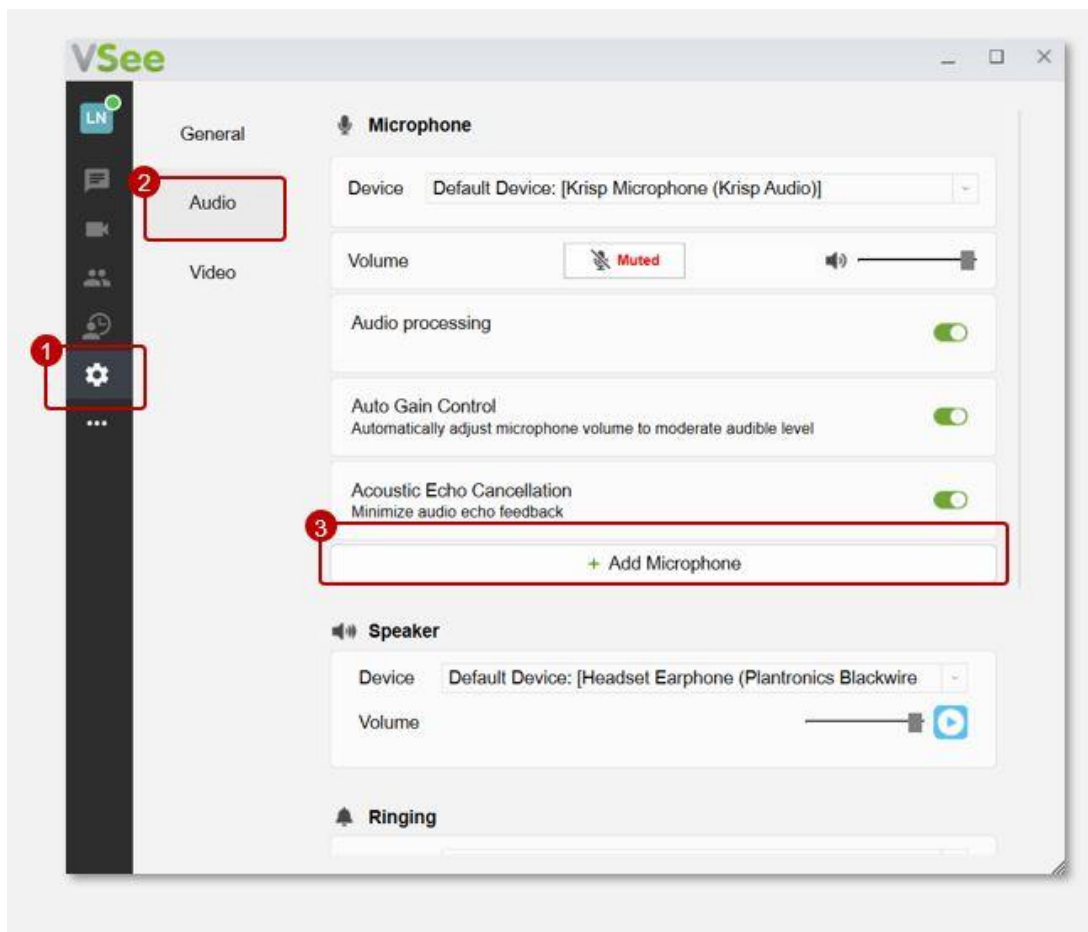# How to Setup Remote Exam Device Control (Remote Medic Nurse)

Jay-Ileen (Ai) - 2024-11-18 - VSee Messenger (Providers and Patients)

Before the first appointment, you need to have the one-time set-up of the Peripheral Streaming Devices for audio and video.

