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How to Use the Free Trial for Plus Jay-Ileen (Ai) - 2023-07-20 - Free VSee Clinic

VSee offers free 2 weeks Plus trial for Free Clinic users.

Note: This is only valid once for newly subscribed Plus users and is not available for Premium downgrade users. This is also not available for Plus downgrade users.

Try the 14-Day Plus Trial Period

As soon as you log in to your Free Clinic account, on the upper and lower portion of your Dashboard you can see a banner with an option for you to use the 14-day free trial for Plus clinic.

1. Click on any of the Get 14 Days Free buttons.

Note: If you click on **Skip Trial**, the blue banner at the bottom will go away but you will still have the green banner on the upper portion to utilize when you decide to use the trial period. ×

FREE Upgrade to Plus, Cancel Anytimt. Get 14 Day	rs Free
VSee Clinic Dashboard Patients	👤 Gennie Free tan 👻
✓ Ready for Visits There are no patients waiting at this time. Invite Patients	
	Call or chat with your patients View help articles
Free Upgrade to Plus! Get 14-day free trial. Cancel anytime. Skip Trial Get 14 Days Free	scheduline View more features

2. You will be asked to input the **Name on your Card** and **Card number**. Note: The \$29.00 USD will only be charged from your card after the 14-day trial period. You can cancel anytime during the trial period.

You can also add a coupon code if you have one.

Click on **Proceed With Payment** to continue.

VSee Clinic

\$29.00 USD billed m	nonthly after your 14-day trial. Cancel anytime.
Name on Card	
Card number	Autofill liv
Coupon Code	Appl

3. You will see a confirmation that you have successfully upgraded your Clinic plan to Plus.

Click on **Go To My Dashboard** to check the features of the Plus Clinic.



Upgrade Successfully
You have successfully subscribed to Clinic Plus (Monthly) Go To My Dashboard
Powered by VSee

You will be routed to your Dashboard.

You can click on **Start Here** to view training resources available for you to understand better the Plus Clinic.



Cancel the 14-Day Plus Trial Period

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1. If you decide to cancel the trial period and revert back to Free Clinic, click on **Your Name** or the **Profile Menu**.

2. Select Clinic Plans.

VSee Clinic Dashboard Patients Schedule		Sarah Miller Fr 👻
Welcome Sarah! Get training resources to your VSee Clinic Plus. Start Here	C	My Account Clinic Plans
✓ Ready for Visits	Invite Patient Today's Schedule	Waiting Room Notifications
There are no patients waiting at this time. Invite Patients	No appointments at thi	s Help
	Reminder	Test Device
	No reminders at this tim	Log Out
Powered by VSee		

3. Click on **Downgrade**.

Note: You can also upgrade to the Premium or Enterprise Clinics from this page.



4. A pop-up window will appear. Click on **Downgrade My Plan**. Note: When you cancel during your free trial, you will be downgraded to the Free plan with immediate effect.



5. You will be asked to tell us why you decided to downgrade your plan. It is optional to click on the checkboxes or leave your own reason in the field provided.

If you did place some feedback, you can leave the **VSee may contact me about my feedback** checked so that our support team can reach out to you.

Click on Submit & Downgrade My Plan to proceed.

VSee Clinic	Dashboa	× Sarah Miller Fr *
Welcome Sarah! Get training reso	urces to you Your feedback will help us improve the product	×
For individual provid Free \$0/month		For large teams or complex kflows and integrations iterprise Contact Us
 No download, one video link Unlimited 1-1 vid and screenshare Personalized wai Simple intake Signed BAA for H compliance Knowledge Base 	e-click leo, chats. ting room IIPAA Group sheduling & email Submit & Downgrade N analytics Subrit & Submit & Downgrade N analytics Subrit & Subrit & Downgrade N analytics Subrit & Subrit & Downgrade N analytics Subrit & Subrit & Subr	y Plan y Plan y Plan y Custom EMR notes y Custom assessment forms

6. You will see a confirmation that you have sent your feedback. Click on **Go To My Dashboard**.



7. You will be routed to your Free Clinic Dashboard and you will no longer have the option to try the Plus Trial period again.

You can choose to upgrade back to Plus (or the other plans - Premium or Enterprise) by clicking on **Upgrade Now**.

VSee Clinic (Free). Add providers, scheduling, eRX and	d other features <mark>. Upgrade Now</mark>
VSee Clinic Dashboard Patients	ያ Sarah Miller Fr 🔻
✓ Ready for Visits	Invite Patient
There are no patients waiting at this time. Invite Patients	Get to know your dashboard
	Invite patients to your Clinic
	View help articles
Powered by VSee	

Need more assistance? Send us an email at <u>help@vsee.com</u> or check out the <u>Help</u> section under the Profile Menu of your VSee Clinic.

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