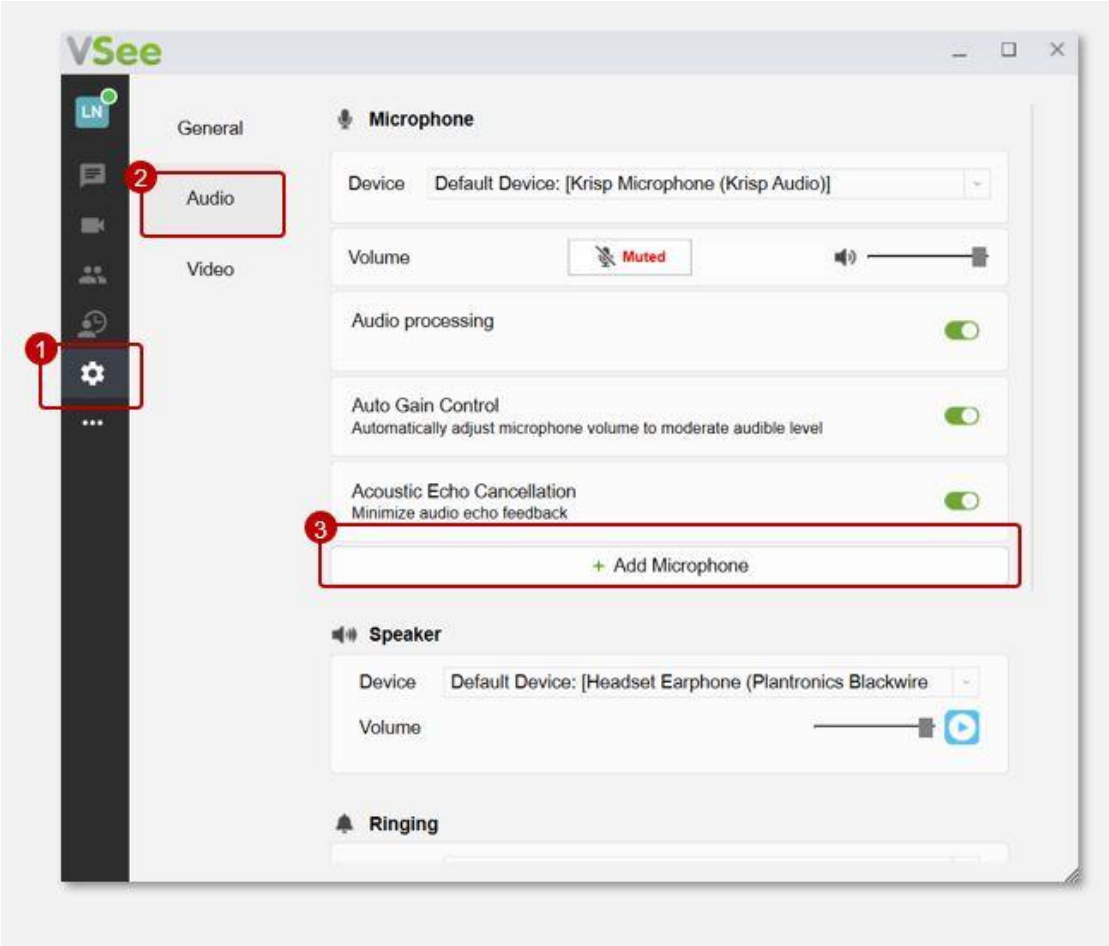
How to Setup Remote Exam Device Control (Remote Medic Nurse)

Jay-Ileen (Ai) - 2024-11-18 - VSee Messenger (Providers and Patients)

Before the first appointment, you need to have the one-time set-up of the Peripheral Streaming Devices for audio and video.