One-time Set-up of Remote Audio

1. Click on the **gear** icon or **Settings**.

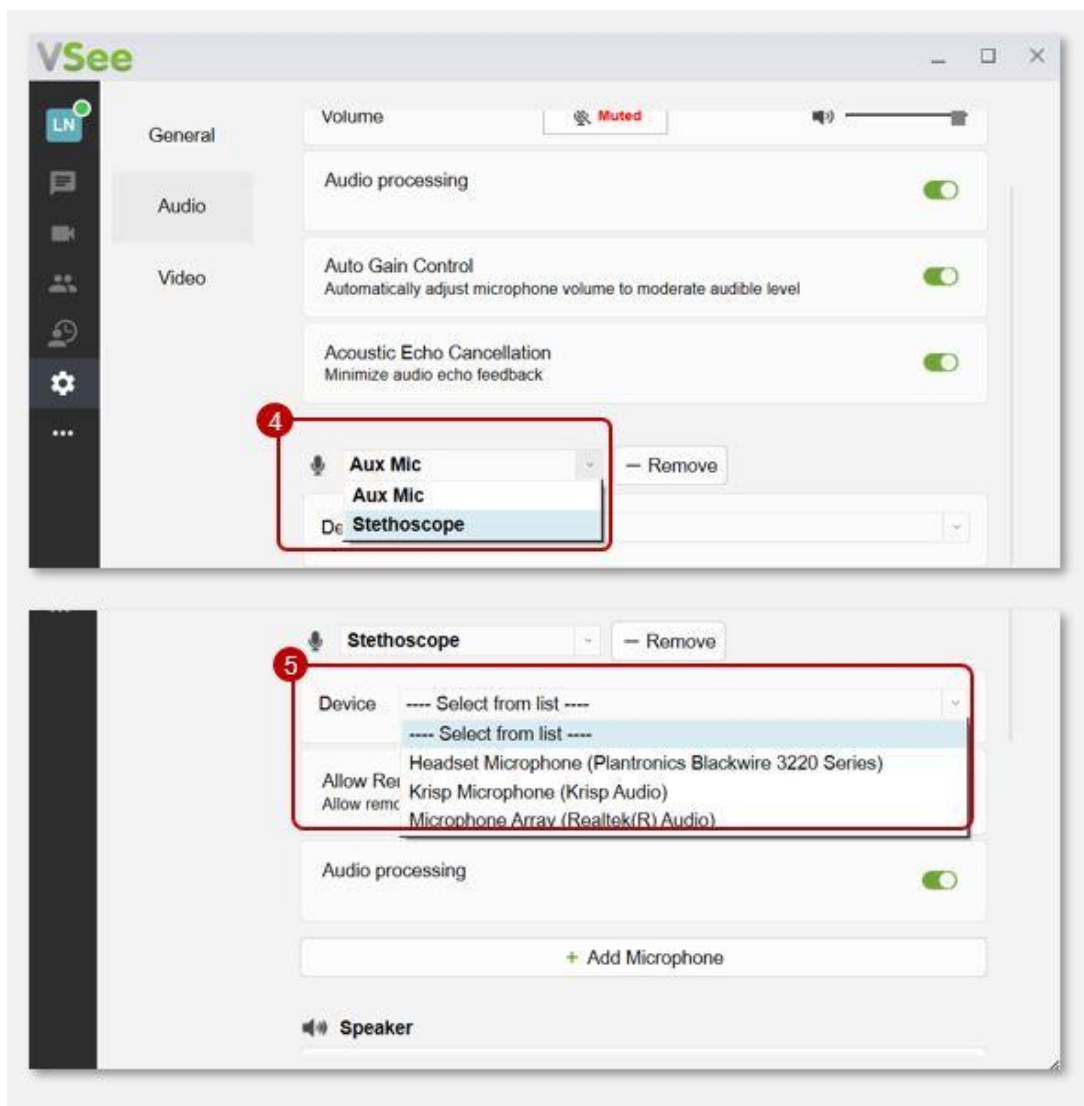2. Select **Audio**.

