

## How to View an E-Consult Response (Patient)

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### Viewing E-Consult Response

The Patient will receive an email notification once the Provider has answered the e-Consult request.

Click on **View E-Consult**, and you will be routed to the landing page of the clinic.

The Patient is required to log in to the VSee Clinic to view the response of the Provider.



### Viewing Recent E-Consult Response

The Patient can view recent e-Consult requests under the Recent E-consult field.

Once the status shows as "Completed" the Provider has provided the e-Consult response.

1. Click on **View Notes** to check the response.



2. Check the Provider's response through the **Patient Instructions** field, and the attached file if there is any.



### Viewing All or Past E-Consults

To view all or past e-Consult requests;

1. Click on **Visits** tab.



2. Once the Provider has answered the e-Consult request, it will be found under Past Visits. Scroll through the visits under Type column, locate the E-Consult request.

Note: If you have multiple recent video consultations, click the **arrow down button** under Type column.



3. Click on **View** under Visit Summary column to check the response.

The same steps apply: [Viewing Recent E-Consult Response](#)



## Scope and Limitations

- This is also available using VSee Clinic Mobile App for Patients



Related article:

[How to Send an E-Consult Response](#)

For further assistance, please contact us [here](#).

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Tags

asynchronous visit

e-consult

econsult