One-time Set-up of Remote Audio

1. Click on the **gear** icon or **Settings**.
2. Select **Audio**.
3. Click on **+ Add Microphone**.

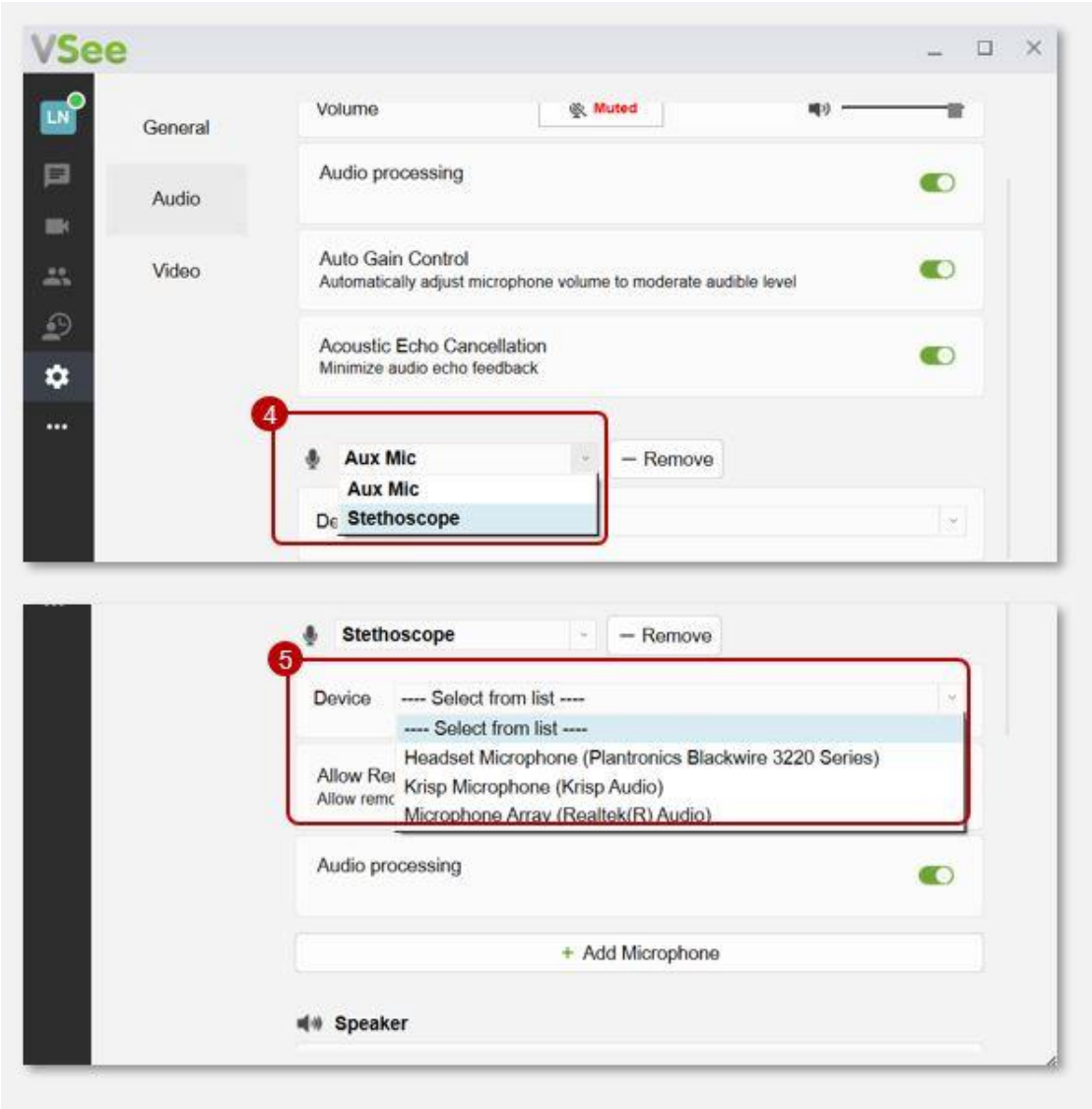


1. Select which type of audio device you want to add:

   •**Aux Mic**

   •**Stethoscope**

2. Under **Device**, select from the dropdown options the name of the device you connected to the computer/console.

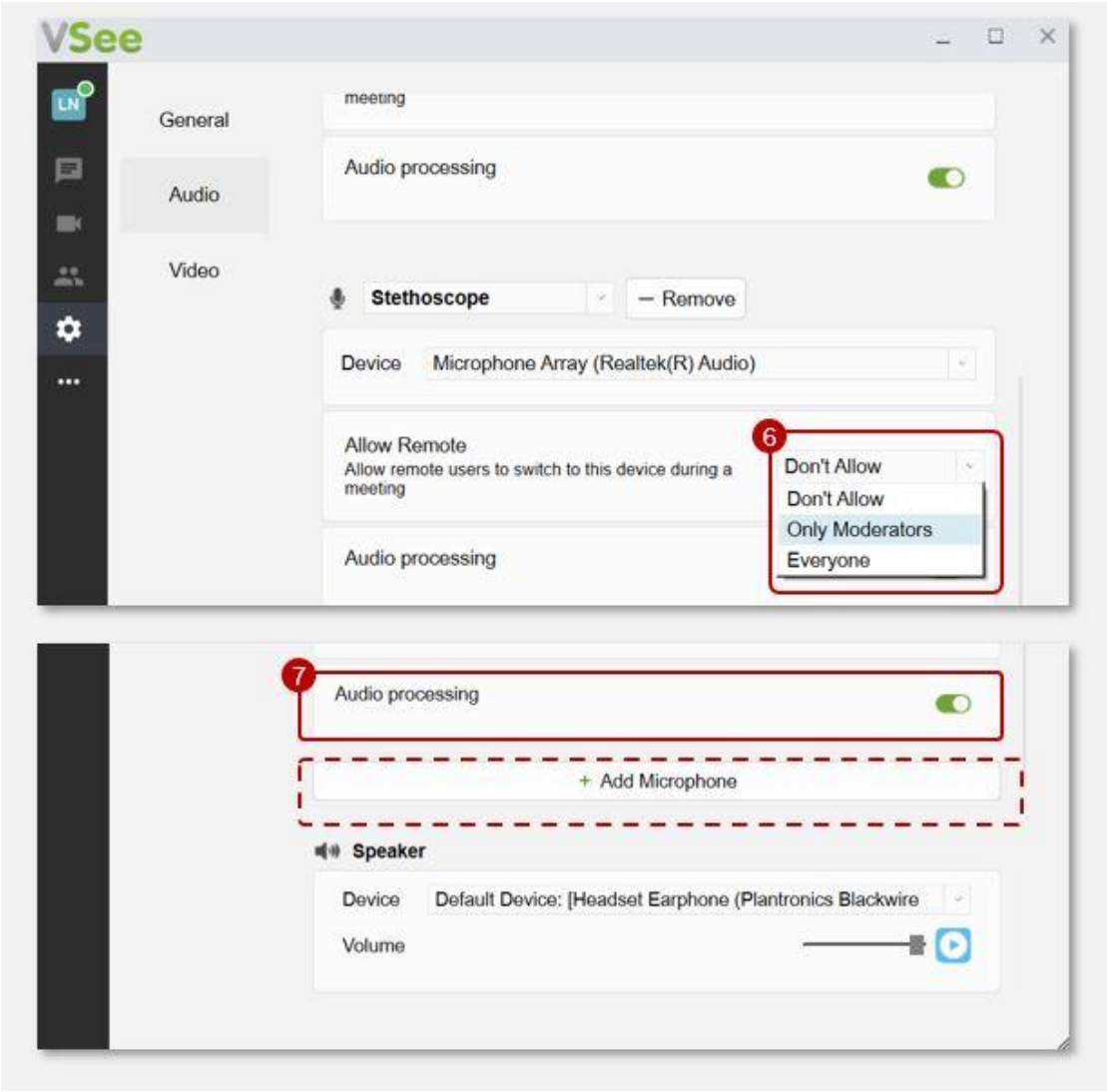

VSee
LN
General
Audio
Video
Volume
Muted
Audio processing
Auto Gain Control
Automatically adjust microphone volume to moderate audible level
Acoustic Echo Cancellation
Minimize audio echo feedback
4
Aux Mic
Remove
Aux Mic
Stethoscope
Stethoscope
Remove
5
Device
---- Select from list ----
---- Select from list ----
Headset Microphone (Plantronics Blackwire 3220 Series)
Krisp Microphone (Krisp Audio)
Microphone Array (Realtek(R) Audio)
Audio processing
+ Add Microphone
Speaker

1. Under **Allow Remote**, select **Only Moderators** from the dropdown options.

(This option allows the **host** or the Provider to be the only one to turn on/off the device.