3. Click on **+ Add Microphone**.

1. Select which type of audio device you want to add:

   •**Aux Mic**

   •**Stethoscope**

2. Under **Device**, select from the dropdown options the name of the device you connected to the computer/console.

VSee

General

Audio

Video

Volume   🎙 **Muted**   🔊 ————●

Audio processing   🟢

Auto Gain Control
Automatically adjust microphone volume to moderate audible level   🟢

Acoustic Echo Cancellation
Minimize audio echo feedback   🟢

4

🎙 **Aux Mic**   — Remove

    Aux Mic

De   **Stethoscope**

🎙 **Stethoscope**   — Remove

5

Device   ---- Select from list ----

    ---- Select from list ----

Allow Re   Headset Microphone (Plantronics Blackwire 3220 Series)

Allow remo   Krisp Microphone (Krisp Audio)

    Microphone Array (Realtek(R) Audio)

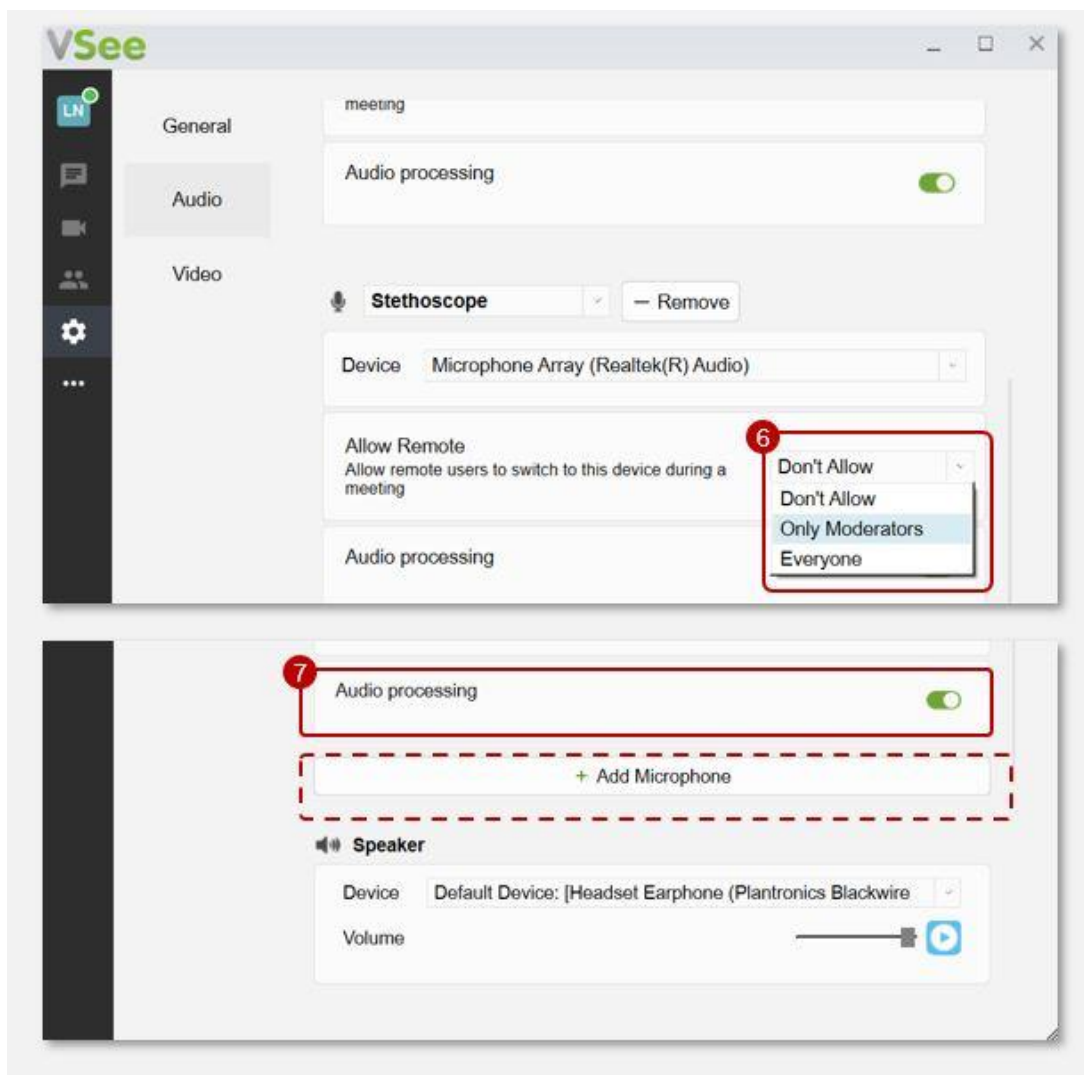Audio processing   🟢

\+ Add Microphone

🔊 **Speaker**

1. Under **Allow Remote**, select **Only Moderators** from the dropdown options.

(This option allows the **host** or the Provider to be the only one to turn on/off the device.

