



Knowledgebase > VSee Clinic for Providers > How to Disable Video Reactions on Mac and iOS devices

How to Disable Video Reactions on Mac and iOS devices

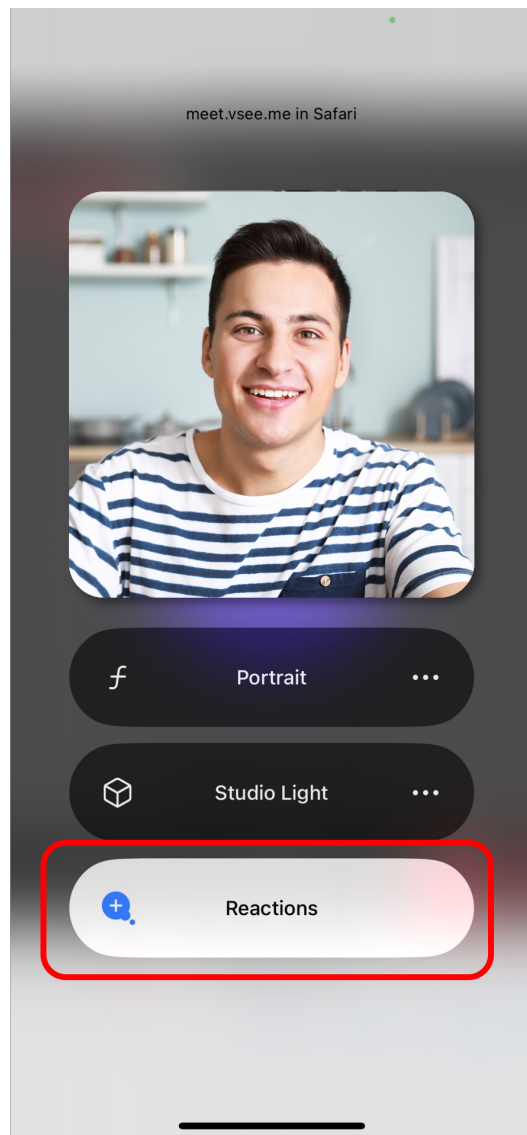
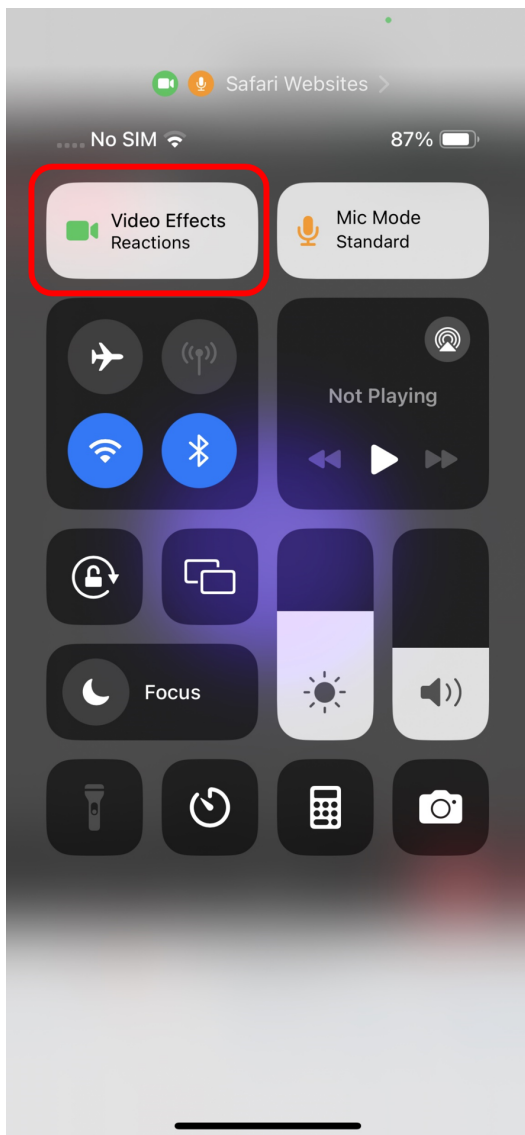
Jay-Ileen (Ai) - 2024-04-02 - VSee Clinic for Providers

In October 2023, Apple released video reactions which affected macOS Sonoma and [iOS 17](#) users. These video reactions are turned on by Apple BY DEFAULT and applied to ANY video app you may use, including VSee.

(For iOS 17.4 and above, [video reactions can now be disabled by default](#) by individual app makers.)