1. Under **Audio processing**, click to toggle on.

(This is recommended for clear audio for Stethoscope mode)

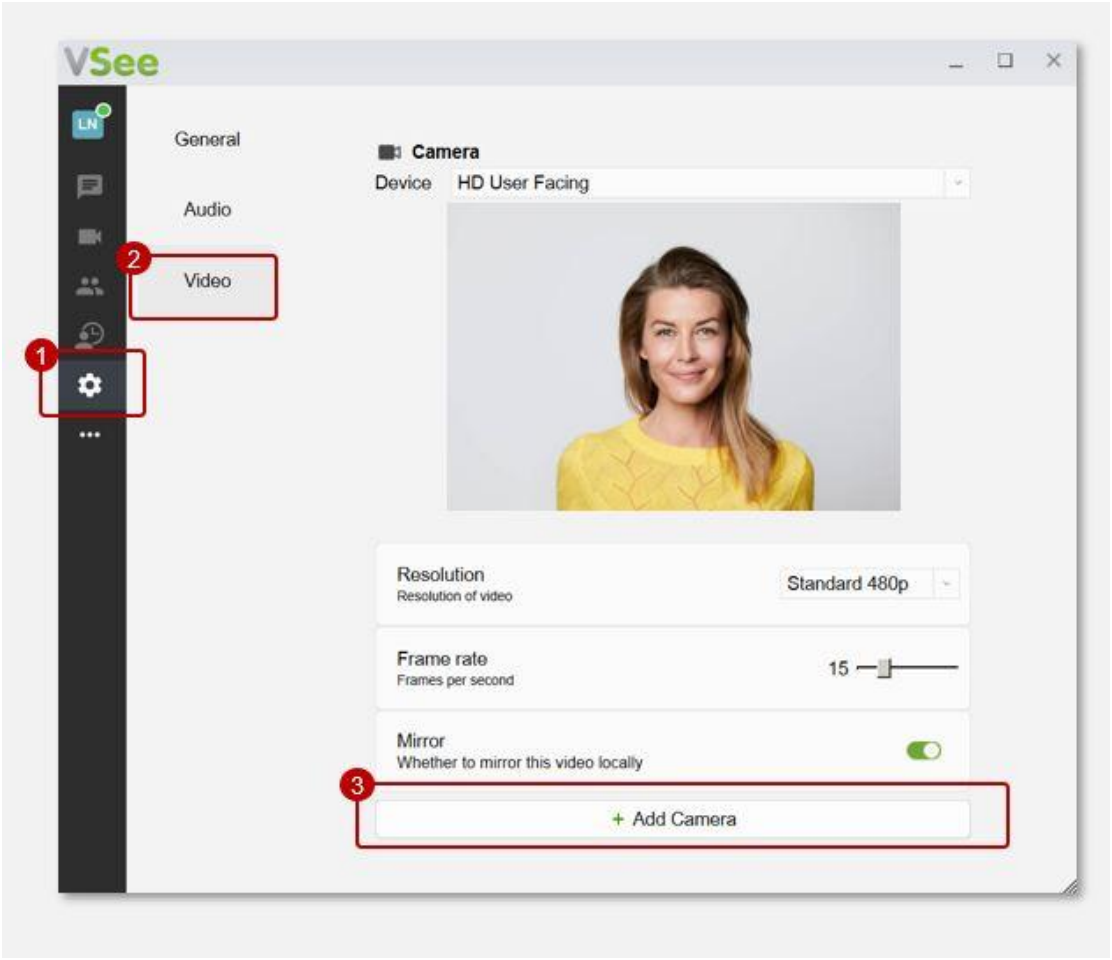

VSee
LN
General
Audio
Video
meeting
Audio processing
Stethoscope
– Remove
Device
Microphone Array (Realtek(R) Audio)
Allow Remote
Allow remote users to switch to this device during a meeting
6
Don't Allow
Don't Allow
Only Moderators
Everyone
Audio processing
7
Audio processing
+ Add Microphone
Speaker
Device
Default Device: [Headset Earphone (Plantronics Blackwire
Volume

*Scroll down and click on a new **+Add Microphone** to add more audio peripheral streaming devices. You need to add them one by one.

