

## Log in as VSee Clinic Provider

- 2023-09-22 - Step-by-Step Guides

### Logging in as a provider for the first time

Welcome to VSee Clinic!

As a first step to logging in to your VSee Clinic (Free or Enterprise), make sure your account or Clinic has been successfully created prior to your first login.

Welcome E-mail for Free / Plus / Premium VSee Clinic

A welcome e-mail with the subject: "Welcome to Your VSee Clinic!" will be sent to your registered e-mail address upon completing the VSee Clinic setup.

1. Click on **Log in to clinic**. You will be taken to the provider log in page.



Welcome E-mail for Enterprise VSee Clinic

A welcome e-mail with the subject: "Welcome to (Name of Clinic)" will be sent to your registered e-mail address upon completing the Enterprise VSee Clinic setup or after being added to an already existing Enterprise VSee Clinic.

1. Click on **Set Password Now** to set a password that you will use to log into the account. Please make sure to set your password within 7 days of the receipt of the Welcome E-mail.

# Welcome to VSee Academy Inbox x



**VSee Academy** <noreply@vsee.com>  
to joel.

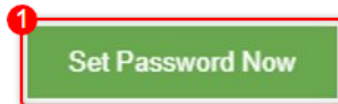
Dear Joel,

Welcome to VSee Academy. You can now start seeing clients online!

Your login portal: <https://vsee-academy.vsee.me/providers/login>.

Your login email: [joel@vseelab.com](mailto:joel@vseelab.com).

Please click the following button to set your password within 7 days:



If you have any questions, please contact us at [help@vsee.com](mailto:help@vsee.com)

Thank you for using **VSee Academy!**

2. You will be taken to the Reset Your Password page. Set and confirm the password that you wish to use following the conditions under "Password requirements". Select **Submit** once completed.

