

How to Use the SOAP Notes

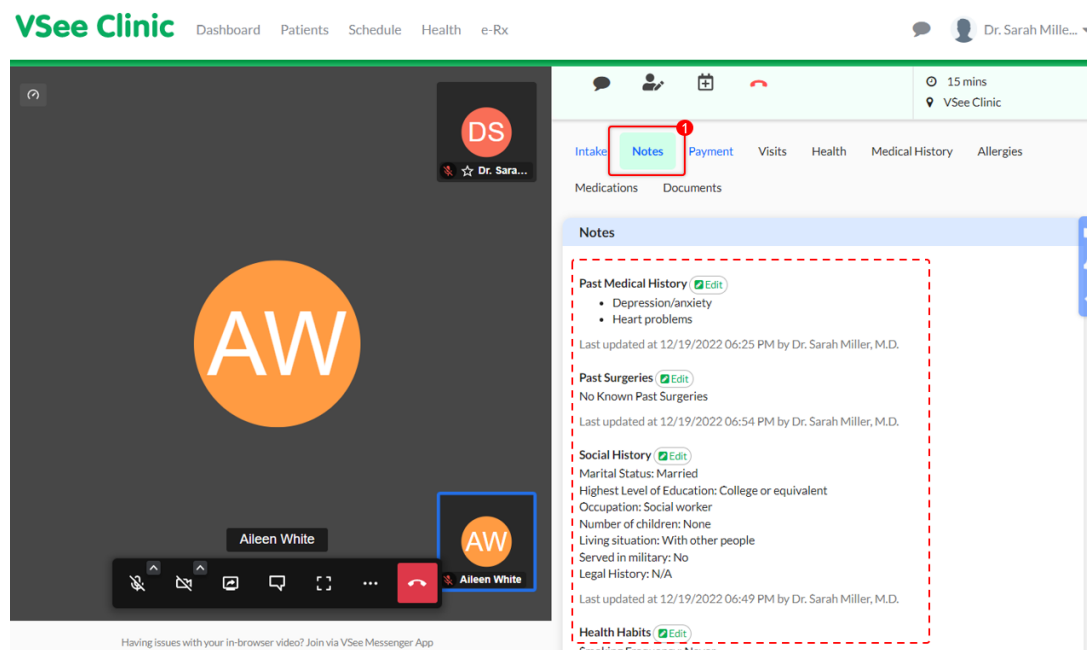
Jay-Ileen (Ai) - 2023-04-12 - VSee Clinic for Providers

While you are on the call with the patient, you can add your notes.

Note: Updating the Notes can also be done after the visit.

1. Click on the **Notes** tab.

You will first see the patient's **Electronic Medical Records (EMR)** section. Read [here](#) to know how to update the Patient's EMR.



You will then see **New Prescriptions** that allow you to prescribe medication for the patient. There is also a table to view the patient's recently prescribed medications. Read [here](#) to know how to use the eRX feature.

You may click on **Preferred Pharmacy** to update the Patient's selected pharmacy during the Intake process.

This screenshot shows a video call in progress with a patient named Aileen White. The patient's initials 'AW' are displayed in a large orange circle. The sidebar on the right contains the following information:

- Status: In Progress
- Buttons: Add Participants, In call
- Navigation: Intake, Notes, Payment, Visits, Health, Medical History, Allergies, Medications
- Documents: Last updated at 12/19/2022 06:57 PM by Dr. Sarah Miller, M.D.
- Section: New Prescriptions (with Edit button)
- Table: A table with columns for Name, Quantity, Dispensings, Directions, Date, Prescriber, and St. It currently shows 'No Items'.
- Section: Preferred Pharmacy (with Edit button)
- Text: Shollenberger Pharmacy, 2002 S. McDowell Blvd Ext, Petaluma, CA, 94954, 7079845571
- Form: Subjective(optional) with a Note Templates dropdown.

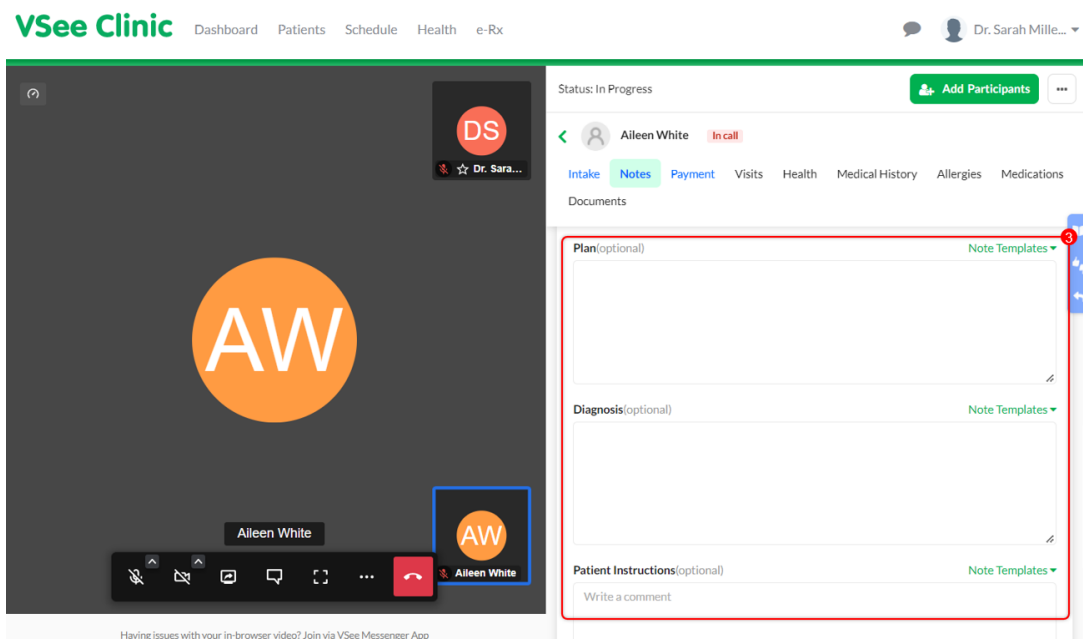
2. Input your notes from Subjective - Objective - Assessment.

