. You will be taken to the provider log in page.

Welcome E-mail for Enterprise VSee Clinic

A welcome e-mail with the subject: "Welcome to (Name of Clinic)" will be sent to your registered e-mail address upon completing the Enterprise VSee Clinic setup or after being added to an already existing Enterprise VSee Clinic.

1. Click on **Set Password Now** to set a password that you will use to log into the account. Please make sure to set your password within 7 days of the receipt of the Welcome E-mail.

Welcome to VSee Academy Inbox ×

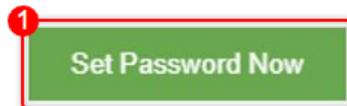**VSee Academy** <noreply@vsee.com>
to joel

Dear Joel,

Welcome to VSee Academy. You can now start seeing clients online!

Your login portal: https://vsee-academy.vsee.me/providers/login.

Your login email: joel_____ _____@vseelab.com.

Please click the following button to set your password within 7 days:

Set Password Now

If you have any questions, please contact us at help@vsee.com

Thank you for using **VSee Academy!**

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2. You will be taken to the Reset Your Password page. Set and confirm the password that you wish to use following the conditions under "Password requirements". Select **Submit** once completed.

VSee Clinic   For Providers   Help   Test Device   (Login)

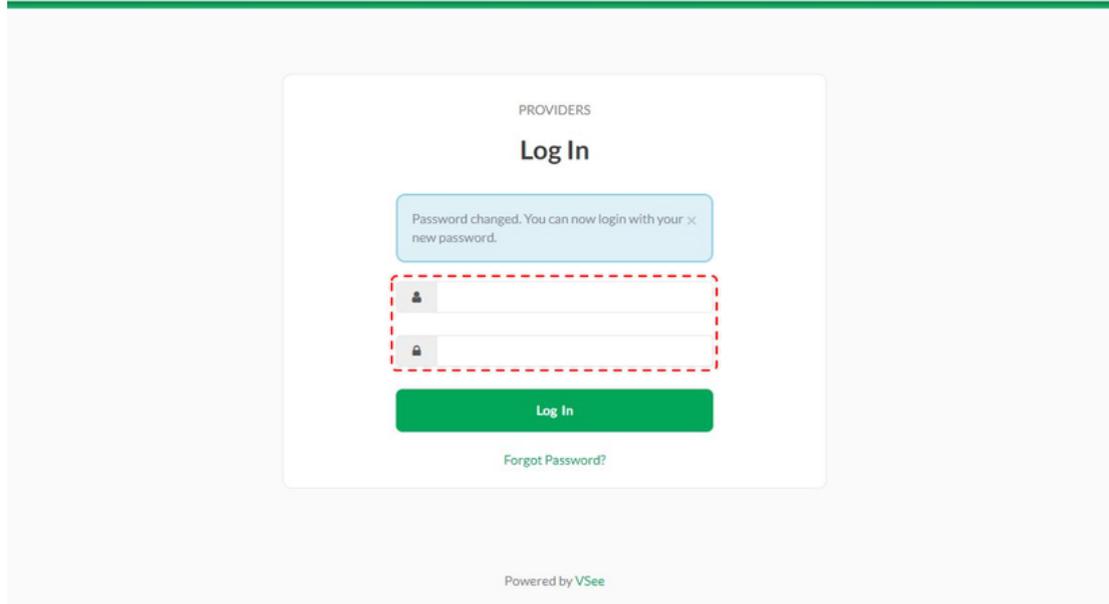RESET YOUR PASSWORD

New Password   ⓘ Password requirements

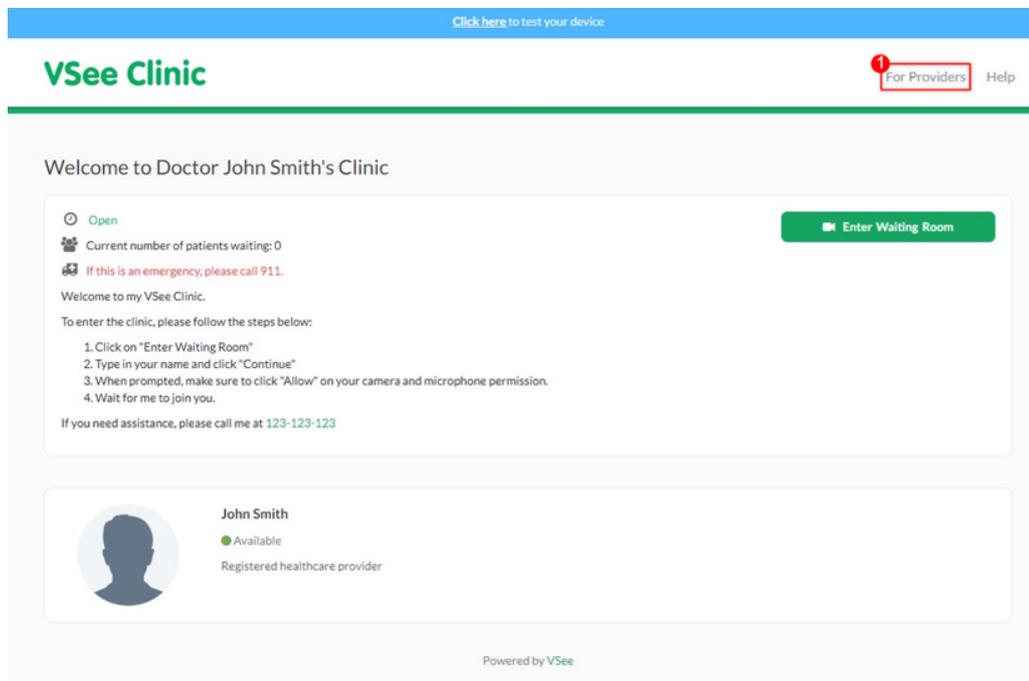Confirm Password

Submit

Powered by VSee

You will now be taken to the Providers Log In screen with a message confirming completion of the password change.

Note: If you did not receive a welcome e-mail after creating a Free VSee Clinic account or an Enterprise VSee Clinic, please inform your internal clinic admin or contact VSee Support at help@vsee.com.
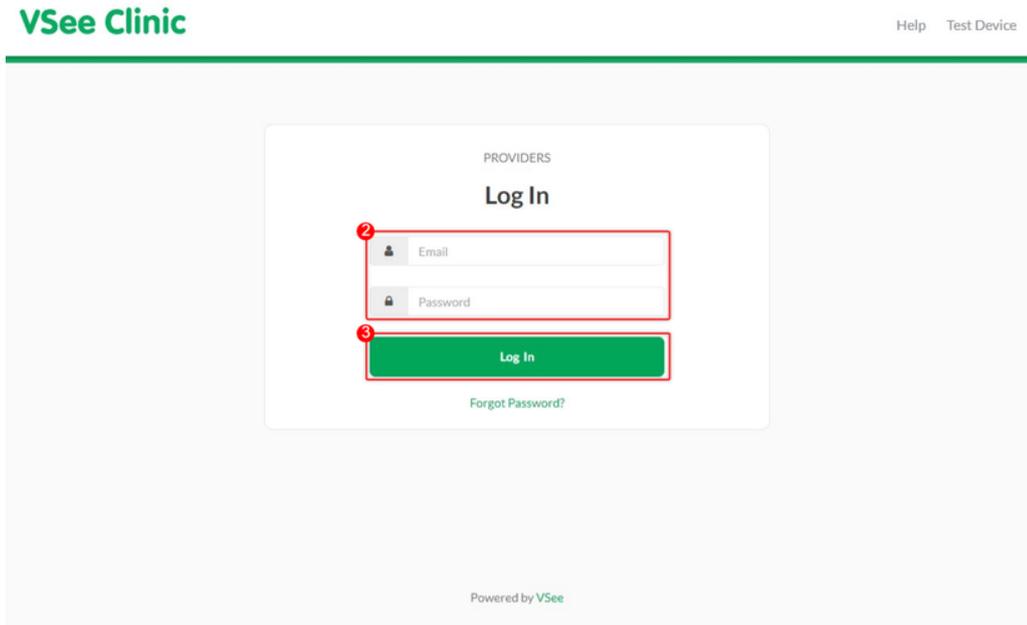
Logging in from your clinic page