1. Under **Audio processing**, click to toggle on.

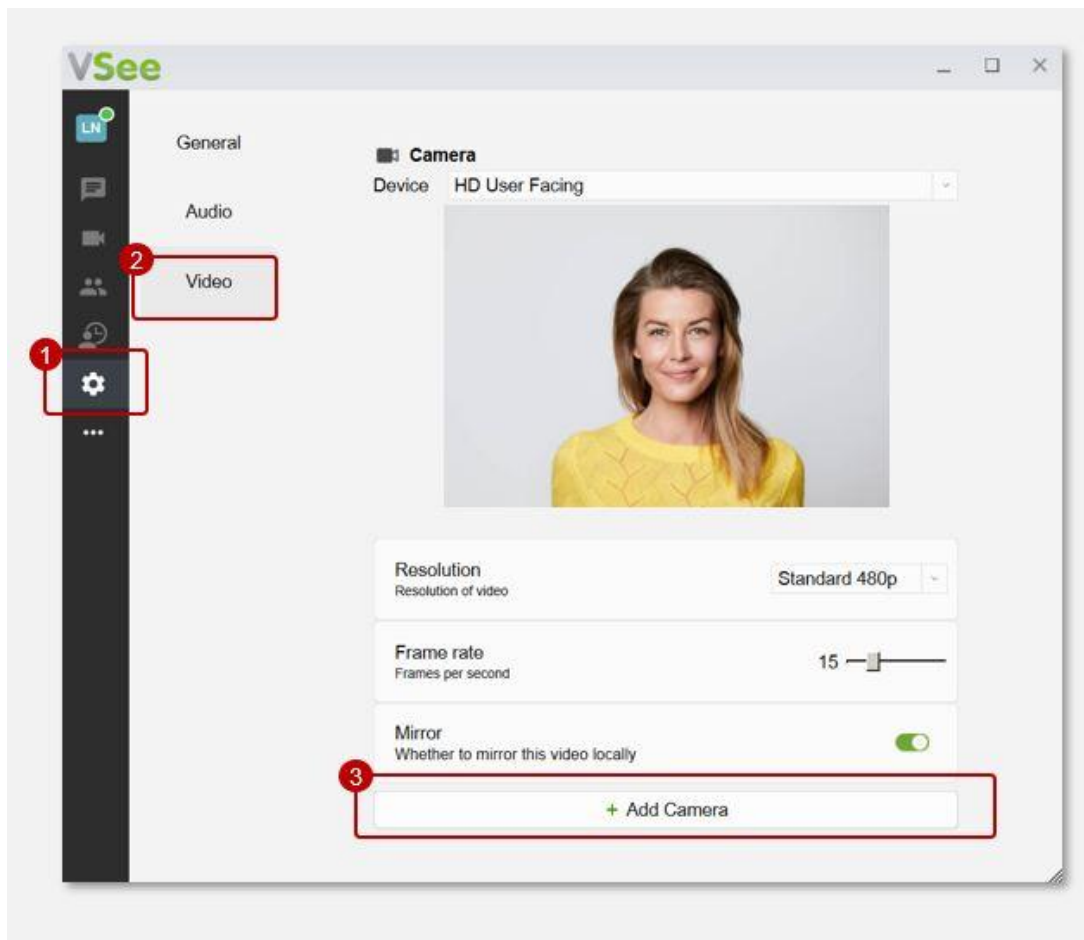(This is recommended for clear audio for Stethoscope mode)

*Scroll down and click on a new **+Add Microphone** to add more audio peripheral streaming devices. You need to add them one by one.

Note: You need to turn on the main microphone of the patient during the visit so that the Provider can remotely access it.