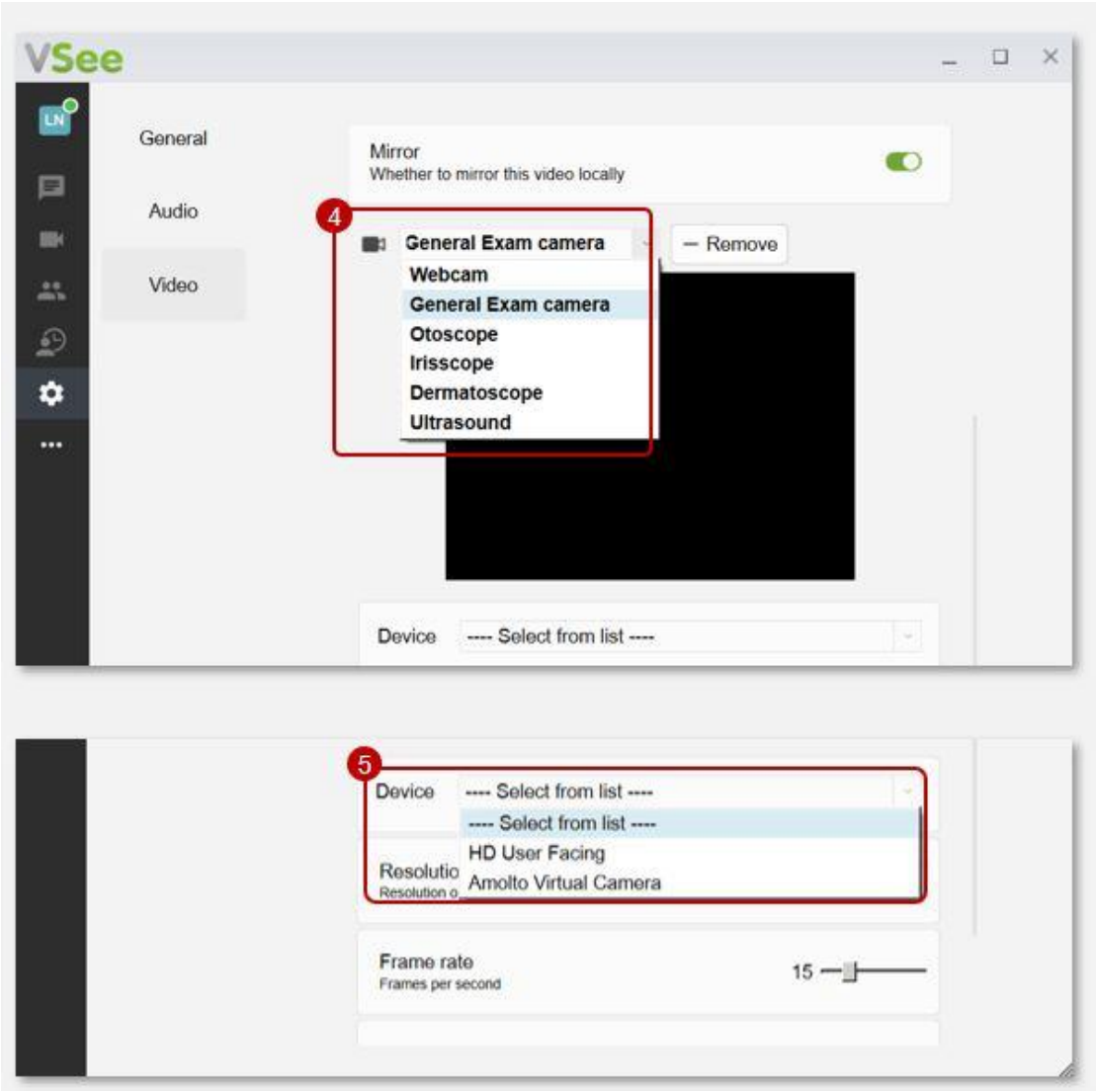
Note: You need to turn on the main microphone of the patient during the visit so that the Provider can remotely access it.

One-time Set-up of Remote Camera

1. Click on the **gear** icon or **Settings**.
2. Select **Video**.
3. Click on **+ Add Camera**.


VSee
LN
General
Audio
Video
Camera
Device
HD User Facing
Resolution
Resolution of video
Standard 480p
Frame rate
Frames per second
15
Mirror
Whether to mirror this video locally
+ Add Camera
1
2
3

1. Select which type of camera device you want to add:
    - Webcam
    - General Exam Camera
    - Otoscope
    - Iriscope
    - Dermatoscope
    - Ultrasound
2. Under **Device**, select from the dropdown options the name of the device you connected to the computer/console.


