# VSee

## How to Use the Analytics Dashboard

Jay-Ileen (Ai) - 2024-04-17 - VSee Clinic for Admins

The Analytics Dashboard is a smart tool available for the Admin and Analyst user roles to help you understand your Clinic data.

[What can I do with the Analytics Dashboard?](#)

[What are the different kinds of supported widgets?](#)

*Note: This feature is only available for user roles (i.e. Admin, Analyst) with access to Reports. Please* [Contact Sales](#) *or your Account Manager to enable this feature in your Clinic.*

**Features of the Analytics Dashboard**

- Self-customize your Data Analytics Dashboard with easy drag-and-drop data widgets. Control how you want to display and organize data that's most important to you. Choose from the options to present data through numbers, spreadsheet and chart widgets. Fast export only the data displayed in a widget with a single click.

**Supported Widgets**
There are 3 kinds of supported widgets - numbers, spreadsheet, and chart widgets.

1. Number Widgets
**Total Visit**
Counts **In-progress** & **Completed visits** only (*regardless visit type: appointment, walkin, invite, e-consult*)

**Avg Visit Duration**

Counts **walk-in** and **invited visits** only (*regardless of visit status: pending, in-progress, completed, or deleted*)



**Avg Wait Time**

Counts **walk-in**, and **invited visits** only (*regardless of visit status: pending, in-progress, completed, or deleted*)



**Payment Collected**

Counts every visit (*regardless of visit status, type*)



**Active Clinics**

Active: if there is a patient/provider active in the Clinic

### Active Providers

The number of providers who logged in or had some activities during the specified time period (day/week/month,etc).



### Active Patients

The Number of patients who logged in or had some activities during the specified time period (day/week/month,etc)



### Patients Drop-off

Counts every **walk-in**/**invite** which doesn't have any "duration" data (regardless of status, even it is completed) + "**intake drop off**"



2. Spreadsheet Widgets

### Patient reviews

## Clinic/WR Utilization



**Scope: All, Clinic**

- All: show list of clinics

- Clinic: show list of rooms

## Average Wait Time



**Scope: All, Clinic**

- All: show list of clinics

- Clinic: show list of rooms

## Average Call Duration



**Scope: All, Clinic**

- All: show list of clinics

- Clinic: show list of rooms

3. Chart Widgets

## Active Users



## Clinic/WR Utilization Breakdown

## Patients Drop-offs



## Provider Rating



## Patient Rating



## Patient Drop-off Survey



**Related articles:**

- What can a Clinic Analyst Do?

- Clinic Admin: User Roles

For further assistance, please contact us here.