**VSee Clinic** For Providers Help Test Device Login

RESET YOUR PASSWORD

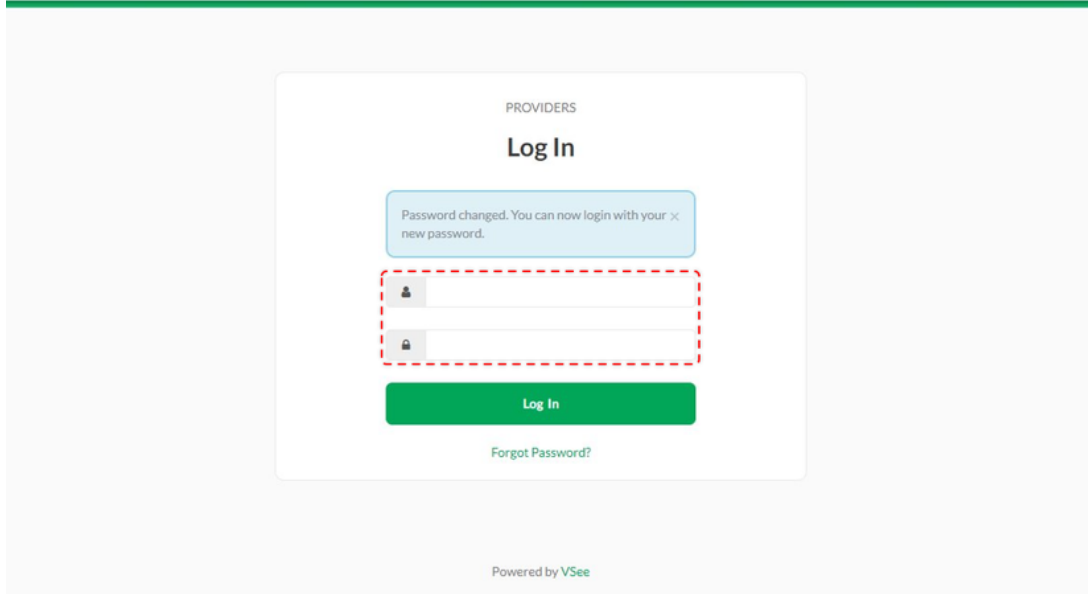
New Password Password requirements

Confirm Password

Submit

Powered by VSee

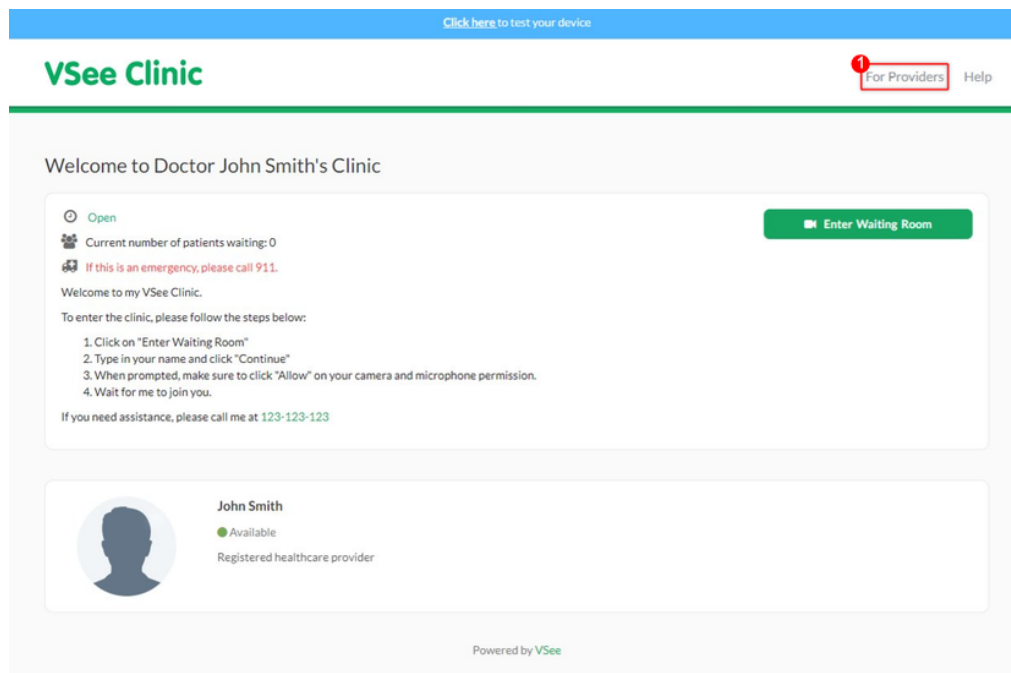
You will now be taken to the Providers Log In screen with a message confirming completion of the password change.



Note: If you did not receive a welcome e-mail after creating a Free VSee Clinic account or an Enterprise VSee Clinic, please inform your internal clinic admin or contact VSee Support at [help@vsee.com](mailto:help@vsee.com).

