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Issue 9 - Data Logging Issues

Joel Barcillo - 2024-02-09 - Troubleshooting

Issue

The clinician is still unable to see uploaded measurements even after checking the Clinician Follower settings and ruling out Device Pairing and Syncing issues from the patient's end.

Possible Cause

The settings for accepting readings from patients for the Clinician might have been disabled by a Clinic Admin.

Suggested Action

Contact your Clinician

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