

Knowledgebase > VSee Messenger (Providers and Patients) > How to Setup Remote Exam Device Control (Remote Medic Nurse)

How to Setup Remote Exam Device Control (Remote Medic Nurse)

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Before the first appointment, you need to have the one-time set-up of the Peripheral Streaming Devices for audio and video.

One-time Set-up of Remote Audio

- 1. Click on the **gear** icon or **Settings**.
- 2. Select Audio.
- 3. Click on + Add Microphone.



- 1. Select which type of audio device you want to add:
 - •Aux Mic
 - Stethoscope
- 2. Under **Device**, select from the dropdown options the name of the device you connected to the computer/console.

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1. Under **Allow Remote**, select **Only Moderators** from the dropdown options.

(This option allows the **host** or the Provider to be the only one to turn on/off the device.

1. Under **Audio processing**, click to toggle on.

(This is recommended for clear audio for Stethoscope mode)

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*Scroll down and click on a new **+Add Microphone** to add more audio peripheral streaming devices. You need to add them one by one.

Note: You need to turn on the main microphone of the patient during the visit so that the Provider can remotely access it.

One-time Set-up of Remote Camera

- 1. Click on the **gear** icon or **Settings**.
- 2. Select **Video**.
- 3. Click on + Add Camera.

- 1. Select which type of camera device you want to add:
 - Webcam
 - o General Exam Camera
 - o Otoscope
 - Iriscope
 - o Dermatoscope
 - Ultrasound
- 2. Under **Device**, select from the dropdown options the name of the device you connected to the computer/console.

1. Under **Allow Remote**, select **Only Moderators** from the dropdown options.

(This option allows the **host** or the Provider to be the only one to turn on/off the device.

Under **Enable**, do not toggle on so that the video feed of the added camera will not automatically show once the visit starts. The Remote Provider will turn it on when needed.





*Scroll down and click on a new **+Add Camera** to add more camera peripheral streaming devices. You need to add them one by one.

Note: You need to turn on the main camera of the patient during the visit so that the Provider can remotely access it.

Related Articles:

- Remote Exam Device Control
- How to Use the Remote Exam Device Control

Need more assistance? Send us an email at help@vsee.com.

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control device

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