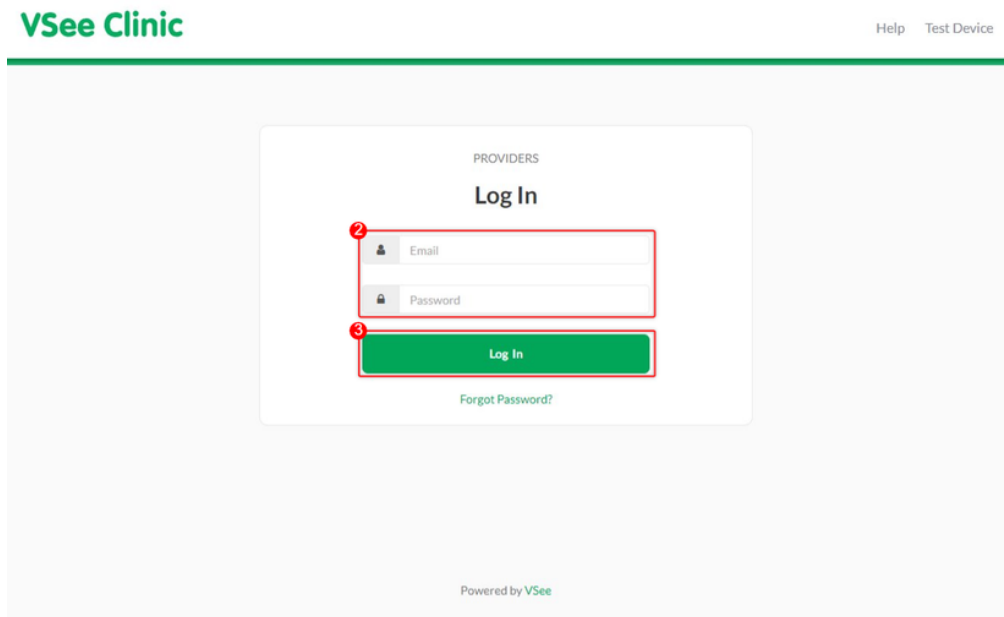
## Logging in from your clinic page

1. On your web or mobile browser, go to your custom clinic web address. Click **For Providers** to log in.



2. Type in your e-mail address and password.

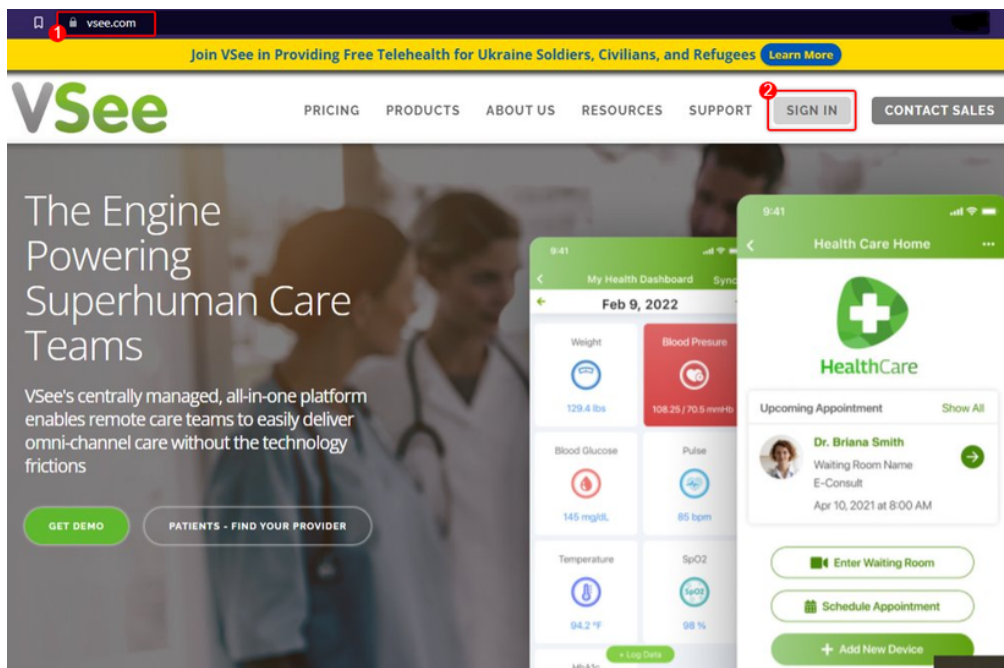
3. Click on **Log in**.



