

How to View an E-Consult Response (Patient)

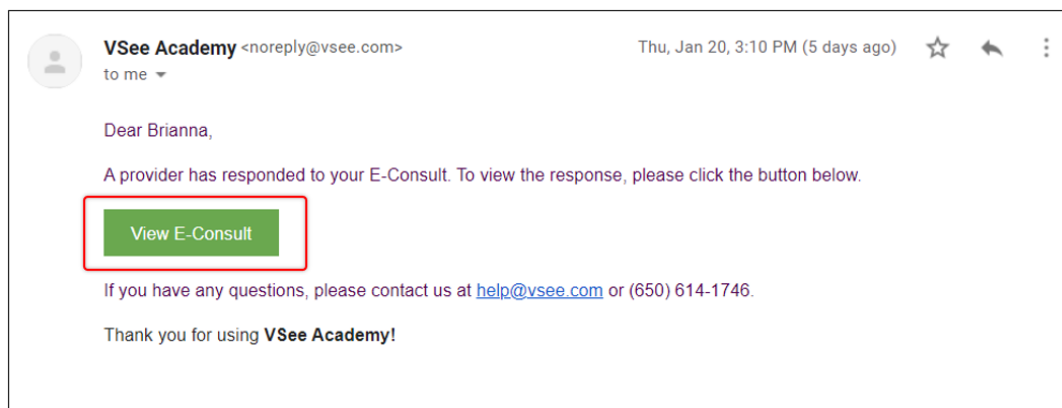
Jay-Ileen (Ai) - 2023-07-17 - VSee Clinic for Patients

Viewing E-Consult Response

The Patient will receive an email notification once the Provider has answered the e-Consult request.

Click on **View E-Consult**, and you will be routed to the landing page of the clinic.

The Patient is required to log in to the VSee Clinic to view the response of the Provider.



Viewing Recent E-Consult Response

The Patient can view recent e-Consult requests under the Recent E-consult field.

Once the status shows as "Completed" the Provider has provided the e-Consult response.

1. Click on **View Notes** to check the response.

VSee Clinic Home Visits Health Help Brianna William...

Welcome to Training Room code: vsee-training

[Open](#)
 Current number of patients waiting: 0
 If this is an emergency, please call 911.

[Enter Waiting Room](#)
[Book Appointment](#)
[Submit E-Consult](#)

VSEE Patient Side Demo

VSee

PATIENT SCHEDULE APPOINTMENT

DEMO BY NINA ABOGANDA

Panoorin sa YouTube

Our Providers

Joel Barcillo

Sarah Miller, M.D.
Emergency Medicine Physician

Upcoming Appointments

There are no upcoming events.

Recent Visits View All (63)

Jay-Ileen Engalla, M.D.

Mon, 17 Jan 2022 - 10:37 AM

[View Notes](#)

Recent E-consult View All (2)

Jay-Ileen Engalla, M.D.

Wed, 08 Dec 2021 - 11:48 AM

New

[View Intake](#)

Sarah Miller, M.D.

Fri, 03 Dec 2021 - 04:17 PM

Completed 1

[View Notes](#)

2. Check the Provider's response through the **Patient Instructions** field, and the attached file if there is any.

VSee Clinic Home Visits Health Help Brianna William...

Visits > Visit #19436724

[Visit Summary](#) [Billing](#)

VISIT SUMMARY

[Complete Survey Here!](#)

Date	12/03/2021 16:17
Provider	Sarah Miller, M.D.
Visit Type	E-Consult
Visit Status	Completed

Reason for visit I am 3 months pregnant; what medication can I buy over the counter for dry cough? 2

Patient Instructions Take Dextromethorphan Robitussin 120 mg in 24 hours.

[medicine.jpg \(72.81KB\)](#)

Powered by VSee

Viewing All or Past E-Consults

To view all or past e-Consult requests;

1. Click on **Visits** tab.

The screenshot shows the VSee Clinic dashboard. At the top, there are navigation links for Home, Visits, and Health. The 'Visits' link is highlighted with a red box and a '1' in a red circle. Below the navigation, there are sections for 'Welcome to Training', 'Upcoming Appointments', 'Recent Visits', and 'Recent E-consult'. The 'Welcome to Training' section includes a video player for 'VSee Patient Side Demo' and buttons for 'Enter Waiting Room', 'Book Appointment', and 'Submit E-Consult'. The 'Upcoming Appointments' section shows 'There are no upcoming events.' The 'Recent Visits' section shows a visit by Jay-Ileen Engalla, M.D. on Mon, 17 Jan 2022 - 10:37 AM. The 'Recent E-consult' section shows two e-consults: one by Jay-Ileen Engalla, M.D. on Wed, 08 Dec 2021 - 11:48 AM, and one by Sarah Miller, M.D. on Fri, 03 Dec 2021 - 04:17 PM.