1. On your web or mobile browser, go to your custom clinic web address. Click **For Providers** to log in.

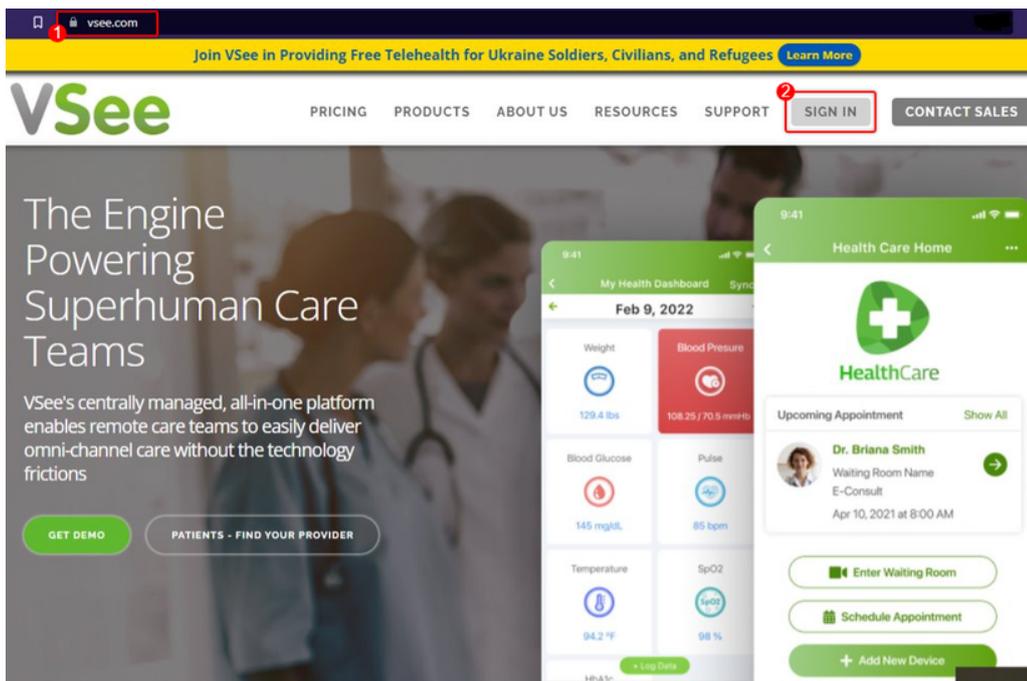2. Type in your e-mail address and password.
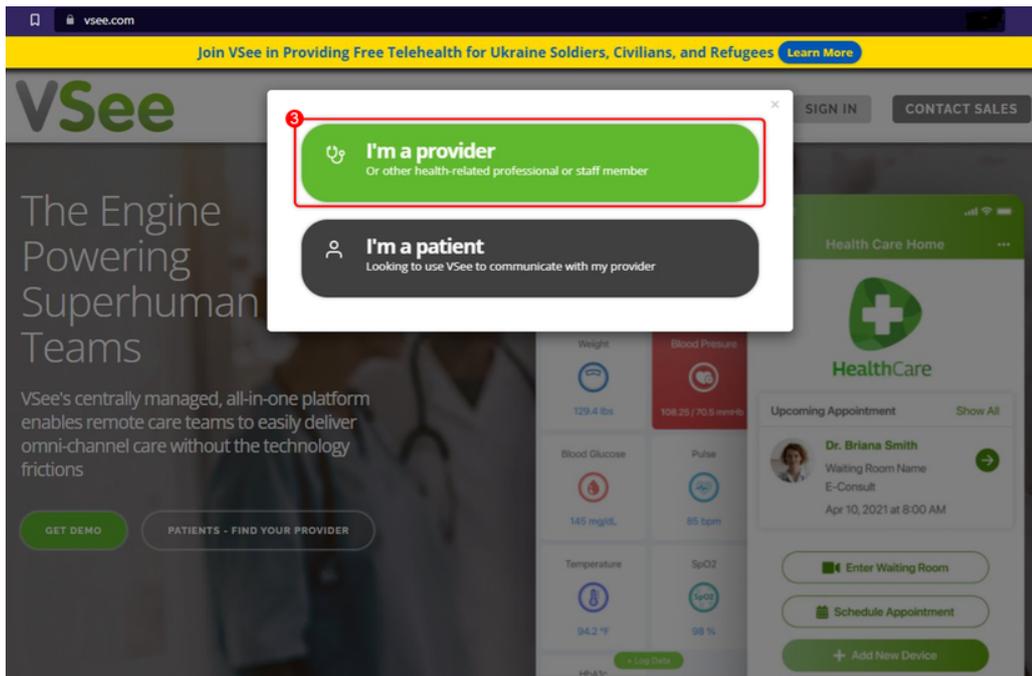
3. Click on **Log in**.

