

Knowledgebase > VSee Messenger (Providers and Patients) > Important Update: End of Service for VM 4.16 and below

Important Update: End of Service for VM 4.16 and below Jay-Ileen (Ai) - 2024-06-12 - VSee Messenger (Providers and Patients)

Starting **July 1st**, versions 4.16 and earlier of VSee Messenger will no longer be supported.

If you're using a later version (4.17 or higher), you can ignore this message.

Otherwise, please <u>upgrade to the latest version</u> by June 30th to avoid service interruption.

How to Check Your Version:

Click <u>here</u> for instructions on checking your VSee app version.

Stay Updated:

Visit our new Product Versions Supported page to:

- 1. View the list of supported versions and end-of-support dates.
- 2. Get important notes on transitioning to supported versions.
- 3. Access resources for upgrading your systems.

Check this page regularly for the latest updates.