2. Once the Provider has answered the e-Consult request, it will be found under Past Visits. Scroll through the visits under Type column, locate the E-Consult request.

Note: If you have multiple recent video consultations, click the **arrow down button** under Type column.

The screenshot shows the 'MY APPOINTMENTS' page. It has a search bar and two tables: 'Upcoming Visits' and 'Past Visits'. The 'Upcoming Visits' table has columns for Visit Time, Room, Type, Provider, Amount, and Action. The 'Past Visits' table has columns for Visit Time, Room, Type, Provider, Visit Status, Amount, Payment Status, Call Duration, and Visit Summary. The 'Type' column in the 'Past Visits' table is highlighted with a red box and a '2' in a red circle. The first row in the 'Past Visits' table shows a visit on 12/03/2021 at 04:17 PM, which is an E-Consult by Sarah Miller, M.D., with a status of 'Completed'.

Visit Time	Room	Type	Provider	Visit Status	Amount	Payment Status	Call Duration	Visit Summary
12/08/2021 11:48 AM ID: 19515657	UAT MyVCare	E-Consult	Jay-Ileen Engalla, M.D.		USD 0			View
02/07/2022 10:30 AM ID: 19985890	UAT Nway OO	Video	Jay-Ileen Engalla, M.D.		USD 0			View Cancel
02/14/2022 02:30 PM ID: 20048777	Dalila Guerrero UAT	Video	Jay-Ileen Engalla, M.D.		USD 0			View Cancel
12/03/2021 04:17 PM ID: 19436724	UAT MyVCare	E-Consult	Sarah Miller, M.D.	Completed	USD 0	No payment required.		View
11/09/2021 10:10 PM ID: 18869149	Quest HealthConnect Clinic - Training	Video	Sarah Miller, M.D.	Canceled	USD 0	No payment required.		View

3. Click on **View** under Visit Summary column to check the response.

The same steps apply: [Viewing Recent E-Consult Response](#)

MY APPOINTMENTS

Upcoming Visits Search:

Visit Time	Room	Type	Provider	Amount	Action
12/08/2021 11:48 AM ID: 19515657	UAT MyVCare	E-Consult	Jay-Ileen Engalla, M.D.	USD 0	View
02/07/2022 10:30 AM ID: 19985890	UAT Nway OO	Video	Jay-Ileen Engalla, M.D.	USD 0	View Cancel
02/14/2022 02:30 PM ID: 20048777	Dalila Guerrero UAT	Video	Jay-Ileen Engalla, M.D.	USD 0	View Cancel

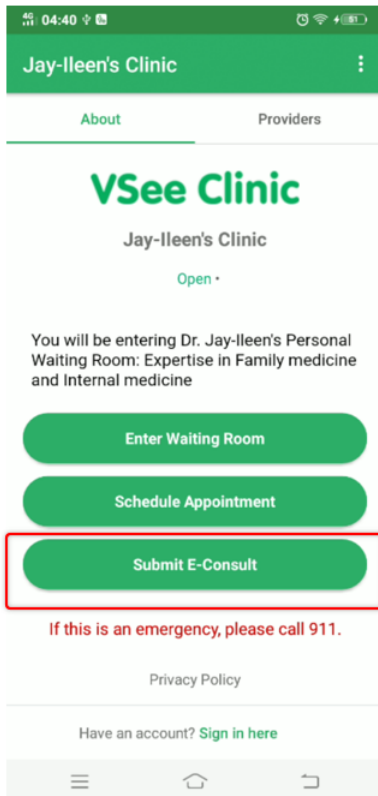
Showing 1 to 3 of 3 entries Previous **1** Next

Past Visits Search:

Visit Time	Room	Type	Provider	Visit Status	Amount	Payment Status	Call Duration	Visit Summary
12/03/2021 04:17 PM ID: 19436724	UAT MyVCare	E-Consult	Sarah Miller, M.D.	Completed	USD 0	No payment required.		View
11/09/2021 10:10 PM ID: 18869149	Quest HealthConnect Clinic - Training	Video	Sarah Miller, M.D.	Canceled	USD 0	No payment required.		View

Scope and Limitations

- This is also available using VSee Clinic Mobile App for Patients



Related article:

[How to Send an E-Consult Response](#)

For further assistance, please contact us [here](#).

Last updated on: 25 Jan, 2022

Tags

asynchronous visit

e-consult

econsult