



Issue 6 - Follow Request Issues

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Issue

I have not received a request from my clinician to subscribe to the Clinic.

Possible Causes

- The clinician has not sent the request
- The wrong email address was given to or entered by the clinician

Suggested Actions

- Wait for the clinician to send the request to subscribe to the Clinic.
- Share the email address you used to set up your account on your app with your clinician.
- Take note, a notification from your clinician will appear in your app when the clinician uses the same email address you used to set up your account.

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