Logging in through the VSee Website

Note: While this method can be done, please note that we still recommend logging in from your unique clinic URL to avoid errors.
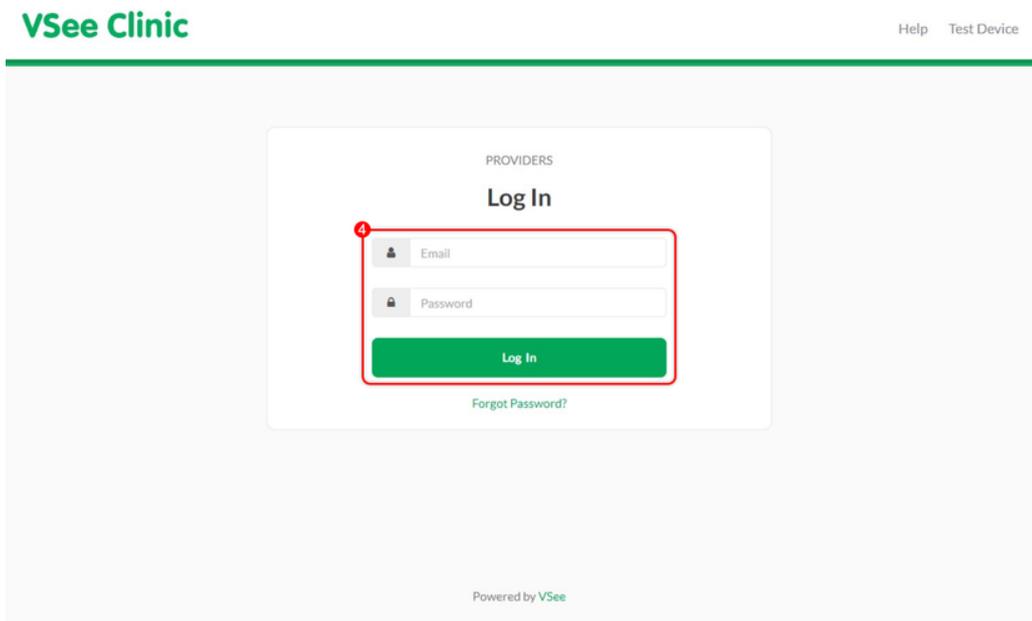
1. Go to the VSee official website: https://wwww.vsee.com

2. Click on **Sign In**.

3. You will be given to option to log in as a provider or as a patient. Click on **I'm a provider** to be taken to the Provider's login page. (You can also use this link - https://clinic.vsee.me/providers/login)

4. You will be taken to the Log In page for providers. Type in your e-mail address and password and click **Log In**.

Scope and Limitations

- If the provider already has an existing VSee Messenger, the same login credentials will be used in the VSee Clinic.

Related Articles

- https://help.vsee.com/kb/articles/no-reset-password-email

If you need assistance, contact us at help@vsee.com

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- Tags
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