



[Knowledgebase](#) > [VSee Clinic for Patients](#) > [How to View an E-Consult Response \(Patient\)](#)

How to View an E-Consult Response (Patient)

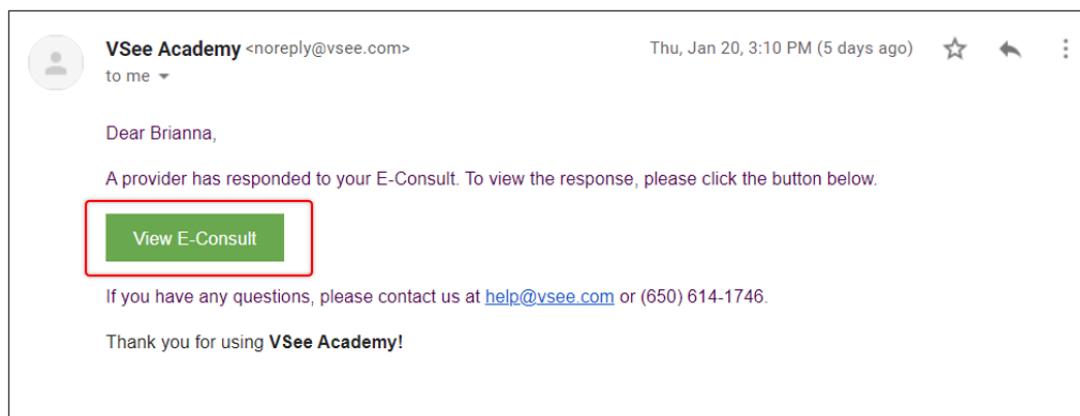
Jay-Ileen (Ai) - 2023-07-18 - [VSee Clinic for Patients](#)

Viewing E-Consult Response

The Patient will receive an email notification once the Provider has answered the e-Consult request.

Click on **View E-Consult**, and you will be routed to the landing page of the clinic.

The Patient is required to log in to the VSee Clinic to view the response of the Provider.



Viewing Recent E-Consult Response

The Patient can view recent e-Consult requests under the Recent E-consult field.

Once the status shows as "Completed" the Provider has provided the e-Consult response.

1. Click on **View Notes** to check the response.

Welcome to Training

Room code: vsee-training

 Open
 Current number of patients waiting: 0
 If this is an emergency, please call 911.

 Enter Waiting Room
 Book Appointment




Upcoming Appointments

There are no upcoming events.

Recent Visits 

 Jay-Ileen Engalla, M.D.
 Mon, 17 Jan 2022 - 10:37 AM
[View Notes](#)

Recent E-consult 

 Jay-Ileen Engalla, M.D.
 Wed, 08 Dec 2021 - 11:48 AM
 New
[View Intake](#)

 Sarah Miller, M.D.
 Fri, 03 Dec 2021 - 04:17 PM
 Completed
[View Notes](#) 

Our Providers

 Joel Barcillo
 Sarah Miller, M.D. Family Medicine Specialist

2. Check the Provider's response through the **Patient Instructions** field, and the attached file if there is any.

Visits > Visit #19436724

[Visit Summary](#) [Billing](#)

VISIT SUMMARY

[Complete Survey Here!](#)

Date 12/03/2021 16:17
 Provider Sarah Miller, M.D.
 Visit Type E-Consult
 Visit Status Completed

Reason for visit I am 3 months pregnant; what medication can I buy over the counter for dry cough?

Patient Instructions Take Dextromethorphan Robitussin 120 mg in 24 hours.

[medicine.jpg \(72.81KB\)](#)

Powered by VSee

Viewing All or Past E-Consults

To view all or past e-Consult requests;

1. Click on **Visits** tab.

VSee Clinic Home Visits 1 Health

Welcome to Training Room code: vsee-training

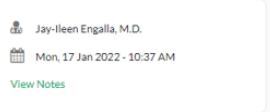
Open Current number of patients waiting: 0 If this is an emergency, please call 911.

[Enter Waiting Room](#) [Book Appointment](#) [Submit E-Consult](#)

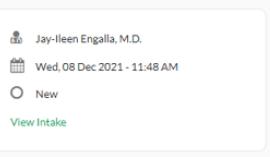


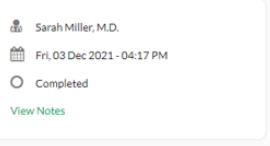
Upcoming Appointments There are no upcoming events.

Recent Visits [View All \(63\)](#)



Recent E-consult [View All \(2\)](#)





Our Providers

 Joel Barcillo  Sarah Miller, M.D. Family Medicine Physician

2. Once the Provider has answered the e-Consult request, it will be found under Past Visits. Scroll through the visits under Type column, locate the E-Consult request.