Note: You can use the scrollbar on the right to scroll up and down the page.

This screenshot is similar to the previous one, but with the following changes:

- The 'Preferred Pharmacy' section is now expanded to show: Shollenberger Pharmacy, 2002 S. McDowell Blvd Ext, Petaluma, CA, 94954, 7079845571.
- The 'Subjective(optional)', 'Objective(optional)', and 'Assessment(optional)' sections are highlighted with a red border.
- A red question mark is placed next to the scrollbar on the right side of the sidebar.

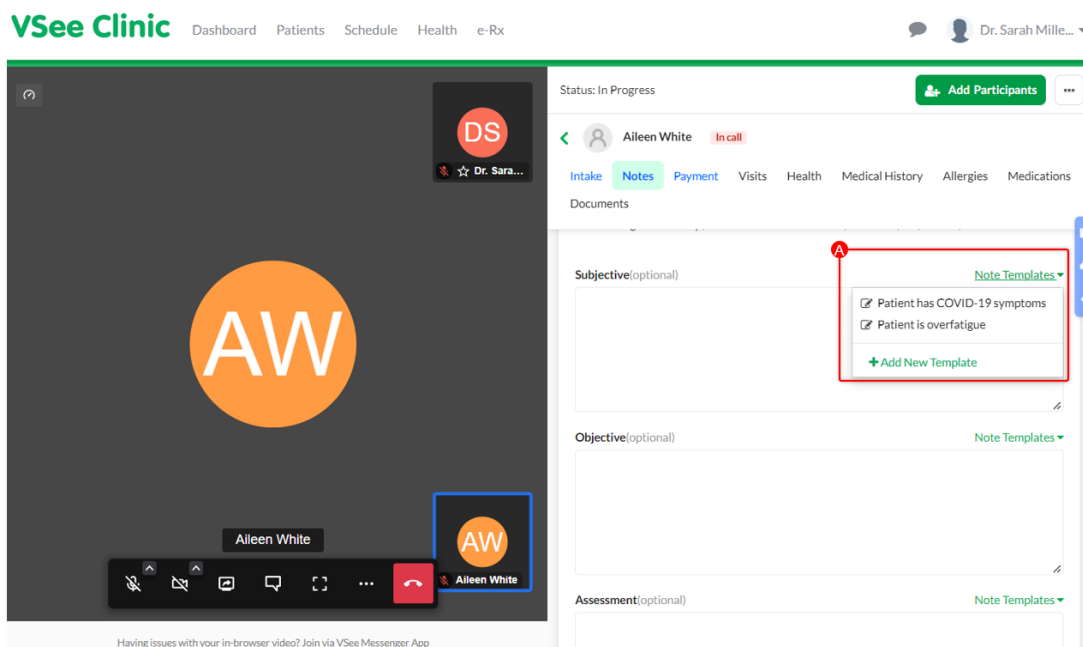
3. Input your notes from Plan - Diagnosis - Patient Instructions.



The fields for Subjective - Objective - Assessment - Plan - Diagnosis - Patient Instructions all have the option to use and add **Note Templates**. This will serve as your shortcut for faster taking down of notes during the telemedicine consultation.

Note: You can only add text templates and not upload any files.

