



[Knowledgebase](#) > [VSee Messenger \(Providers and Patients\)](#) > [How to Set Your Notification Preview on VM](#)

How to Set Your Notification Preview on VM

Jay-Ileen (Ai) - 2025-02-27 - [VSee Messenger \(Providers and Patients\)](#)

Users enable on-screen notifications or previews to stay updated in real time, access important alerts quickly, and avoid missing critical updates. These alerts provide convenience, foster engagement, and help manage priorities effectively.

You can turn ON the preview notifications on your VSee Messenger mobile app to show the name and message preview when the app is not launched.

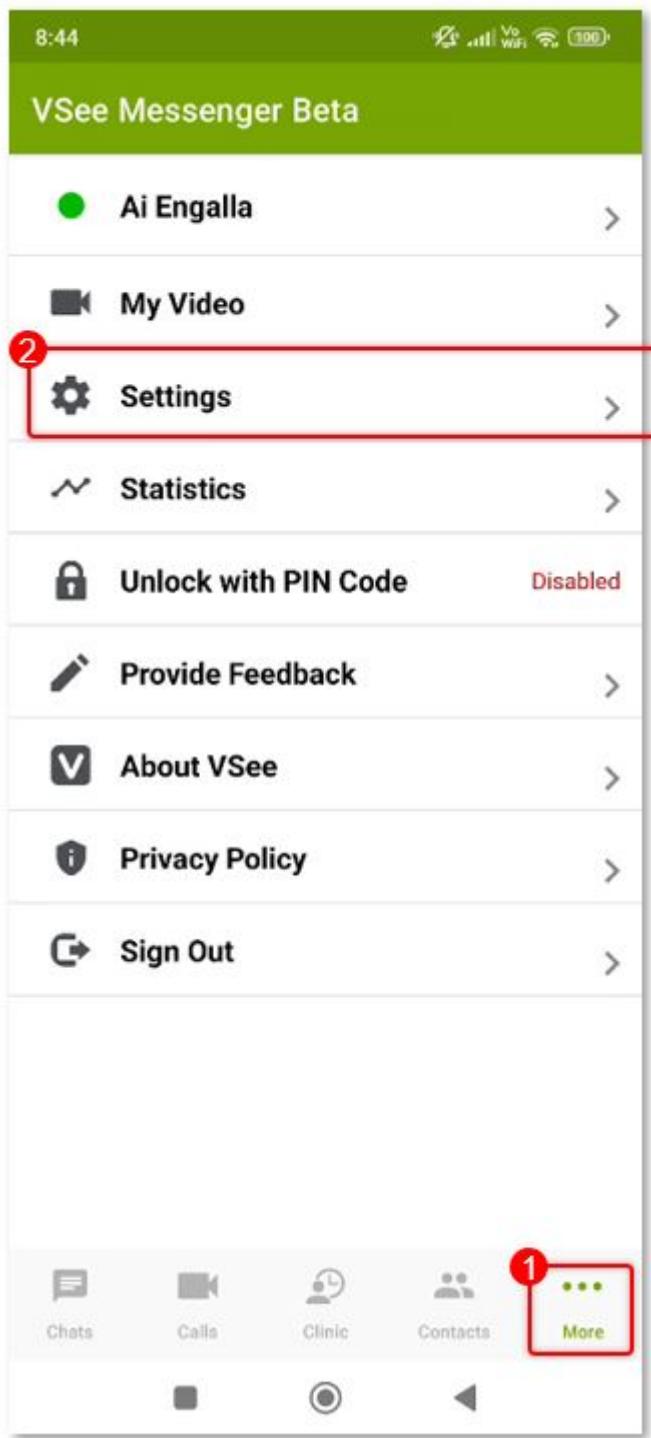
Here's how you can set it up:

[Android](#)

[iOS](#)