Note: If you have multiple recent video consultations, click the **arrow down button** under Type column.

VSee Clinic Home Visits Health Help Test Device 1 Brianna William...

MY APPOINTMENTS

Upcoming Visits [Search:](#)

Visit Time	Room	Type	Provider	Amount	Action
12/08/2021 11:48 AM ID: 19515657	UAT MyVCare	E-Consult	Jay-Ileen Engalla, M.D.	USD 0	View
02/07/2022 10:30 AM ID: 19985890	UAT Nway OO	Video	Jay-Ileen Engalla, M.D.	USD 0	View Cancel
02/14/2022 02:30 PM ID: 20048777	Dalila Guerrero UAT	Video	Jay-Ileen Engalla, M.D.	USD 0	View Cancel

Showing 1 to 3 of 3 entries 1

Past Visits [Search:](#)

Visit Time	Room	Type	Provider	Visit Status	Amount	Payment Status	Call Duration	Visit Summary
12/03/2021 04:17 PM ID: 19436724	UAT MyVCare	E-Consult	Sarah Miller, M.D.	Completed	USD 0	No payment required.		View
11/09/2021 10:10 PM ID: 18869149	Quest HealthConnect Clinic - Training	Video	Sarah Miller, M.D.	Canceled	USD 0	No payment required.		View

3. Click on **View** under Visit Summary column to check the response.

The same steps apply: [Viewing Recent E-Consult Response](#)

MY APPOINTMENTS

Upcoming Visits Search:

Visit Time	Room	Type	Provider	Amount	Action
12/08/2021 11:48 AM ID: 19515657	UAT MyVCare	E-Consult	Jay-Ileen Engalla, M.D.	USD 0	View
02/07/2022 10:30 AM ID: 19985890	UAT Nway OO	Video	Jay-Ileen Engalla, M.D.	USD 0	View Cancel
02/14/2022 02:30 PM ID: 20048777	Dalila Guerrero UAT	Video	Jay-Ileen Engalla, M.D.	USD 0	View Cancel

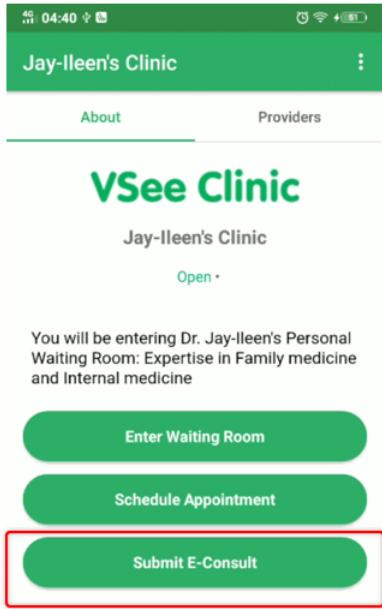
Showing 1 to 3 of 3 entries Previous [1](#) Next

Past Visits Search:

Visit Time	Room	Type	Provider	Visit Status	Amount	Payment Status	Call Duration	Visit Summary
12/03/2021 04:17 PM ID: 19436724	UAT MyVCare	E-Consult	Sarah Miller, M.D.	Completed	USD 0	No payment required.		View 3
11/09/2021 10:10 PM ID: 18869149	Quest HealthConnect Clinic - Training	Video	Sarah Miller, M.D.	Canceled	USD 0	No payment required.		View

Scope and Limitations

- This is also available using VSee Clinic Mobile App for Patients



The screenshot shows the VSee Clinic mobile app interface. At the top, there is a status bar with signal strength, time (04:40), and battery level. Below it is a green header bar with the text "Jay-Ileen's Clinic" and a three-dot menu icon. The main content area has a green header "VSee Clinic" and a sub-header "Jay-Ileen's Clinic". Below this, there is a button labeled "Open" with a dropdown arrow. A message states: "You will be entering Dr. Jay-Ileen's Personal Waiting Room: Expertise in Family medicine and Internal medicine". There are three green buttons: "Enter Waiting Room", "Schedule Appointment", and "Submit E-Consult". The "Submit E-Consult" button is highlighted with a red box. At the bottom, a red text message says "If this is an emergency, please call 911.".

[Privacy Policy](#)

Have an account? [Sign in here](#)



Related article:

[How to Send an E-Consult Response](#)

For further assistance, please contact us [here](#).

Last updated on: 25 Jan, 2022

- Tags
- [asynchronous visit](#)
- [e-consult](#)
- [econsult](#)