A. Click on the **Note Templates** dropdown and select from the available options, or click **Add New Template**.



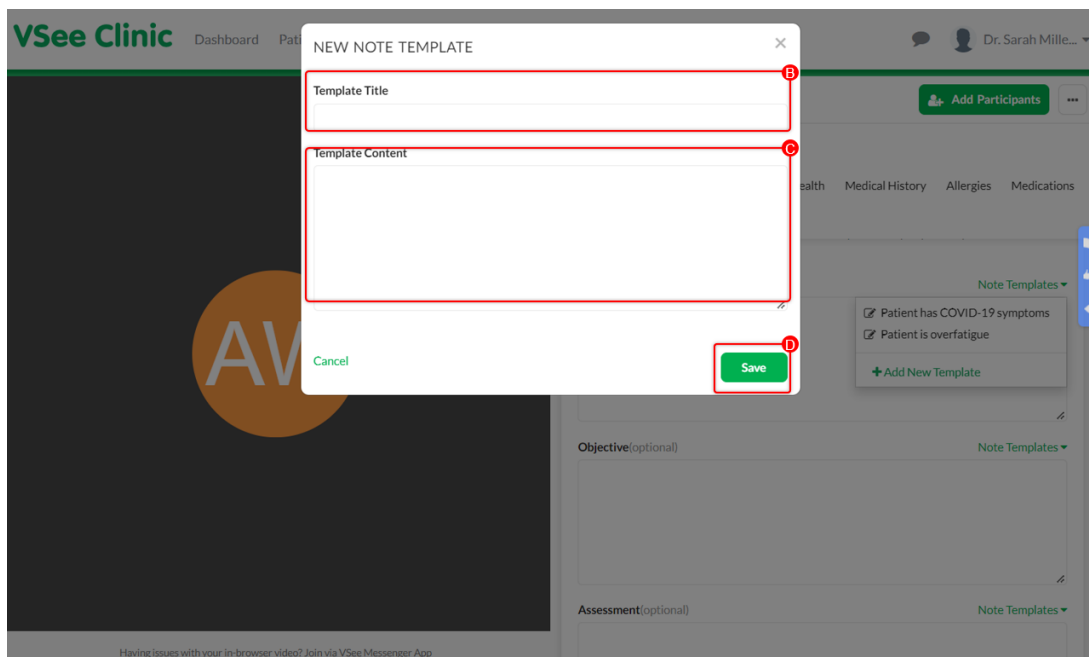
B. Add a **Template Title**.

C. Add the **Template Content**.

D. Click on **Save**.

Note: When you add a Note template, this will still be available for you to use on your

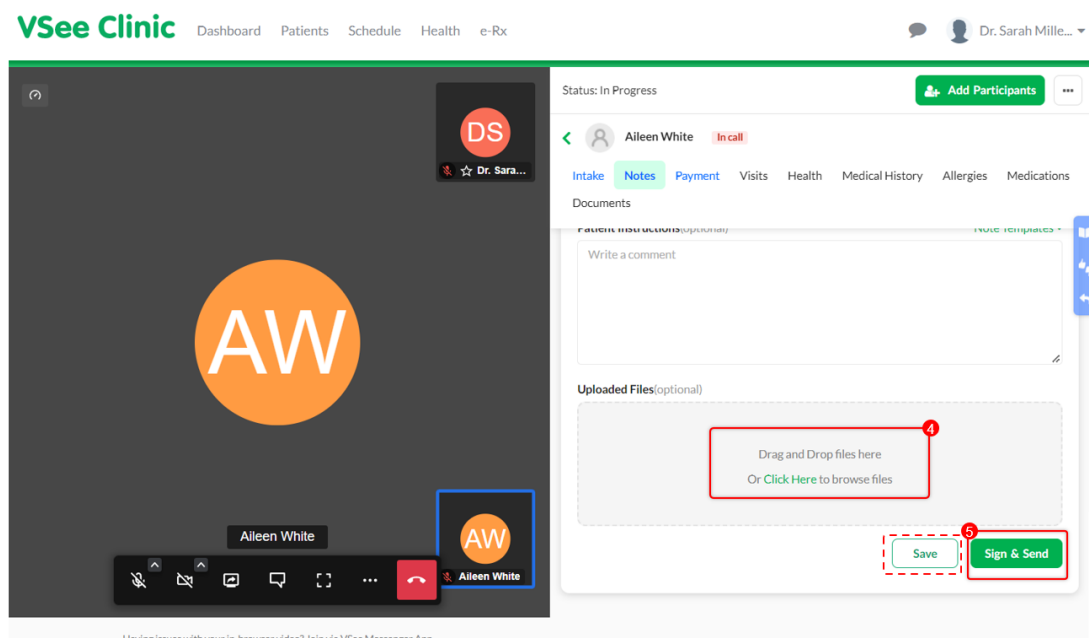
next appointments, whether it is for the same patient or for other patients of yours. These templates cannot be seen or used by other Providers of the clinic.



4. You have the option to attach files for the Patient to view in his/her visit summary.

5. Click **Sign & Send** to submit the visit summary to the patient. Or you can also click on **Save** to finish later.

Note: Only the Patient instructions and Uploaded files will be seen in the patient's visit summary.



You still have the option to click on **Edit** if you need to update the Notes.

Note: An updated visit summary will be sent to the patient.

Note: The screenshots above are taken using the new visit page version. To know how to switch to the new version, read: [Three Ways to Switch From Old to New Visit Page](#).

Related Articles:

- [How to Edit the Patient's EMR](#)
- [How to Use eRx \(DoseSpot\)](#)

Need more assistance? Send us an email at help@vsee.com or check out the [Help](#) section under the Profile Menu of your VSee Clinic.

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