One-time Set-up of Remote Camera

1. Click on the **gear** icon or **Settings**.

2. Select **Video**.

3. Click on **+ Add Camera**.
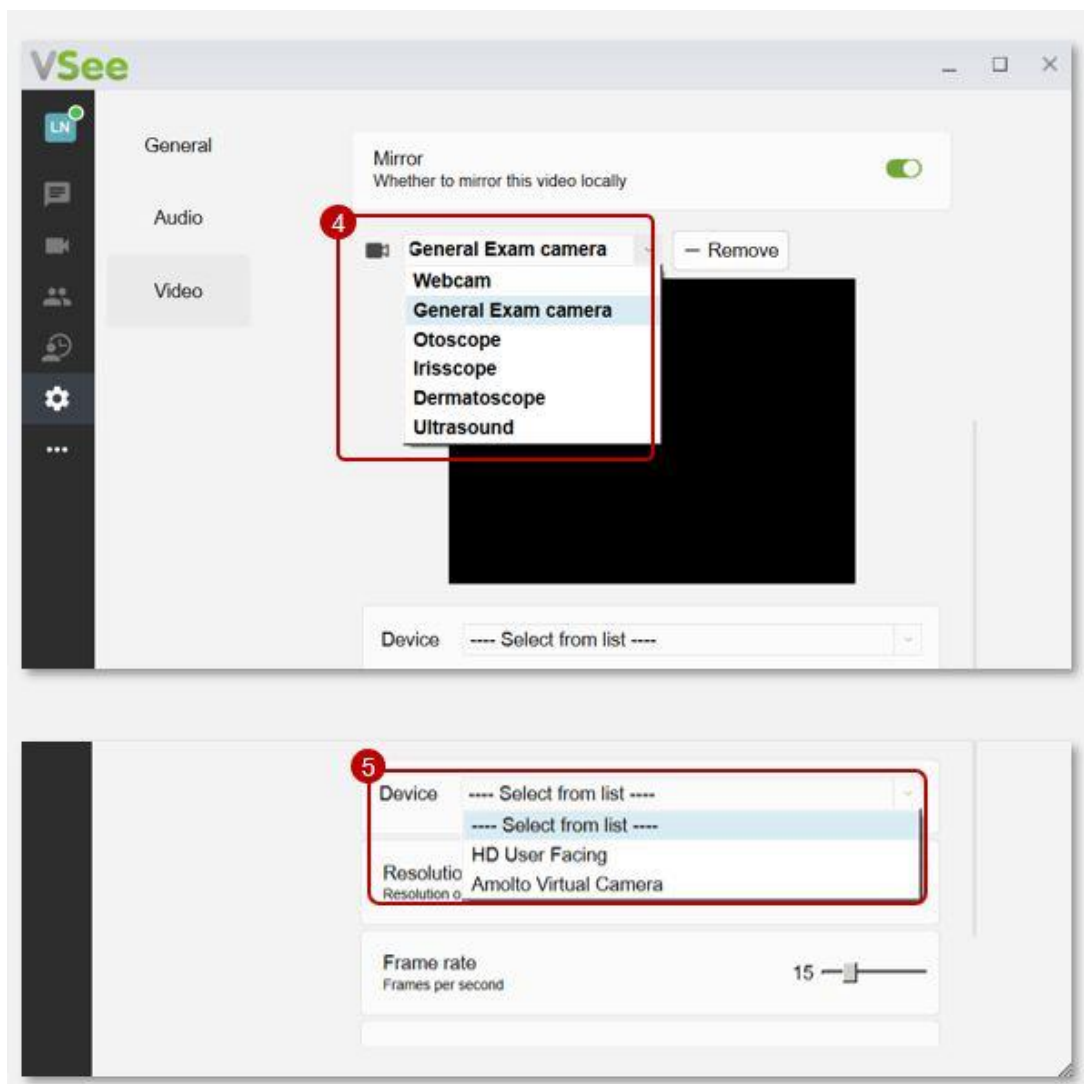
1. Select which type of camera device you want to add:

    - Webcam

    - General Exam Camera

    - Otoscope

    - Iriscope

    - Dermatoscope

    - Ultrasound

2. Under **Device**, select from the dropdown options the name of the device you connected to the computer/console.

VSee

General

Audio

Video

Mirror
Whether to mirror this video locally

④ ■◀ General Exam camera   — Remove
   Webcam
   General Exam camera
   Otoscope
   Irisscope
   Dermatoscope
   Ultrasound

Device   ---- Select from list ----

⑤
Device   ---- Select from list ----
           ---- Select from list ----
           HD User Facing
Resolutio Amolto Virtual Camera
Resolution o

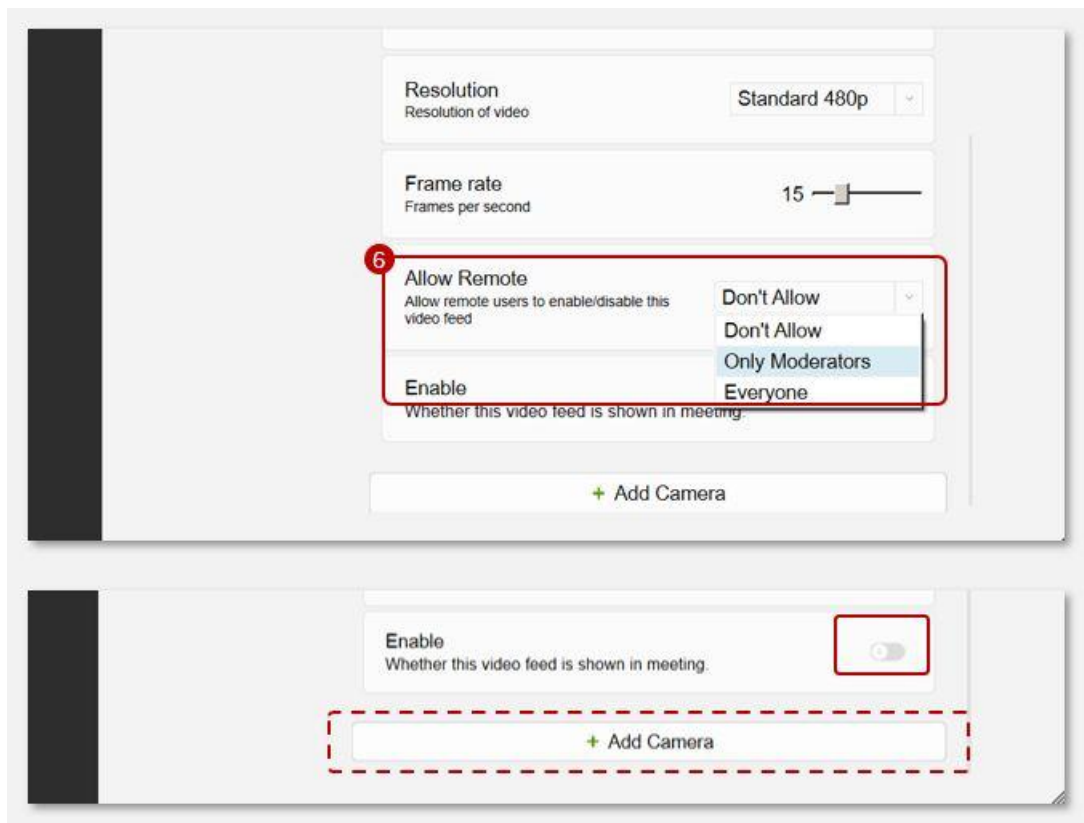**Frame rate**
Frames per second   15 —▮—

1. Under **Allow Remote**, select **Only Moderators** from the dropdown options.

(This option allows the **host** or the Provider to be the only one to turn on/off the device.

Under **Enable**, do not toggle on so that the video feed of the added camera will not automatically show once the visit starts. The Remote Provider will turn it on when needed.

*Scroll down and click on a new **+Add Camera** to add more camera peripheral streaming devices. You need to add them one by one.

Note: You need to turn on the main camera of the patient during the visit so that the Provider can remotely access it.

Related Articles:

- Remote Exam Device Control

- How to Use the Remote Exam Device Control

Need more assistance? Send us an email at help@vsee.com.

Tags
control device
peripheral device
peripheral streaming devices
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