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How to Setup Remote Exam Device Control (Remote Medic Nurse)

Jay-Ileen (Ai) - 2024-11-18 - VSee Messenger (Providers and Patients)

Before the first appointment, you need to have the one-time set-up of the Peripheral Streaming Devices for audio and video.

One-time Set-up of Remote Audio

- 1. Click on the **gear** icon or **Settings**.
- 2. Select Audio.
- 3. Click on + Add Microphone.

vSee	-	
General	Microphone	
Audio	Device Default Device: [Krisp Microphone (Krisp Audio)]	ł,
Video	Volume 🔌 Muted	F
Ð	Audio processing	6
• J	Auto Gain Control Automatically adjust microphone volume to moderate audible level	6
	Acoustic Echo Cancellation Minimize audio echo feedback	
	+ Add Microphone	
	∎(# Speaker	
	Device Default Device: [Headset Earphone (Plantronics Blackwire Volume	
	Ringing	

1. Select which type of audio device you want to add:

•Aux Mic

×

Stethoscope

2. Under **Device**, select from the dropdown options the name of the device you connected to the computer/console.

General	Volume @ Muted #0 -	
Audio	Audio processing	
Video	Auto Gain Control Automatically adjust microphone volume to moderate audible level	•
	Acoustic Echo Cancellation Minimize audio echo feedback	
	Aux Mic - Remove	
	Stethoscope Remove	
	0	
	Device Select from list	X
	Device Select from list Select from list Headset Microphone (Plantronics Blackwire 3220 Serie Allow Rei Allow remc Allow remc Microphone Array (Realtek(R) Audio)	es)
	Device Select from list Select from list Select from list Headset Microphone (Plantronics Blackwire 3220 Serie Allow Rei Allow remc Krisp Microphone (Krisp Audio) Microphone Array (Realtek(R) Audio) Audio processing	es)
	Device Select from list Select from list Headset Microphone (Plantronics Blackwire 3220 Serie Allow Rei Allow remc Microphone Array (Realtek(R) Audio) Audio processing + Add Microphone	98)

1. Under Allow Remote, select Only Moderators from the dropdown options.

(This option allows the **host** or the Provider to be the only one to turn on/off the device.

1. Under **Audio processing**, click to toggle on.

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(This is recommended for clear audio for Stethoscope mode)

bee		_ 0
General	meeting	
Audio	Audio processing	
Video	Stethoscope < - Remove	
	Device Microphone Array (Realtek(R) Audio)	
	Allow Remote Allow remote users to switch to this device during a meeting	Don't Allow
	Audio processing	Everyone
	Audio processing	•
	+ Add Microphone	
	∎# Speaker	
	Device Default Device: [Headset Earphone (Plan	ntronics Blackwire
	Volumo	

*Scroll down and click on a new **+Add Microphone** to add more audio peripheral streaming devices. You need to add them one by one.

Note: You need to turn on the main microphone of the patient during the visit so that the Provider can remotely access it.

One-time Set-up of Remote Camera

- 1. Click on the **gear** icon or **Settings**.
- 2. Select Video.

×

3. Click on **+ Add Camera**.



1. Select which type of camera device you want to add:

• Webcam

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- General Exam Camera
- Otoscope
- Iriscope
- Dermatoscope
- \circ Ultrasound
- 2. Under **Device**, select from the dropdown options the name of the device you connected to the computer/console.

VSee	2		×
	General	Mirror Whether to mirror this video locally	
	Audio	4 General Exam camera - Remove	
**	Video	Webcam General Exam camera Otoscope	
\$		Irisscope Dermatoscope	
		Device Select from list	
		5 Device Select from list Select from list	
		HD User Facing Resolution Resolution o_Amolto Virtual Camera	
		Frame rate 15 -	
			A

1. Under Allow Remote, select Only Moderators from the dropdown options.

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(This option allows the **host** or the Provider to be the only one to turn on/off the device.

Under **Enable**, do not toggle on so that the video feed of the added camera will not automatically show once the visit starts. The Remote Provider will turn it on when needed.

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Resolution Resolution of video	Standard 480p
Frame rate Frames per second	15 —
6 Allow Remote Allow remote users to enable/disable this video feed	Don't Allow Don't Allow Only Moderators
Whether this video feed is shown in m	eeting.
+ Add Cam	era
+ Add Cam	era
+ Add Cam Enable Whether this video feed is shown in meeting	era

*Scroll down and click on a new **+Add Camera** to add more camera peripheral streaming devices. You need to add them one by one.

Note: You need to turn on the main camera of the patient during the visit so that the Provider can remotely access it.

Related Articles:

- <u>Remote Exam Device Control</u>
- How to Use the Remote Exam Device Control

Need more assistance? Send us an email at <u>help@vsee.com</u>.

Tags control device peripheral device peripheral streaming devices Remote Exam Device Remote Exam Device Control