## Logging in through the VSee Website

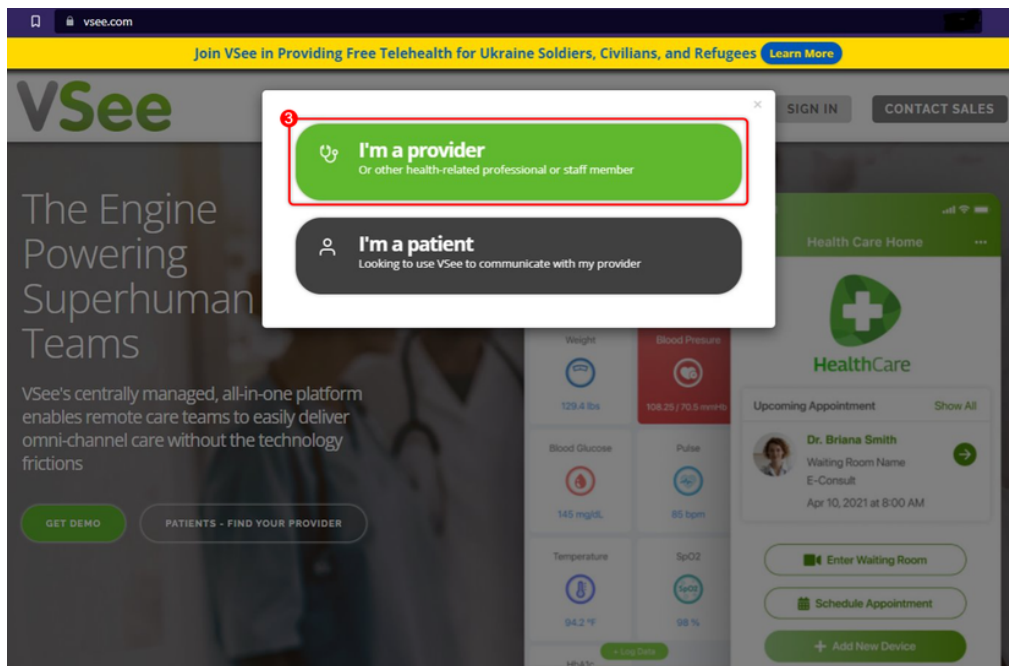
Note: While this method can be done, please note that we still recommend logging in from your unique clinic URL to avoid errors.

1. Go to the VSee official website: <https://www.vsee.com>
2. Click on **Sign In**.

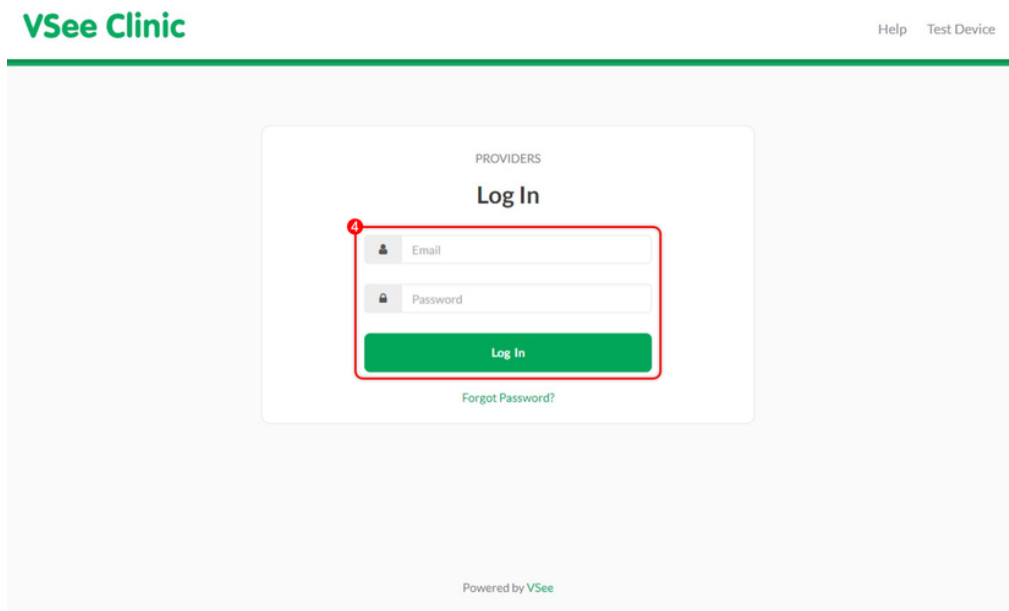


3. You will be given to option to log in as a provider or as a patient. Click on **I'm a**

**provider** to be taken to the Provider's login page. (You can also use this link - <https://clinic.vsee.me/providers/login>)



4. You will be taken to the Log In page for providers. Type in your e-mail address and password and click **Log In**.



## Scope and Limitations

- If the provider already has an existing VSee Messenger, the same login credentials will be used in the VSee Clinic.

## Related Articles

- <https://help.vsee.com/kb/articles/no-reset-password-email>

If you need assistance, contact us at [help@vsee.com](mailto:help@vsee.com)

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Tags

account login

Log In

login

sign in