VSee
General
Audio
Video
Mirror
Whether to mirror this video locally
4
General Exam camera
Remove
Webcam
General Exam camera
Otoscope
Irisscope
Dermatoscope
Ultrasound
Device
---- Select from list ----

5
Device
---- Select from list ----
---- Select from list ----
HD User Facing
Amolto Virtual Camera
Resolutio
Frame rate
Frames per second
15

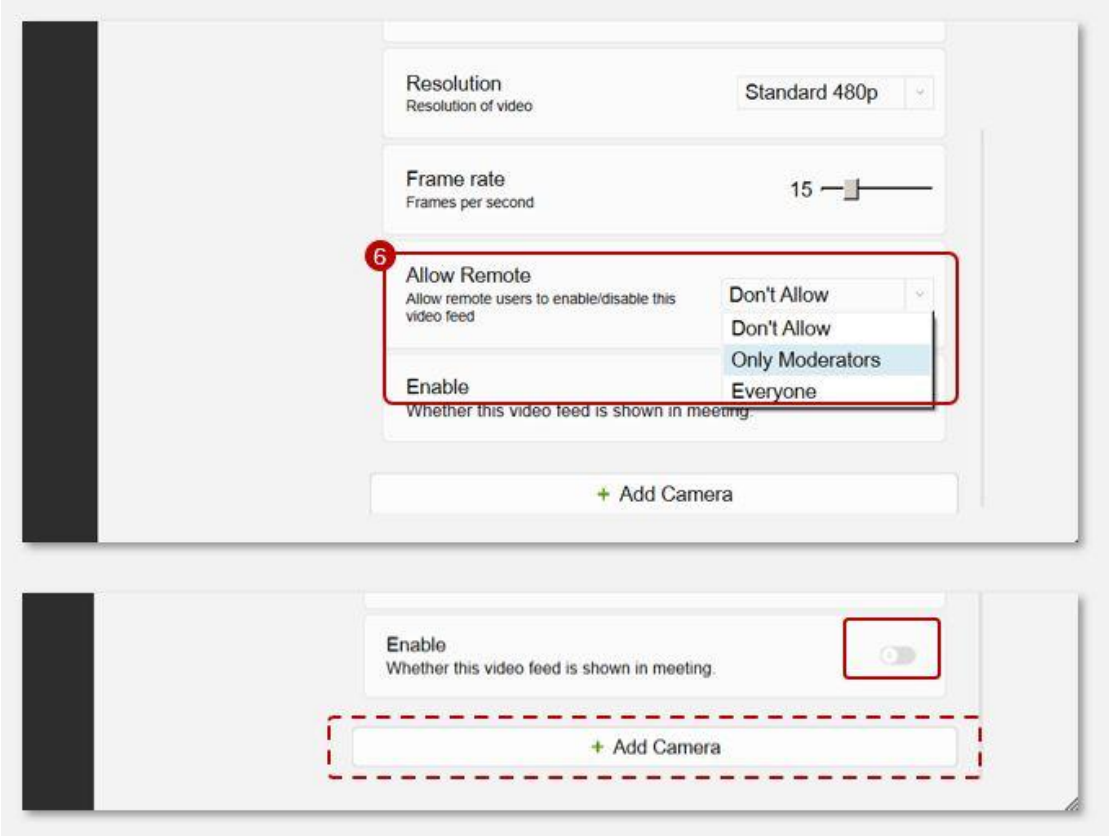


1. Under **Allow Remote**, select **Only Moderators** from the dropdown options.

(This option allows the **host** or the Provider to be the only one to turn on/off the device.

Under **Enable**, do not toggle on so that the video feed of the added camera will not automatically show once the visit starts. The Remote Provider will turn it on when needed.





*Scroll down and click on a new **+Add Camera** to add more camera peripheral streaming devices. You need to add them one by one.

Note: You need to turn on the main camera of the patient during the visit so that the Provider can remotely access it.

Related Articles:

- Remote Exam Device Control
- How to Use the Remote Exam Device Control

Need more assistance? Send us an email at help@vsee.com.

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- peripheral device
- peripheral streaming devices
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