Android

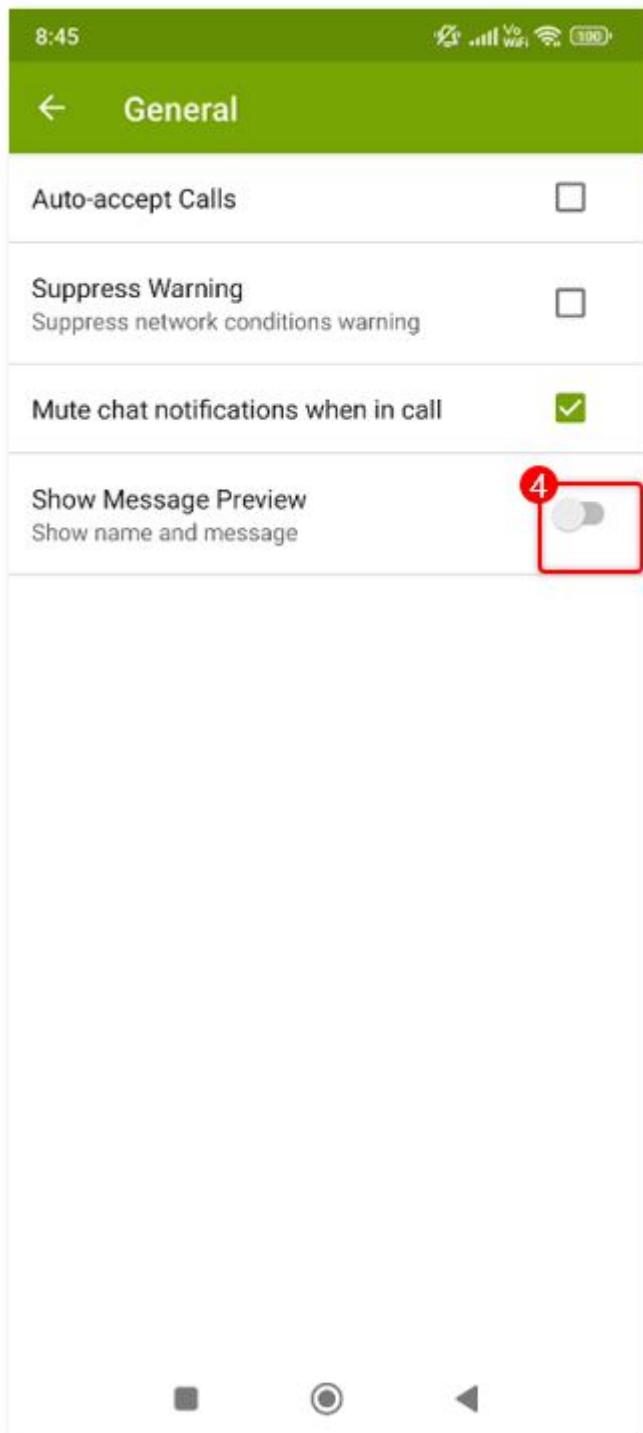
1. Click on the **3 dots (...)** or **More**.
2. Select **Settings**.



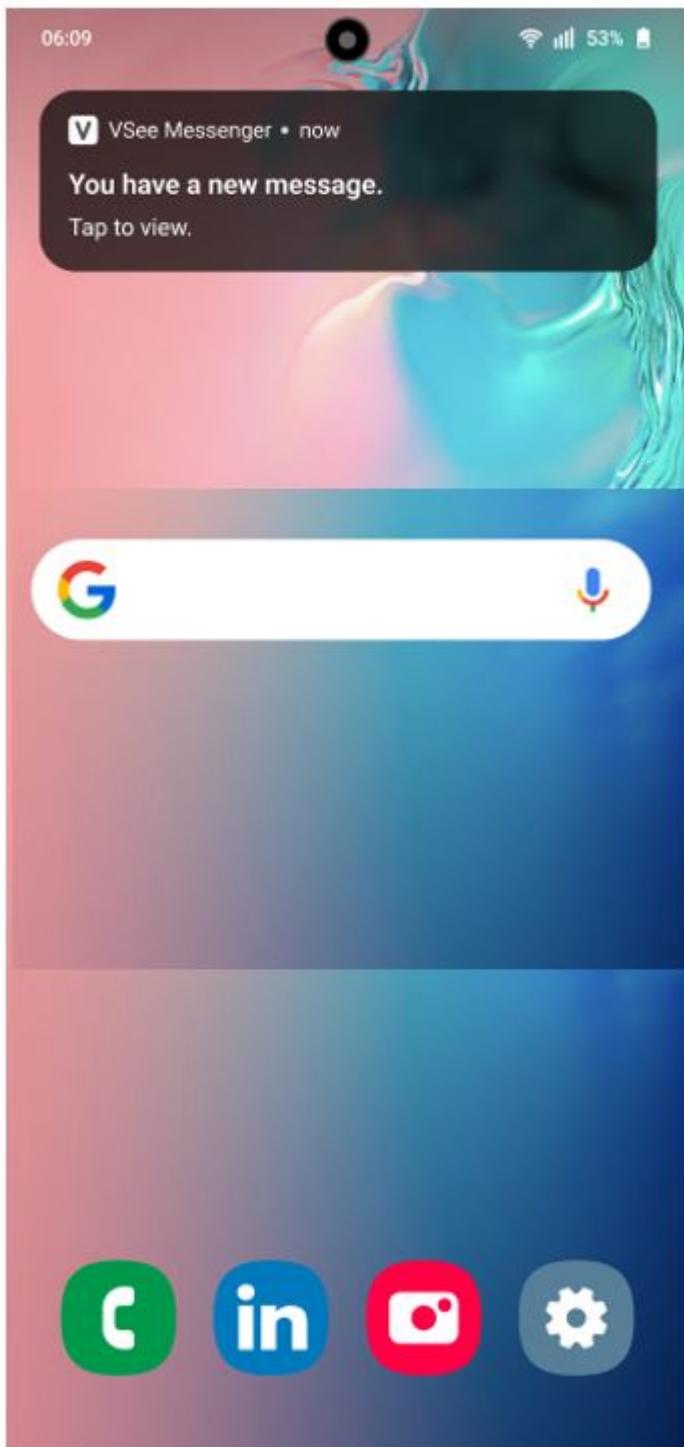
3. Click **General**.