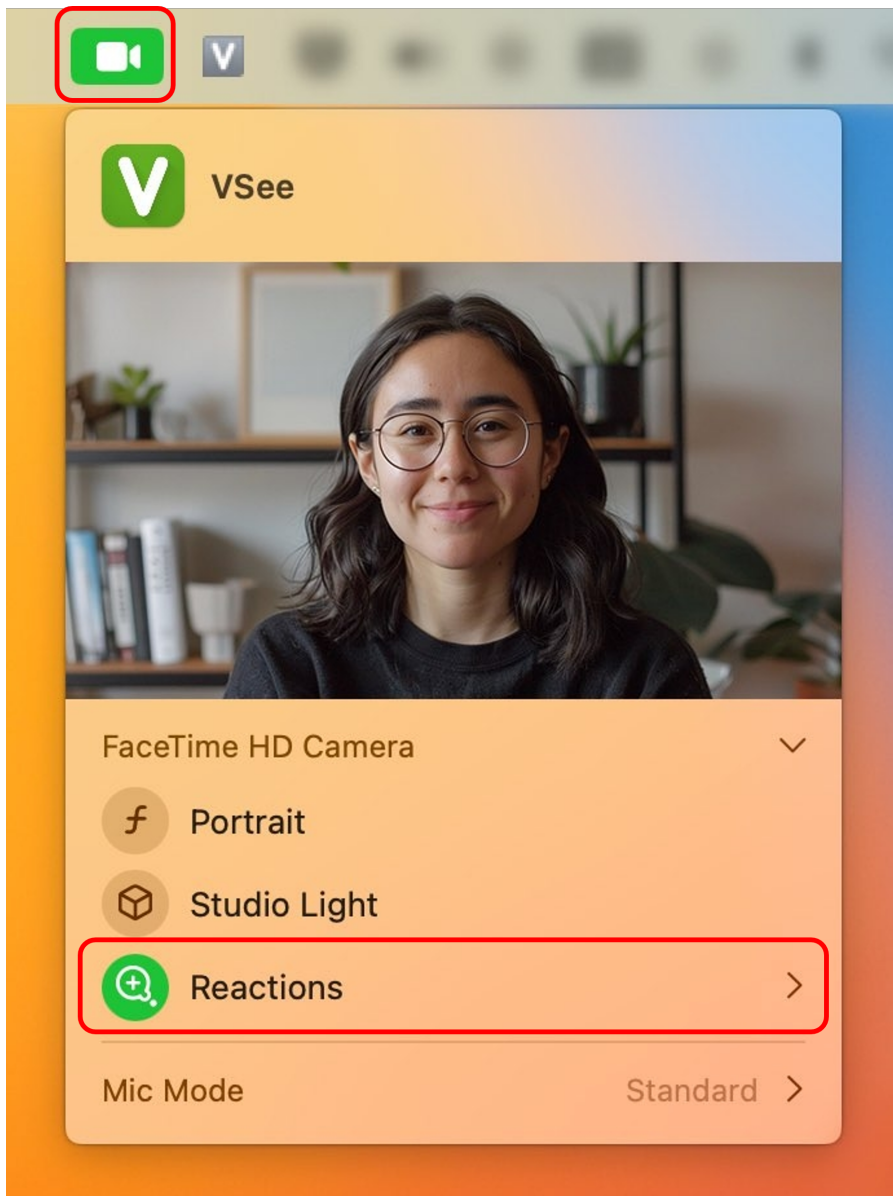
To disable this feature on iOS:

1. Start a test call on VSee. (VM users can call demo@vsee.com.)
2. Swipe down to open the Control Center.
3. Tap "Video Effects" widget.
4. Tap "Reactions" to un-highlight.
5. Tap to return to call.



To disable this feature on Mac:

1. Start a test call on VSee.
2. Click the VSee video icon in the menu bar.
3. Under the video window, click "Reactions" to un-highlight.



To disable this feature on a browser video call:

1. Log in and start the call from your VSee Clinic dashboard.
2. Tap to open the Control Center.
3. Tap “Video Effects” widget
4. Tap “Reactions” to un-highlight
5. Tap to return to the call

*Note: According to [this Apple user forum](#), if you are doing browser-based video calls, you will need to disable “Reactions” every single time you have a new call. This is because there is no way to set the default to off.

Here are some more resources about Reactions and how to disable them:

- [Apple official support article](#)

- [TechRadar step-by-step instructions with pictures](#)
- [Quick 1 minute video tutorial by Tech Talk America](#)

Need more assistance? Send us an email at help@vsee.com or check out the [Help](#) section under the Profile Menu of your VSee Clinic.

Tags

iOS reacts

reactions

reacts