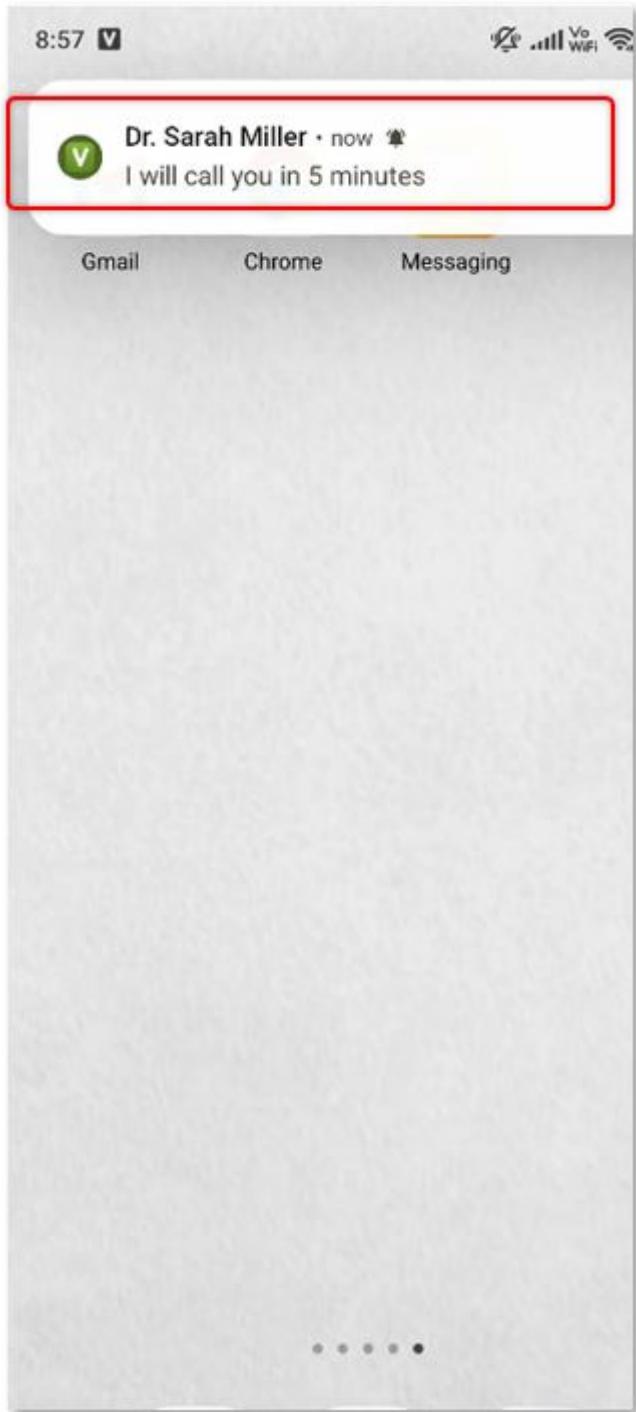
4. Toggle **ON** the Show Message Preview.



This is what it looks like when the Preview notification is toggled OFF.



This is how it looks like when Preview notification is toggled ON.



iOS

Need more assistance? Send us an email at help@vsee.com or check out the [Help](#) section under the Profile Menu of your VSee Clinic.

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